



If undelivered, please return to GPO Box 1305, Melbourne VIC 3001

001383 000



The Trustee For PIRI Super Fund
19 Reinhold Cres
CHERMESIDE QLD 4032

Your customer number 2147 6154
Your electricity reference number 101 942 028 46
Your contract is for Business SaverPlus 20

Wednesday 14 August 2019

Dear Peter David

There's something a little different about this electricity account

Your normal electricity account is sent to you every three months. The enclosed account, however, only covers 5 days so it will look lower than you're used to seeing.

We wanted to point this out so you don't get any unexpected surprises when you receive your next electricity account from us. As the next account will likely cover the normal electricity billing period of 90 days, it will look higher compared to the account enclosed today.

If you have any queries, please call our team on 133 908 or send a query at www.alintaenergy.com.au.

Yours sincerely

David McNeil
General Manager Customer Operations



If undelivered, please return to
GPO Box 1305, Melbourne VIC 3001

☰ 001383 000
The Trustee For Pirl Super Fund
19 Reinhold Cres
CHERMSIDE QLD 4032

Need to get hold of us?

For enquiries call **133 908** Mon to Fri 8am to 9pm; Sat 9am to 6pm (local time) or go to **alintaenergy.com.au**

For faults and emergencies call **13 19 62** (Energex)

Your customer number **2147 6154**
Your electricity reference number **101 942 028 46**
Your plan **Business SaverPlus 20**

Total amount \$23.77
Due date 02 SEP 2019

Pay on time discount inc GST \$0.33 \$3.58 Cr

Discounted total if paid on or before the due date \$20.19

Your Electricity Bill

Supply address: 19 Reinhold Crescent Chermside QLD 4032
Issue date: 14 Aug 2019
Dates this account covers: 03 Aug 2019 to 07 Aug 2019
Number of days: 5 days
Previous Balance \$98.60
Payment Received (13/08/2019) - Thank you \$98.35 Cr
Balance brought forward \$0.25
Electricity charges (inc GST) (more details over the page) \$23.52
Total amount due **\$23.77**
Discount - Pay on time (inc GST \$0.33) \$3.58 Cr
Amount due if paid on or before 02 Sep 2019 **\$20.19**
GST included in new charges \$1.81

Usage summary table

Daily kilowatt hours (kWh)	kWh	Tonnes
14.00	15	3.0
Same period last year (kWh)	10	2.0
NA	5	1.0
Average Daily Cost	0	0.0
\$3.99		
Greenhouse gas emissions this period (tonnes)		
0.092		

DUPLICATE

ENTERED

PAID
17-08-2019
MBL20190819158016266

Payment Options

Do not attach anything to this payment slip ▼

Telephone or Internet - Credit Card
To make a payment from your MasterCard, VISA or American Express card, visit **alintaenergy.com.au** or call **133 908**.

B PAY	Ref: 101 942 028 46
	Billers Code: 168 930
	Ref: 101 942 028 46

Telephone and Internet Banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**.

Direct Debit
Like to set and forget? Sign up to Direct Debit from your cheque, savings, transaction or credit card account by calling us on **133 908**.

In Person
Take this account to any Post Office to pay by cash, cheque or EFTPOS.

By Mail
Post this payment slip and your cheque made payable to:
Alinta Energy
GPO Box 1304,
Melbourne VIC 3001



Alinta Energy Retail Sales Pty Ltd **ABN 22 149 658 300**

Your electricity reference number 101 942 028 46

Total amount \$23.77

Pay on time discount (inc GST \$0.33) **\$3.58 Cr**

Discounted total if paid on or before the due date \$20.19

Post Billpay



*2675 101942028

Electricity Charges

NMI: QB035411512
Supply address: 19 Reinhold Crescent Chermside QLD 4032
Tariff: Domestic Single Rate with Controlled Load 2
Billing Period: 03 Aug 2019 to 07 Aug 2019

When you'll receive your next bill

For quarterly bills: your electricity meter will be next read on approximately **05 Nov 2019**. Please ensure safe access is available. If you receive monthly bills, you will receive your next bill in approximately 30 days.

