

NEW BUSINESS TAX INVOICE

EL Superannuation Fund Pty Ltd
32b Rennie Crescent
North Hilton WA 6163

Date: 25/10/2022
Client Code: LILL01
Invoice Number: 657014
Account Manager: Chris Giles

Thank you for using our services to arrange this insurance cover. Brief details of cover arranged on your behalf are given below. You should refer to the policy documents issued by the insurer for complete policy terms and conditions.

Please read carefully the important notices attached regarding your duty of disclosure. Do not hesitate to contact us with any questions you may have.

Type of Policy	Householders Insurance - Steadfast
Insured	EL Superannuation Fund Pty Ltd
Policy Description	Home (Sunrise) - 53 Muluckine Road, MULUCKINE Western Australia 6401
Policy Number	06H9104192
Period of Insurance	25/10/2022 to 31/10/2023
Effective Date	25/10/2022
Insurer	CGU Insurance Limited - EDI

Premium	ESL	Underwriter Fee	Stamp Duty	Broker Fee	GST
\$1,045.04	\$0.00	\$0.00	\$114.96	\$123.17	\$116.83
Commission earned on this invoice \$258.65				Invoice Total	\$1,400.00

Payment Options



Aviso WA Insurance Brokers

DEFT Reference Number
40570426570143

Pay by credit card or registered bank account at www.deft.com.au or phone **1300 78 11 45**. Payments by credit card may attract a surcharge.



Name: EL Superannuation Fund Pty Ltd
Client Code: LILL01
Invoice No: 657014



*498 405704 26570143

Pay in-store at Australia Post by cheque or EFTPOS



Biller Code: 20362
Ref: 40570426570143

Total Due:

\$1,400.00

Contact your participating financial institution to make BPAY payments using the biller code and reference number as detailed above

IMPORTANT NOTICES & INFORMATION

POLICY

This notice refers to a contract of insurance that you have entered into via our company. You should refer to your policy document for the full terms and conditions applicable and you should read them carefully. Should any doubts arise as to the scope of cover provided, please contact us for an explanation.

YOUR DUTY OF DISCLOSURE

Before you enter into a contract of general insurance and up until the commencement of the insurance, you have a duty, under the Insurance Contracts Act 1984, to tell the underwriter of anything that may affect the underwriters' decision whether to insure you and on what terms. You must tell the underwriter about anything that you know or could be reasonably expected to know taking into account the nature and extent of the insurance cover to be provided and the class of persons who would ordinarily be expected to apply for such insurance cover.

For Eligible Contracts (Eligible Contracts involve individuals purchasing insurance for motor vehicles with carrying capacity under 2 tonne, motorcycle, home building and contents, residential strata, travel, personal accident and sickness and consumer credit) the above duty only applies to questions asked of you by the underwriter. In answering any such questions, you must tell them anything that you know and that a reasonable person in the circumstances would include.

You have the same duty before you renew, extend, vary or reinstate an insurance contract. You do not need to tell the underwriter anything that:

- reduces the risk to be insured or that is of common knowledge;
- the underwriter knows or, in the ordinary course of business, ought to know;
- the underwriter has waived your duty to tell them about.

NON-DISCLOSURE

If you do not tell the underwriter anything you are required to, they may cancel your contract or reduce the amount they will pay you if you make a claim, or both. If your failure to tell the underwriter is fraudulent, they may refuse to pay a claim and treat the contract as if it never existed.

RETAIL CLIENTS

Under the Corporations Act 2001 and associated Regulations Retail Clients are provided with additional levels of protection from other insurance purchasers. The Act defines Retail Clients as: Individuals or a small manufacturing business employing less than 100 people or any other business employing less than 20 people.

And that are being provided a financial service or product that relates to the following insurance covers: Motor Vehicle (under 2 tonne), Home building, contents, personal and domestic, Sickness and Accident or Travel, Consumer Credit and other classes as prescribed by regulations.

WHAT ADVICE IS BEING PROVIDED (RETAIL CLIENTS ONLY)

General Advice is advice that has been prepared without considering your current objective's, financial situation or needs. Therefore, before acting on this advice, you should consider the appropriateness of the advice having regard to your current objective's, financial situation or needs.

If the advice provided relates to the acquisition or possible acquisition of a new insurance policy and the insurer has prepared a Product Disclosure Statement (PDS) we will have attached the PDS for your review. You should consider the PDS prior to making the decision to purchase this product. Further information regarding the income we have been paid by the insurer for this transaction is available upon request.

DISPUTES

Clients not satisfied with our services should contact our Complaints Officer. We are members of the Australian Financial Complaints Authority (AFCA), a free consumer service. Further information is available from our office or contact AFCA directly on 1800 931 678 or by email info@afca.org.au. We also follow the Insurance Brokers Code of Practice.

ELECTRONIC DELIVERY OF DISCLOSURE NOTICES

Please note that where possible we prefer to provide all correspondence and disclosure notices (including Financial Services Guides and Product Disclosure Statements) to you electronically, via email or links to websites etc. If you have provided your email address to us we will typically use that email address for all correspondence and disclosure notices. Should you not wish to be sent disclosure documents electronically please advise us and we will update our records accordingly.

