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Ray White Terrigal
2/6 Pine Tree Ln
TERRIGAL NSW 2260

021
R0_1117900

Property Location:
19 Summit Road, TERRIGAL NSW 2260
Lot 92 DP 200508

Category: Residential
Land Value: \$496,000
Base Date: 1 July 2019

Your Rates Itemised

Description	Rateable Value or No. of Service	Rates in \$ or Service Charge	Amount
Ordinary Rate Residential	496,000	0.00345192	\$1,712.15
Domestic Waste Management - Eastern Area	1	520.00	\$520.00

Rates Levied \$2,232.15

BPAY
Biller Code: 5033
Biller Ref: 04474748
BPAY® this payment via internet or phone banking
BPAY View® View and pay this bill using internet banking
BPAY View® Registration No. 04474748

eNotices
For emailed notices:
centralcoast.enotices.com.au
Reference No: 36E0E91F7J

Annual Rate Notice

ABN 73 149 644 003

Account details

For the year 1 July 2022 to 30 June 2023

Assessment Number **04474748**
Issue date **22 Jul 2022**
Due date **31 Aug 2022**
Deduct payments since **13 Jul 2022**

Summary

Balance brought forward **\$0.00**
Rates Levied **\$2,232.15**
Pension rebate **\$0.00**

Total amount payable
\$2,232.15

Current Instalment
\$558.15

Due date 31 Aug 2022

Future Instalments

2) Due 30 Nov 2022 **\$558.00**
3) Due 28 Feb 2023 **\$558.00**
4) Due 31 May 2023 **\$558.00**

Central Coast Council
ABN 73 149 644 003

Send payments to: Central Coast Council
PO Box 20
WYONG NSW 2259

*This address is for payments only,
not for general correspondence.*



Payment Slip

Cheque Details

Please do not attach cheque or money order with staples or pins

Drawer
Bank
Branch

Assessment No.	04474748
Date Due	31 Aug 2022
Amount Due	\$558.15
Date Paid	
Amount Paid	



*491 4474748

Important Messages

Please ensure any saved biller code/reference number (for example scheduled BPAY payments) are updated to those shown on this notice, if you have not already done so.

Customers who have registered for BPAY View delivery may need to re-register with the new BPAY View registration number.

Important information to ratepayers

Payments

Rates and Charges may be paid in full by the due date or by instalments on or before the due dates shown on this notice.

Periodical payments

Rates and Charges may be paid outside the due dates subject to prior arrangement with Council. Payments made outside the due date will be subject to interest charges.

Interest Charges

Daily interest will accrue on overdue amounts and legal action can be taken if you do not pay by the due date. Council may only write off interest in certain circumstances. Contact us to discuss a payment plan if you are experiencing financial hardship.

Categorisation of Land

The rate category of your land is based on its dominant use. You may apply at any time for a review of your rating category. If you are dissatisfied with Council's decision you may appeal to the Land and Environment Court within 30 days of the decision (refer to sections 524 – 526 of the Local Government Act 1993). Where there is a change of use (e.g. Residential to Business) you must notify Council within 30 days of any such change.

Pensioner rebates

A rebate is available to eligible pensioners to a maximum of \$250.00 per year. Rebates are subject to quarterly eligibility checks and may be adjusted if eligibility changes during the year.

To apply for a rebate, please phone Council or present your Pensioner Concession card to one of Council's offices.

Rate Exemption

If your property is a church, school, charitable institution, hospital or another eligible entity, a rate exemption may be able to be claimed.

Appeals against rates and charges

If you believe that your property is not rateable or not rateable to a particular rate or charge, you may appeal against its rating within 30 days of the date of this notice.

Get your account online

Council can provide your account through the BPAY View Biller Portal. Contact your financial institution for more information or visit www.bpay.com.au

You can also receive your notice via email. Visit centralcoast.nsw.gov.au to register.

