



# Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au

Web: www.redland.qld.gov.au

Property No.	200169
Valuation 2021-2022	\$60,000
Rating Category	2a
Billing Period	1 Jan 2022 - 31 Mar 2022
Property Location	46 Gordon Road Macleay Island QLD 4184 Lot 90 SP 111251
Due Date	14 Feb 2022

154507/A/039811 H D-038  
Rood Investments Pty Ltd  
50 Gordon Road  
Macleay Island QLD 4184

Rate Account Balance B/Fwd	+	Current Levy	=	Total Amount Owing
<b>\$0.00</b>		<b>\$687.41</b>		<b>\$687.41</b>

## Summary of Charges

Balance Brought Forward	\$	0.00
Council Rates and Charges	\$	471.09
Council Water and Sewerage Charges	\$	91.29
State Government Charges	\$	125.03
<b>Total Amount Payable</b>	<b>\$</b>	<b>687.41</b>

Payments made after 31/12/2021 may not be included in the calculation of this rate notice.

See over the page for levy details and more payment options.

To check your current balance log onto myServices  
[www.redland.qld.gov.au](http://www.redland.qld.gov.au)

## Payment By BPAY



Billers Code: 53058  
Ref: 2001691

## Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

© Registered to BPAY Pty Ltd ABN 69 079 137 518

## Payment Online



[www.redland.qld.gov.au](http://www.redland.qld.gov.au)

Use your credit card to pay 24 hours 7 days per week.

Reference No: 2001691

## Payment By Phone



1300 300 943

Visa, Mastercard. 24 hours.  
7 days per week.

Reference No: 2001691

If you are experiencing financial hardship please contact us to discuss options on 3829 8999.



## Remittance Advice By Mail

Post your payment with this cut-off slip to:

Redland City Council  
PO Box 21  
Cleveland Qld 4163



Pay in Person at any  
Post Office



\*2431 2001691

## Account Summary

Property Number 200169

Rood Investments Pty Ltd

Total Amount **\$687.41**



\*L039811\*

20,111

154507/A/039811

Amount

Redland City Council Charges & Rebates

General rate category 2a Min	\$294.75
Environment & coastal management	\$37.23
Landfill remediation	\$11.97
Redland City SES administration	\$1.82
Rural fire brigade	\$1.63

Utility Charges

Residential Island 240Lt Waste / 240Lt Recycle	\$123.69
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State Government Charges & Rebates

Emergency management levy – Class E Group 2	\$28.10
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For the financial year 2021/22, an annual payment of \$5,231,355 will be paid to Redland City Council by the Queensland Government under the Waste Reduction and Recycling Act 2011. The purpose of this payment is to mitigate any direct impacts of the waste disposal levy to households in the Redland City local government area.

Important Notes

Future Issue & Due Dates: Q4 Issue Date 13 Apr 22 / Due Date 16 May 22

Interest: From 1 July 2021 to 30 June 2022 compound interest at the rate of 8.03% is payable on all overdue rates and charges (excluding non-rate items). If overdue rates are included in the opening balance of this rate notice they are accruing interest.

Balance of Account: If you would like to discuss a balance outstanding on your account or discuss payment options please contact us on (07) 3829 8999.

This rate notice is issued in accordance with the Local Government Regulation 2012 and Council's budget resolutions.

Andrew Chesterman, Chief Executive Officer.

**Payment In Person**  
Council Service Centres:  
**Cleveland (Bloomfield St), and Capalaba (Noeleen St)** Mon to Fri 8.30am – 4.30pm  
**Victoria Point Library (High St)** Mon to Fri 9am – 5pm

**Payment By Direct Debit**  
Download a Direct Debit Request from Council's website or phone (07) 3829 8999 to request a form.  
Complete and return by email to : [DirectDebitRates@redland.qld.gov.au](mailto:DirectDebitRates@redland.qld.gov.au) Or By Post To Redland City Council, Direct Debit, PO Box 21, Cleveland QLD 4163  
Use Centrepay to make regular Deductions from your Centrelink payments. Centrepay is a voluntary and easy payment option available to Centrelink customers. Go to [humanservices.gov.au/Centrepay](http://humanservices.gov.au/Centrepay) for more information and to set up your Centrepay Deductions.

Credit Card Slip

I hereby authorise the amount shown on this credit card slip to be charged against my credit card

Property No. 200169

VISA  MASTERCARD

Four groups of empty boxes for card details: [ ][ ][ ][ ] [ ][ ][ ][ ] [ ][ ][ ][ ] [ ][ ][ ][ ]

Amount	\$	Expiry Date	
Full Name on Card			
Signature			
Daytime Phone No.			