CANCELLATION

If you cancel this insurance prior to the expiry date, we will be entitled to retain such proportion of any broker's fee and/or commission that relate to the unexpired period of insurance. A broker service fee may be charged to process the cancellation.

SUBROGATION

You are warned that should you become a party to any agreement that has the effect of excluding or limiting your insurer's ability to recover from a third party, your insurers may have the right to refuse to indemnify you for such loss where it is shown that your insurer's rights of recovery have been prejudiced by your action.

AVERAGE OR CO INSURANCE

If the subject matter of insurance (or part thereof) relates to Industrial Special Risks, Fire & Perils or Business Interruption/Consequential Loss, then the policy (or part thereof) will be subject to average. This means that if the sum insured you nominate for buildings, plant, machinery, stock is less than 100% of its value (100% for Business Interruption/Consequential Loss) at the time the insurance was affected (or renewed), then part of the loss will/may not be covered by the policy. For example, a policy with a 100 % co-insurance clause pays as follows: if a building is insured for \$150,000 when its value is \$200,000, then in the event of a claim for damage of \$100,000, insurers will only pay \$75,000 and you will be your own insurer for the balance.

STEADFAST HOUSEHOLDERS ACCIDENTAL DAMAGE INSURANCE

INSURED NAME

EL SUPERANNUATION FUND PTY LTD

SITUATION OF PROPERTY 1 - 53 MULUCKINE RD MULUCKINE WA 6401

Building & Contents	Sum Insured
Buildings (Including Replacement Benefit)	\$ 150,000
Contents	\$ 50,000
Special Contents	Not Insured

Total Sum Insured For All Contents \$ 50,000

	Excess
Excess applicable to all above	\$ 500

Security

- Deadlocks and/or security doors on all external doors

Liability Limit \$ 20,000,000

Domestic Workers' Compensation Not Insured

Valuables

Other Valuables Not Insured
Special Valuables Not Insured

IMPORTANT NOTICES

Policy amendments

These amendments should be read in conjunction with your policy booklet as the terms described now form part of your policy.

Policy excess

For each separate identifiable event or incident for which your policy provides cover any applicable excess will apply for each event or incident giving rise to a claim.

Cooling-off period

If you decide that you do not wish to continue with this policy, you have twenty-one days after the commencement of this insurance to request cancellation. We will provide you with a refund of premium paid, provided you have not made a claim under the policy.

Aviso WA Insurance Brokers

A.F.S. 230 778
A.B.N. 30 009 439 203

STATEMENT OF GENERAL ADVICE

The advice that we are giving you related to this transaction is General Advice.

General Advice is advice that has been prepared without considering your current objective's, financial situation or needs. Therefore, before acting on this advice, you should consider the appropriateness of the advice having regard to your current objective's, financial situation or needs.

If the advice provided relates to the acquisition or possible acquisition of a new insurance policy you should consider the enclosed PDS prior to making the decision to purchase this product.

This invoice provides an outline of your cover only and the Insurer's Product Disclosure Statement/Policy Document (PDS) and any Supplementary PDS should be referred to for specific Clauses and Conditions*.

*** Clauses or conditions which alter or are additional to those shown in the PDS or SPDS may be recorded in this invoice and will take precedence over those within the PDS and any SPDS.**

YOUR DUTY OF DISCLOSURE

Please read the Duty of Disclosure and Non-Disclosure notations within the 'Important Information' document provided with this invoice and advise us immediately in writing should there be any information which requires disclosure to your insurer. If you are unsure of whether a circumstance needs to be disclosed, you should contact your Account Manager to discuss.



**BEFORE YOU BUY
BEFORE YOU BUILD**

ABN - 88 162 744 103



Phone
0405 901 108



Email
berner@delvenco.com.au



Address
PO Box 5655
Canning Vale South
6155

INVOICE

Invoice To

Invoice No: AG-12381
Date: 24/08/2022
Due Date: 25th August 2022

Elnominees superannuation fund Ltd Pty
Liley, Evie
53 Muluckine Road
Muluckine WA 6401

Qty	Item Description	Unit Price	Total
1	Combined Pre-purchase building and pest/termite inspection. JBI building and pest inspection comprise of a visual assessment of the property to evaluate Structural condition and identify any major structural defects. The pest inspection is a visual inspection looking for evidence of life termites in the main building at the time of the inspection. Our pre-purchase inspections comply with Australian Standard AS 4349-2007.	\$540.91	\$540.91

Terms

Payment of invoice confirms acceptance of the pre-inspection agreement.

Thank you for your support!

Amount Due	
Sub Total	\$540.91
GST	\$54.09
Total	\$595.00
Paid	\$0.00
Balance	\$595.00

Payment Method

Bank Account

Account Name Delvenco Trading as Jim's Building Inspections Kalamunda
Account Number 017 2051
BSB Number 306 188

Credit Card

To pay via MasterCard or VISA, phone 0405 901 108
A surcharge of 2.3% applies to credit card payments.



Think climate change.
Be waterwise.



ACCOUNT NUMBER	90 07949 09 2
WATER USE PERIOD	55 DAYS
BILL ID	0196
ISSUE DATE	7 DEC 2022

EL NOMINEES PTY LTD
32 B RENNIE CRES NORTH
HILTON WA 6163

Your bill summary

Here is your latest **water use and service charge account** for the house at **53 Muluckine Rd Avon Hills Fl Lot 39**.

