



PO Box 3130, Bundaberg QLD 4670
 T 1300 883 699 F 07 4150 5410
 E ceo@bundaberg.qld.gov.au
 W www.bundaberg.qld.gov.au
 ABN 72 427 835 198

Water Advice Notice

078163-05151

R G Miller & R M Miller
 Trust - Miller Family Superfund
 8 Amess Street
 BUNDABERG EAST QLD 4670

Issue Date 30/07/2021

Property Location: 2 Kent Street BUNDABERG EAST QLD 4670

WATER SUMMARY FOR METER: 17V024337

YOUR WATER CONSUMPTION		Kilolitres
Current Meter Reading	16/04/2021	857
Previous Meter Reading	26/10/2020	693
Water Consumption		164
Days Charged	172	

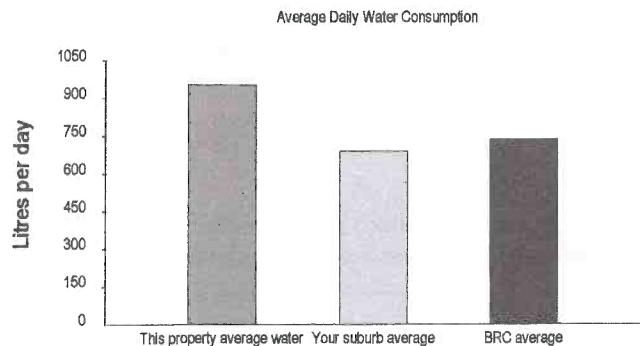
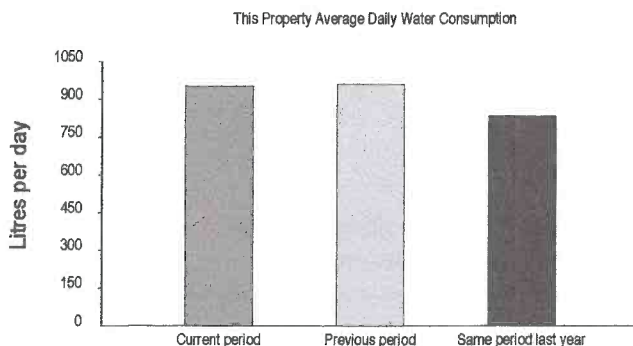
COMPARISON WITH LAST YEAR		Litres
Average Daily Water Consumption:		
Current Period		954
Previous Period		962
Same Period Last Year		835

(1 kilolitre = 1,000 litres)



05151 2/3

CONSUMPTION COMPARISON



WHY ARE WE GIVING YOU THIS INFORMATION?

This Water Advice Notice has been provided to give you information on how much water you are using compared to previous water reading periods, and to advise you how your water consumption usage compares to your suburb and region. This may assist you to manage your water use, to conserve water and to save money by reducing your water bills.

Why conservation of water is important for the community

By accessing and using water wise information from Council's and the Department of Natural Resources Mines & Energy's websites, you can save water, reduce your water bills, and provide future generations with good water conservation practices and a sustainable water supply for the future.

Did you know:

- Council's water meter reading contractors may have to remove dirt and other materials in order to read a meter. They are required to return this material to the meter box after taking the reading to prevent damage to ratepayers lawns or blocking the drains.
- One in every 100 properties will experience a water leak each year costing the ratepayer \$430.00 on average.

Water consumption charges - consumption is levied half-yearly for the readings undertaken prior to December, and prior to June. For current charges, please refer to Council's Revenue Statement on the website.

Check your Water Meter Regularly - Council encourages residents to check their water meters and record their readings regularly, e.g. when mowing. Early leak detection and repair will reduce your water consumption costs.

Water Meter Accuracy - A Water Meter Home Accuracy Check will assist you in determining the accuracy of your meter. See Council's website:
www.bundaberg.qld.gov.au/water-services/water-meters

Simple check to see if you have a water leak:

1. Turn off all taps and water using appliances in and around your premises.
2. Check your water meter and take a reading of your Water Meter (as illustrated below). Monitor the Leak Detector if you have one. If your meter does not have a Leak Detector you should check to see if the dials on your water meter are moving.
3. Do not use any water (including flushing the toilet) for at least one hour, then take another reading. If the meter reading has changed it suggests you may have a leak.

Note: For safety reasons never leave an opened water meter box unattended.

Water Leak - If you detect a water leak and have it repaired, the repair is your responsibility and at your expense. However, you may be eligible to apply for a reduction in your water consumption charges under Council's Water Leak Relief Policy. Strict criteria apply.

