

# Asteron Life Complete Statement

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Mr Brett Matthews  
114 Tryon Road  
EAST LINDFIELD NSW 2070

27 December 2021

Dear Mr Matthews

This is your insurance policy statement.

Your policy provides the opportunity to increase your cover from the upcoming policy anniversary to protect against inflation. The Benefit Table in this notice shows the cover and premium details if you wish to accept or decline the increase. The account from which it will be deducted is shown below.

As premiums are being deducted from your account **there is no need to send any payment.**

We take this opportunity to thank you for allowing us to provide your valuable cover. Asteron Life has a proud history of providing protection and financial security and we look forward to continuing our association with you for years to come.

If you wish to decline the increase in cover please contact us. We'll be happy to help.

### An important change to our complaint handling timeframe

From 5 October 2021, the timeframe to resolve a complaint you may have about your policy, our service or staff has reduced from 45 days to **30 days**. Please refer to the enclosed 'Things you should know' factsheet for details on how to make a complaint.

Yours sincerely  
Asteron Life Customer Service

### Policy Number

E3023633

### Cover

Income Protection

### Insured Person

Mr Brett John Matthews  
Occupation Code B

### Policy Owner

Mr Brett John Matthews

### Important Dates

- Policy anniversary  
24 January each year
- Policy commencement  
24/01/2013


### Your Adviser

Mr Andrew Kantas  
02 9406 0100

### Customer Service

1800 221 727 8am-6pm  
07 3325 8500

### Internet

 [www.asteronlife.com.au](http://www.asteronlife.com.au)

Amount debited from your credit card ending with the numbers 837 each month. **Card Expiry Date is 06/23.**

**\$972.11**

**Please notify Asteron Life if the credit card number or Expiry Date change.**

Please turn over for important information

**Customer Service** GPO Box 68, Sydney NSW 2001  
Ph: 1800 221 727 or 07 3325 8500 8am to 6pm AEST Mon to Fri  
Fax: 1300 766 833  
Email: [life\\_customerservice@asteronlife.com.au](mailto:life_customerservice@asteronlife.com.au)  
Web: [www.asteronlife.com.au](http://www.asteronlife.com.au)



**Policy Number**

E3023633



**Benefits and Features**

<ul style="list-style-type: none"> <li>• Stepped Premium</li> <li>• 3 Tier Definition</li> <li>• Guaranteed Future Insurability</li> </ul>	<ul style="list-style-type: none"> <li>• Death Benefit</li> <li>• Agreed Value Contract</li> </ul>
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**Optional Benefits**

<input checked="" type="checkbox"/>	Increasing Claim Option		
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**Benefit Table**

	If you decline Automatic Increase		If you accept Automatic Increase		Expiry Date
	Monthly Benefit	Monthly Premium	Monthly Benefit	Monthly Premium	
Income Protection - Benefit Period to age 65 - Waiting Period 30 days	\$7,698	\$890.82	\$7,929	\$917.54	24/01/2036
Policy Fee		\$8.28		\$8.28	
Stamp Duty		\$44.95		\$46.29	
<b>Total</b>		<b>\$944.05</b>		<b>\$972.11</b>	