



Unitywater

Serving you today,
investing in tomorrow.

000170 000



T & D Carter Holdings Pty Ltd Tte
7 Cambalan St
BARGO NSW 2574

PAID
19-9-18

WATER AND SEWERAGE YOUR BILL

1300 0 UNITY (1300 086 489)
Emergencies and faults 24 Hours, 7 days
Account enquiries 7am-6pm Mon-Fri
unitywater.com
ABN 89 791 717 472

Account number	99880911
Payment reference	0998 8091 15
Property	Unit 4/15 Abercrombie Street, MANGO HILL, QLD

Bill number	7117977884
Billing period	18 Apr 2018 90 days to 16 Jul 2018
Issue date	20 Aug 2018
Approximate date of next meter reading	15 Oct 2018

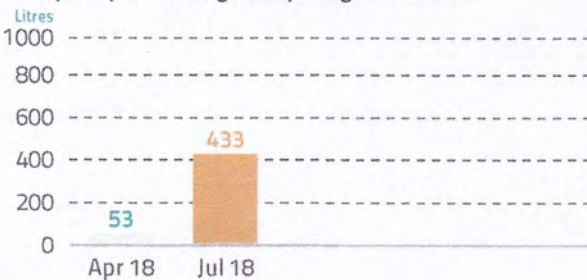
MBL 201 809 201 285 91818

Your account activity

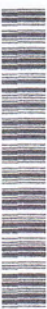
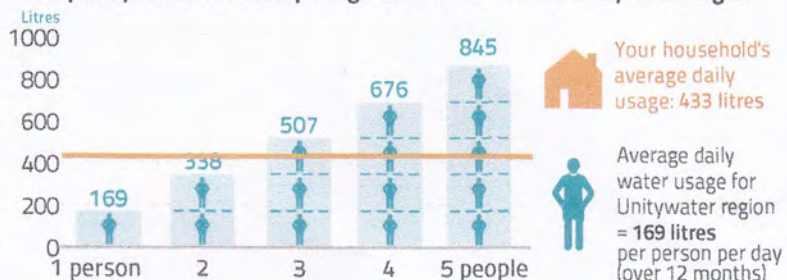
Your last bill \$117.31	-	Payments/ adjustments \$117.31	=	Balance \$0.00	+	New charges \$404.89	=	Total due \$404.89
								Due date 19 Sep 2018

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



Is your life too plastic?

It's time to get real. We've ditched the plastic bag, now let's ditch the plastic water bottle too. Refilling your reusable water bottle at the tap is cheaper and better for the environment. It's the easiest way to reduce your plastic waste. Visit unitywater.com/backtotap



Easy ways to pay For other payment options - see over

BPAY
 Biller Code: 130393
 Ref: 0998 8091 15
 Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
 Find out more at bpay.com.au
 Registered to BPAY Pty Ltd ABN 69 079 137 518

Direct Debit
 Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay
 Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at unitywater.com/smoothpay

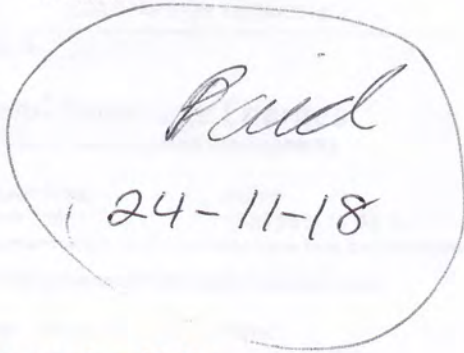


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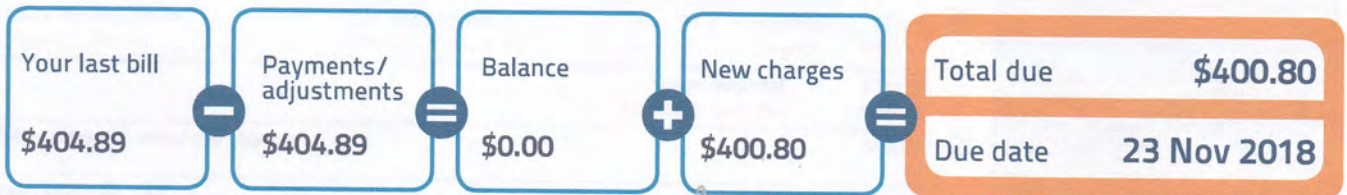
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ABN 89 791 717 472

