

QUUR31\_A4B/E-1/S-1/I-1/

SUPER STONES PROPERTY PTY LTD  
24 MAGNETIC DR  
TAMBORINE MOUNTAIN QLD 4272

**Property Location:** BLOOM 308  
38 LOVE STREET  
BULIMBA 4171

Customer reference number	10 1078 3270 0000 0
Bill number	1078 3270 26
Date issued	26/02/2021
<b>Total due</b>	<b>\$321.81</b>
<b>Current charges due date</b>	<b>03/04/2021</b>

**Your water usage**

Water usage (kL)	9
Days charged	83

*Average daily water usage (litres)*

Current period	108
Same period last year	217

**Account Summary** Period 21/10/2020 - 11/01/2021

**Your Last Account**

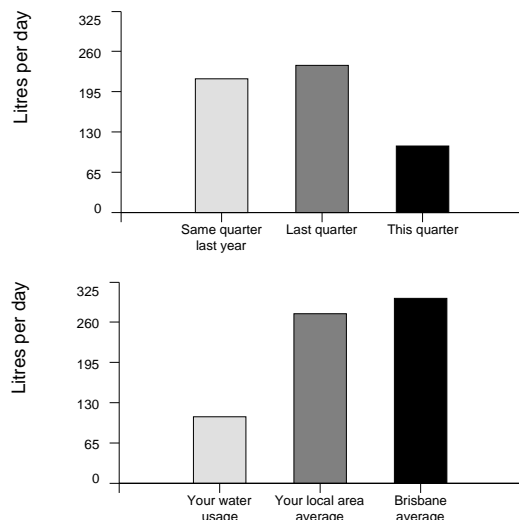
Amount Billed	\$284.21
Amount Paid	\$273.58CR

**Your Current Account**

Interest	\$1.20
<b>Overdue Balance</b>	<b>\$285.36</b>
Current Charges	\$35.25

<b>Total Due</b>	<b>\$321.81</b>
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*If full payment is not received by the due date, a compounding interest of up to 8.53% per annum will accrue daily on any amount owing.*



**Updated prices apply from 1 January 2021**

Last year, we froze our prices for six months due to COVID-19, so FY21 prices now apply.

**Payment options**



**Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)



**Telephone and internet banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
BPAY View® View and pay this bill using internet banking.  
More info: [www.bpay.com.au](http://www.bpay.com.au)  
® Registered to BPAY Pty Ltd ABN 69 079 137 518



**Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



**By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa card\*.



**Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



**In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



**By Mobile** - Download the free Sniiip® mobile app, create your account and scan the circular QR code over the page to pay. Sniiip payments can be used with Visa and MasterCard cards\*. Sniiip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

**YOUR CHARGES for 21/10/2020 - 11/01/2021 (83 days)****Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ABG40403	21/10/2020	439		
	12/01/2021	448	9kL	

**Water Usage****State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	7.81kL @ \$3.122000/kL	\$24.38
State Bulk Water Charge 2020/21	1.19kL @ \$3.122000/kL	\$3.71

**Urban Utilities distributor-retailer price**

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	7.81kL @ \$0.793000/kL	\$6.19
Tier 1 usage 2020/21	1.19kL @ \$0.818000/kL	\$0.97
<b>Subtotal</b>		<b>\$35.25</b>

**Water usage****\$35.25****Your total charges 21/10/2020 - 11/01/2021****\$35.25**

Customer ref. no. 10 1078 3270 0000 0

BLOOM 308  
38 LOVE STREET  
BULIMBA 4171**Your usage was 9 kilolitres.****That's an average of 108 litres per day.****My bill is lower than usual. Why?**As part of your **Simpler Billing transition\***, we're switching services charges from being billed in advance to billed in arrears to align with usage charges.So your current bill has no services charges due as we already billed you in advance for services up to **31 March, 2021** on previous bills. Services charges can account for 60% of average residential bills. Yours has none this quarter, so it's likely lower than usual. Simple! Scan below for more or see *Pipeline*.

\*Excludes customers in Somerset and Lockyer Valley who transitioned to Simpler Billing in 2019.



SCAN ME

**Interpreter service 13 14 50**

当您需口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Quando necessita un interprete llame al 13 14 50

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**Pay using your smartphone**

Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.

**Water and Sewerage Account**  
In Person / Mail Payment Advice  
Name: SUPER STONES  
PROPERTY PTY LTDBillers Code: 112144  
Ref: 10 1078 3270 0000 0

BPAY® this payment via Internet or phone banking.

BPAY View® - View and pay this bill using internet banking.

To use the QR code, use the reader within your mobile banking app.  
More info: www.bpay.com.au

\*4001 101078327000000

**Commonwealth Bank**  
Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD**Credit**

Current charges due date

03/04/2021

For Credit **Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101078327000000

Date

/ /

Cash

Cheques

Teller Stamp  
& Initials

Total Due

\$ 321.81

+757+