PLEASE PAY:

\$6.60

DUE BY:

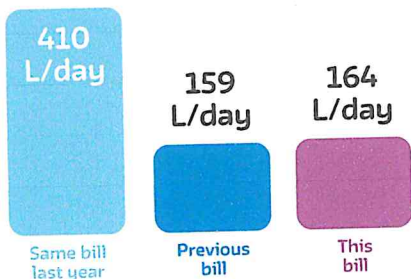
23 Dec 2022

Account summary

Opening balance		\$56.63CR
New charges	Due 23 Dec 2022	\$63.23
Total		\$6.60

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison



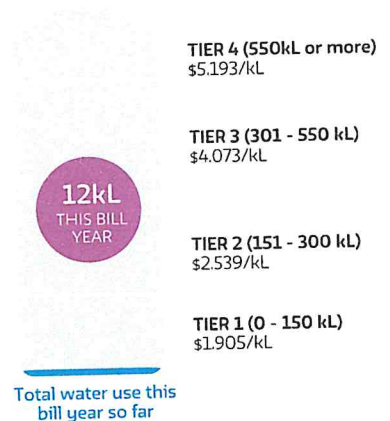
Tell us a bit more about your household to find out how your water use compares to homes like yours. Visit watercorporation.com.au/waterwisestatus

Water use pricing

- You are currently in Tier 1.
- In 138kL you will enter Tier 2.
- You will reset to Tier 1 when your bill year ends in August 2023.

Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)



(Continued on next page)

Sign up for water supply alerts



By signing up for SMS or email water supply alerts, you'll stay in the know about outages impacting your water supply.

Go to watercorporation.com.au/supplyalerts to get started.

Meter read details

METER NUMBER	LAST READ DATE	METER READ	THIS READ DATE	METER READ	WATER USE (kL)
BK0009040	12 Oct 2022	3,704	6 Dec 2022	3,713	9

In this period you used 9kL. Your average daily water use was 164L at \$0.31 per day.

Opening balance

CHARGE TYPE	AMOUNT
Opening balance	\$56.63CR
Opening balance total	\$56.63CR

New charges

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
12 Oct 2022 - 6 Dec 2022	9 kL at \$1.9050	\$17.15
Water use charges total		\$17.15

Service charges

Water		
1 Nov 2022 - 31 Dec 2022	1 residence	\$46.08
Service charges total		\$46.08

GST does not apply.

Total

\$6.60

MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN). ERN: 90079 49092 3084539
Register at:
watercorporation.com.au/register


OUR COMMITMENT TO YOU

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call **13 13 85**. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at watercorporation.com.au

CONCESSION APPLICATION

You may be eligible for a discount on your bill. Check your eligibility and apply online at watercorporation.com.au/concessions

CONTACT US

General enquiries and alternative format bills: **13 13 85**
Faults & emergencies (24/7): **13 13 75**
Interpreter Services: **13 14 50** 
National Relay Service for hearing or speech impaired customers: **13 36 77**

For an explanation of meter readings, bill estimates, meter testing, rates and charges, or to have this bill reviewed visit watercorporation.com.au

FOLLOW US ON



About your account

- Important information about your water service:** The flow rate of the water supply at this property may be inconsistent or reduced and a continuous water supply cannot be guaranteed. We restrict the flow rate to ensure all properties can access water during periods of high demand. We recommend storing two days' worth of water on site at your property.

NEED MORE TIME TO PAY?

We're flexible and here to help. Call **13 13 85** or visit watercorporation.com.au/billhelp to find out if you're eligible to extend your due date, sign up for an interest-free payment arrangement or apply for one of our other support programs.



Direct Debit

Visit

watercorporation.com.au/directdebit
or call **13 13 85** to set up direct debit.



Credit / Debit Card

Visit watercorporation.com.au or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



Cheque

Send your cheque made payable to 'Water Corporation' with this payment slip to:
WATER CORPORATION
PO BOX 1600, OSBORNE PARK DC,
WA 6916



POST Billpay

Pay in person at any Post Office.



Centrepay

Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers. Call us on **13 13 85** or go to servicesaustralia.gov.au/centrepay for more information and to set up your Centrepay deductions.



Billor Code: 8805
Ref: 90 07949 09 2

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

BPAY View® - View and pay this bill using internet banking. **BPAY View Registration**
No: 90079 49092 3084539

53 MULUCKINE RD

AVON HILLS FL Lot 39

ACCOUNT NUMBER	90 07949 09 2
PLEASE PAY	\$6.60
PAYMENT DUE BY	23 Dec 2022



*690 9007949092



Think climate change.
Be waterwise.



EL NOMINEES PTY LTD
32 B RENNIE CRES NORTH
HILTON WA 6163

ACCOUNT NUMBER 90 07949 09 2
WATER USE PERIOD 69 DAYS
BILL ID 0198
ISSUE DATE 14 FEB 2023

Your bill summary

Here is your latest water use and service charge account for the house at 53 Muluckine Rd Avon Hills Fl Lot 39.