Tariff Description	Meter Number	Bill Days	Current Reading	Reading Type	Previous Reading	Multiplier	Total Usage (kWh)	Charge inc GST	Total inc GST
Any Time Usage	243815/1	5	46637	Actual	46605	1	32		
Any Time Usage							32.0000	\$0.28028	\$8.97
Controlled Load Usage 2	1763680/1	5	1606	Actual	1568	1	38		
Controlled Load Usage 2							38.0000	\$0.23617	\$8.97
Supply Charge		5						\$1.11870	\$5.59
Rounding Adjustment							0.0000	\$0.00000	\$-0.02
Total Charge (inc \$2.14 GST)									\$23.51



Business in the right hands

We offer tailored services to help you take control of your business, and with Alinta Energy, what you pay for is what you get. We don't charge you credit card fees (including AMEX!) so you can be competitive where it counts.

Need to get in touch? Call **133 908** to let us know how we can help.

Interpreter Service

To use an Interpreter Service, please call 131 450.

Arabic لاستعمال خدمة الترجمة
 اتصل مع الرقم **13 14 50**

Traditional Chinese 欲使用傳譯服務，
 請電 **13 14 50**

Croatian Ako želite koristiti Službu tumača,
 molimo nazovite **13 14 50**

Greek Για να χρησιμοποιήσετε την Υπηρεσία
 Διερμηνέων, παρακαλώ τηλεφωνήστε στο **13 14 50**

Italian Per l'assistenza di un interprete
 telefonare al **13 14 50**

Spanish Para usar un Servicio de Intérpretes,
 por favor llame al **13 14 50**

Vietnamese Muốn sử dụng Dịch vụ Thông
 dịch, xin gọi **13 14 50**

Concession Eligibility

The QLD Department of Communities, Child Safety and Disability Services offers a variety of concessions and benefits to assist low income QLD residents with energy accounts.

More information on eligibility and entitlement to the concessions can be found at <http://www.qld.gov.au/community/cost-of-living-support/energy-concessions>

National Relay Service

To use the Teletypewriter (TTY) service, please call **133 677**. This is available for the cost of a local call.

To use the Speak & Listen service, please call **1300 555 727**.

Payment Assistance

If you need some help paying this account, please call us on **133 908** so we can give you details of payment plans and other assistance available.

Tax Invoice



If undelivered, please return to
GPO Box 1305, Melbourne VIC 3001

☰ 004972 000
The Trustee For Pirl Super Fund
19 Reinhold Cres
CHERMSIDE QLD 4032

Need to get hold of us?

For enquiries call **133 908** Mon to Fri 8am to 9pm; Sat 9am to 6pm (local time) or go to **alintaenergy.com.au**

For faults and emergencies call **13 19 62** (Energex)

Your customer number **2147 6154**
Your electricity reference number **101 942 028 46**
Your plan **Business SaverPlus 20**

Total amount \$98.60
Due date 23 AUG 2019

Pay on time discount inc GST \$0.02 \$0.25 Cr

Discounted total if paid on or before the due date \$98.35

Your Electricity Bill

Supply address: 19 Reinhold Crescent Chermside QLD 4032
Issue date: 05 Aug 2019
Dates this account covers: 08 May 2019 to 02 Aug 2019
Number of days: 87 days
Previous Balance: \$110.84
Payment Received (04/06/2019) - Thank you: \$110.84 Cr
Balance brought forward: \$0.00
Electricity charges (inc GST) (more details over the page): \$98.60
Total amount due: **\$98.60**
Discount - Pay on time (inc GST \$0.02): \$0.25 Cr
Amount due if paid on or before 23 Aug 2019: **\$98.35**
GST included in new charges \$8.94

Usage summary table

Daily kilowatt hours (kWh)	kWh	Tonnes
0.06	8	3.0
Same period last year (kWh)	5	2.0
NA	3	1.0
Average Daily Cost	0	0.0
\$1.13		
Greenhouse gas emissions this period (tonnes)		
0.007		

ENTERED

PAID
10-08-2019
MBL20190812157334517

Payment Options

Do not attach anything to this payment slip ▼

Page 1/2

Telephone or Internet - Credit Card
To make a payment from your MasterCard, VISA or American Express card, visit **alintaenergy.com.au** or call **133 908**.

