



**Account Enquiries**  
1300 791 970  
enquiries@winconnect.com.au  
www.winconnect.com.au



**Faults and Emergencies**  
WINconnect  
Call: 1300 44 88 62 (24 hours)



**WINconnect Office Hours (AEST)**  
Monday to Friday 8:00 am - 6:00 pm



**Pay your account**  
Using the payment options on  
the bottom of the page



WINconnect Pty Ltd  
ABN 71 112 175 710

## HOT WATER & OTHER SERVICES INVOICE

Gordon Chambers  
305  
157 Fitzroy Street  
St Kilda VIC 3182

**Invoice Date:** 14 Jan 2022

**Tax Invoice:** 000 002 358 078

## ACCOUNT SUMMARY

**Account Number:** 10343 0252 194

Opening Balance	\$32.71
Payments Received (see over for details)	\$0.00
Balance Carried Forward:	\$32.71

Hot Water & Other Services Charges (see over for details) (Includes GST of \$1.51)	\$16.60
---	---------

**Amount Overdue**

\$32.71

*Please pay immediately*

**Total Amount Due \$49.31**

**Due Date 3 Feb 2022**

You asked, we listened...  
**Introducing, LIVE CHAT!**

Chat with our Customer Experience team without having to phone. Now available via our website and on Facebook



### PAYMENT OPTIONS

#### Direct Debit



Direct Debit is an easier way to pay. Call our customer service team to set up Direct Debit: **1300 791 970**

#### Credit Card



VISA or MasterCard credit card payments. Minimum payment \$5.00. Pay by phone: **1300 791 970**

Billpay code: 3047  
Ref: 1034302521090427

#### Mail



To pay by cheque or money order, combine this portion of your bill and mail to:

WINconnect Pty Ltd  
Locked Bag 20044  
Melbourne, VIC 3001

#### BPAY



Make this payment either online or by phone banking. For further information: [www.bpay.com.au](http://www.bpay.com.au)

Billcode: 564682  
Ref: 1034302521941

#### Australia Post



Payments accepted online or in person at any branch. By phone: **13 18 16** Web: [postbillpay.com.au](http://postbillpay.com.au)

Billpay code: 3047  
Ref: 1034302521090427



\*3047 10343025219427

# PAYMENTS RECEIVED

Total Payments Received

Total

\$0.00

## HOT WATER & OTHER SERVICES CHARGES

### SITE DETAILS

Site Address

305 157 Fitzroy Street St Kilda VIC 3182

Billing Start Date

04 Dec 2021

Billing End Date

06 Jan 2022

34 days

### METER DETAILS

Meter Number

9EMTA621006047

Previous Reading

0.330 (04 Dec 2021)

Latest Reading

0.330 (06 Jan 2022)

Volume (kilolitres)

0.000

Multiplier

1000

Usage (litres)

0.000 (A)

Next Read Date

05 Feb 2022

(A) - Actual, (E) - Estimate

### WATER CHARGES

(Charges include GST unless otherwise specified)

04 Dec 2021 - 06 Jan 2022

#### HOTWATER & OTHER SERVICES

Cold Water Recovery (GST does not apply)

0.000 litres

0.3310 ¢/litre

\$0.00

Daily Supply Charge

34 days

48.8070 ¢/day

\$16.60

Serviced Hot Water - Heating Component

0.000 litres

1.6291 ¢/litre

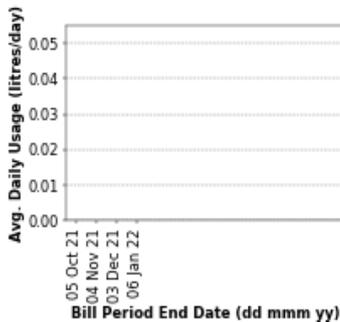
\$0.00

Total Hot Water & Other Services Charges

Total (Incl. GST)

\$16.60

### USAGE SUMMARY



Avg cost/day: \$0.49

Avg daily usage: 0.000 litres

Same time last year: N/A

### IMPORTANT INFORMATION

#### Interpreter Services:

الخدمات مترجمة Phone: 13 14 50

口譯員服務

통역 서비스

Υπηρεσία Διερμηνέων

Dịch vụ thông dịch

Servicios de Intérpretes

#### Feedback or complaints:

Let us know how we can help you on 1300 791 970 or email enquiries@winconnect.com.au.

#### Payment Assistance:

There are many ways we can help when our customers are experiencing financial difficulty and may need additional assistance to make payments.

For more information contact our customer service team on 1300 791 970 or email enquiries@winconnect.com.au.

#### Concessions and Government Rebates:

If you hold a Concession Card, you may be eligible for government concessions or rebates.

For more information, contact our customer service team on 1300 791 970 or email enquiries@winconnect.com.au.

#### Moving In:

To set up your account and ensure you have hot water when you move in

Web: www.winconnect.com.au

Call Us: 1300 791 970

#### Moving Out:

You need to notify us when you are planning to move out

Web: www.winconnect.com.au

Call Us: 1300 791 970