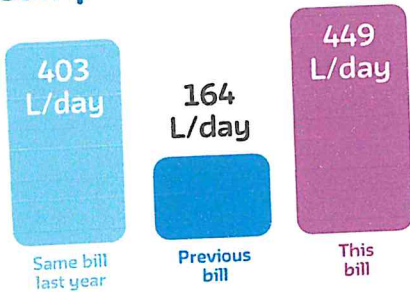
PLEASE PAY:
\$103.63
DUE BY:
2 Mar 2023

Account summary

New charges	Due 2 Mar 2023	\$103.63
Total		\$103.63

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison

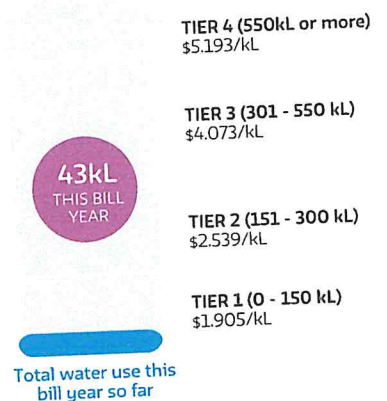


Tell us a bit more about your household to find out how your water use compares to homes like yours. Visit watercorporation.com.au/waterwisestatus

Water use pricing

- You are currently in Tier 1.
 - In 107kL you will enter Tier 2.
 - You will reset to Tier 1 when your bill year ends in August 2023.
- Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)



(Continued on next page)

No water?

Be the first to know.
Sign up for water supply alerts.



watercorporation.com.au/supplyalerts

Meter read details

METER NUMBER	LAST READ DATE	METER READ	THIS READ DATE	METER READ	WATER USE (kL)
BK0009040	6 Dec 2022	3,713	13 Feb 2023	3,744	31

In this period you used 31kL. Your average daily water use was 449L at \$0.86 per day.

New charges

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
6 Dec 2022 - 13 Feb 2023	31 kL at \$1.9050	\$59.06
Water use charges total		\$59.06
Service charges		
Water 1 Jan 2023 - 28 Feb 2023	1 residence	\$44.57
Service charges total		\$44.57
GST does not apply.		
Total		\$103.63

MANAGE YOUR ACCOUNT ONLINE

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Register at:
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OUR COMMITMENT TO YOU

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FOLLOW US ON



About your account

- Important information about your water service:** The flow rate of the water supply at this property may be inconsistent or reduced and a continuous water supply cannot be guaranteed. We restrict the flow rate to ensure all properties can access water during periods of high demand. We recommend storing two days' worth of water on site at your property.

NEED MORE TIME TO PAY?

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Direct Debit

Visit watercorporation.com.au/directdebit or call **13 13 85** to set up direct debit.



Credit / Debit Card

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Cheque

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WATER CORPORATION
PO BOX 1600, OSBORNE PARK DC,
WA 6916



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Billers Code: 8805
Ref: 90 07949 09 2

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

BPAY View® - View and pay this bill using internet banking. **BPAY View Registration No: 90079 49092 3084539**

53 MULUCKINE RD

AVON HILLS FL Lot 39

ACCOUNT NUMBER	90 07949 09 2
PLEASE PAY	\$103.63
PAYMENT DUE BY	2 Mar 2023



*690 9007949092

Owned by the
people of WA.

Think climate change.
Be waterwise.



EL NOMINEES PTY LTD
32 B RENNIE CRES NORTH
HILTON WA 6163

ACCOUNT NUMBER 90 07949 09 2
WATER USE PERIOD 69 DAYS
BILL ID 0198
ISSUE DATE 14 FEB 2023

Your bill summary

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\$103.63

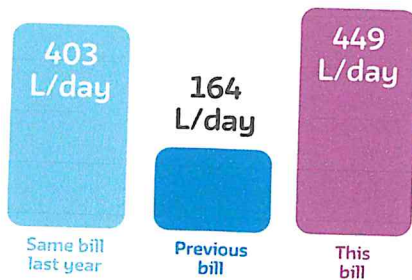
DUE BY:
2 Mar 2023

Account summary

New charges	Due 2 Mar 2023	
Total		\$103.63
		\$103.63

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison



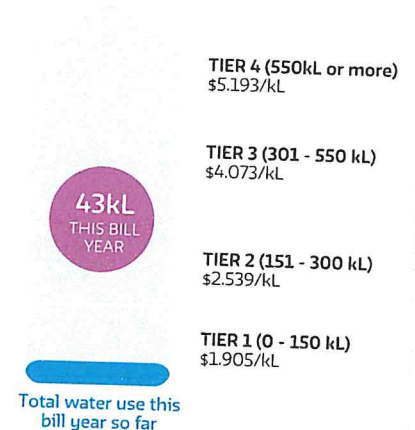
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Service charges		
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POST Billpay

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Billers Code: 8805
Ref: 90 07949 09 2

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BPAY View® - View and pay this bill using internet banking. **BPAY View Registration No: 90079 49092 3084539**

53 MULUCKINE RD
AVON HILLS FL Lot 39

ACCOUNT NUMBER 90 07949 09 2
PLEASE PAY \$103.63
PAYMENT DUE BY 2 Mar 2023



*690 9007949092



Think climate change.
Be waterwise.



ACCOUNT NUMBER	90 07949 09 2
WATER USE PERIOD	56 DAYS
BILL ID	0200
ISSUE DATE	8 JUN 2023

EL NOMINEES PTY LTD
32 B RENNIE CRES NORTH
HILTON WA 6163

Your bill summary

Here is your latest water use and service charge account for the house at 53 Muluckine Rd Avon Hills Fl Lot 39.