B PAY	Ref: 101 942 028 46
	Billers Code: 168 930
	Ref: 101 942 028 46

Telephone and Internet Banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**.

Direct Debit
Like to set and forget? Sign up to Direct Debit from your cheque, savings, transaction or credit card account by calling us on **133 908**.

In Person
Take this account to any Post Office to pay by cash, cheque or EFTPOS.

By Mail
Post this payment slip and your cheque made payable to:
Alinta Energy
GPO Box 1304,
Melbourne VIC 3001

alintaenergy The Trustee For Pirl Super Fund
Alinta Energy Retail Sales Pty Ltd **ABN 22 149 658 300**

Your electricity reference number 101 942 028 46

Total amount \$98.60

Pay on time discount (inc GST \$0.02) **\$0.25 Cr**

Discounted total if paid on or before the due date \$98.35

Post Billpay



*2675 101942028

000000000000000010194202846+020+000009860+3124+41

Electricity Charges

NMI: QB035411512
Supply address: 19 Reinhold Crescent Chermside QLD 4032
Tariff: Domestic Single Rate with Controlled Load 2
Billing Period: 08 May 2019 to 02 Aug 2019

When you'll receive your next bill

For quarterly bills: your electricity meter will be next read on approximately **05 Nov 2019**. Please ensure safe access is available. If you receive monthly bills, you will receive your next bill in approximately 30 days.

Tariff Description	Meter Number	Bill Days	Current Reading	Reading Type	Previous Reading	Multiplier	Total Usage (kWh)	Charge inc GST	Total inc GST
Any Time Usage	243815/1	87	46605	Actual	46603	1	2		
Any Time Usage							2.0000	\$0.28028	\$0.56
Controlled Load Usage 2	1763680/1	87	1568	Actual	1565	1	3		
Controlled Load Usage 2							3.0000	\$0.23617	\$0.71
Supply Charge		87						\$1.11870	\$97.33
Total Charge (inc \$8.96 GST)									\$98.60

Previously we calculated bills using goods and services tax (GST) exclusive rates and added the GST as a separate line item. However, to make it easier to understand the full cost of your energy charges, your bills will now reflect GST inclusive rates.

Interpreter Service

To use an Interpreter Service, please call 131 450.

Arabic لاستعمال خدمة الترجمة
 اتصل مع الرقم **13 14 50**

Traditional Chinese 欲使用傳譯服務，
 請電 **13 14 50**

Croatian Ako želite koristiti Službu tumača,
 molimo nazovite **13 14 50**

Greek Για να χρησιμοποιήσετε την Υπηρεσία
 Διερμηνέων, παρακαλώ τηλεφωνήστε στο **13 14 50**

Italian Per l'assistenza di un interprete
 telefonare al **13 14 50**

Spanish Para usar un Servicio de Intérpretes,
 por favor llame al **13 14 50**

Vietnamese Muốn sử dụng Dịch vụ Thông
 dịch, xin gọi **13 14 50**

Concession Eligibility

The QLD Department of Communities, Child Safety and Disability Services offers a variety of concessions and benefits to assist low income QLD residents with energy accounts.

More information on eligibility and entitlement to the concessions can be found at <http://www.qld.gov.au/community/cost-of-living-support/energy-concessions>

National Relay Service

To use the Teletypewriter (TTY) service, please call **133 677**. This is available for the cost of a local call.

To use the Speak & Listen service, please call **1300 555 727**.

Payment Assistance

If you need some help paying this account, please call us on **133 908** so we can give you details of payment plans and other assistance available.



AP ELECTRICAL CO.

