



Account Enquiries
1300 791 970
enquiries@winconnect.com.au
www.winconnect.com.au



Faults and Emergencies
Local Distributor: CitiPower
Call 131 280 (24 hours)



WINconnect Office Hours (AEST)
Monday to Friday 8:00 am - 6:00 pm



Pay your account
Using the payment options on
the bottom of the page



WINconnect Pty Ltd trading as WINenergy
ABN 71 112 175 710

ELECTRICITY INVOICE

Gordon Chambers
305
157 Fitzroy Street
St Kilda VIC 3182

Embedded Network Manager (ENM)

WINconnect Pty Ltd
ABN 71 112 175 710
Embedded Network Faults
Call: 1300 44 88 62 (24 hours)

Invoice Date: 12 Nov 2021

Tax Invoice: 000 002 155 550

ACCOUNT SUMMARY

Account Number: 10343 0159 589

Opening Balance	\$42.02
Payments Received (see over for details)	\$0.00
Balance Carried Forward:	\$42.02

Electricity Charges (see over for details) (Includes GST of \$3.32)	\$36.44
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Amount Overdue

\$42.02

Please pay immediately

Your Energy Plan:

Victoria Default Offer - CitiPower Residential
Flat Tariff

Benefits on this plan:

Guaranteed Discount: 5% off your Usage
Charges

Total Amount Due **\$78.46**

Due Date **1 Dec 2021**

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1300 791 970 to discuss the suitability of this plan for you.

You asked, we listened...
Introducing, LIVE CHAT!

Chat with our Customer Experience team without having to phone. Now available via our website and on Facebook



PAYMENT OPTIONS

Direct Debit



Direct Debit is an easier way
to pay. Call our customer
service team to set up Direct
Debit: 1300 791 970

Credit Card



VISA or MasterCard credit
card payments.
Minimum payment \$5.00.
Pay by phone: 1300 791 970

Billpay code: 3047
Ref: 1034301595080936

Mail



To pay by cheque or money
order, combine this portion of
your bill and mail to:

WINconnect Pty Ltd
Locked Bag 20044
Melbourne, VIC 3001

BPAY



Make this payment either
online or by phone banking.
For further information:
www.bpay.com.au

Billcode: 564682
Ref: 1034301595896

Australia Post



Payments accepted online or
in person at any branch.
By phone: 13 18 16
Web: postbillpay.com.au

Billpay code: 3047
Ref: 1034301595080936



*3047 10343015958936

PAYMENTS RECEIVED

Total Payments Received	Total
	\$0.00

ELECTRICITY CHARGES

SITE DETAILS

NMI	Site Address	Billing Start Date	Billing End Date	
SPTLS12252	305 157 Fitzroy Street St Kilda VIC 3182	01 Oct 2021	31 Oct 2021	31 days

METER DETAILS

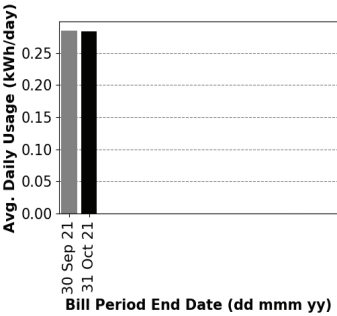
Meter Number	Start Reference *	End Reference *	Total Usage	Next Read Date
SAM000074916	23.200 (01 Oct 2021)	32.000 (31 Oct 2021)	8.796 (A)	30 Nov 2021

* Reference reads are a guide only and may not reflect the total energy consumption for this billing period. (A) - Actual, (E) - Estimate

ENERGY CHARGES

(Charges include GST unless otherwise specified)	Usage	Unit Price	Loss Factor	Total
01 Oct 2021 - 31 Oct 2021				
RETAIL				
All Usage	8.796 kWh	0.232397 \$/kWh	1.000	\$2.05
Supply Charge	31 days	1.112595 \$/day	1.000	\$34.49
DISCOUNTS & REBATES				
11 Nov 2021	Guaranteed Discount : 5% off your Usage Charges (1 Oct 2021 - 31 Oct 2021)			\$0.10 CR
Total Electricity Charges				Total (Incl. GST)
				\$36.44

USAGE SUMMARY



Avg cost/day: **\$1.18**
Avg daily usage: **0.284 kWh**
Same time last year: **N/A**

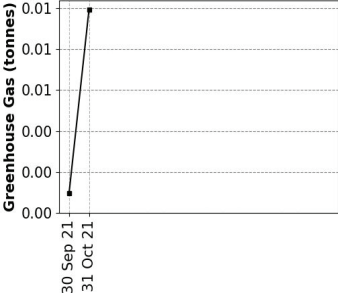
HOW YOU COMPARE

Your Household Daily Consumption (kWh/day)	0.284 kWh
Household Size Without A Swimming Pool	Average Daily Consumption benchmark (kWh/day)
1 person	7.341
2 people	12.198
3 people	12.780
4 people	14.527
5 people	18.703

This information shows how your electricity use compares to similar households in your postcode.

For more information or useful energy efficiency tips visit:
www.energymadeeasy.gov.au

GHG EMISSIONS



Greenhouse gas emissions for this bill was **0.01 tonnes** from **8.796 kWh**

For more information visit:
www.climatechange.gov.au

Victorian customers can visit:
www.victorianenergysaver.vic.gov.au

IMPORTANT INFORMATION

Interpreter Services:

الخدمات الترجمة Phone: 13 14 50
口譯員服務
통역 서비스
Υπηρεσία Διερμηνέων
Dịch vụ thông dịch
Servicios de intérpretes

Feedback or complaints:

Let us know how we can help you on 1300 791 970 or email enquiries@winconnect.com.au.
If you're not satisfied with the resolution, you may contact the Energy & Water Ombudsman (Victoria) on 1800 500 509.

Payment Assistance:

There are many ways we can help when our customers are experiencing financial difficulty and may need additional assistance to make payments.
For more information contact our customer service team on 1300 791 970 or email enquiries@winconnect.com.au.

Concessions and Government Rebates:

If you hold a Concession Card, you may be eligible for government concessions or rebates.
For more information, contact our customer service team on 1300 791 970 or email enquiries@winconnect.com.au.

Moving In:

To set up your account and ensure you have electricity when you move in
Web: www.winconnect.com.au
Call Us: 1300 791 970

Moving Out:

You need to notify us when you are planning to move out
Web: www.winconnect.com.au
Call Us: 1300 791 970