PLEASE PAY:

\$56.80

DUE BY:

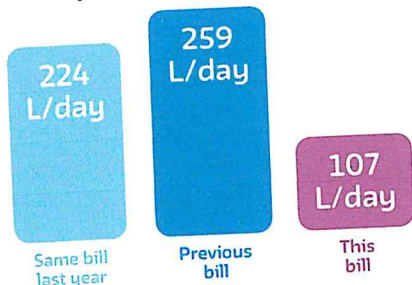
26 Jun 2023

Account summary

Opening balance		\$0.71CR
New charges	Due 26 Jun 2023	\$57.51
Total		\$56.80

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison

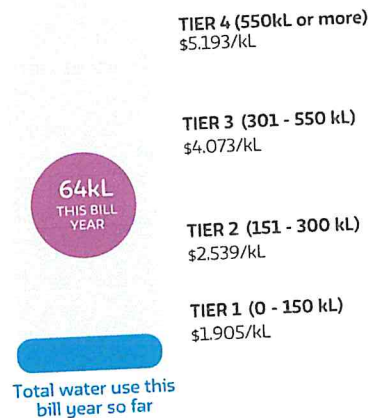


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 - In 86kL you will enter Tier 2.
 - You will reset to Tier 1 when your bill year ends in August 2023.
- Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)



(Continued on next page)

No water?

Be the first to know.
Sign up for water supply alerts.



watercorporation.com.au/supplyalerts

Meter read details

METER NUMBER	LAST READ	METER READ	THIS READ	METER READ	WATER USE (kL)
	DATE		DATE		
BK0009040	12 Apr 2023	3,759	7 Jun 2023	3,765	6

In this period you used 6kL. Your average daily water use was 107L at \$0.20 per day.

Opening balance

CHARGE TYPE	AMOUNT
Opening balance	\$0.71CR
Opening balance total	\$0.71CR

New charges

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
12 Apr 2023 - 7 Jun 2023	6 kL at \$1.9050	\$11.43
Water use charges total		\$11.43
Service charges		
Water		
1 May 2023 - 30 Jun 2023	1 residence	\$46.08
Service charges total		\$46.08

GST does not apply.

Total **\$56.80**

MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN).
ERN: 90079 49092 3084539
Register at:
watercorporation.com.au/register


OUR COMMITMENT TO YOU

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call **13 13 85**. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at watercorporation.com.au

CONCESSION APPLICATION

You may be eligible for a discount on your bill. Check your eligibility and apply online at watercorporation.com.au/concessions

CONTACT US

General enquiries and alternative format bills: **13 13 85**
Faults & emergencies (24/7): **13 13 75**
Interpreter Services: **13 14 50** 
National Relay Service for hearing or speech impaired customers: **13 36 77**

For an explanation of meter readings, bill estimates, meter testing, rates and charges, or to have this bill reviewed visit watercorporation.com.au

FOLLOW US ON



About your account

- Important information about your water service:** The flow rate of the water supply at this property may be inconsistent or reduced and a continuous water supply cannot be guaranteed. We restrict the flow rate to ensure all properties can access water during periods of high demand. We recommend storing two days' worth of water on site at your property.

NEED MORE TIME TO PAY?

We're flexible and here to help. Call **13 13 85** or visit watercorporation.com.au/billhelp to find out if you're eligible to extend your due date, sign up for an interest-free payment arrangement or apply for one of our other support programs.



Direct Debit

Visit watercorporation.com.au/directdebit or call **13 13 85** to set up direct debit.



Credit / Debit Card

Visit watercorporation.com.au or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



Cheque

Send your cheque made payable to 'Water Corporation' with this payment slip to:
WATER CORPORATION
PO BOX 1600, OSBORNE PARK DC,
WA 6916



POST Billpay

Pay in person at any Post Office.



CentrePAY

Use CentrePAY to make regular deductions from your Centrelink payment. CentrePAY is a voluntary and easy payment option available to Centrelink customers. Call us on **13 13 85** or go to servicesaustralia.gov.au/centrePAY for more information and to set up your CentrePAY deductions.



Billers Code: 8805
Ref: 90 07949 09 2

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

BPAY View® - View and pay this bill using internet banking. **BPAY View Registration No: 90079 49092 3084539**

53 MULUCKINE RD
AVON HILLS FL Lot 39

ACCOUNT NUMBER 90 07949 09 2
PLEASE PAY \$56.80
PAYMENT DUE BY 26 Jun 2023



*690 9007949092

Owned by the
people of WA.

Think climate change.
Be waterwise.



EL NOMINEES PTY LTD
32 B RENNIE CRES NORTH
HILTON WA 6163

ACCOUNT NUMBER 90 07949 09 2

ISSUE DATE 29 MAY 2023

Overdue notice

This is a reminder that your account for 53 Muluckine Rd Avon Hills Fl Lot 39 is overdue by \$74.29.

Interest is charged on overdue amounts at 10.08% per annum. It's currently accruing at \$0.02 per day on your overdue amount.

OVERDUE AMOUNT:

\$74.29

**Please
pay now**

Need help paying your bill?

Needing some help to pay bills is more common than you think. Our support options make bill payments easier.