TAX INVOICE

Piri Investments Pty Ltd
26 Reinhold Cres, Brisbane, Chermside
CHERMSIDE QLD 4032
AUSTRALIA

Invoice Date
2 Dec 2019

Invoice Number
INV-0172

Reference
19 Reinholt Crescent

ABN
29 624 561 315

AP Electrical Co Pty Ltd
Lic. 84381
ACN: 624561315
Mob: 0400517247
Email:
adam@apelectricalco.com

Description	Quantity	Unit Price	GST	Amount AUD
Move Lounge Room Split System Air Conditioner Outdoor Unit to Outside From Under House	3.00	90.91	10%	272.73
			Subtotal	272.73
			TOTAL GST 10%	27.27
			TOTAL AUD	300.00
			Less Amount Paid	300.00
			AMOUNT DUE AUD	0.00

Due Date: 3 Dec 2019

Direct Debit Details:
Account Name: AP Electrical Co
BSB: 014-219
Account Number: 234220161

ENTERED

PAID
05-12-2019
379252570

PAYMENT ADVICE

To: AP Electrical Co Pty Ltd
Lic. 84381
ACN: 624561315
Mob: 0400517247
Email: adam@apelectricalco.com

Customer	Piri Investments Pty Ltd
Invoice Number	INV-0172
Amount Due	0.00
Due Date	3 Dec 2019
Amount Enclosed	

Enter the amount you are paying above

ASIC

Australian Securities and Investments Commission
ABN 86 768 265 615

Inquiries
www.asic.gov.au/invoices
1300 300 630

PLRL CUSTODIAN PTY LTD
ACN/ARBN 608 182 896
C/- Sam Greco & Co Business Focus Solution
Level 1, 1355 Gympie Road, Aspley, QLD 4034

Invoice Statement

Issue Date: 11/09/2019
Account Number: 22 608182896

Summary

Balance Outstanding \$0.00
New Charges \$267.00

Please Pay

Immediately \$0.00
By 11/11/2019 \$267.00

TOTAL DUE \$267.00

If you have already paid please ignore this invoice statement

- Amounts not subject to GST (Treasurer's Determination – Exempt taxes fees and charges).
- Payment of your Annual Review Fee will maintain your registration as an Australian Company

- Late Fees will apply if you do NOT:
 - tell us about a change during the period that the Law allows
 - bring your company or scheme details up to date within 28 days of the date of issue of the annual company statement, or
 - pay your annual review within 2 months of the annual review date
- Information on late fee amounts can be found on the ASIC website

Date	Reference	Description	Amount
11/09/2019	3X2431738480B PA	2019 Annual Review	267.00

Payment Slip

PLRL CUSTODIAN PTY LTD

ACN/ARBN 608 182 896
Account Number: 22 608182896

Payment Options

Immediately \$0.00
By 11/11/2019 \$267.00
Total Due \$267.00



*814 129 0002296081828966 86



22 608182896



Billpay Code: 8929
Ref: 2296 0818 2896 686



Bill Code: 17301
Reference: 2296081828966



In person at any Post Office, pay by cash, Cheque, EFTPOS, Mastercard or VISA



By phone 13 18 16 pay by Mastercard or VISA



Online postbillpay.com.au by Mastercard or VISA



Mail this payment slip and your cheque to
ASIC, Locked Bag 5000, Gippsland Mail Centre VIC 3841.

Telephone & Internet Banking – BPAY
Contact your bank, credit union or building society to make payment

ENTERED

PAID
22-09-2019
MBL20190923161274428

ASIC

Australian Securities and Investments Commission
ABN 86 768 265 615

Inquiries
www.asic.gov.au/invoices
1300 300 630

PLRL INVESTMENTS PTY LTD
ACN/ARBN 608 182 350
C/- Sam Greco & Co Business Focus Solution
Level 1, 1355 Gympie Road, Aspley, QLD 4034

Invoice Statement

Issue Date: 11/09/2019
Account Number: 22 608182350

Summary

Balance Outstanding \$0.00
New Charges \$54.00

Please Pay

Immediately \$0.00
By 11/11/2019 \$54.00

TOTAL DUE \$54.00

If you have already paid please ignore this invoice statement

- Amounts not subject to GST (Treasurer's Determination – Exempt taxes fees and charges).
- Payment of your Annual Review Fee will maintain your registration as an Australian Company

- Late Fees will apply if you do NOT:
 - tell us about a change during the period that the Law allows
 - bring your company or scheme details up to date within 28 days of the date of issue of the annual company statement, or
 - pay your annual review within 2 months of the annual review date
- Information on late fee amounts can be found on the ASIC website

Date	Reference	Description	Amount
11/09/2019	3X2431718480P PA	2019 Annual Review	54.00