Refer to Council's website www.bundaberg.qld.gov.au or contact Council for more information on 1300 883

How to read your water meter

There are several different types of water meters used throughout the region which can be read in the same way. The meter measures how much water is used per property in kilolitres. The following are two common types of water meters installed:

1 Kilolitre or 1000 litres

10 litres

1 litre

100 litres

1 2 3 4 5 6 7 8

KL

Each minor graduation is 0.1 litres

Therefore the above reading is Simply 12345 kilolitres & 678 litres

Direction of flow

Leak detection
Turn off all taps.
Movement indicates a leak.

Meter reading
1234 kilolitres
PLUS
567.8 litres

RMC
0 1 2 3 4
kilolitres

The **BLACK** figures, which measure kilolitres, are read by Council half-yearly for water billing purposes. The **RED** figures represent fractions of a kilolitre which may more easily indicate a water leak.



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Rate Notice



078163-05151 BD 002 QLD
 R G Miller & R M Miller
 Trust - Miller Family Superfund
 8 Amess Street
 BUNDABERG EAST QLD 4670

Rate Notice for Period 01/07/2021 to 31/12/2021
Assessment Number 41057
Valuation \$66,000
Area 506.0000 Sq Mtrs
Issue Date 30/07/2021
Due Date 02/09/2021

Property Location and Description: 2 Kent Street BUNDABERG EAST QLD 4670 Lot 2 RP 24804

Council Rates & Charges	Annual Charge	Number of Services	Half Yearly Charge
General Rate - Category 1		Minimum General Rate	\$521.50
Sewerage Charge	802.00	1.00	\$401.00
Waste Collection Charge	364.00	1.00	\$182.00
Water Access - 20MM	429.00	1.00	\$214.50
Water Consumption - Bberg			\$200.60
Community Wellbeing & Environment Charge	100.00	1.00	\$50.00
		Sub-Total	\$1,569.60
State Government Charges			
State Emergency Levy Grp 2 CI A	229.80	1.00	\$114.90
		Sub-Total	\$114.90
		Total Levy	\$1,684.50



Please Note: Payments received after 21 July 2021 may not show on this Notice.

TOTAL PAYMENT DUE

\$1,684.50

Meter Readings

Meter No.	Previous Reading	Current Reading	Consumption
17V024337	26/10/2020 693	16/04/2021 857	164 KL

Please Note: A direct debit of \$1684.50 will be made on 02/09/2021. Please ensure sufficient funds are available.

Notice is hereby given that the rates and charges levied by Bundaberg Regional Council, by virtue of the Local Government Act 2009, on land described above for the period stated on the Rate Notice are DUE AND PAYABLE ON OR BEFORE THE DUE DATE OF THIS RATE NOTICE. Furthermore, rates and charges not paid by the due date are deemed to be overdue. Stephen Johnston, CHIEF EXECUTIVE OFFICER

BUN004A

Payment Slip

POST billpay

Due Date Amount



*467 41057 \$1,684.50

R G Miller & R M Miller
 Trust - Miller Family Superfund
 8 Amess Street
 BUNDABERG EAST QLD 4670

POST billpay
 Biller Code: 0467
 Ref: 41057

Pay in person at any Post Office, by phone 13 18 16
 or go to postbillpay.com.au

BPAY Biller Code: 5744
 Ref: 41057
 BPAY® this payment via Internet or phone banking.
 BPAY View® - View and pay this bill using internet banking.
 BPAY View Registration no.: 41057
 *Registered to BPAY Pty Ltd. ABN 69 079 137 518

Assessment Number	41057
Due Date	02/09/2021
Due Date Amount	\$1,684.50

Please see over for other payment options

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Customer Information

Please refer to Council's website www.bundaberg.qld.gov.au for a full summary of all rates and charges levied by Bundaberg Regional Council.

Experiencing Financial Difficulty

If you are finding it difficult to pay your rates by the due date, Council is willing to enter into a payment commitment with you to pay your rates in accordance with Council's Rates Recovery Policy. Please contact Council's Rates Team on 1300 883 699.

Payments in Advance

Ratepayers can prepay their rates at any time. Interest is not paid by Council to ratepayers on any credit balances.

Interest

In accordance with Section 133 of the *Local Government Regulation 2012*, interest at the rate of 8.03% per annum compounding daily will apply to unpaid rates from 1 July 2021 to 30 June 2022.

