

QUUR39\_A4B/E-1/S-1/I-1/

SUPER STONES PROPERTY PTY LTD  
15 MANHATTAN AVE  
THORNLANDS QLD 4164

**Property Location:** BLOOM 308  
38 LOVE STREET  
BULIMBA 4171

Customer reference number	10 1078 3270 0000 0
Bill number	1078 3270 27
Date issued	11/05/2021
<b>Total due</b>	<b>\$248.51CR</b>
<b>Current charges due date</b>	<b>Credit Advice</b>

**Your water usage**

Water usage (kL)	12
Days charged	91

*Average daily water usage (litres)*

Current period	132
Same period last year	221

**Account Summary** Period 12/01/2021 - 12/04/2021

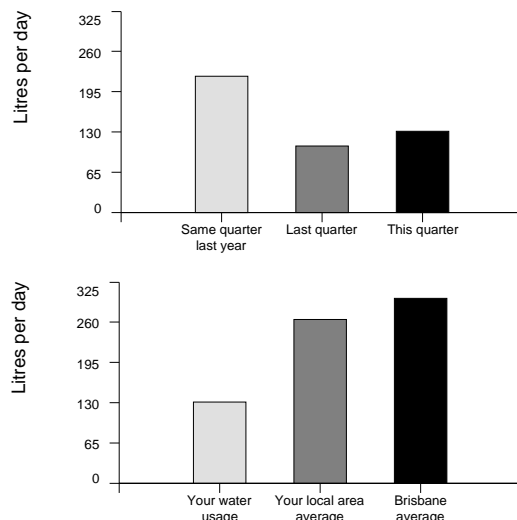
**Your Last Account**

Amount Billed	\$35.25
Amount Paid	\$643.62CR

**Your Current Account**

Balance	\$321.81CR
Current Charges	\$73.30

<b>Credit Advice Only</b>	<b>\$248.51CR</b>
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**Payment options**



**Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)



**Telephone and internet banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
**BPAY View®** View and pay this bill using internet banking.  
More info: [www.bpay.com.au](http://www.bpay.com.au)  
® Registered to BPAY Pty Ltd ABN 69 079 137 518



**Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



**By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa card\*.



**Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



**In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



**By Mobile -** Download the free Sniiip® mobile app, create your account and scan the circular QR code over the page to pay. Sniiip payments can be used with Visa and MasterCard cards\*. Sniiip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

**YOUR CHARGES for 12/01/2021 - 12/04/2021 (91 days)****Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ABG40403	12/01/2021	448		
	13/04/2021	460	12kL	

**Water Usage****State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	12kL @ \$3.122000/kL	\$37.46
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**Urban Utilities distributor-retailer price**

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	12kL @ \$0.818000/kL	\$9.81
<b>Subtotal</b>		<b>\$47.27</b>

**Water Services****Urban Utilities water service charge**

The amount we charge to maintain the water network.

Water service charge 2020/21	12 days	\$7.64
This charge is for the period 01/04/2021 to 12/04/2021		
<b>Subtotal</b>		<b>\$7.64</b>

**Sewerage Services****Urban Utilities sewerage service charge**

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	12 days	\$18.39
This charge is for the period 01/04/2021 to 12/04/2021		
<b>Subtotal</b>		<b>\$18.39</b>

**Water usage** **\$47.27****Water services** **\$7.64****Sewerage services** **\$18.39****Your total charges 12/01/2021 - 12/04/2021** **\$73.30**

Customer ref. no. 10 1078 3270 0000 0

BLOOM 308  
38 LOVE STREET  
BULIMBA 4171**Your usage was 12 kilolitres.****That's an average of 132 litres per day.****My bill is lower than usual. Why?**

Don't worry, there's a 'simple' explanation.

Back in February, as part of your Simpler Billing transition, we switched services charges from being billed in advance to being billed in arrears to align with usage charges.

As a result, your current bill has a shorter than usual services charges period – between 1 and 83 days shorter depending on when your water meter was read.

A typical services charges period is 90 days.

And remember, the services charges period on your next bill will return to normal, and so will your total due.

Yours is shorter, so your bill is lower. Simple!

Visit [urbanutilities.com.au/simpler](http://urbanutilities.com.au/simpler) for more information.**Interpreter service 13 14 50**

当您需口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

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**Pay using your smartphone**

Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.

**Water and Sewerage Account**  
In Person / Mail Payment Advice  
Name: SUPER STONES  
PROPERTY PTY LTDBillers Code: 112144  
Ref: 10 1078 3270 0000 0

BPAY® this payment via Internet or phone banking.

BPAY View® – View and pay this bill using internet banking.

To use the QR code, use the reader within your mobile banking app.  
More info: [www.bpay.com.au](http://www.bpay.com.au)

\*4001 101078327000000

**Commonwealth Bank**  
Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD

Date

Cash

Cheques

Teller Stamp  
& Initials

Total Due

\$ 0 . 0

+757+

Current charges due date

Credit Advice Only

For Credit **Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101078327000000