



CityWest Water™

My account number is

NP

1252 5033 1129

Invoice No. T510575426

Service Address 1107/18 Mt Alexander Road  
Travancore  
Lot 1107 Plan 539033

Issue Date 14 May 2019

Emergencies (24 hours) 132 642

Enquiries (8.30am-5.00pm Mon-Fri) 131 691

Interpreter Service 9313 8989

Payment difficulties 131 691

A number of payment assistance programs are available

Mail Locked Bag 350 Sunshine Vic 3020

ABN 70 066 902 467

[citywestwater.com.au](http://citywestwater.com.au)



239558-001 009208 (37529) D023  
APPS SUPER CO PTY LTD  
C/O PAGAN REAL ESTATE  
8 MT ALEXANDER ROAD  
TRAVANCORE VIC 3032

**AMOUNT DUE**  
**\$147.10**

---

**PLEASE PAY BY**  
**4 JUN 2019**

## Account summary

	PREVIOUS BILL RECEIVED	\$147.10
	BALANCE	\$0.00
	NETWORK CHARGES	\$121.92
	OTHER CHARGES	\$25.18
	PLEASE PAY	\$147.10

## Go paperless and win!

You could be a weekly eBill winner and receive a \$100 Coles/Myer gift card. Too easy!

Visit [citywestwater.com.au/ebilling](http://citywestwater.com.au/ebilling) to register and start receiving your bill by email now.

Hurry! Offer ends 30 June 2019.



# Details of charges - Residential

<b>Previous Bill</b>	
Previous bill	\$147.10
Payments Received	
04/03/2019	-\$147.10
<b>BALANCE FORWARD</b>	<b>\$0.00</b>
<b>Network Charges</b>	
Water Network Charge (01/04/2019 to 30/06/2019)	\$57.79
Sewerage Network Charge (01/04/2019 to 30/06/2019)	\$64.13
<b>TOTAL NETWORK CHARGES</b>	<b>\$121.92</b>
<b>Other Charges</b>	
Waterways & Drainage Charge (01/04/2019 to 30/06/2019)	\$25.18
<b>TOTAL OTHER AUTHORITIES' CHARGES</b>	<b>\$25.18</b>
<b>FINAL TOTAL, PLEASE PAY THIS AMOUNT</b>	<b>\$147.10</b>

Visit [citywestwater.com.au](http://citywestwater.com.au) or call 131 691 for more details about these charges

## Waterways & Drainage Charge

This charge is collected on behalf of Melbourne Water, who use the funds to protect and improve the health of rivers and creeks and to provide regional drainage services including flood protection and flood warning systems.

## Bill payment and Concession Information

Are you eligible for a concession on your account?

If you hold a current Health Care, Pension Concession or Gold Card and are not receiving your entitlements, please call us on 131 691 or visit [citywestwater.com.au/concessions](http://citywestwater.com.au/concessions)

Amounts not paid in full may accrue interest.

Until 30 June 2019, the applicable interest rate is 5.0% per annum, which may be applied to any outstanding balance from the due date until the date it is paid.

## Need help paying your bill?

We're committed to providing support to customers facing hardship. We offer hardship and water efficiency programs and support customers to access concessions, utility relief grants and, where appropriate, free financial counselling.

The right of City West Water to proceed for recovery of outstanding charges is not prejudiced by the service of this notice

Page 2 of 4

CCSPRT\_1905132319345.PRO>BIL\_vMAR19.30>14/05/19>10:27:33>-----

**Service Address:** 1107/18 Mt Alexander Road Travancore

DATE PAID	AMOUNT PAID	RECEIPT NO	My account number is <b>1252 5033 1129</b>
-----------	-------------	------------	---



**Direct Debit:** Call 131 691 to request a form or visit [citywestwater.com.au](http://citywestwater.com.au)



**Mail:** Post this slip with your cheque payable to: **City West Water, PO Box 262, Richmond VIC 3121**



**Credit Card:** Call 131 971 or go to [citywestwater.com.au](http://citywestwater.com.au) to pay up to \$10,000 by Visa or Mastercard

### Payment Assistance

If you're finding it hard to pay your bill, call our City West Water assist team on 131 691 to set up a payment plan or visit [citywestwater.com.au/billhelp](http://citywestwater.com.au/billhelp) for more details.



	Bill Code: <b>8789</b>
	Ref: <b>1252 5033 1129</b>

**Telephone and Internet Banking - BPAY®:** Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

	Billpay Code: <b>0362</b>
	Ref: <b>1252 5033 1129</b>

**Post BillPay:** Pay in person at any Post Office or agency or Call 131 816 or go to [www.postbillpay.com.au](http://www.postbillpay.com.au)



\*362 125250331129

0000000000000125250331129+016+0000014710+3124+69