

**Water and Sewerage
Quarterly Account**

QUUR81_A4B/E-1/S-1/I-1/

ALL WELL SUPERANNUATION FUND
C/- MRS A GROVE & MR L GROVE
AS TRUSTEES
30 WOONGARRA SCENIC DVE
BARGARA QLD 4670

Property Location: BEAUFORT 8
30 SISLEY STREET
ST LUCIA 4067

Customer reference number	10 1028 7608 0000 2
Bill number	1028 7608 82
Date issued	14/05/2021
Total due	\$106.07
Current charges due date	16/06/2021

Your water usage

Water usage (kL)	23.07
Days charged	91

Average daily water usage (litres)

Current period	254
Same period last year	274

Account Summary Period 07/01/2021 - 07/04/2021

Your Last Account

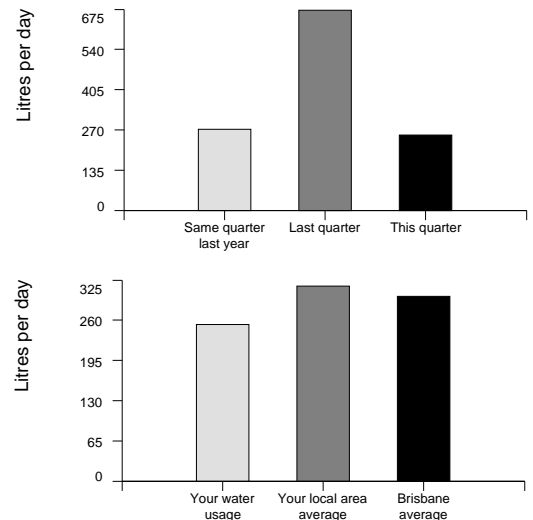
Amount Billed	\$219.25
Amount Paid	\$219.25CR

Your Current Account

Balance	\$0.00
Current Charges	\$106.07

Total Due **\$106.07**

If full payment is not received by the due date, a compounding interest of up to 8.53% per annum will accrue daily on any amount owing.



Payment options

- Direct debit**
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit
- Telephone and internet banking – BPAY®**
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518
- Internet**
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.

- By phone**
Call 1300 123 141 to pay your account using your MasterCard or Visa card*.
- Mail**
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124
- In person**
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.
- By Mobile -** Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 07/01/2021 - 07/04/2021 (91 days)

Customer ref. no. 10 1028 7608 0000 2

BEAUFORT 8
30 SISLEY STREET
ST LUCIA 4067

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
CBP01676	07/01/2021	38096		
	08/04/2021	38373	277kL	
Boundary Meter	Your share percentage is 8.330000 Your share of usage is 23.07			

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	23.07kL @ \$3.122000/kL	\$72.02
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Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	23.07kL @ \$0.818000/kL	\$18.87
Subtotal		\$90.89

Water Services

Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2020/21	7 days	\$4.45
This charge is for the period 01/04/2021 to 07/04/2021		
Subtotal		\$4.45

Sewerage Services

Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	7 days	\$10.73
This charge is for the period 01/04/2021 to 07/04/2021		
Subtotal		\$10.73

Water usage \$90.89

Water services \$4.45

Sewerage services \$10.73

Your total charges 07/01/2021 - 07/04/2021 \$106.07

Your usage was 23.07 kilolitres.
That's an average of 254 litres per day.

My bill is lower than usual. Why?

Don't worry, there's a 'simple' explanation.

Back in February, as part of your Simpler Billing transition, we switched services charges from being billed in advance to being billed in arrears to align with usage charges.

As a result, your current bill has a shorter than usual services charges period - between 1 and 83 days shorter depending on when your water meter was read.

A typical services charges period is 90 days.

And remember, the services charges period on your next bill will return to normal, and so will your total due.

Yours is shorter, so your bill is lower. Simple!

Visit urbanutilities.com.au/simpler for more information.

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Quando necessita un intérprete llame al 13 14 50

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Pay using your smartphone
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: ALL WELL
SUPERANNUATION FUND



Biller Code: 112144
Ref: 10 1028 7608 0000 2



BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



*4001 101028760800002



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due \$ 106.07

Current charges due date
16/06/2021

For Credit **Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101028760800002

+757+

Urban Utilities payment receipt - 1441 4867 624 ▷ Inbox x 🖨️



no-reply@bpoint.com.au <no-reply@bpoint.com.au>

Sun, 13 Jun 2021, 22:20



📧 to me ▾

BPOINT Payment Receipt

Urban Utilities

ABN: 86 673 835 011

Level 2

15 Green Square Close

Fortitude Valley, QLD, 4006

Payment Details

You have paid:	Urban Utilities - Water and sewerage bills min AUD 10 Max AUD 20000
Biller Code:	112144
Customer Reference Number:	101028760800002
Payment Amount:	AUD 106.07
Surcharge Amount:	AUD 0.54
Total Amount:	AUD 106.61
Account Type:	MasterCard
Card Number:	...365