0% Pay the overdue bill in smaller, regular amounts on an interest-free payment arrangement. Call us on **13 13 85** to set up your plan.

 Find out if you're eligible for one of our other financial support programs. Visit watercorporation.com.au/financialassistance

If you've recently paid your account, thank you for your payment and please disregard this notice.

(Turn over for payment methods)



National Debt Helpline: 1800 007 007

Free and confidential advice from professional financial counsellors

Account summary

CHARGE TYPE	DUE	AMOUNT
Overdue charges	Immediately	\$74.29

GST does not apply.

Account total **\$74.29**

MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN). ERN: 90079 49092 3084539
Register at: watercorporation.com.au/register


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CONTACT US

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Faults & emergencies (24/7): 13 13 75
Interpreter Services: 13 14 50 
National Relay Service for hearing or speech impaired customers: 13 36 77

FOLLOW US ON



Direct Debit

Visit watercorporation.com.au/directdebit or call 13 13 85 to set up direct debit.



Credit / Debit Card

Visit watercorporation.com.au or call 1300 366 067 (Transaction fees may apply and will be advised at payment).



Cheque

Send your cheque made payable to 'Water Corporation' with your account number to:
WATER CORPORATION
PO BOX 1600,
OSBORNE PARK DC, WA 6916



POST Billpay

Pay in person at any Post Office.



Centerpay

Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers. Call us on 13 13 85 or go to servicesaustralia.gov.au/centrepay for more information and to set up your Centrepay deductions.



Biller Code: 8805
Ref: 90 07949 09 2

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info www.bpay.com.au

53 MULUCKINE RD
AVON HILLS FL Lot 39

ACCOUNT NUMBER 90 07949 09 2

PLEASE PAY \$74.29

PAYMENT DUE BY Please pay now



*690 9007949092

Your account details

Account number **398 806 380**
 Invoice number **2057835890**
 Date of issue **07 Jun 2023**



- 022930
MS E LILLEY
U 34 6 GIBBON ST
MOSMAN PARK WA 6012


Your account summary

Opening balance	\$0.52cr
+	This bill
	\$537.71
=	Total
	\$537.19

Electricity Account

Tax Invoice

Need help with your bill? Visit synergy.net.au/help



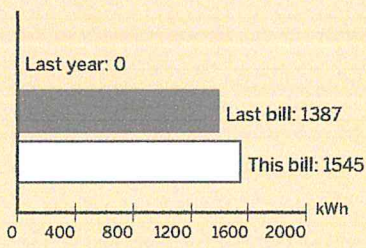
Spread out your bills. Pay bit by bit

Pay your bills in smaller chunks by switching your payment method to Direct Debit by Instalments.*

synergy.net.au/directdebit

*Direct Debit Service Agreement T&Cs apply.

How much energy have you used?



Your average daily usage **22.7206 units**
 Your average daily cost **\$7.91 per day**

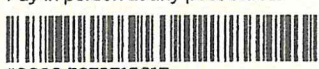
Data is from the same or similar billing period last year. This bill has been estimated which means the Network Operator was unable to access your meter or you're a self-reader and the details weren't provided in time. Find out more, visit synergy.net.au/estimatedbill

Payment options

Direct Debit*
 The set and forget way to pay.
 Visit synergy.net.au/directdebit

Credit/Debit Card*
 Online: synergy.net.au/payments
 Phone: 1300 650 900

Post Billpay*
 Pay in person at any post office.



*2608 5279715617
MS E LILLEY
 Account number: 398 806 380

BPAY®/BPAY View*
 Biller Code: 2600
 Reference: 527 971 5617
 Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.

Centrepay
 Eligible residential customers can use Centrepay to make voluntary, regular deductions from their Centrelink payments.
 Visit humanservices.gov.au/centrepay and register using Synergy reference 555 015 042 S.

Mail
 Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.

*Fees may apply



Payment number **527 971 5617**

Due 27 Jun 2023 **\$537.19**

How we've calculated your bill

Account summary

Last bill	\$483.48
Payments	\$484.00cr
Opening balance	\$0.52cr

Your energy supply details

Supply address: 53 Muluckine Rd, Muluckine WA 6401
NMI: 80018757630
Next scheduled read date: 27 Jul 2023

Your usage summary for meter number: 0540040656

Supply period: 28 Mar 2023 - 03 Jun 2023	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
Anytime usage	38670	^40215	1545.0000	

^Your current meter reading has been estimated by the Network Operator.

This bill

Home Plan (A1) tariff Bill period: 28 Mar 2023 - 03 Jun 2023	Units	Unit of measure	Unit price (cents)	Amount
Residential Anytime consumption	1545.0000	kWh	27.3277	\$422.21
Supply charge	68	days	97.9714	\$66.62
Plus GST @ 10.00%				\$48.88
Total				\$537.71

If you're having problems paying your account, assistance is available. Please contact us before the due date.

A \$6.15 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Important information

Need more time to pay?

If you're on holidays or just a little short this month, we can help. Visit synergy.net.au/extension

Moving home?

Start, close or transfer your connection online. Visit synergy.net.au/moving

Concessions

Concession card holders may be eligible to receive a rebate on their residential electricity bill. For more information, visit synergy.net.au/concessions

If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 53.

Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit synergy.net.au/charter

Complaints process


At Synergy, we're here to help. If you have a complaint, please call 1800 208 987 to speak with our Customer Service Representative. If they're unable to resolve your complaint, our Complaints Team may be able to help. If your complaint remains unresolved, you can contact the Energy and Water Ombudsman on 1800 754 004.

Faults


Call the Western Power 24hr emergency line on 13 13 51.

We're here to help

 synergy.net.au

 13 13 53

 TTY Service: 13 36 77

 Interpreter Service: 13 14 50



Account number: 398 806 380
Date of issue: 07 Jun 2023

MS E LILLEY
U 34 6 GIBBON ST
MOSMAN PARK WA 6012

Dear Evie,

Important - please provide your meter reading

The network operator, Western Power, has not yet received your meter reading. Without an actual meter read, your account has been estimated again.

You've registered as a self-read customer, so we need your meter reading on the due date to make sure the amount you're being charged is an accurate reflection of your electricity use. The more time between actual readings, the greater the adjustments may be on your account.

We want you to avoid a larger than normal bill, so please provide your reading as soon as possible.

Please take action within 20 business days:

- Call us on 13 13 53 so we can arrange for Western Power to take a special meter reading. This will cost \$27.90, and will be added to your next bill. You can find more information on our fees and charges at synergy.net.au/prices
- Enter your future meter readings online within the dates provided using the Western Power self-read portal at westernpower.com.au/services/submit-a-meter-read

Thank you in advance for taking action. After we receive what's known as a validated actual reading from Western Power, we'll make any necessary adjustments to your next bill.



If you have any questions, feel free to contact us on 13 13 53 between 7am and 7pm, Monday to Friday (except public holidays).

Yours sincerely,

Lesley Walker
Executive General Manager, Customer



TTY Service: 13 36 77



Interpreter Service: 13 14 50



ABN: 58 673 830 106



- 025604

MS E LILLEY
U 34 6 GIBBON ST
MOSMAN PARK WA 6012

Your account details

Account number 398 806 380
Invoice number 2093775792
Date of issue 20 Apr 2023

Your account summary

Opening balance	\$0.28cr
+	
This bill	\$483.76
=	
Total	\$483.48

Electricity Account

Tax Invoice

Need help with your bill? Visit synergy.net.au/help

Set and forget.

Direct Debit* is an easier and safer way to pay your energy bills.

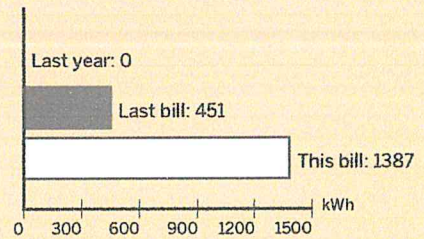
Save time and switch today.

synergy.net.au/directdebit

*Direct Debit Service Agreement T&Cs apply.



How much energy have you used?



Your average daily usage 22.3710 units

Your average daily cost \$7.80 per day

Data is from the same or similar billing period last year. This bill has been estimated which means the Network Operator was unable to access your meter or you're a self-reader and the details weren't provided in time. Find out more, visit synergy.net.au/estimatedbill

From 1 March 2023, the Merchant Service Fees charged for all card payments will change to reflect the costs incurred by Synergy for accepting these forms of payment. You can avoid Merchant Service Fees by setting up a Direct Debit* from your bank account or by using BPAY. Visit synergy.net.au/feesandpayments for information on card payment, Merchant Service Fees and available payment options. *Direct Debit Service Agreement terms and conditions apply.

Payment options

Direct Debit*
The set and forget way to pay.
Visit synergy.net.au/directdebit

Credit/Debit Card*
Online: synergy.net.au/payments
Phone: 1300 650 900

Post Billpay*
Pay in person at any post office.



*2608 5279715617

MS E LILLEY
Account number: 398 806 380

BPAY®/BPAY View*
Bill Code: 2600
Reference: 527 971 5617
Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.

Centrepay
Eligible residential customers can use Centrepay to make voluntary, regular deductions from their Centrelink payments.
Visit humanservices.gov.au/centrepay and register using Synergy reference 555 015 042 S.

Mail
Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.

*Fees may apply



Payment number 527 971 5617

Due 11 May 2023 \$483.48

<0000048348>

<000260>

<000527971561008>

>

How we've calculated your bill

Account summary

Last bill	\$202.72
Payments	\$203.00cr
Opening balance	\$0.28cr

Your energy supply details

Supply address: 53 Muluckine Rd, Muluckine WA 6401
NMI: 80018757630
Next scheduled read date: 29 May 2023

Your usage summary for meter number: 0540040656

Supply period: 25 Jan 2023 - 27 Mar 2023	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
Anytime usage	37283	^38670	1387.0000	

^Your current meter reading has been estimated by the Network Operator.

This bill

Home Plan (A1) tariff Bill period: 25 Jan 2023 - 27 Mar 2023	Units	Unit of measure	Unit price (cents)	Amount
Residential Anytime consumption	1387.0000	kWh	27.3277	\$379.04
Supply charge	62	days	97.9714	\$60.74
Plus GST @ 10.00%				\$43.98
Total				\$483.76

If you're having problems paying your account, assistance is available. Please contact us before the due date.