How to contact us

Web centralcoast.nsw.gov.au

Phone 1300 463 954

Email ask@centralcoast.nsw.gov.au

Post PO Box 20, WYONG NSW 2259

Payment options

Direct Debit

Savings or cheque account only. Contact Council for an application form or visit centralcoast.nsw.gov.au

Online

Mastercard or Visa.
centralcoast.nsw.gov.au

Telephone

MasterCard or Visa.
Call 1800 226 651.

Bpay

Use the BPay details shown on the front of this notice.

® Registered to BPAY Pty Ltd
ABN 69 079 137 518

Centrepay

Contact Centrelink and quote 555 121 781J and your assessment number.

Post

Complete the payment slip and post with your cheque to PO Box 20 WYONG NSW 2259.

In Person

Pay at any Australia Post Office - credit cards are not accepted.

Pay by Eftpos, credit card or cheque at Council Administration Buildings and Service Centres. Search 'Customer Service' at centralcoast.nsw.gov.au

Please note cash payments are not accepted at these locations.

Coast Connect Quarterly



Welcome to the July issue of Coast Connect Quarterly where we provide relevant information about what matters to you as a ratepayer, as well as answer questions regularly asked by ratepayers and visitors to the Central Coast. We also continue our theme of highlighting the A-Z of services provided by the Council through your rates. Visit Council's website to find out more information about the services and topics covered in this issue at centralcoast.nsw.gov.au

A-Z of Council services snapshot

Events are back in person!

We are delighted to be able to again deliver community events in person following pandemic restrictions. These community events bring our diverse and unique community together, support local businesses and contractors and encourage visitors to the coast – generating millions of dollars into the local economy. We also support community groups via event grants and in-kind support, allowing them to showcase their activities. Visit centralcoast.nsw.gov.au/whats-on to see what events are happening on the Central Coast.



Libraries

You can do more than just borrow books at Central Coast libraries. At our 10 libraries across the coast, take advantage of free internet access, hire library meeting rooms, take part in children's, youth and adult programs and events or have books delivered to your home via Home Library Service. You can also download eBooks, audiobooks and music anywhere anytime via dedicated apps. We are also trialling an extended hours access service, at Toukley Library, providing access to the library when no staff are onsite. After completing an onsite induction, access is easy with your new swipe card – use the computers before and after work hours, or utilise the Toukley library on a weekend! Erina, Lake Haven and Woy Woy libraries provide a service to pay your rates, register your dog or cat or lodge a general enquiry! For all information about the location and services, including how to become a library member on-line, search 'library services' at centralcoast.nsw.gov.au.



Waste and Recycling

Council provides many domestic and commercial recycling and waste management services to help you reduce landfill waste and protect the environment. As well as your general red, yellow and green household waste services, other services include recycling of soft plastics, scrap metal electronic waste (e-waste), mobile phones and mattresses. You are also able to book six bulk kerbside pick-ups per household every year as part of your rates. We continue to trial new waste reduction services as part of our commitment to sustainability and keeping the Central Coast pristine! To find out about all waste services offered, search 'waste and recycling' at centralcoast.nsw.gov.au.



You asked - we answered



Pothole management

Council maintains a diverse and expansive road network of over 2,000 kilometres. The severe wet weather this year has resulted in a enormous pothole issue, with Council repairing over 32,000 potholes since February. Many of these fixes were short term, simply to solve immediate safety risks, however the focus is now on implementing medium and long term strategies to manage and prevent potholes.

- Short-term: pothole patching (filling) – Filling potholes is the only solution that can be completed in wet weather. This temporary solution can hold for about two weeks in continued rain, or up to 12 months in dry and low traffic areas.
- Medium-term: heavy patching – This includes fixing a section of road, for example repairing a square section from the middle of the road to the edge over a few metres. This patching can last for around five to ten years.
- Long-term: This is repairing complete sections of road edge to edge, and through all levels from underlying base to the pavement. This is the most costly solution but lasts 30-40 years.

To find out more about Council's pothole management strategy, including if your local road is scheduled for roadworks, search '**road repairs**' at centralcoast.nsw.gov.au.

