# Think climate change. Be waterwise.



ACCOUNT NUMBER	90 07903 55 3
WATER USE PERIOD	58 DAYS
BILL ID	0189
ISSUE DATE	9 MAY 2022

HOLLETT & LAWRANCE FIRST NATIONAL PO BOX 94 NORTHAM WA 6401

## Your bill summary

Here is your latest water use and service charge account for the house at 121 Chidlow St Northam Lot 175.

Customer reference: 000000439

Property owner: R & HM HARTMAN & RW & UJ REYNOLDS

\$271.11 DUE BY: 25 May 2022

# **Account summary**

New charges Due 25 May 2022 \$271.11

Total \$271.11

**INTEREST:** Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at **watercorporation.com.au/billhelp** 

# Daily water use comparison



Tell us a bit more about your household to find out how your water use compares to homes like yours. Visit

watercorporation.com.au/waterwisestatus

# Water use pricing

- You are currently in Tier 1.
- In 90kL you will enter Tier 2.
- You will reset to Tier 1 when your bill year ends in July 2022.

Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)



(Continued on next page)



By signing up for SMS or email water supply alerts, you'll stay in the know about outages impacting your water supply.

## Meter read details

	LAST READ		THIS READ		
METER NUMBER	DATE	METER READ	DATE	METER READ	WATER USE (kL)
BC1454150	9 Mar 2022	1,335	6 May 2022	1,347	12

In this period you used 12kL. Your average daily water use was 207L at \$0.38 per day.

## New charges

rvevi charges		
CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
9 Mar 2022 - 6 May 2022	12 kL at \$1.8590	\$22.31
Water use charges total		\$22.31
Service charges		
Water 1 May 2022 - 30 Jun 2022	1 residence	\$44.95
Sewerage 1 May 2022 - 30 Jun 2022	Maximum charge for 1 residence Your sewerage charges have been capped. Based on the rateable value of \$12220 your charges would have been \$251.99	\$203.85
Service charges total		\$248.80
GST does not apply.		

**Total** \$271.11

\*The rateable value of your property is its Gross Rental Value (GRV). An objection may be lodged against the GRV within 60 days of the issue date shown on this bill. For more information, visit landgate.wa.gov.au/valuations or call Landgate Customer Service on +61 (0)8 9273 7373. Your charges must still be paid by the due date.

#### MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN).

ERN: 90079 03553 871749

Register at:

watercorporation.com.au/register

#### **OUR COMMITMENT TO YOU**

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call 13 13 85. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at watercorporation.com.au

#### **CONCESSION APPLICATION**

You may be eligible for a discount on your bill. Check your eligibility and apply online at watercorporation.com.au/concessions

#### **CONTACT US**

General enquiries and alternative format bills: 13 13 85 Faults & emergencies (24/7): 13 13 75 Interpreter Services: 13 14 50 National Relay Service for hearing or speech impaired customers: 13 36 77

For an explanation of meter readings, bill estimates, meter testing, rates and charges, or to have this bill reviewed visit watercorporation.com.au

#### **FOLLOW US ON**







#### NEED MORE TIME TO PAY?

We're flexible and here to help. Call 13 13 85 or visit watercorporation.com.au/billhelp to find out if you're eligible to extend your due date, sign up for an interest-free payment arrangement or apply for one of our other support programs.



#### **Direct Debit**

watercorporation.com.au/directdebit or call 13 13 85 to set up direct debit.



## Credit / Debit Card

Visit watercorporation.com.au or call 1300 366 067 (Transaction fees mau apply and will be advised at payment)



#### Cheque

Send your cheque made payable to 'Water Corporation' with this paument slip to: WATER CORPORATION PO BOX 1600, OSBORNE PARK DC, WA 6916



# Pau in person

Pay in person at any Post Office.



## Centrepay

Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers. Call us on 13 13 85 or go to servicesaustralia.gov.au/centrepay for more information and to set up your Centrepay deductions.

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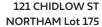


Biller Code: 8805 Ref: 90 07903 55 3

### Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

 $\ensuremath{\mathbf{BPAY\,View}}\xspace^{\ensuremath{\mathbf{9}}}$  - View and pay this bill using internet banking. BPAY View Registration No: 90079 03553 871749



**ACCOUNT NUMBER** 90 07903 55 3 PLEASE PAY \$271.11

**PAYMENT DUE BY** 25 May 2022



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