

Stuart Noble
77 Goolwa Road
MIDDLETON SA 5213

Client reference number:
Account number:

17 August 2021
P01167731S
Y13840749

Dear Mr Noble

MyNorth Super - transferred amount

Your MyNorth Super account has received a after the account was closed.

We have rolled over the proceeds to your nominated super fund.

Payee: Stuart Noble
Amount: \$7.27
Effective date: 17 August 2021

For your records we have enclosed a copy of your rollover benefits statement.

What do I need to do?

You are not required to do anything as this action has been completed.

Can we help?

For any enquiries regarding your account please contact your financial adviser, Arthur Panagis on 08 7111 0022, North Service Centre on 1800 667 841 or email north@amp.com.au. Alternatively, you can access your MyNorth account details by logging onto North Online via northonline.com.au.

Yours sincerely



Steve Vaid
Director, Client Services

North Service Centre

E north@amp.com.au
W northonline.com.au
T 1800 667 841
GPO Box 2915, Melbourne, VIC 3001

Stuart Noble
77 Goolwa Road
Middleton SA 5213

24 June 2021
Client reference number: P01167731S

Dear Mr Noble

We've made a payment to your account MyNorth Super

We'd like to let you know stamp duty was incorrectly charged by your insurer on the premiums for the cover that you hold, or previously held, in your account.

Stamp duty is a government levy the insurer needs to add to the cost of your insurance premium and collect on behalf of the government. The rate depends on the state/territory you live in.

You don't need to do anything. The issue has been resolved and we've made a payment to your cash account. This includes an amount for potential missed earnings as follows:

Payment details

Total payment amount: \$8.27

Account details	Product name	Period overcharged	Overcharged amount	Missed earnings*	Total payment
Y13840749	MyNorth Super	June 2016 to June 2020	\$6.73	\$1.54	\$8.27

*Missed earnings are calculated using the RBA Cash rate + 6% up to the payment date.

We credited this amount to your cash account on 22 June 2021. The total overcharged amount and missed earning payments will be shown as general adjustments in your transaction history which you can view on North Online.

We're here to help

For insurance related questions please call AMP Life on 133 731 or email askamplife@amplife.com.au. For questions about your payment, please speak with your financial adviser or contact us on 1800 667 841 or email north@amp.com.au.

Yours sincerely

A handwritten signature in black ink that reads "Steve Vaid". The signature is written in a cursive, flowing style.

Steve Vaid
Director, Client Services