



City West Water™

NP

My account number is

1252 5033 1129

Invoice No. T533072811

Service Address 1107/18 Mt Alexander Road  
Travancore  
Lot 1107 Plan 539033

Issue Date 19 Feb 2020

Emergencies (24 hours) 132 642

Enquiries (8.30am-5.00pm Mon-Fri) 131 691

Interpreter Service 9313 8989

Payment difficulties 131 691

A number of payment assistance programs are available

Mail Locked Bag 350 Sunshine Vic 3020

ABN 70 066 902 467

[citywestwater.com.au](http://citywestwater.com.au)



303310-001 006494(26971) 0023  
APPS SUPER CO PTY LTD  
C/O PAGAN REAL ESTATE  
8 MT ALEXANDER ROAD  
TRAVANCORE VIC 3032

**AMOUNT DUE**  
**\$232.91**  
**PLEASE PAY BY**  
**11 MAR 2020**

### Account summary

	PREVIOUS BILL RECEIVED	\$146.96 \$146.96
	BALANCE	\$0.00
	YOUR USAGE	\$85.95
	NETWORK CHARGES	\$121.44
	OTHER CHARGES	\$25.52
	<b>PLEASE PAY</b>	<b>\$232.91</b>

**Hey Melbourne,**  
**Let's make every drop count by**  
**shaving a minute off our showers.**

We use 31% of our household water for showers\*.

\*Figure based on metropolitan Melbourne water use



Visit [citywestwater.com.au/target155](http://citywestwater.com.au/target155) to find out how you can make every drop count.

# Details of charges - Residential

<b>Previous Bill</b>	
Previous bill	\$146.96
<b>Payments Received</b>	
11/12/2019	-\$146.96
<b>BALANCE FORWARD</b>	<b>\$0.00</b>

Usage Charges Meter number	Bill days	Previous Reading	Current Reading	Consumption in kilolitres	Rate \$	Total \$
MASR060448	97	00267	00293	26.00 (meter read date: 18/02/2020)		
<b>Total Water Consumed</b>						
Usage Step 1 (14/11/2019 to 18/02/2020)				26.00	2.6883	\$69.90
<b>Total</b>				<b>26.00</b>		<b>\$69.90</b>

<b>Sewage Disposal</b>	18.97	0.8459	\$16.05
<b>Total</b>			<b>\$16.05</b>

## TOTAL USAGE CHARGES \$85.95

Network Charges	Charge Period	Charge \$
Water Network Charge	(01/01/2020 to 31/03/2020)	\$57.86
Sewerage Network Charge	(01/01/2020 to 31/03/2020)	\$63.58

## TOTAL NETWORK CHARGES \$121.44

<b>Other Charges</b>	
Waterways & Drainage Charge (01/01/2020 to 31/03/2020)	\$25.52

## TOTAL OTHER AUTHORITIES' CHARGES \$25.52

## FINAL TOTAL, PLEASE PAY THIS AMOUNT \$232.91

Visit [citywestwater.com.au](http://citywestwater.com.au) or call 131 691 for more details about these charges

### Set your account to Direct Debit

Changing to Direct Debit means you will never forget to pay your bill again. Simply visit [citywestwater.com.au/directdebit](http://citywestwater.com.au/directdebit)

### Waterways & Drainage Charge

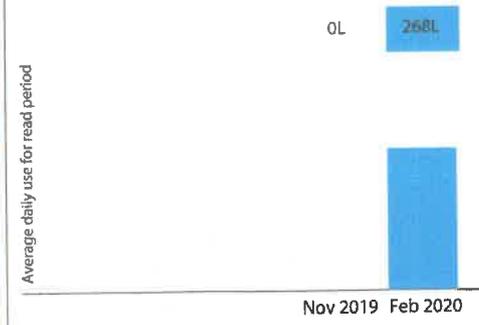
Our Waterways and Drainage Charge helps protect and improve the health of our rivers and creeks. It also assists with regional drainage services and flood protection and warning systems. We collect this charge on behalf of Melbourne Water. Learn more at [citywestwater.com.au/waterways](http://citywestwater.com.au/waterways)

### Need help paying your bill?

We understand that sometimes you may be facing difficulties. Our hardship and water efficiency programs offer support and can give you access to concessions and utility relief grants. Where appropriate, we can also refer you to financial counselling services. Learn more at [citywestwater.com.au/billassist](http://citywestwater.com.au/billassist)

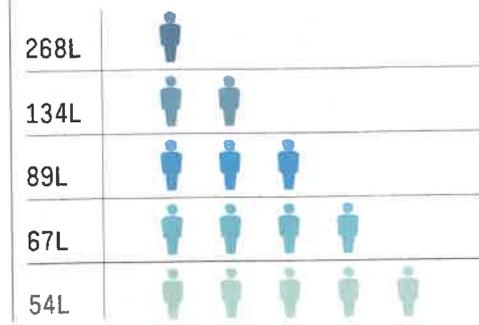
### Is your household on Target 155?

Your average daily water cost for this bill is \$0.72



### Average daily use per person

To find out average daily use per person, refer to the line which indicates the number of people in your home.



The right of City West Water to proceed for recovery of outstanding charges is not prejudiced by the service of this notice

**Service Address:** 1107/18 Mt Alexander Road Travancore

DATE PAID	AMOUNT PAID	RECEIPT NO	My account number is <b>1252 5033 1129</b>
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- Direct Debit:** Call 131 691 to request a form or visit [citywestwater.com.au](http://citywestwater.com.au)
- Mail:** Post this slip with your cheque payable to: **City West Water, GPO Box 1152, Melbourne Vic 3001**
- Credit Card:** Call 131 971 or go to [citywestwater.com.au](http://citywestwater.com.au) to pay by Visa or Mastercard

**Payment Assistance**  
If you're finding it hard to pay your bill, call our City West Water assist team on 131 691 to set up a payment plan or visit [citywestwater.com.au/billhelp](http://citywestwater.com.au/billhelp) for more details.

**Telephone and Internet Banking - BPAY®:** Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

**Post BillPay:** Pay in person at any Post Office or agency or Call 131 816 or go to [www.postbillpay.com.au](http://www.postbillpay.com.au)

