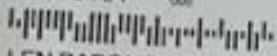


National Australia Bank Limited  
ABN 12 004 044 937

Return to Sender  
PO Box 362  
ABBOTSFORD VIC 3067

000181 000



LEN BARONE SUPERANNUATION SCHEME  
19 MANNA WAY  
SILVERDALE NSW 2752

Date:  
Vendor:

09/12/2022  
103941

	Invoice No.	Gross Amount	Description	
2	APER_10499941	2,907.88	REFUND PAYMENT	
				\$2,907.88

National Australia Bank Limited  
ABN 12 004 044 937

National Corporate Bank Ch



## YOUR REFUND SUMMARY

Your account where ongoing Adviser Service Fees (Fees) were paid from

Account No.	Account Name	Product	Account Status	Fees You Paid	Refunded Fees	Interest	Total Refund
MO1718450	Len Barone Superannuation Scheme	Wrap	Closed	\$6,708.54	\$1,874.41	\$1,033.47	\$2,907.88
<b>Total</b>				<b>\$6,708.54</b>	<b>\$1,874.41</b>	<b>\$1,033.47</b>	<b>\$2,907.88</b>

If you paid Fees from more than one account between 1 January 2009 and 30 June 2018, you may receive multiple letters and refunds over several months.

You have been refunded a proportion of all Fees paid, plus interest. Please refer to the following **Information Sheet** for further details on how we calculated your refunded Fees and the interest.

### What you need to do within the next 30 days

**Enclosed Cheque(s):** We have paid your refund by cheque for your BT investment account(s) mentioned in the table above.

Please deposit your enclosed cheque(s) **within 30 days** of receiving this letter. Contactless cheque deposits may be possible with your bank's mobile app.

If undelivered, return to:  
PO Box 362  
ABBOTSFORD VIC 3067



REF: APER\_30409941  
Letter ID: APEREP12C

1- 000181 000



Len Barone Superannuation Scheme  
39 Marina Way  
SILVERDALE NSW 2752

16 December 2022

Dear Sir/Madam,

## WE'VE REFUNDED ADVISER SERVICE FEES

You paid ongoing Adviser Service Fees (Fees) from your BT account to your financial adviser, who operated under one of the NAB Advice Licensees between 1 January 2009 and 30 June 2018. This means NAB Limited was responsible to ensure these advice services were provided.

### What you need to know:

- Some clients may not have received the advice services for which they paid
- We've refunded a proportion of Fees you paid
- We haven't assessed whether you personally received the advice services for which you paid
- You need to take action to access your refund
- You can request a personal Adviser Service Fee review

### Why NAB has refunded you

We initiated a review as some clients may not have received the advice services for which they paid. This includes the opportunity of an annual review with their financial adviser.

We're determined to put things right and will refund clients a proportion of the Fees paid, plus interest. As a result, even if you received the advice services from your financial adviser, you have received a refund.

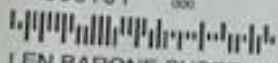
Your refund  
\$2,907.88

It's clear we made some mistakes that could have impacted you, and for that we apologise.

National Australia Bank Limited  
ABN 12 004 044 937

Return to Sender  
PO Box 362  
ABBOTSFORD VIC 3067

000181 000



LEN BARONE SUPERANNUATION SCHEME  
19 MANNA WAY  
SILVERDALE NSW 2752

Date:  
Vendor:

09/12/2022  
103941

Invoice No.	Gross Amount	Description
APER_10499941	2,907.88	REFUND PAYMENT
		\$2,907.88

National Australia Bank Limited  
N 12 004 044 937

National Corporate Bank Cheque