

South East Water

Payments (Visa/MasterCard) & account balances:
southeastwater.com.au or call 1300 659 658

Account enquiries:
 southeastwater.com.au/enquiries or call 131 851

Mon-Fri 8am to 6pm

Faults and emergencies (24/7):

live.southeastwater.com.au or call 132 812

Interpreter service:

For all languages 9209 0130

TTY users 133 677 (ask for 131 851)



026/001364

B & W Ma Fund Management P/L
 C/O: Vogue South Yarra Real Est
 G1/35 Malcolm St
 SOUTH YARRA VIC 3141

RME0129V

Account number: **22255006**

Date due: **24 October 2018**

Last bill	Payments received	Balance	Current charges	Total due
\$224.00	- \$224.00cr	\$0.00	+ \$146.90	\$146.90

Your account breakdown

Issue date	5 October 2018
Property	APARTMENT 203 31 MALCOLM STREET SOUTH YARRA VIC 3141
Property reference	11C//04110/667
Last bill	\$224.00
Payment received	\$224.00cr
Balance brought forward	\$0.00
Our charges (no GST)	\$121.76
Other authorities' charges (no GST)	\$25.18
Total due	\$146.90

Your snapshot

Average daily cost **\$1.33**

Payment options

DD Direct debit
 Set up payments at mysoutheastwater.com.au

B BPAY® (Up to \$20,000)
 Biller code: 24208 Ref: 1002 2255 0000 009

C Credit card
 Pay by Visa or MasterCard at southeastwater.com.au
 or call 1300 659 658

EFT EFT (Electronic Funds Transfer)
 BSB: 033-874 Account number: 22255006
 Account name: South East Water Corporation

POST Postbillpay
 Billpay Code: 0361 Ref: 1002 2255 0000 009
 Call 131 816 Visit: postbillpay.com.au
 Or visit an Australia Post store.

***** Centrepay
 Arrange regular deductions from your Centrelink payments
 visit humanservices.gov.au/centrepay CRN:555 050 397J

Property ref: 11C//04110/667
 APARTMENT 203 31 MALCOLM STREET
 SOUTH YARRA VIC 3141



*36110022255000009

PN11C

Total due: \$146.90
Account number: 22255006
Date paid:
Receipt number:

+00000022255006> +009124+ <0000000000> <0000014690> +444+

Our charges

Service charges		For period 01/10/18 to 31/12/18
Water service charge		\$29.16
Sewerage service charge		\$92.60
Total service charges		\$121.76
Our charges		\$121.76
Other authorities' charges		
Waterways & Drainage charge 01/10/18 to 31/12/18		\$25.18
Total other authorities' charges		\$25.18
Total current charges		\$146.90

Our charges explained

Our charges cover the costs involved with delivering clean, safe water and sewerage services to 1.75 million Melburnians, 24/7. For more details see southeastwater.com.au/residentialprices

Other authorities' charges

Waterways & drainage charge

We collect this charge on behalf of Melbourne Water to help protect our rivers and creeks and improve drainage and flood management. The charge is for **01/10/18 to 31/12/18**.

Additional information

Interest

Amounts not paid in full may accrue interest from the bill's due date at the current interest rate. The interest rate up to 30 June 2019 is 5.0% per annum. Exemptions may apply for customers making payments in line with an agreed payment plan or those with an eligible concession card.

Payment assistance

We have a range of payment solutions to help manage your bill. From payment plans to government assistance or more time to pay, find a solution to suit you at southeastwater.com.au/paymentsupport

We could have been clearer

Our brochure sent with your last bill said you can expect a 4.0% reduction for both water and sewerage service charges instead of 3.67% for water and 3.66% for sewerage. We told you your sewage disposal charge was halved, but it is reduced by 49.05%. We're sorry for any confusion.

**Mail or email? Direct debit or payment plan?
Your account – your choice.**

Log in at southeastwater.com.au

South East Water Corporation

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