Account number	99880911
Payment reference	0998 8091 15
Property	Unit 4/15 Abercrombie Street, MANGO HILL, QLD

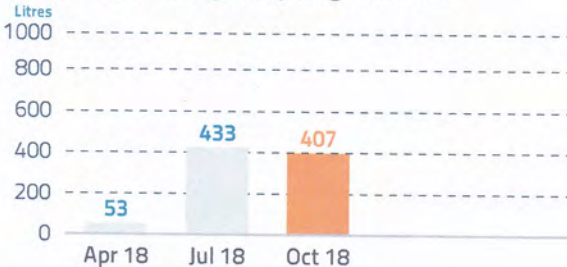
Bill number	7118174476
Billing period	17 Jul 2018 91 days to 15 Oct 2018
Issue date	24 Oct 2018
Approximate date of next meter reading	15 Jan 2019

Your account activity

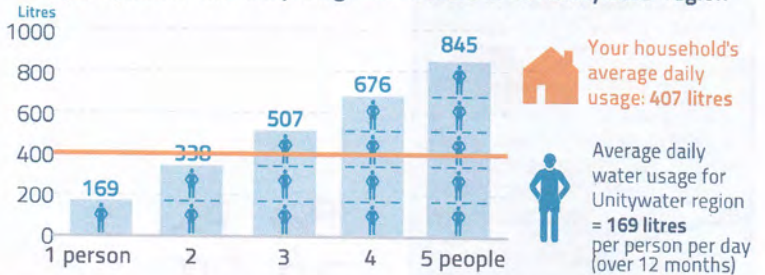


11% interest per annum, compounding daily, will apply to any amount not paid by the due date

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



YOUR PERSONAL WATER SAVER

Learn how to better manage your water usage and discover handy water-saving tips tailored to your home. Try this free online tool at unitywater.com/watersavings



Easy ways to pay

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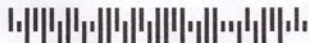


Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at unitywater.com/smoothpay



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6-3-19

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unitywater.com
ABN 89 791 717 472

Account number	99880911
Payment reference	0998 8091 15
Property	Unit 4/15 Abercrombie Street, MANGO HILL, QLD

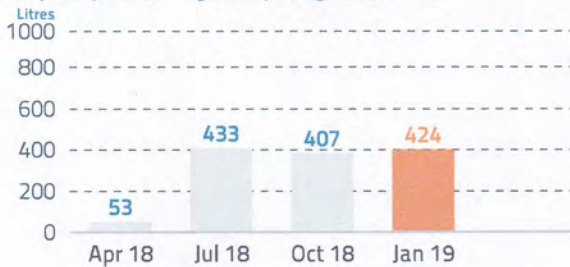
Bill number	7118540035
Billing period	16 Oct 2018 92 days to 15 Jan 2019
Issue date	4 Feb 2019
Approximate date of next meter reading	12 Apr 2019

Your account activity

Your last bill \$400.80	-	Payments/ adjustments \$400.80	=	Balance \$0.00	+	New charges \$411.86	=	Total due \$411.86
								Due date 6 Mar 2019

11% interest per annum, compounding daily, will apply to any amount not paid by the due date

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



Add a drop of local knowledge

The people who work for Unitywater are people like you. They live where you live and bring local knowledge and shared values to the business of making our services safe and reliable for you. Local knowledge and local jobs – it's another way we add value to your water and sewerage services.