**Water and Sewerage
Quarterly Account**

QUUR27_A4B/E-1/S-1/I-1/

ALL WELL SUPERANNUATION FUND
C/- MRS A GROVE & MR L GROVE
AS TRUSTEES
30 WOONGARRA SCENIC DVE
BARGARA QLD 4670

Property Location: BEAUFORT 8
30 SISLEY STREET
ST LUCIA 4067

Customer reference number	10 1028 7608 0000 2
Bill number	1028 7608 83
Date issued	23/07/2021
Total due	\$286.45
Current charges due date	31/08/2021

Your water usage

Water usage (kL)	23.66
Days charged	89

Average daily water usage (litres)

Current period	266
Same period last year	282

Account Summary Period 08/04/2021 - 05/07/2021

Your Last Account

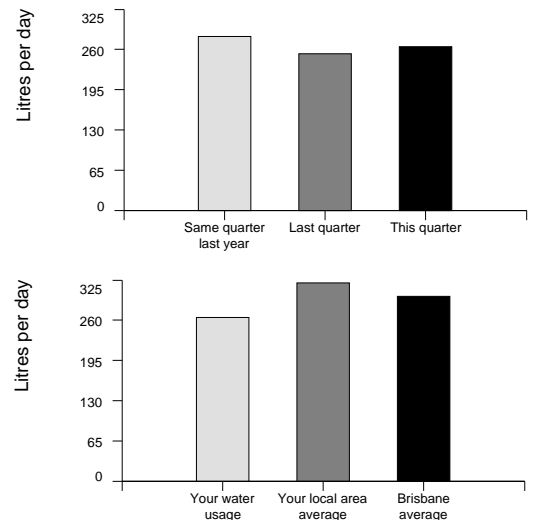
Amount Billed	\$106.07
Amount Paid	\$106.07CR

Your Current Account

Balance	\$0.00
Current Charges	\$286.45

Total Due **\$286.45**

If full payment is not received by the due date, a compounding interest of 8.03% per annum will accrue daily on any amount owing.






How low can you go?


Meet Henry, our very own H2O hero, and take his water saving challenge now!




SCAN ME


Payment options


- 


Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit
- 


Telephone and internet banking – BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking.
More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518
- 

Internet
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.

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By phone
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- 

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- 

In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.
- 

By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 08/04/2021 - 05/07/2021 (89 days)

Customer ref. no. 10 1028 7608 0000 2

BEAUFORT 8
30 SISLEY STREET
ST LUCIA 4067

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
CBP01676	08/04/2021	38373		
	06/07/2021	38657	284kL	
Boundary Meter	Your share percentage is 8.330000 Your share of usage is 23.66			

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	22.33kL @ \$3.122000/kL	\$69.71
State Bulk Water Charge 2021/22	1.33kL @ \$3.231000/kL	\$4.29

Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	22.33kL @ \$0.818000/kL	\$18.26
Tier 1 usage 2021/22	1.33kL @ \$0.818000/kL	\$1.08
Subtotal		\$93.34

Water Services

Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2020/21	84 days	\$53.50
This charge is for the period 08/04/2021 to 30/06/2021		
Water service charge 2021/22	5 days	\$3.18
This charge is for the period 01/07/2021 to 05/07/2021		
Subtotal		\$56.68

Sewerage Services

Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	84 days	\$128.77
This charge is for the period 08/04/2021 to 30/06/2021		
Sewerage service charge 2021/22	5 days	\$7.66
This charge is for the period 01/07/2021 to 05/07/2021		
Subtotal		\$136.43

Water usage

\$93.34

Water services

\$56.68

Sewerage services

\$136.43

Your total charges 08/04/2021 - 05/07/2021

\$286.45



Your usage was **23.66 kilolitres.**

That's an average of **266 litres per day.**

My bill seems higher than my previous two bills. Why?

Your current bill may seem higher than your previous two bills, but there's a 'simple' explanation.

Your last two bills were likely lower than usual due to our Simpler Billing initiative. One had no services charges and the other covered a shorter than usual services charges period.

Your current bill, by comparison, covers a normal services charges period. So, while it may seem higher than your previous two bills, it's likely just a return to a normal total due.

Visit urbanutilities.com.au/simpler for more information.

Interpreter service 13 14 50

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اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오.

Quando necesitas un intérprete llame al 13 14 50

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Water and Sewerage Account
In Person / Mail Payment Advice
Name: ALL WELL
SUPERANNUATION FUND



Biller Code: 112144
Ref: 10 1028 7608 0000 2



BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



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Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Current charges due date
31/08/2021

For Credit **Urban Utilities**
Trans Code User ID Customer Reference No.

831 066840 101028760800002

Date

Cash

Teller Stamp & Initials

Cheques

Total Due

\$ 286.45

+757+