Debt Recovery

Council's adopted Rates Recovery Policy, available at www.bundaberg.qld.gov.au has been prepared to reinforce Council's practice and intentions in the recovery of overdue rates. Council will actively pursue all available options under the *Local Government Act 2009*, including the sale of land for arrears of rates, to ensure that overdue rates are not a burden on the region's ratepayers. Ratepayers are encouraged to enter into an agreed payment commitment with Council to avoid recovery action. The sale of land for rate arrears may commence anytime during the financial year.

Receipts

Receipts will not be issued unless requested.

Change of Address/Contact Information

To ensure the accuracy and security of Council's property records, changes of address/email address will not be accepted over the phone. Written advice must be provided to Council. Ratepayers can use the online interactive form, email Council or hand deliver to one of Council's Service Centres. It is the ratepayer's responsibility to ensure Council has the correct mailing address for all notices. All other Council correspondence will be either mailed or emailed at the discretion of each section of Council. Please ensure your mobile and email addresses are up to date with Council.

Pensioner Concession

Eligible pensioners are entitled to a Pensioner Concession on application. Please advise if your circumstances have changed, or if you have purchased another property, in which case you must re-apply for the concession. In the event that pensioner concessions are claimed and later verified as incorrect, an account will be sent to the owner of the property for the amount claimed.

Waste Levy

Council has received an annual payment of \$3,481,861 from the State Government to mitigate any direct impacts of the State Waste Levy on households.

GST

All levied rates and charges shown on this notice are exempt from GST.

Enquiries

If you are unsure about any aspect relating to this rate notice, please contact Council during office hours on 1300 883 699 and we will be happy to assist you. If you are calling from overseas you can contact Council on +61 7 4130 4130.

What is a waste service?

One service comprises of 2 bins. 1 dark green/red lid bin (collected weekly) and 1 yellow lid recycling bin (collected fortnightly). You may notice that new waste bins will be coming out with red lids in the future.

Payment Options



Online Services

Visa & Mastercard payments can be made through Council's secure Online Services via Council's website www.bundaberg.qld.gov.au/pay. PayPal, Afterpay and Zippay is not accepted.



BPAYView

Register with your internet banker if you wish to receive your notices electronically. Type in **Biller Code 5744** and your reference number which is your Rates Assessment Number. Your bank will notify you when notices arrive. A hard copy of your notice will not be sent to you.



BPAY®

If you have internet Banking you can pay your rates from your cheque, savings, debit, credit card or transaction account. More information can be sourced at: www.bpay.com.au. Please quote **Biller Code 5744** and the reference number shown on the BPAY logo on the front of this notice.



Direct Debit

Deductions can be set weekly, fortnightly, monthly or full amount on the due date from your nominated account. Contact Council's Customer Service Centres or visit Council's website for details.



Post Billpay

Pay in store at Australia Post, online at www.auspost.com.au/postbillpay or by phone 13 18 16. Ratepayers can also download the 'Scan and Pay' app and, using your smart phone, scan the barcode on the front of this Rate Notice, and follow the prompts to make a payment.



Payment by Mail

Remove the bottom section from the front of the rate notice, which contains your payment details, and return it with your payment to Bundaberg Regional Council, PO Box 3130, Bundaberg Qld 4670. All cheques are to be in Australian dollars and payable to Bundaberg Regional Council. Acceptance of a cheque is conditional on collection of the proceeds, and until collection no credit is given or implied.



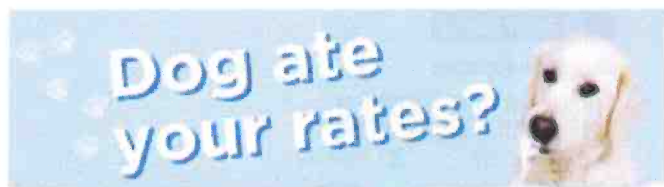
Payment in Person

Present this notice to Council's Service Centres located at 190 Bourbong Street, **Bundaberg**, Shop 3, 15 See Street, **Bargara**, 45 Churchill Street, **Childers**, 4 Dear Street, **Gin Gin**. Payment methods are cash, EFTPOS, cheque, money order, debit & credit card (Visa/Mastercard).



Payment via Centrepay

Use **Centrepay** to arrange regular deductions from your Centrelink payment by contacting Centrelink. The Centrelink Reference Number for Bundaberg Regional Council is 555072141A. **Please use your Assessment Number as Council's Reference Number.**



Sign up for eRates to avoid unpleasant surprises!

bundaberg.qld.gov.au/erates