

**Customer Service**

Adelaide-based Customer Care Centre



**1300 SA WATER**  
**(1300 729 283)**



customercare@sawater.com.au



Live chat

www.sawater.com.au

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.



009410 048 - 5454

MR R & MRS B COLES  
PO BOX 36  
SPALDING SA 5454



**Total amount due:**

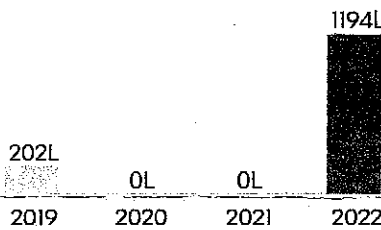
**\$350.11**

**Pay by:**

**10 Jun 22**

**Your water use snapshot**

Your average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit [www.sawater.com.au/mybill](http://www.sawater.com.au/mybill).



Your average daily cost for this quarter

**\$3.76**

**Your account**

Account no.	<b>76 00017 55 3</b>
Invoice date	18 May 22
Residential	LTS 550 551 566 SYDNEY ST SPALDING

**Account summary**

Previous balance		\$86.29
Amount paid	⊖	\$86.29
New charges	⊕	\$350.11
<b>Current balance</b>	⊖	<b>\$350.11</b>

Fees may apply for late payment.

*B DAM  
27.5.22*

**Sewage surveillance supporting state safety**



By understanding levels of the COVID-19 virus in sewage, we're providing important support for SA Health's efforts to keep South Australians safe.

It's one of the ways we're building healthy communities through discoveries in research.

Read more about our diverse research projects at [www.sawater.com.au](http://www.sawater.com.au)

**Property value**

You may object to the valuation referred to in this notice by writing served personally or by post to the Valuer-General within 60 days after the date of service of this notice.

**But note:**

- (a) If you have previously received a notice or notices under the Water Industry Act 2012 referring to the valuation and informing you of a 60 day objection period, the objection period is 60 days after service of the first such notice;
- (b) You may not object to the valuation if the Valuer-General has already considered an objection by you to that valuation.

The Valuer-General may extend the 60 day objection period where it can be shown there is reasonable cause by a person entitled to make an objection to a valuation.

A written objection to valuation must set out the full and detailed grounds for objection. Objections can be submitted via an online form at [sa.gov.au/landservices](http://sa.gov.au/landservices), or email objection to [LsgObjections@sa.gov.au](mailto:LsgObjections@sa.gov.au) with all valuation enquiries to 1300 653 346.

**Customer charter**

Read our Standard Customer Contract and Customer Charter at [www.sawater.com.au](http://www.sawater.com.au)

**Change of your address**

Change your postal address online via mySAWater or at [www.sawater.com.au](http://www.sawater.com.au). If ownership of your property changes, please refer all settlement queries to your conveyancer.

**Concessions**

Eligible concession card holders or people assessed as being on a low income may be able to claim a remission on water and sewage rates. Visit [sa.gov.au/concessions](http://sa.gov.au/concessions) or call 1800 307 758 to find out more.

**Payment assistance**

If you are unable to pay your bill by the 'pay by' date, you can request an extension or setup a payment arrangement by calling 1300 SA WATER (1300 729 283) or with mySAWater.

**Interpreter service**

If you require an interpreter, please call 131 450 and request the language you need.

+Υπηρέστια Διαμενηείας τηλεφωνήστε στο 131 450

Servizio interpreti: per favore chiama 131 450

दुभाषिया सेवा: कृपया 131 450 पर फ़ोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131 450

传译服务: 请拨打电话 131 450

لخدمة الترجمة الشفهية: يرجى الإتصال على الرقم 131 450

خدمات ترجمه: خواهشمند است تا با شماره تلفن 131 450 تماس حاصل نمایند.

**Water**

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

Meter(s)	Previous reading	Current reading	Use
M10203738	02 Feb 22	800 16 Feb 22	1kL
K60700732	16 Feb 22	0 06 May 22	110kL
		<i>estimated-meter stuck</i>	
		<i>new meter</i>	
<b>Total reading(s)</b>			<b>111kL</b>

Proposed next read between 13 Jul 22 and 19 Jul 22

Charge Type	Period	Water Use	Price	Charge
Water use	02 Feb 22 to 06 May 22 (93 days)	111.00kL	35.67kL at \$1.966 75.33kL at \$2.806	\$70.13 \$211.38
Supply charge	01 Apr 22 to 30 Jun 22			\$68.60

<b>Total Water</b>				<b>\$350.11</b>
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<b>Total</b>				<b>\$350.11</b>
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Total GST of this invoice \$0.00

**Paying your bill**

**Bill code: 8888**  
**Ref: 7600017553**

**Telephone and Internet Banking — BPAY®**

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at [bpay.com.au](http://bpay.com.au)

**Paying online**

Pay online at [www.sawater.com.au/paynow](http://www.sawater.com.au/paynow) for a range of options. Have your account number and credit card details to hand.

**Paying by phone**

Call 1300 650 870 and pay by phone using your Visa/Mastercard 24/7.

**Direct debit**

Call us on 1300 SA WATER (1300 729 283) or sign up to mySAWater and switch to eBills and view, pay and manage your account online. Visit [www.sawater.com.au/directdebit](http://www.sawater.com.au/directdebit) to learn more.

**Paying by mail**

Post your payment slip and cheque/money order to SA Water GPO Box 4682 Melbourne Victoria 3001.

**Paying in person**

Pay at a Commonwealth Bank branch (excluding Express Branches) or Australia Post - no credit cards accepted.

**Payment slip**

**Total amount due \$350.11**

**Pay by date 10 Jun 22**

Account no. 76 00017 55 3

Invoice date 18 May 22



\*591 7600017553

For credit: SA Water

Trancode User code Customer ref no.

831 009915 000760001755015



For more payment options, including extensions, visit [www.sawater.com.au](http://www.sawater.com.au) or call 1300 SA WATER (1300 729 283). \*Registered to BPAY Pty Ltd ABN 69 079 137 518

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