A \$6.15 fee may apply for additional reminder notices sent regarding overdue payment of this account.

Important information

Need more time to pay?

If you're on holidays or just a little short this month, we can help. Visit synergy.net.au/extension

Moving home?

Start, close or transfer your connection online. Visit synergy.net.au/moving

Concessions

Concession card holders may be eligible to receive a rebate on their residential electricity bill. For more information, visit synergy.net.au/concessions

If your account has been estimated

If you wish to find out how or why it was estimated, or if you would like to request a meter reading, call us on 13 13 53.

Customer Charter

For information on our products and services, and our obligations under the Customer Service Code, visit synergy.net.au/charter

Complaints process

At Synergy, we're here to help. If you have a complaint, please call 1800 208 987 to speak with our Customer Service Representative. If they're unable to resolve your complaint, our Complaints Team may be able to help. If your complaint remains unresolved, you can contact the Energy and Water Ombudsman on 1800 754 004.

Faults


Call the Western Power 24hr emergency line on 13 13 51.

We're here to help

 synergy.net.au

 13 13 53

 TTY Service: 13 36 77

 Interpreter Service: 13 14 50



MS E LILLEY
U 34 6 GIBBON ST
MOSMAN PARK WA 6012

Account number: 398 806 380
Date of issue: 20 Apr 2023

Dear Evie,

Important - please provide your meter reading

The network operator, Western Power, has not yet received your meter reading. Without an actual meter read, your account has been estimated again.

You've registered as a self-read customer, so we need your meter reading on the due date to make sure the amount you're being charged is an accurate reflection of your electricity use. The more time between actual readings, the greater the adjustments may be on your account.

We want you to avoid a larger than normal bill, so please provide your reading as soon as possible.

Please take action within 20 business days:

- Call us on **13 13 53** so we can arrange for Western Power to take a special meter reading. This will cost \$27.90, and will be added to your next bill. You can find more information on our fees and charges at synergy.net.au/prices
- Enter your future meter readings online within the dates provided using the Western Power self-read portal at westernpower.com.au/services/submit-a-meter-read

Thank you in advance for taking action. After we receive what's known as a validated actual reading from Western Power, we'll make any necessary adjustments to your next bill.



If you have any questions, feel free to contact us on **13 13 53** between 7am and 7pm, Monday to Friday (except public holidays).

Yours sincerely,

Lesley Walker
Executive General Manager, Customer



TTY Service: 13 36 77



Interpreter Service: 13 14 50



BN: 58 673 830 106



- 026104

MS E LILLEY
U 34 6 GIBBON ST
MOSMAN PARK WA 6012

Your account details

Account number **398 806 380**
Invoice number 2009766055
Date of issue 16 Feb 2023
Account period 23 Nov 2022 - 24 Jan 2023
(63 days)

Your account summary

Opening balance	\$0.75cr
+	
This bill	\$203.47
=	
Total	\$202.72

Electricity Account

Tax Invoice

Need help with your bill? Visit synergy.net.au/help

Set your aircon to 24 degrees to reduce your electricity usage and costs.

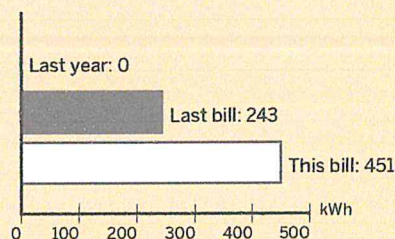


You will also be helping to keep the network stable during Peak times in Summer.

synergy.net.au/reduceyouruse

synergy Greater, connected.

How much energy have you used?



Your average daily usage 7.1587 units

Your average daily cost \$3.23 per day

This bill has been estimated which means the Network Operator was unable to access your meter or you're a self-reader and the details weren't provided in time. Find out more, visit synergy.net.au/estimatedbill

Payment options

Direct Debit*
The set and forget way to pay. Visit synergy.net.au/directdebit

Credit/Debit Card*
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*2608 5279715617

MS E LILLEY
Account number: 398 806 380

BPAY®/BPAY View*
Bill Code: 2600
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Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account.

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Mail
Send your cheque payable to Synergy with this payment slip to GPO Box U1913 Perth WA 6845.

*Fees may apply



Payment number **527 971 5617**

Due 09 Mar 2023 **\$202.72**

How we've calculated your bill

Account summary

Last bill	\$147.25
Payments	\$148.00cr
Opening balance	\$0.75cr

Your energy supply details

Supply address: 53 Muluckine Rd, Muluckine WA 6401
NMI: 80018757630
Next scheduled read date: 27 Mar 2023

Your usage summary for meter number: 0540040656

Supply period: 23 Nov 2022 - 24 Jan 2023	Previous meter reading	Current meter reading	Units imported (kWh)	Units exported (kWh)
Anytime usage	36832	^37283	451.0000	

^Your current meter reading has been estimated by the Network Operator.

This bill

Home Plan (A1) tariff

Bill period: 23 Nov 2022 - 24 Jan 2023

	Units	Unit of measure	Unit price (cents)	Amount
Residential Anytime consumption	451.0000	kWh	27.3277	\$123.25
Supply charge	63	days	97.9714	\$61.72
Plus GST @ 10.00%				\$18.50
Total				\$203.47

If you're having problems paying your account, assistance is available. Please contact us before the due date.

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