Payment Slip

PLRL INVESTMENTS PTY LTD

ACN/ARBN

608 182 350

Account Number:

22 608182350

Payment Options

Immediately \$0.00
By 11/11/2019 \$54.00
Total Due \$54.00



*814 129 0002296081823504 05



22 608182350



Billpay Code: 8929
Ref: 2296 0818 2350 405



Bill Code: 17301
Reference: 2296081823504



In person at any Post Office, pay by cash, Cheque, EFTPOS, Mastercard or VISA



By phone 13 18 16 pay by Mastercard or VISA



Online postbillpay.com.au by Mastercard or VISA



Mail this payment slip and your cheque to ASIC, Locked Bag 5000, Gippsland Mail Centre VIC 3841.

Telephone & Internet Banking – BPAY
Contact your bank, credit union or building society to make payment

ENTERED

PAID
22-09-2019
MBL20190923161274425

R



47530314

Quarterly PAYG instalment notice

January to March 2020

052967
037



THE TRUSTEE FOR PLRL SUPER FUND
26 REINHOLD CR
CHERMSIDE QLD 4032

Document ID 43 183 323 350

ABN 15 110 937 314 004

Form due on (if varying amount) 28 Apr 2020

Payment due on 28 Apr 2020

PAYG income tax instalment

ATO instalment amount for the period shown above is **T7 \$ 651** From 2018 assessment

If you are paying the above amount – do not send this form to the ATO
(payment can be made using one of the 'Methods of payment' options below)

OR

If you wish to VARY this amount, you must complete the section over the page. Send this form to the ATO and pay varied amount (using one of the 'Methods of payment' options below).

METHODS OF PAYMENT

BPAY®

Contact your financial institution to make this payment from your cheque or savings account. You will need the details listed below.



Billers Code: 75556
Reference: Your EFT code (shown on the front of your payment slip directly above the barcode)

Credit card

Payments can be made online or by phone, visit our website at ato.gov.au/howtopay or phone **1300 898 089**. A card-payment fee applies.

Other payment options

For more information about other payment options, you can:
■ visit our website at ato.gov.au/howtopay
■ phone us on **1800 815 886**.

Payments cannot be made in person at any of our branches or shopfronts.

PAID

NAT 4753-03.2014 [JS 29444]

149ATBA_Form_R_QLD_189/052967/052967/i

PAYMENT SLIP - 60

THE TRUSTEE FOR PLRL SUPER FUND

ATO code 0000 0156 03

ABN 15 110 937 314/004

Amount paid \$.00

EFT Code 4 15110 937 314 6060

Australian Taxation Office
Locked Bag 1936
ALBURY NSW 1936



<15110937314>004< >

< 000000 >

15600<

E >

Australian Government
Australian Taxation Office



R



47530314

049728
037



THE TRUSTEE FOR PLRL SUPER FUND
26 REINHOLD CR
CHERMSIDE QLD 4032

Quarterly PAYG instalment notice

July to September 2019

Document ID 42 898 573 983

ABN 15 110 937 314 004

Form due on (if varying amount) 28 Oct 2019

Payment due on 28 Oct 2019

PAYG income tax instalment

ATO instalment amount for the period shown above is **T7 \$ 651** From 2018 assessment

If you are paying the above amount – do not send this form to the ATO
(payment can be made using one of the 'Methods of payment' options below)

OR

If you wish to VARY this amount, you must complete the section over the page. Send this form to the ATO and pay varied amount (using one of the 'Methods of payment' options below).

METHODS OF PAYMENT

BPAY®

Contact your financial institution to make this payment from your cheque or savings account. You will need the details listed below.



Biller Code: 75556
Reference: Your EFT code (shown on the front of your payment slip directly above the barcode)

Credit card

Payments can be made online or by phone, visit our website at ato.gov.au/howtopay or phone **1300 898 089**. A card-payment fee applies.

Other payment options

For more information about other payment options, you can:
■ visit our website at ato.gov.au/howtopay
■ phone us on **1800 815 886**.

Payments cannot be made in person at any of our branches or shopfronts.

