

250 Victoria Square/Tarntanyangga  
Adelaide SA 5000

**Customer Service**

Adelaide-based Customer Care Centre

**1300 SA WATER**  
**(1300 729 283)**

customercare@sawater.com.au

www.sawater.com.au

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.

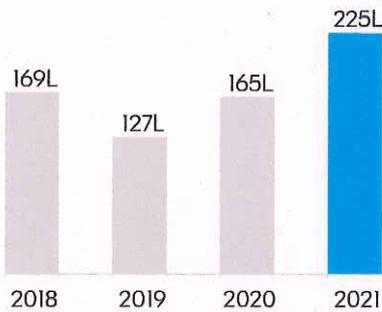


D & MA MAIONE  
CT51121  
AGENCY 1865618

**Total amount due:**  
**\$287.40**  
**Pay by:**  
**25 Jun 21**

**Your water use snapshot**

Your average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit [www.sawater.com.au/mybill](http://www.sawater.com.au/mybill).



Your average daily cost for this quarter  
**\$3.59**

**Your account**

Account no. **44 16905 00 4**  
Invoice date 02 Jun 21  
Commercial 5 LANGFORD ST POORAKA  
LT II

**Account summary**

|                        |   |                 |
|------------------------|---|-----------------|
| Previous balance       |   | \$292.95        |
| Amount paid            | ⊖ | \$292.95        |
| New charges            | ⊕ | \$287.40        |
| <b>Current balance</b> | ⊖ | <b>\$287.40</b> |

Fees may apply for late payment.

**“That’s a relief...”**

The State Government is delivering cheaper water bills for all businesses in South Australia.

For more information visit  
**sawater.com.au**

### Property value

You may object to the valuation referred to in this notice by writing served personally or by post to the Valuer-General within 60 days after the date of service of this notice.

#### But note:

- (a) If you have previously received a notice or notices under the Water Industry Act 2012 referring to the valuation and informing you of a 60 day objection period, the objection period is 60 days after service of the first such notice;
- (b) You may not object to the valuation if the Valuer-General has already considered an objection by you to that valuation.

The Valuer-General may extend the 60 day objection period where it can be shown there is reasonable cause by a person entitled to make an objection to a valuation.

A written objection to valuation must set out the full and detailed grounds for objection. Objections can be submitted via an online form at [sa.gov.au/landservices](http://sa.gov.au/landservices), or email objection to [LsgObjections@sa.gov.au](mailto:LsgObjections@sa.gov.au) with all valuation enquiries to 1300 653 346.

### Customer charter

Read our Standard Customer Contract and Customer Charter at [www.sawater.com.au](http://www.sawater.com.au)

### Change of your address

Change your postal address online via mySAWater or at [www.sawater.com.au](http://www.sawater.com.au). If ownership of your property changes, please refer all settlement queries to your conveyancer.

### Concessions

Eligible concession card holders or people assessed as being on a low income may be able to claim a remission on water and sewerage rates. Visit [sa.gov.au/concessions](http://sa.gov.au/concessions) or call 1800 307 758 to find out more.

### Payment assistance

If you are unable to pay your bill by the 'pay by' date, you can request an extension or setup a payment arrangement by calling 1300 SA WATER (1300 729 283) or with mySAWater.

### Interpreter service

If you require an interpreter, please call 131 450 and request the language you need.

+Υπηρέσια Διερμηνείας τηλεφωνήστε στο 131 450

Servizio interpreti: per favore chiama 131 450

दुभाषिया सेवा: कृपया 131 450 पर फ़ोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131 450

传译服务: 请拨打电话 131 450

لخدمة الترجمة الشفهية: يرجى الإتصال على الرقم 131 450

خدمات ترجمه: خواهشمند است تا با شماره تلفن 131 450 تماس حاصل نمایید.

## Water

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

| Meter(s)                | Previous reading | Current reading | Use         |
|-------------------------|------------------|-----------------|-------------|
| L00625007               | 26 Feb 21        | 20 17 May 21    | 38          |
| <b>Total reading(s)</b> |                  |                 | <b>18kL</b> |

Proposed next read between 20 Jul 21 and 04 Aug 21

| Charge Type   | Period                           | Water Use | Price              | Charge  |
|---------------|----------------------------------|-----------|--------------------|---------|
| Water use     | 26 Feb 21 to 17 May 21 (80 days) | 18.00kL   | 18.00kL at \$2.775 | \$49.95 |
| Supply charge | 01 Apr 21 to 30 Jun 21           | Fixed fee |                    | \$67.85 |

### Total Water



\$117.80

## Sewerage

|   |                        |  |  |          |
|---|------------------------|--|--|----------|
| Access charge   | 01 Apr 21 to 30 Jun 21 | Property value: \$640,000 at 26.5 cents per \$1000 |  | \$169.60 |
| The quarterly charge for sewerage services (access to mains network, removal and treatment) is based on the property value as determined by the Valuer-General. |                        |  |  |          |

### Total Sewerage



\$169.60

### Total



\$287.40

Total GST of this invoice

\$0.00

## Paying your bill



Bill code: 8888  
Ref: 4416905004

### Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at [bpay.com.au](http://bpay.com.au)

### Paying online

Pay online at [www.sawater.com.au/paynow](http://www.sawater.com.au/paynow) for a range of options. Have your account number and credit card details to hand.

### Paying by phone

Call 1300 650 870 to pay by phone using your Visa/Mastercard 24/7.



### Direct debit

Call us on 1300 SA WATER (1300 729 283) or sign up to mySAWater and switch to eBills and view, pay and manage your account online. Visit [www.sawater.com.au/directdebit](http://www.sawater.com.au/directdebit) to learn more.



### Paying by mail

Post your payment slip and cheque/money order to SA Water GPO Box 4682 Melbourne Victoria 3001.



### Paying in person

Pay at a Commonwealth Bank branch (excluding Express Branches) or Australia Post - no credit cards accepted.

## Payment slip

|                  |               |
|------------------|---------------|
| Total amount due | \$287.40      |
| Pay by date      | 25 Jun 21     |
| Account no.      | 44 16905 00 4 |
| Invoice date     | 02 Jun 21     |



\*591 4416905004

For credit: SA Water

|          |           |                  |
|----------|-----------|------------------|
| Trancode | User code | Customer ref no. |
| 831      | 009915    | 000441690500018  |



For more payment options, including extensions, visit [www.sawater.com.au](http://www.sawater.com.au) or call 1300 SA WATER (1300 729 283). ©Registered to BPAY Pty Ltd ABN 69 079 137 518

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