Sports facilities

We support a healthy and active community. There are 164 sporting areas on the Central Coast which can cater for more than 20 different types of sport including cricket, soccer, netball, tennis, baseball, little athletics, rugby league, rugby union, AFL, cycling, touch football, oztag, school sport, cross country and athletics carnivals. 30,000 community members engage in organised sport annually. Through your rates, Council subsidises more than 90% of the cost to maintain the facilities – which means many facilities are free to use, including some tennis courts. Maintenance works includes mowing, fencing, lighting and upgrading facilities – in particular women's amenities.

For all information on Council's sports facilities search '**recreation**' at centralcoast.nsw.gov.au.



Did you know?



Gross Pollutant Traps

Gross Pollutant Traps (GPTs) are vital in protecting the coast's waterways and environment. GPTs are placed along drainage lines and filter out pollutants such as plastics, cigarettes, contaminated roadside gravel, leaf litter, tyres and shopping trolleys. In March and April this year, Council removed over 191 tonnes of waste filtered by the GPTs, following the consistent heavy rainfall. We can all do our bit to help reduce the amount of waste in our drains by not littering in public spaces which will help keep our coast pristine! To find out more about how we care for our waterways visit loveourwaterways.centralcoast.nsw.gov.au.



Spring Valley GPT before and after cleaning



Spotlight on being active in winter!

Winter often means re-thinking how to keep fit and active in the cold weather. The Sports Hub (sportcentralcoast.org.au) allows users to quickly search for activities by location, interests, age group, accessibility and suitability.

Featuring over 130 local providers promoting their services and activities, including many community not-for-profits and those who accept Active Kids Vouchers, the *Sports Hub* is designed to make keeping active simple and enjoyable not only this winter – but all year round!

Council also manages over 227kms of shared paths for recreational cycling and walking – another great way to keep active!



Council progressing towards a sustainable future



In mid-May, the Independent Pricing and Regulatory Tribunal (IPART) delivered their determination supporting Central Coast Council's current rate structure for a further seven years, a decision that assists us in trying to meet the expectations of our community.

This outcome allows Council to continue to maintain current service levels, comply with current banking requirements and most importantly, allows us to continue without interruption our 10-year Long-Term Financial Plan that provides for long-term financial stability for the organisation.

There is no increase to your rates. This is a continuation of the current rates you pay except for the rate peg as determined by IPART every year.

This is a decision that factors in the unique situation this Council was in and the recommendation made by the Public Inquiry Commissioner *'for the Administrator to ensure the completion of the Business Recovery Plan as adopted and amended by Central Coast Council since October 2020'*.

Council, with your help, has achieved one of the most significant financial turnarounds of any organisation in under 12 months, with the current and forecasted surpluses repaying the emergency loans over the next 10 years. Council is also currently examining services where we're not meeting community expectations and will reflect this in future operational plans.

We also now have clarity on local government elections with Minister Tuckerman's announcement of local government elections for the Central Coast region to be held in September 2024. This announcement provides Council with a date to work towards and time to implement the Public Inquiry Commissioner's recommendations.

Council continues to make significant progress in stabilising the organisation and holding local government elections in 2024 presents a great opportunity for Council to ensure a solid foundation is in place for a newly elected body to take the reins.

Our focus remains on being able to provide the Central Coast community with the services they deserve and need by having a financially sustainable Council.

Rik Hart
Administrator

Financial recovery

Council has met every milestone and target of the Financial Recovery Plan put in place more than 12 months ago to help secure Council's long-term financial sustainability. This now means we can pay down the emergency loans that were required following the financial crisis and maintain and improve services for you, our ratepayers.