NAT 4753-03.2014 [JS 29444]

149ATBA_Form_R_QLD_160/049728/049728/i



PAYMENT SLIP - 60

THE TRUSTEE FOR PLRL SUPER FUND

ATO code 0000 0156 03

ABN 15 110 937 314/004

PAID
08 OCT 2019

Amount paid \$.00

EFT Code 4 15110 937 314 6060

Australian Taxation Office **BY:**
Locked Bag 1936
ALBURY NSW 1936



<15110937314>004< > < 000000> 15600< >

R



47530314

050365
037



THE TRUSTEE FOR PLRL SUPER FUND
26 REINHOLD CR
CHERMSIDE QLD 4032

Quarterly PAYG instalment notice

October to December 2019

PAID
29 DEC 2019

Document ID 43 040 301 895

ABN 15 110 937 314 004

Form due on (if varying amount) 28 Feb 2020

Payment due on 28 Feb 2020

BY:

PAYG income tax instalment

ATO instalment amount for the period shown above is **T7 \$ 651** From 2018 assessment

If you are paying the above amount – do not send this form to the ATO
(payment can be made using one of the 'Methods of payment' options below)

OR

If you wish to VARY this amount, you must complete the section over the page. Send this form to the ATO and pay varied amount (using one of the 'Methods of payment' options below).

METHODS OF PAYMENT

BPAY®

Contact your financial institution to make this payment from your cheque or savings account. You will need the details listed below.



Billers Code: 75556
Reference: Your EFT code (shown on the front of your payment slip directly above the barcode)

Credit card

Payments can be made online or by phone, visit our website at ato.gov.au/howtopay or phone **1300 898 089**. A card-payment fee applies.

Other payment options

For more information about other payment options, you can:

- visit our website at ato.gov.au/howtopay
- phone us on **1800 815 886**.

Payments cannot be made in person at any of our branches or shopfronts.

NAT 4753-03.2014 [JS 29444]

149ATBA_Form_R_QLD_172/050365/050365/1



PAYMENT SLIP - 60

THE TRUSTEE FOR PLRL SUPER FUND

ATO code 0000 0156 03

ABN 15 110 937 314/004

Amount paid \$.00

EFT Code 4 15110 937 314 6060

Australian Taxation Office
Locked Bag 1936
ALBURY NSW 1936



<15110937314>004< >

<

000000>

15600<



>

002443



Australian Government
Australian Taxation Office



THE TRUSTEE FOR PLRL SUPER FUND
26 REINHOLD CR
CHERMSIDE QLD 4032

Our reference: 4013428014147
Phone: 13 11 42
ABN: 15 110 937 314

12 August 2019

You have an overdue tax debt

Total due now
\$1,247.00

- > You have missed a tax bill
- > Please pay using any of the payment methods listed below

To whom it may concern,

We haven't received your payment for your overdue debt yet. Here are the details again, so you can make payment now.

Tax type	Amount owing
Activity Statement	\$1,247.00

If you have paid in the last 7 days, thank you. You can go online to check your account at any time at ato.gov.au/howmuchyouowe

What you need to do

By 26 August 2019 you need to:

- > pay your overdue debt using any of the payment options provided
- > go online to pay at ato.gov.au/howtopay
- > if you need more help go to ato.gov.au/helpwithpaying

Each day you leave your debt unpaid, it increases. This is because we may charge interest on any outstanding balance until the entire amount is paid. The general interest charge is currently 8.54% a year, compounding daily. To find out more about GIC, visit our website at ato.gov.au/gic

Need help?

We understand it can be difficult to pay off debts sometimes. Phone us on **13 11 42** between 8.00am and 6.00pm, Monday to Friday to discuss options to help you, including entering a payment plan if you are unable to pay the total amount.

PAY NOW

Your payment reference number (PRN) is:
4151 1093 7314 6060

BPAY®



Billers code: 75556

CREDIT CARD

Pay online with your credit card at www.optussmartpay.com/governmenteasypay-ato or phone **1300 898 089**.

A card payment fee applies.

For other payment options, visit ato.gov.au/paymentoptions

PAID
24 AUG 2019

BY:



If you don't pay

If you don't pay or contact us, we can:

- › direct your bank, employer or other third party to pay money from your bank account, wages or other payments directly to us
- › recover company debts from you personally as a director of a company
- › hire a debt collection agency to collect payment.