# Water Account Summary

**General Enquiries:** (07) 3829 8999  
**Email:** rcc@redland.qld.gov.au  
**Web:** www.redland.qld.gov.au

**Property No.** 200169

**Property Location**  
46 Gordon Road Macleay Island QLD 4184  
Lot 90 SP 111251

**Billing Period**  
1 Jan 2022 - 31 Mar 2022

Rood Investments Pty Ltd  
50 Gordon Road  
Macleay Island QLD 4184

# Information Only

## Your Water Meter Readings

Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
18W024720	03/08/2021	12/11/2021	101	219	249	30	No

## Local Government Distribution and Retail Price

Residential water consumption	\$	18.87
Residential fixed water access 20mm	\$	72.42

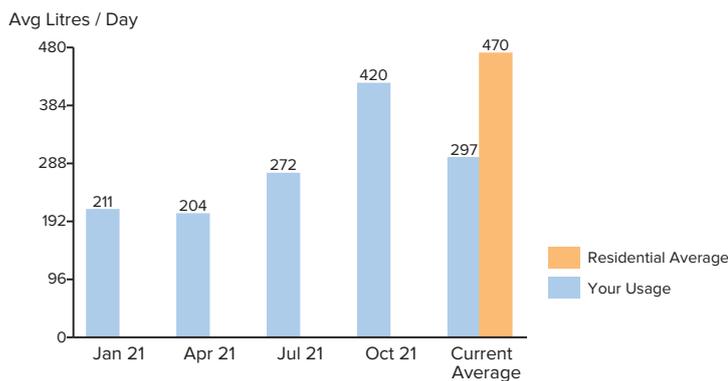
## State Bulk Water Price

State Govt bulk water consumption	\$	96.93
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<b>Total Water and Wastewater Charges</b>	<b>\$</b>	<b>188.22</b>
<b>This amount is included on your Rate Notice – DO NOT PAY SEPARATELY</b>		

For comparison, the total water and wastewater billed on your last Rate Notice \$212.39

## Your Water Usage Comparison



Please refer to the back page of this summary for further information.

## Billing Enquiry?

For billing enquiries please contact Redland City Council  
**Telephone: 3829 8999** Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163  
PO Box 21, Cleveland Qld 4163  
**email** rcc@redland.qld.gov.au  
**web** www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council  
**Telephone: 3829 8999**

## Water and Sewerage Charges

- The water fixed access charge is billed in advance and is a set charge (based on meter size).
- The sewerage charge is billed in advance and is a set charge.
- Water consumption is charged per kilolitre and is based on water meter readings taken over the quarter (1 kilolitre = 1,000 litres).

**For the 2021 -2022 financial year the following water consumption charges apply:**

Consumption Type	State Govt Bulk Water Price per kilolitre \$	Redland City Council Price per kilolitre \$	Total Price \$
Residential	3.231	0.629	3.860
Non Residential	3.231	1.440	4.671

## Why am I charged a state bulk water price?

Since 2008, Seqwater has owned, operated and maintained bulk supply dams, reservoirs and water treatment plants. State Government legislation requires council to display the bulk water charges as a separate item on your water summary.

## Estimated Readings

On occasion we may have trouble obtaining a meter reading for your property. Generally this happens in instances where the entry gate is locked, there is a dog or the meter is obstructed by vegetation. In these instances the meter reader will leave a self-read card in your letterbox if possible. You can avoid an estimated read by reading your water meter, completing the card and returning it to us as soon as possible.

If we have not received a meter reading we will estimate a reading based on your previous usage.

## Ownership Change - Why am I Paying for Water used by the Previous Owner?

As part of the settlement of ownership transfer the majority of conveyance solicitors will request a water search in order to do a water charge adjustment for the purposes of financial settlement. The adjustment covers the previous owner's water usage up until settlement date. Therefore in the majority of instances the new owner is not paying the water used by the previous owner. However, should you have any concerns please contact your conveyance solicitor.

## Checking for leaks

It is important to fix leaks or plumbing issues quickly. Locating and fixing leaks will save water and help reduce your water consumption charge.

### Do a test:

- Turn off all household water appliances and garden taps
- Read and record the black and red numbers on the water meter (or take a photo of the numbers with your smart phone)
- Wait an hour or two then check the meter reading again.

If any of the numbers have moved you may have a leak in your internal water infrastructure. If a leak is suspected you are encouraged to contact a licensed plumber.

## Who owns the water meter?

Redland City Council owns the water meter, and the pipes that supply the services to the water meter.