Securing Revenue

- ✓ Temporary 15% rate increase for 3 years
- ✓ Maintain temporary 15% rate in the rate base for further 7 years to June 2031 (not a year-on-year increase)
- ✓ Water and Sewer pricing determination

Reducing costs

- ✓ \$30M employee cost savings
- ✓ \$20M materials and services savings
- ✓ \$20M internal restrictions that did not need to be repaid
- ✓ \$175M capital expenditure capped
- ✓ \$60M property asset sales

Go forward plan

- ✓ Bank loans secured and payments on track
- ▶ Productivity Improvement Plan
- ▶ Financial Sustainability - Operating surpluses
- ▶ Finding other revenue sources

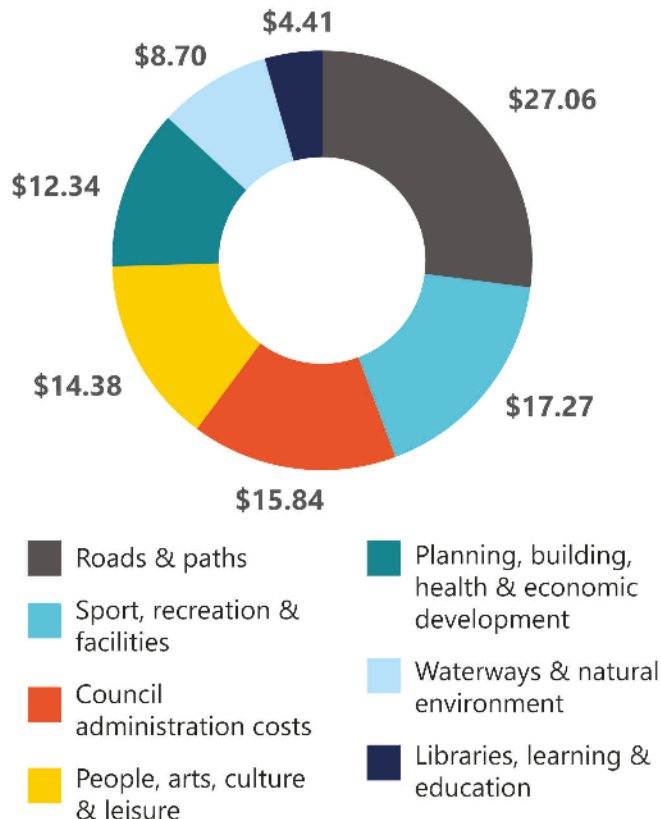
Your rates from 1 July 2022

Your rates for 2022-23 will increase by 1%. This includes the 0.7% base rate peg set by IPART (Independent Pricing and Regulatory Tribunal) plus 0.3% population factor. The table below shows the annual rates for the next 10 years assuming the annual rate peg is 2.5% from 2023-24. The reduction in rates will be in 2031-32 when the temporary special variation approved by IPART is removed.

Average annual rates	Residential	Average annual increase	Average weekly increase
2022-23	\$1,280	\$13	\$0.24
2023-24	\$1,312	\$32	\$0.62
2024-25	\$1,345	\$33	\$0.63
2025-26	\$1,378	\$34	\$0.65
2026-27	\$1,413	\$34	\$0.66
2027-28	\$1,448	\$35	\$0.68
2028-29	\$1,484	\$36	\$0.70
2029-30	\$1,521	\$37	\$0.71
2030-31	\$1,559	\$38	\$0.73
2031-32	\$1,418	(\$141)	(\$2.72)

How your rates are invested

For every \$100 of your rates, Council invests in the below for the community:



Water, sewerage and stormwater drainage pricing

From 1 July 2022 to 30 June 2026 there will be staggered rate changes which will see prices return to levels that can help Council better maintain its vast water and sewer operations. This is an outcome of IPART's pricing determination in May 2022.

For more information look out for our August Coast Connect Water newsletter or search 'water and sewer' at centralcoast.nsw.gov.au.

Keep in touch and up-to-date:

Sign up to Coast Connect e-newsletter - centralcoast.nsw.gov.au/enews

Read the latest news - centralcoast.nsw.gov.au

Coast Connect YouTube channel - centralcoast.nsw.gov.au/youtube

For information on Council meetings, including how to attend, livestream or access agendas and minutes search 'Council Meetings' at centralcoast.nsw.gov.au.

Give your feedback about projects at yourvoiceourcoast.com.

July 2022