



**Account Enquiries**  
1300 791 970  
enquiries@winconnect.com.au  
www.winconnect.com.au



**Faults and Emergencies**  
WINconnect  
Call: 1300 44 88 62 (24 hours)



**WINconnect Office Hours (AEST)**  
Monday to Friday 8:00 am - 6:00 pm



**Pay your account**  
Using the payment options on  
the bottom of the page



WINconnect Pty Ltd  
ABN 71 112 175 710

## HOT WATER & OTHER SERVICES INVOICE

Gordon Chambers  
305  
157 Fitzroy Street  
St Kilda VIC 3182

**Invoice Date:** 13 Dec 2021

**Tax Invoice:** 000 002 258 870

## ACCOUNT SUMMARY

**Account Number:** 10343 0252 194

Opening Balance	\$18.55
Payments Received (see over for details)	\$0.00
Balance Carried Forward:	\$18.55

Hot Water & Other Services Charges (see over for details) (Includes GST of \$1.29)	\$14.16
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### Amount Overdue

\$18.55

*Please pay immediately*

**Total Amount Due \$32.71**

**Due Date 4 Jan 2022**

You asked, we listened...  
**Introducing, LIVE CHAT!**

Chat with our Customer Experience team without having to phone. Now available via our website and on Facebook



### PAYMENT OPTIONS

#### Direct Debit



Direct Debit is an easier way to pay. Call our customer service team to set up Direct Debit: **1300 791 970**

#### Credit Card



VISA or MasterCard credit card payments.  
Minimum payment \$5.00.  
Pay by phone: **1300 791 970**

Billpay code: 3047  
Ref: 1034302521090427

#### Mail



To pay by cheque or money order, combine this portion of your bill and mail to:

WINconnect Pty Ltd  
Locked Bag 20044  
Melbourne, VIC 3001

#### BPAY



Make this payment either online or by phone banking. For further information: [www.bpay.com.au](http://www.bpay.com.au)

Billcode: 564682  
Ref: 1034302521941

#### Australia Post



Payments accepted online or in person at any branch. By phone: **13 18 16**  
Web: [postbillpay.com.au](http://postbillpay.com.au)

Billpay code: 3047  
Ref: 1034302521090427



\*3047 10343025219427

PAYMENTS RECEIVED

Total Payments Received	Total
	\$0.00

HOT WATER & OTHER SERVICES CHARGES

SITE DETAILS

Site Address	Billing Start Date	Billing End Date	
305 157 Fitzroy Street St Kilda VIC 3182	05 Nov 2021	03 Dec 2021	29 days

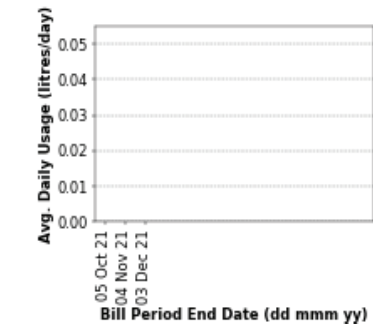
METER DETAILS

Meter Number	Previous Reading	Latest Reading	Volume (kilolitres)	Multiplier	Usage (litres)	Next Read Date
9EMTA621006047	0.330 (05 Nov 2021)	0.330 (03 Dec 2021)	0.000	1000	0.000 (A)	02 Jan 2022
(A) - Actual, (E) - Estimate						

WATER CHARGES

(Charges include GST unless otherwise specified)		Usage	Unit Price	Total
05 Nov 2021 - 03 Dec 2021				
<b>HOTWATER &amp; OTHER SERVICES</b>				
Cold Water Recovery (GST does not apply)		0.000 litres	0.3310 ¢/litre	\$0.00
Daily Supply Charge		29 days	48.8070 ¢/day	\$14.16
Serviced Hot Water - Heating Component		0.000 litres	1.6291 ¢/litre	\$0.00
<b>Total Hot Water &amp; Other Services Charges</b>				<b>Total (Incl. GST)</b>
				\$14.16

USAGE SUMMARY



Avg cost/day: \$0.49  
Avg daily usage: 0.000 litres  
Same time last year: N/A

IMPORTANT INFORMATION

Interpreter Services:

الخدمات الترجمة Phone: 13 14 50  
口譯員服務  
통역 서비스  
Υπηρεσία Διερμηνέων  
Dịch vụ thông dịch  
Servicios de Interpretes

Feedback or complaints:

Let us know how we can help you  
on 1300 791 970 or email  
enquiries@winconnect.com.au.

Payment Assistance:

There are many ways we can help when our  
customers are experiencing financial difficulty  
and may need additional assistance to make payments.  
For more information contact our  
customer service team on 1300 791 970 or email  
enquiries@winconnect.com.au.

Concessions and Government Rebates:

If you hold a Concession Card, you may be eligible  
for government concessions or rebates.  
For more information, contact our customer  
service team on 1300 791 970 or email  
enquiries@winconnect.com.au.

Moving In:

To set up your account and ensure you have  
hot water when you move in  
Web: www.winconnect.com.au  
Call Us: 1300 791 970

Moving Out:

You need to notify us when you are planning to  
move out  
Web: www.winconnect.com.au  
Call Us: 1300 791 970