



**Account Enquiries**  
1300 791 970  
enquiries@winconnect.com.au  
www.winconnect.com.au



**Faults and Emergencies**  
Local Distributor: CitiPower  
Call 131 280 (24 hours)



**WINconnect Office Hours (AEST)**  
Monday to Friday 8:00 am - 6:00 pm



**Pay your account**  
Using the payment options on  
the bottom of the page



WINconnect Pty Ltd trading as WINenergy  
ABN 71 112 175 710

## ELECTRICITY INVOICE

Gordon Chambers  
305  
157 Fitzroy Street  
St Kilda VIC 3182

### Embedded Network Manager (ENM)

WINconnect Pty Ltd  
ABN 71 112 175 710  
Embedded Network Faults  
Call: 1300 44 88 62 (24 hours)

**Invoice Date:** 11 Feb 2022

**Tax Invoice:** 000 002 462 286

## ACCOUNT SUMMARY

<b>Account Number:</b>	<b>10343 0159 589</b>
Opening Balance	\$71.68
Payments Received (see over for details)	\$120.99 CR
Balance Carried Forward:	\$49.31 CR
Electricity Charges (see over for details) (Includes GST of \$4.33)	\$47.64
Other Charges & Adjustments (see over for details) (Includes GST of \$3.50)	\$38.50

### Your Energy Plan:

Victoria Default Offer - CitiPower Residential  
Flat Tariff

### Benefits on this plan:

Guaranteed Discount: 5% off your Usage  
Charges

**Total Amount Due \$36.83**

**Due Date 2 Mar 2022**

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 1300 791 970 to discuss the suitability of this plan for you.

You asked, we listened...

# Introducing, LIVE CHAT!

Chat with our Customer Experience team without having to phone. Now available via our website and on Facebook



### PAYMENT OPTIONS

#### Direct Debit



Direct Debit is an easier way to pay. Call our customer service team to set up Direct Debit: **1300 791 970**

#### Credit Card



VISA or MasterCard credit card payments.  
Minimum payment \$5.00.  
Pay by phone: **1300 791 970**

Billpay code: 3047  
Ref: 1034301595080936

#### Mail



To pay by cheque or money order, combine this portion of your bill and mail to:

WINconnect Pty Ltd  
Locked Bag 20044  
Melbourne, VIC 3001

#### BPAY



Make this payment either online or by phone banking. For further information: [www.bpay.com.au](http://www.bpay.com.au)

Billcode: 564682  
Ref: 1034301595896

#### Australia Post



Payments accepted online or in person at any branch. By phone: **13 18 16**  
Web: [postbillpay.com.au](http://postbillpay.com.au)

Billpay code: 3047  
Ref: 1034301595080936



\*3047 10343015958936

## PAYMENTS RECEIVED

17 Jan 2022	BPAY	\$71.68 CR
8 Feb 2022	BPAY	\$49.31 CR
<b>Total Payments Received</b>		<b>Total</b>
		<b>\$120.99 CR</b>

## ELECTRICITY CHARGES

### SITE DETAILS

NMI	Site Address	Billing Start Date	Billing End Date	
SPTLS12252	305 157 Fitzroy Street St Kilda VIC 3182	01 Jan 2022	07 Feb 2022	38 days

### METER DETAILS

Meter Number	Start Reference *	End Reference *	Total Usage	Next Read Date
SAM000074916	49.300 (01 Jan 2022)	58.800 (07 Feb 2022)	9.489 (A)	09 Mar 2022

\* Reference reads are a guide only and may not reflect the total energy consumption for this billing period.

(A) - Actual, (E) - Estimate

### ENERGY CHARGES

(Charges include GST unless otherwise specified)

	Usage	Unit Price	Loss Factor	Total
01 Jan 2022 - 07 Feb 2022				
<b>RETAIL</b>				
All Usage	9.489 kWh	0.217100 \$/kWh	1.000	\$2.06
Supply Charge	38 days	1.202300 \$/day	1.000	\$45.68

### DISCOUNTS & REBATES

10 Feb 2022	Guaranteed Discount : 5% off your Usage Charges (1 Jan 2022 - 7 Feb 2022)	\$0.10 CR
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<b>Total Electricity Charges</b>	<b>Total (Incl. GST)</b>
	<b>\$47.64</b>

## OTHER CHARGES & ADJUSTMENTS

(Charges include GST unless otherwise specified)

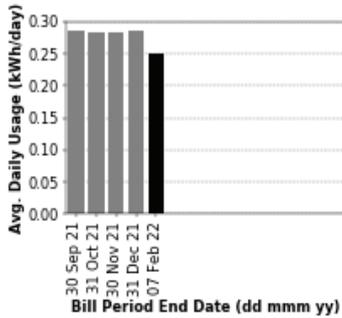
9 Feb 2022	Standard Move Out Fee	\$38.50
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<b>Total Other Charges &amp; Adjustments</b>	<b>Total (Incl. GST)</b>
	<b>\$38.50</b>

## USAGE SUMMARY

## HOW YOU COMPARE

## GHG EMISSIONS



Avg cost/day: **\$1.26**

Avg daily usage: **0.250 kWh**

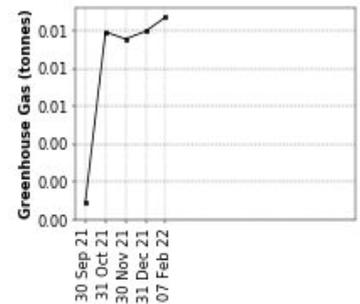
Same time last year: **N/A**

Your Household Daily Consumption (kWh/day) Household Size Without A Swimming Pool	Average Daily Consumption benchmark (kWh/day)
1 person	7.489
2 people	12.356
3 people	12.7
4 people	14.711
5 people	18.733

This information shows how your electricity use compares to similar households in your postcode.

For more information or useful energy efficiency tips visit:

[www.energymadeeasy.gov.au](http://www.energymadeeasy.gov.au)



Greenhouse gas emissions for this bill was **0.01 tonnes** from **9.489 kWh**

For more information visit:  
[www.climatechange.gov.au](http://www.climatechange.gov.au)

Victorian customers can visit:  
[www.victorianenergysaver.vic.gov.au](http://www.victorianenergysaver.vic.gov.au)

## IMPORTANT INFORMATION

### Interpreter Services:

الخدمات مترجمة Phone: 13 14 50

口譯員服務

통역 서비스

Υπηρεσία Διερμηνέων

Dịch vụ thông dịch

Servicios de intérpretes

### Feedback or complaints:

Let us know how we can help you on 1300 791 970 or email [enquiries@winconnect.com.au](mailto:enquiries@winconnect.com.au).

If you're not satisfied with the resolution, you may contact the Energy & Water Ombudsman (Victoria) on 1800 500 509.

### Payment Assistance:

There are many ways we can help when our customers are experiencing financial difficulty and may need additional assistance to make payments.

For more information contact our customer service team on 1300 791 970 or email [enquiries@winconnect.com.au](mailto:enquiries@winconnect.com.au).

### Concessions and Government Rebates:

If you hold a Concession Card, you may be eligible for government concessions or rebates.

For more information, contact our customer service team on 1300 791 970 or email [enquiries@winconnect.com.au](mailto:enquiries@winconnect.com.au).

### Moving In:

To set up your account and ensure you have electricity when you move in

**Web:** [www.winconnect.com.au](http://www.winconnect.com.au)

**Call Us:** 1300 791 970

### Moving Out:

You need to notify us when you are planning to move out

**Web:** [www.winconnect.com.au](http://www.winconnect.com.au)

**Call Us:** 1300 791 970