

### Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UC1802707W	9 Apr 20	148	9 Jul 20	173	25	91	274.7
Total water usage					25	91	274.7
Total sewerage usage (waste and greywater) = 90% of water usage					22.50	91	247.3

### Activity since last bill

Last bill	\$331.36
Payments / adjustments	
1 May 2020 AusPost Payment APO 01/05/2020	-\$331.36
<b>Account balance</b>	<b>\$0.00</b> ①

### Water and Sewerage Charges

Lot 76 Plan RP93874 Installation ID 129211

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	10 Apr 20 to 30 Jun 20	0.2747	82	\$3.017	\$87.97
State Govt Bulk Water	01 Jul 20 to 09 Jul 20	0.2747	9	\$3.122	\$7.72
<small>This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost</small>					
Unitywater (local government distributor-retailer price)					
Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	10 Apr 20 to 30 Jun 20	0.2747	82	\$0.657	\$15.03
Water up to 822 L/day	01 Jul 20 to 09 Jul 20	0.2747	9	\$0.657	\$1.65
Sewerage up to 740 L/day	10 Apr 20 to 30 Jun 20	0.2473	82	\$0.657	\$13.52
Sewerage up to 740 L/day	01 Jul 20 to 09 Jul 20	0.2473	9	\$0.657	\$1.48
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	10 Apr 20 to 30 Jun 20	1	82	\$0.879	\$72.08
Water Access 20mm	01 Jul 20 to 09 Jul 20	1	9	\$0.879	\$7.91
Sewerage Access	10 Apr 20 to 30 Jun 20	1	82	\$1.803	\$147.85
Sewerage Access	01 Jul 20 to 09 Jul 20	1	9	\$1.803	\$16.23
Water subtotal					\$172.36
Sewerage subtotal					\$179.08

**New water and sewerage charges** **\$351.44** ②

**Total Due = ① + ②** **\$351.44**

### Important information

**Payment assistance**  
If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

**Changing contact details**  
Login to My Account at [unitywater.com](http://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

**Pensioners**  
If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](http://unitywater.com/pensioner)

**Credit card payments**  
Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](http://unitywater.com/creditcard)

**Interest on overdue amounts**  
No interest will apply to overdue amounts on bills issued during the 6-month period starting 2 April 2020. Find out more at: [unitywater.com/customer-care](http://unitywater.com/customer-care)

**Water efficiency**  
For water efficiency tips, visit [unitywater.com/water-tips](http://unitywater.com/water-tips)

### Interpreter service 13 14 50


当您需要中文翻译时，请拨打 13 14 50。  
نحن نوفر الترجمة بلغة عربية 13 14 50.  
Kami bantu terjemah bahasa Cina pada 13 14 50.  
동국사카 韓語서비스 13 14 50.  
Quando necessita do intérprete ligue al 13 14 50.


**Privacy policy**  
We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](http://unitywater.com/privacy)

**International calls**  
+ 61 7 5431 8333

[unitywater.com](http://unitywater.com)  
PO Box 953  
Caboolture QLD 4510  
1300 086 489

### More payment options

 Credit card by phone or online  
To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](http://unitywater.com). A credit card surcharge may apply.  
Ref: 0997 9700 82

 Cheques by mail  
Send this portion with your cheque payable to Unitywater, Locked Bag 2, Maroochydore BC QLD 4558

 In person, by phone or online  
**Billpay Code: 4028**  
**Ref: 0997 9700 82**  
Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](http://postbillpay.com.au)



\*4028 0997970082 00035144

Account number	99797008
Payment reference	0997 9700 82
<b>Total due</b>	<b>\$351.44</b>
<b>Due date</b>	<b>15 Sep 2020</b>



Unitywater

Serving you today,  
investing in tomorrow.



000285 036



Pls Custodian One Pty Ltd as TTE  
PO BOX 197  
ALBANY CREEK QLD 4035

# WATER AND SEWERAGE YOUR BILL

**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	99797008
Payment reference	0997 9700 82
Property	16 Bowen Ave, ALBANY CREEK, QLD

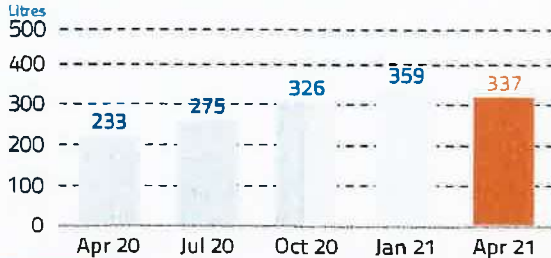
Bill number	7121483626
Billing period	13 Jan 2021 92 days to 14 Apr 2021
Issue date	20 Apr 2021
Approximate date of next meter reading	9 Jul 2021

## Your account activity

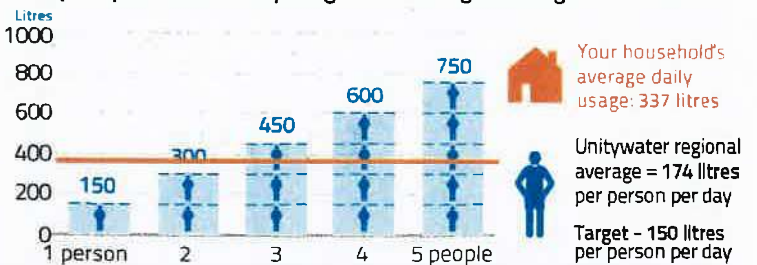
Your last bill <b>\$391.60</b>	-	Payments/ adjustments <b>\$391.60</b>	=	Balance <b>\$0.00</b>	+	New charges <b>\$382.82</b>	=	<b>Total due</b> <b>\$382.82</b>
								<b>Due date</b> <b>24 May 2021</b>

Interest charges of 8% per annum, compounding daily, will apply to overdue amounts on bills from 1 July 2021.

### Compare your average daily usage over time



### Compare your current daily usage with our regional target of 150 litres



## Important changes to COVID-19 customer care

In April, we changed back to our normal 30 days to pay all bills, including this one. To continue helping you, we've extended no interest charges on overdue amounts until 30 June 2021. [Find out more at unitywater.com/customer-care](https://www.unitywater.com/customer-care)

## Easy ways to pay For other payment options - see over



BPAY

Bill Code: 130393

Ref: 0997 9700 82

Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.

Find out more at [bpay.com.au](https://www.bpay.com.au)

Registered to BPAY Pty Ltd ABN 69 079 137 518



Direct Debit

Login to My Account at [unitywater.com](https://www.unitywater.com) to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at [unitywater.com/smoothpay](https://www.unitywater.com/smoothpay)