Easy ways to pay For other payment options - see over

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ABN 89 791 717 472

Account number	99880911
Payment reference	0998 8091 15
Property	Unit 4/15 Abercrombie Street, MANGO HILL, QLD

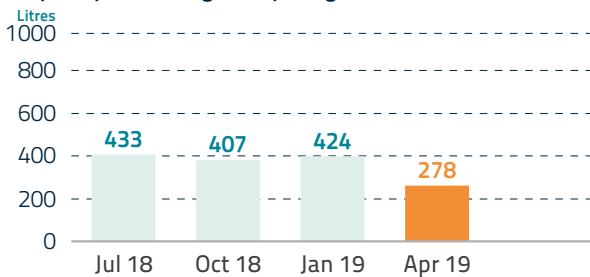
Bill number	7118834973
Billing period	16 Jan 2019 90 days to 15 Apr 2019
Issue date	29 Apr 2019
Approximate date of next meter reading	12 Jul 2019

Your account activity

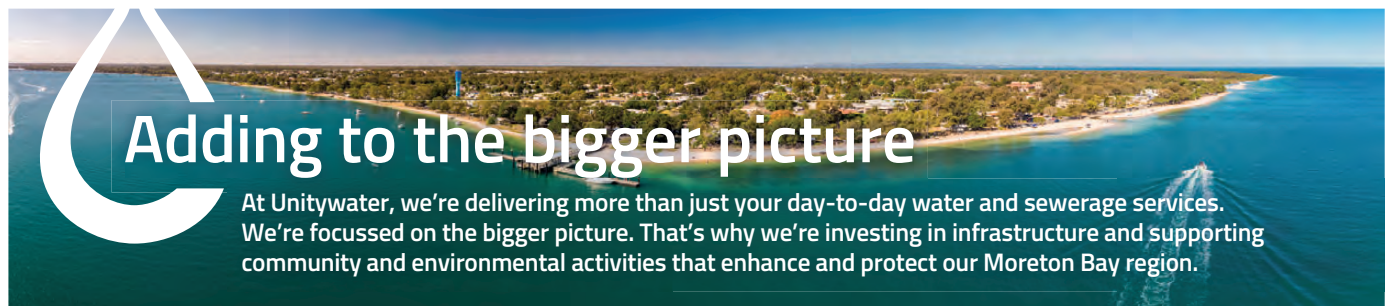
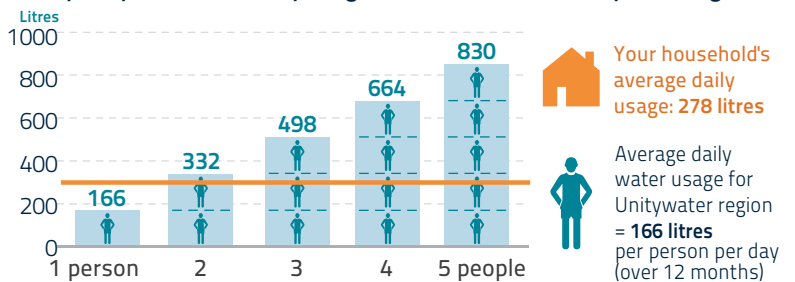


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Your account details



1300 086 489
Account enquiries

7am-6pm Mon-Fri

Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT1706277W	15 Jan 19	120	15 Apr 19	145	25	90	277.8
Total water usage					25	90	277.8
Total sewerage usage (waste and greywater) = 90% of water usage					22.50	90	250.0

Activity since last bill

Last bill	\$411.86
Payments / adjustments	
7 Mar 2019 CBA BPAY BPAY 06/03/2019	-\$411.86
Account balance	\$0.00

Water and Sewerage Charges

Lot 4 Plan SP294161 Installation ID 223164308672

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	16 Jan 19 to 15 Apr 19	0.2778	90	\$2.915	\$72.88

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	16 Jan 19 to 15 Apr 19	0.2778	90	\$0.667	\$16.68
Sewerage up to 740 L/day	16 Jan 19 to 15 Apr 19	0.2500	90	\$0.667	\$15.01
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	16 Jan 19 to 15 Apr 19	1	90	\$0.869	\$78.18
Sewerage Access	16 Jan 19 to 15 Apr 19	1	90	\$1.835	\$165.17
Water subtotal					\$167.74
Sewerage subtotal					\$180.18

New water and sewerage charges \$347.92

Total Due = ① + ② \$347.92

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amounts

Interest of 11% per annum, compounding daily, will apply to any amount not paid by the due date.

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953
Caboolture QLD 4510
1300 086 489



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More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0998 8091 15 Maximum \$10,000



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0998 8091 15

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0998809115 00034792

Account number	99880911
Payment reference	0998 8091 15
Total due	\$347.92
Due date	30 May 2019