Most people pay their tax on time and, in doing so, help pay for the essential services we all need and use. Thank you for your payment.

Yours faithfully,

Melinda Smith

Deputy Commissioner of Taxation

HOW TO PAY

BPAY®



Bill code: 75556
Reference no. (PRN):
4151 1093 7314 6060

Make a payment from your cheque or savings account at your financial institution's local branch or using their phone or internet banking service.

CREDIT CARD

Pay online with your credit card at www.optusmartpay.com/governmenteasypay-ato or phone **1300 898 089**.

A card payment fee applies.

You need a current Visa, MasterCard or American Express card. The service accepts payments of \$10 or more. You can make multiple payments.

PRN: 4151 1093 7314 6060

OTHER PAYMENT OPTIONS

For other payment options, visit ato.gov.au/paymentoptions

Your payment reference number (PRN) is: 4151 1093 7314 6060





Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL

Property Location 19 REINHOLD CRES
CHERMSIDE

Issue Date 9 Jan 2020

Account number 5000 0000 1404 739
Bill number 5000 1036 8583 285

Enquiries
(07) 3403 8888
24 hours 7 days

Account Period
1 Jan 2020 - 31 Mar 2020



BCC_RATES_36754_20200107015XPBILR_G.EML-0000593-0001225
PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032



Make a statement.
Go paperless!

Switch to paperless billing and access your rates notice anytime, anywhere.

You can also opt-in for a free SMS reminder of your bill's due date.

Visit brisbane.qld.gov.au/rates to sign up and help keep Brisbane clean, green and sustainable.



The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date. Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 9.83% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$560.15

Due Date

10 Feb 2020

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	504.62
State Government Charges	55.55

ENTERED

PAID
08-01-2020
MBL20200109170946843

Gross Amount	560.17
Discount and/or Rounding (where applicable)	0.02 CR
Nett Amount Payable	560.15

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.



Pay using your smartphone

Download the Sniip App and scan the code to pay now.



PLRL CUSTODIAN PTY LTD



Pay in person at any Post Office



*439 500010368583285

Due Date

10 Feb 2020



Billers Code: 78550
Ref: 5000 0000 1404 739

50

Gross Amount

\$560.17

Nett Amount

\$560.15

<0000056015> <004440> <500010368583285> >

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/payrates**
Payment is accepted by MasterCard or Visa credit card*.
Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to **www.brisbane.qld.gov.au** search Direct Debit and complete the online form.



By Mobile

Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1090
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**
Minimum payment \$10.

®Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card*.
Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit and debit card surcharge may apply. For further details, see the 'Other Information' section

Payment assistance

If you would like to arrange a payment extension or a payment plan please contact Council on 3403 8888.

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner	PLRL CUSTODIAN PTY LTD	
Property Location	19 REINHOLD CRES CHERMSIDE	
Real Property Description	L.31 RP.94326 PAR KEDRON	
Valuation effective from	1 Jul 2017	\$420,000
	1 Jul 2018	\$420,000
	1 Jul 2019	\$460,000
Average Rateable Valuation (A R V)		\$433,333

Account Details

Account Number 5000 0000 1404 739

Opening Balance

Closing Balance Of Last Bill	560.17	
Payment Received - 12-Oct-2019	560.15	CR
Discount/Rounding Allowed	0.02	CR

Total	0.00	
--------------	-------------	--

Period: 1 Jan 2020 - 31 Mar 2020

Brisbane City Council Rates & Charges

General Rates - Category 7 (Annually 0.3567 Cents In The A R V \$)	386.42
Waste Utility Charge - 1 Charge(S) @ \$85.59 Qtr	85.59
Bushland Preservation Levy Category 7 (Annually 0.0125 Cents In The A R V \$)	13.54
Environmental Mgt Compliance Levy Category 7 (Annual 0.0176 Cents In The A R V \$)	19.07

Total	504.62
--------------	---------------

State Government Charges

Emergency Management Levy - Group 2	55.55
-------------------------------------	-------

Total	55.55
--------------	--------------

Other Information

A surcharge of 0.52% applies when paying by Mastercard or Visa credit or debit cards and will be payable with your next rate account. The surcharge does not apply to BPAY payments or charges that attract GST.

