



City West Water™



243729-001 000878 (5901)  
UNIQUE 888 PROPERTY PTY LTD  
C/O APEX VICTORIA REAL ESTATE (List 888 Collins)  
SHOP 2/860 COLLINS STREET  
DOCKLANDS VIC 3008

**AMOUNT DUE**  
**\$159.69**  
**PLEASE PAY BY**  
**21 JUN 2019**

My account number is

1253 3167 9124

Invoice No.	T512111383
Service Address	Un 2802e/888 Collins Street Docklands Lot 2802e Plan 723350
Issue Date	31 May 2019
Emergencies (24 hours)	132 642
Enquiries (8.30am-5.00pm Mon-Fri)	131 691
Interpreter Service	9313 8989
Payment difficulties	131 691
A number of payment assistance programs are available	
Mail	Locked Bag 350 Sunshine Vic 3020
ABN 70 066 902 467	

[citywestwater.com.au](http://citywestwater.com.au)

### Account summary





	PREVIOUS BILL RECEIVED	\$280.94
	BALANCE	\$0.00
	NETWORK CHARGES	\$121.92
	OTHER CHARGES	\$37.77
	PLEASE PAY	\$159.69

## Spotted a burst or leak?

We'd love to know more. Report it via the **snapsendsolve** app or via the website anytime. Nice work!



# Details of charges - Residential

<b>Previous Bill</b>	
Previous bill	\$280.94
Payments Received	
29/03/2019	-\$280.94
 <b>BALANCE FORWARD</b>	<b>\$0.00</b>
<b>Network Charges</b>	
Water Network Charge (01/04/2019 to 30/06/2019)	\$57.79
Sewerage Network Charge (01/04/2019 to 30/06/2019)	\$64.13
 <b>TOTAL NETWORK CHARGES</b>	<b>\$121.92</b>
<b>Other Charges</b>	
Waterways & Drainage Charge (01/04/2019 to 30/06/2019)	\$37.77
 <b>TOTAL OTHER AUTHORITIES' CHARGES</b>	<b>\$37.77</b>
 <b>FINAL TOTAL, PLEASE PAY THIS AMOUNT</b>	<b>\$159.69</b>

Visit [citywestwater.com.au](http://citywestwater.com.au) or call 131 691 for more details about these charges

## Waterways & Drainage Charge

This charge is collected on behalf of Melbourne Water, who use the funds to protect and improve the health of rivers and creeks and to provide regional drainage services including flood protection and flood warning systems.

## Bill payment and Concession Information

Are you eligible for a concession on your account?

If you hold a current Health Care, Pension Concession or Gold Card and are not receiving your entitlements, please call us on 131 691 or visit [citywestwater.com.au/concessions](http://citywestwater.com.au/concessions)

Amounts not paid in full may accrue interest.

Until 30 June 2019, the applicable interest rate is 5.0% per annum, which may be applied to any outstanding balance from the due date until the date it is paid.

## Need help paying your bill?

We're committed to providing support to customers facing hardship. We offer hardship and water efficiency programs and support customers to access concessions, utility relief grants and, where appropriate, free financial counselling.

The right of City West Water to proceed for recovery of outstanding charges is not prejudiced by the service of this notice

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**Service Address:** Un 2802e/888 Collins Street Docklands

DATE PAID	AMOUNT PAID	RECEIPT NO	My account number is <b>1253 3167 9124</b>
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**Direct Debit:** Call 131 691 to request a form or visit [citywestwater.com.au](http://citywestwater.com.au)



**Mail:** Post this slip with your cheque payable to:  
**City West Water, PO Box 262, Richmond VIC 3121**



**Credit Card:** Call 131 971 or go to [citywestwater.com.au](http://citywestwater.com.au) to pay up to \$10,000 by Visa or Mastercard

### Payment Assistance

If you're finding it hard to pay your bill, call our City West Water assist team on 131 691 to set up a payment plan or visit [citywestwater.com.au/billhelp](http://citywestwater.com.au/billhelp) for more details.



Billers Code: **8789**  
Ref: **1253 3167 9124**

**Telephone and Internet Banking - BPAY®:** Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)



Billpay Code: **0362**  
Ref: **1253 3167 9124**

**Post BillPay:** Pay in person at any Post Office or agency or Call 131 816 or go to [www.postbillpay.com.au](http://www.postbillpay.com.au)



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