

STATEMENT PERIOD FROM 16 Apr 2020 TO 15 May 2020

ENQUIRIES-(English)	1300 308 008
ENQUIRIES-(Cantonese/Mandarin)	1300 309 388
Corporate Banking	1300 300 437
Business Banking	1300 731 720



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 MR IAN POULTON & MS KAY EDWARDS  
 ATF GAUDIUM ET AMOR ACCOUNT  
 90 ANNANDALE STREET  
 ANNANDALE NSW 2038

**BRANCH:** SYDNEY

### Your Portfolio at a Glance

CUSTOMER NUMBER	011-222122
	(AUD Equivalent)
Your Deposits and Dual CCY Investment	11,517.12
Your Investment	0.00
Your Loans	0.00
Net position	11,517.12

## HSBC supports the Australian Indigenous Education Foundation

The Australian Indigenous Education Foundation (AIEF) links disadvantaged Indigenous students to high-achieving schools and universities and supports their transitions into careers.

HSBC funds scholarships, investing in Indigenous students and helping them build a future through quality education. Our employees work with students, tutoring and mentoring them as they move through school into university or the workplace.

For more information about how you can help AIEF provide support to young Indigenous Australians visit [www.aief.com.au](http://www.aief.com.au)

## Summary of your portfolio

Product	CCY/ Unit	BSB no.	Account no.	Credit Limit	Balance (DR = Debit)	AUD equivalent (DR = Debit)
DAY TO DAY ACCOUNT	AUD	342011	222122412		11,517.12	11,517.12
<b>TOTAL DEPOSITS</b>						<b>11,517.12</b>

**Important Information**

- Please check all entries on the statements and promptly advise your bank if you have any queries or notice any apparent errors or possible unauthorised transactions.
- Local cheques, although credited to the account, will not be available for withdrawal until they have cleared.
- The account will be debited if cheques are subsequently returned.
- If you would like to change your address please call 1300 308 008 and have your Telephone Banking PIN handy. If you do not know your Telephone Banking PIN you can change your address details via HSBC's Internet Banking or visit your local HSBC branch.
- For other important information regarding your statement please visit [hsbc.com.au/info-statements](http://hsbc.com.au/info-statements).
- HSBC Bank Australia Limited has a dispute resolution mechanism which covers customer complaints. Details of how to access this can be obtained by referring to the applicable Product Disclosure Statement or credit product terms and conditions or by calling Customer Relations on 1300 308 808 or if you are calling from overseas +61 2 9005 8187. If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority. AFCA provides complaint resolution that is free to consumers. Website: [www.afca.org.au](http://www.afca.org.au), Email: [info@afca.org.au](mailto:info@afca.org.au), Telephone: 1800 931 678 (free call), In writing to: Australian Financial Complaints Authority, GPO Box 3, Melbourne VIC 3001.

## Details of your Accounts

<b>DAY TO DAY ACCOUNT</b>	BSB No. 342011	Account 222122412	Currency AUD	<b>Balance</b> 11,517.12
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Date	Transaction Details	Debits/Withdrawals	Credits/Deposits	Balance
16 Apr	BALANCE BROUGHT FORWARD			11,517.12
15 May	CLOSING BALANCE			11,517.12
	Transaction Total	0.00	0.00	
	Transaction Number	0	0	

### END OF STATEMENT

### HSBC and YWCA NSW partner to support disadvantaged young people across Australia

HSBC partners with YWCA to deliver Money Savvy – a fun, interactive financial literacy workshop for at-risk teenagers, which to date, has helped over 4,500 teenagers understand how to put together a budget, the value of saving and ways to avoid financial scams.

HSBC also supports the delivery of Y Quest, a development program for teenage girls to help them maximise their potential. Both programs work in disadvantaged communities and our employees are invited to mentor at workshops, helping students to build their skills.

For more information about YWCA NSW and how you can support them visit [www.ywcansw.com.au](http://www.ywcansw.com.au)