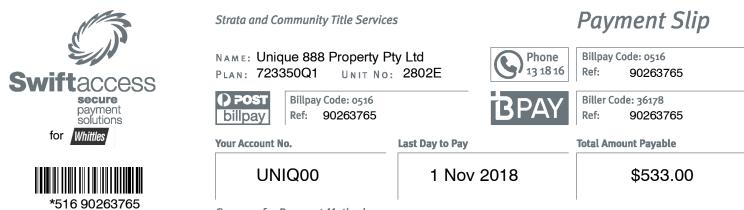
PLAN OF SUBDIVISION NO. 723350Q1 PO Box 108, Port Melbourne VIC 3207 www.whittles.com.au accounts.docklands@whittles.com.au		Tax Inve Date of Issue 19 Se Your Account No UNIC	ap 2018
Unique 888 Property Pty Ltd C/- Apex Victoria Real Estate Docklands Shop 2, 860 Collins Street DOCKLANDS VIC 3008		Telephone Enquiries (03) 8632 3300 Total Amount Payable \$533.00 Last Day to Pay 1 Nov 2018	
INVOICE DESCRIPTION 024398 Admin Fund Contributions From 01/11/18 to 31/01/19 Due And Payable By 01/11/18 Total Invoiced Amount New Charges Include GST Of	PLAN OF SU op Location: Lot 280 ORIGINAL R 533.00	BDIVISION N 2E,888 COLL	46726818707 O. 723350Q1 INS STREET IDS VIC 3008 BALANCE 533.00 533.00 48.45

PLEASE SEE REVERSE FOR METHOD OF PAYMENT OPTIONS. PAYMENTS RECEIVED AFTER ISSUE DATE DO NOT APPEAR ON THIS ACCOUNT Whittles Australia Pty Ltd ABN 78 139 486 678



See over for Payment Methods

# Important information on fees and charges

Payment must be made within 28 days after the date of this notice or by the Due Date, whichever is the later.

# Enquiries

If you have enquiries on the fees listed in this Notice you can contact the Owners Corporation on the telephone number or at the address listed on the top of this form.

### Disputes

The Owners Corporations Act 2006 (the Act), Owners Corporations Regulations (the Regulations) and the Owners Corporation Rules (the Rules) provide a number of options in dealing with disputes regarding Owners Corporations, Managers, Lot Owners and Occupiers. These are:

- The Owners Corporation Internal Dispute Resolution Process.
- Conciliation through Consumer Affairs Victoria.
- Applications to the Victorian Civil and Administrative Tribunal (VCAT).

## **Internal Dispute Resolution process**

If you believe the Manager, a Lot Owner or Occupier has breached their obligations under the Rules, Act or Regulations, you can try to resolve the problem through the Owners Corporation Internal Dispute Resolution process. The Internal Dispute Resolution process is set out in the Rules. Unless the Rules state differently, the following summary applies:

- You can lodge a complaint by completing an Owners Corporation Complaint<sup>™</sup> form (available from the Owners Corporation).
- A meeting will be held to discuss the matter with all persons involved in the dispute and representatives of the Owners Corporation. The meeting must be held within 14 days of all persons being notified of the dispute.
- Persons involved in the dispute will be notified of decisions by the Owners Corporation.
- If you are not satisfied with the outcome you can contact Consumer Affairs Victoria or VCAT (see below).

#### **Conciliation through Consumer Affairs Victoria**

You can contact Consumer Affairs Victoria regarding disputes. There may be times when Consumer Affairs Victoria will advise you to use the Internal Dispute Resolution process if you have not already done so. For more information on complaints or general enquiries call 1300 55 81 81 or go to www.consumer.vic.gov.au.

### Applications to the Victorian Civil and Administrative Tribunal (VCAT)

For all disputes that affect the Owners Corporation you can apply directly to the VCAT to hear your case and make an order. For more information on VCAT applications phone 03 9628 9830 (local calls), 1800 133 055 (country calls) or go to <u>www.vcat.vic.gov.au</u>.

Method of Payment





Payment can be made in person to any Australia Post Office or Post Office Agency, anywhere in Australia, to make cash, cheque or debit card payments.



Please call your participating Bank, Buiding Society or Credit Union to make a payment from your nominated Savings or Cheque Account. Please see reverse for Biller Code and Reference Number.



Telephone 13 18 16 to pay by Visa, Mastercard, Diners or American Express over the phone.



our website to pay by Visa, Mastercard, Diners or American Express online.



EFT Please contact your local office for EFT details.