



Account Enquiries
1300 791 970
enquiries@winconnect.com.au
www.winconnect.com.au



Faults and Emergencies
WINconnect
Call: 1300 44 88 62 (24 hours)



WINconnect Office Hours (AEST)
Monday to Friday 8:00 am - 6:00 pm



Pay your account
Using the payment options on
the bottom of the page



WINconnect Pty Ltd
ABN 71 112 175 710

HOT WATER & OTHER SERVICES INVOICE

Gordon Chambers
305
157 Fitzroy Street
St Kilda VIC 3182

Invoice Date: 11 Feb 2022

Tax Invoice: 000 002 464 781

ACCOUNT SUMMARY

Account Number: 10343 0252 194

Opening Balance	\$49.31
Payments Received (see over for details)	\$0.00
Balance Carried Forward:	\$49.31

Hot Water & Other Services Charges (see over for details) (Includes GST of \$1.43)	\$15.82
---	---------

Amount Overdue

\$49.31

Please pay immediately

Total Amount Due **\$65.13**

Due Date **2 Mar 2022**

You asked, we listened...
Introducing, LIVE CHAT!

Chat with our Customer Experience team without having to phone. Now available via our website and on Facebook



PAYMENT OPTIONS

Direct Debit



Direct Debit is an easier way to pay. Call our customer service team to set up Direct Debit: **1300 791 970**

Credit Card



VISA or MasterCard credit card payments.
Minimum payment \$5.00.
Pay by phone: **1300 791 970**

Billpay code: 3047
Ref: 1034302521090427

Mail



To pay by cheque or money order, combine this portion of your bill and mail to:

WINconnect Pty Ltd
Locked Bag 20044
Melbourne, VIC 3001

BPAY



Make this payment either online or by phone banking. For further information: www.bpay.com.au

Billcode: 564682
Ref: 1034302521941

Australia Post



Payments accepted online or in person at any branch. By phone: **13 18 16**
Web: postbillpay.com.au

Billpay code: 3047
Ref: 1034302521090427



*3047 10343025219427

PAYMENTS RECEIVED

Total Payments Received	Total
	\$0.00

HOT WATER & OTHER SERVICES CHARGES

SITE DETAILS

Site Address	Billing Start Date	Billing End Date	
305 157 Fitzroy Street St Kilda VIC 3182	07 Jan 2022	07 Feb 2022	32 days

METER DETAILS

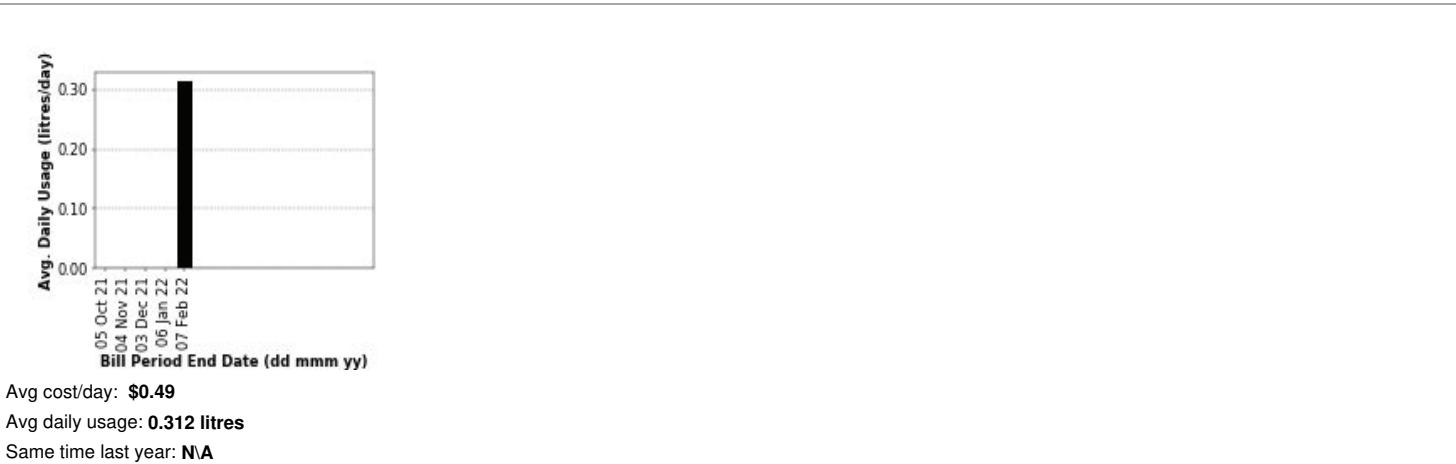
Meter Number	Previous Reading	Latest Reading	Volume (kilolitres)	Multiplier	Usage (litres)	Next Read Date
9EMTA621006047	0.330 (07 Jan 2022)	0.340 (07 Feb 2022)	0.010	1000	10.000 (A)	09 Mar 2022
(A) - Actual, (E) - Estimate						

WATER CHARGES

(Charges include GST unless otherwise specified)

	Usage	Unit Price	Total
07 Jan 2022 - 31 Jan 2022			
HOTWATER & OTHER SERVICES			
Cold Water Recovery (GST does not apply)	8.000 litres	0.3310 ¢/litre	\$0.03
Daily Supply Charge	25 days	48.8070 ¢/day	\$12.20
Serviced Hot Water - Heating Component	8.000 litres	1.6291 ¢/litre	\$0.13
01 Feb 2022 - 07 Feb 2022			
HOTWATER & OTHER SERVICES			
Cold Water Recovery (GST does not apply)	2.000 litres	0.3310 ¢/litre	\$0.01
Daily Supply Charge	7 days	48.8070 ¢/day	\$3.42
Serviced Hot Water - Heating Component	2.000 litres	1.6291 ¢/litre	\$0.03
Total Hot Water & Other Services Charges			Total (Incl. GST)
			\$15.82

USAGE SUMMARY



IMPORTANT INFORMATION

Interpreter Services:

الخدمات الترجمة Phone: 13 14 50
口譯員服務
통역 서비스
Υπηρεσία Διερμηνέων
Dịch vụ thông dịch
Servicios de Interpretes

Feedback or complaints:

Let us know how we can help you
on 1300 791 970 or email
enquiries@winconnect.com.au.

Payment Assistance:

There are many ways we can help when our
customers are experiencing financial difficulty
and may need additional assistance to make payments.
For more information contact our
customer service team on 1300 791 970 or email
enquiries@winconnect.com.au.

Concessions and Government Rebates:

If you hold a Concession Card, you may be eligible
for government concessions or rebates.
For more information, contact our customer
service team on 1300 791 970 or email
enquiries@winconnect.com.au.

Moving In:

To set up your account and ensure you have
hot water when you move in
Web: www.winconnect.com.au
Call Us: 1300 791 970

Moving Out:

You need to notify us when you are planning to
move out
Web: www.winconnect.com.au
Call Us: 1300 791 970