Council has received a payment of \$30,134,371 from the Queensland Government to mitigate any direct impacts of their Waste Levy on household waste disposal costs.



BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL
Property Location 19 REINHOLD CRES
 CHERMSIDE
Issue Date 8 Apr 2020

Dedicated to a better Brisbane



resource/EmailPDFs/500010373886696/E-1/S-1/I-1

PLRL CUSTODIAN PTY LTD
 26 REINHOLD CRES
 CHERMSIDE QLD 4032

Bill number 5000 1037 3886 696
Bill number including donation 5800 1037 3886 696

Enquiries
 (07) 3403 8888
24 hours 7 days

Account Period
 1 Apr 2020 - 30 Jun 2020

Donate to the bushfire relief

You can donate \$15 to the Lord Mayor's Charitable Trust to support bushfire relief.

Donations are tax deductible and can be made through your preferred rates payment method. A separate receipt will be issued by Council.

For more information visit brisbane.qld.gov.au/rates

Council is fundraising for the Lord Mayor's Charitable Trust, a registered charity under the *Collections Act 1966*.



LORD MAYOR'S CHARITABLE TRUST

The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date.
Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 9.83% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$560.15

Due Date

8 May 2020

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	504.62
State Government Charges	55.55

ENTERED
PAID
13-04-2020
MBL20200414179664643

Gross Amount	560.17
Discount and/or Rounding (where applicable)	0.02 CR
Nett Amount Payable	560.15
Optional Lord Mayor's Charitable Trust donation received by the Due Date	575.15

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.

Including Lord Mayor's Charitable Trust \$15 donation

Excluding Lord Mayor's Charitable Trust \$15 donation



*439 580010373886696



*439 500010373886696



Billers Code: 319186
 Ref: 5800 0000 1404 739
 Amt: \$575.15 by 8 May 2020



Billers Code: 78550
 Ref: 5000 0000 1404 739
 Amt: \$560.15 by 8 May 2020

Pay using your smartphone



PLRL CUSTODIAN PTY LTD

Due Date

8 May 2020

50

Gross Amount

\$560.17

Nett Amount

\$560.15

<0000056015>

<004440>

<500010373886696>

>

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/payrates**
Payment is accepted by MasterCard or Visa credit card*.
Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to **www.brisbane.qld.gov.au** search Direct Debit and complete the online form.



By Mobile

Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1090
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**
Minimum payment \$10.

®Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card*. Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit and debit card surcharge may apply. For further details, see the 'Other Information' section

Payment assistance

If you would like to arrange a payment extension or a payment plan please contact Council on 3403 8888.

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner	PLRL CUSTODIAN PTY LTD	
Property Location	19 REINHOLD CRES CHERMSIDE	
Real Property Description	L.31 RP.94326 PAR KEDRON	
Valuation effective from	1 Jul 2017	\$420,000
	1 Jul 2018	\$420,000
	1 Jul 2019	\$460,000
Average Rateable Valuation (A R V)		\$433,333

Account Details

Account Number 5000 0000 1404 739

Opening Balance

Closing Balance Of Last Bill	560.17	
Payment Received - 08-Jan-2020	560.15	CR
Discount/Rounding Allowed	0.02	CR

Total **0.00**

Period: 1 Apr 2020 - 30 Jun 2020

Brisbane City Council Rates & Charges

General Rates - Category 7 (Annually 0.3567 Cents In The A R V \$)	386.42
Waste Utility Charge - 1 Charge(S) @ \$85.59 Qtr	85.59
Bushland Preservation Levy Category 7 (Annually 0.0125 Cents In The A R V \$)	13.54
Environmental Mgt Compliance Levy Category 7 (Annual 0.0176 Cents In The A R V \$)	19.07

Total **504.62**

State Government Charges

Emergency Management Levy - Group 2	55.55
-------------------------------------	-------

Total **55.55**

Other Information

A surcharge of 0.52% applies when paying by Mastercard or Visa credit or debit cards and will be payable with your next rate account. The surcharge does not apply to BPAY payments or charges that attract GST.

Council has received a payment of \$30,134,371 from the Queensland Government to mitigate any direct impacts of their Waste Levy on household waste disposal costs.



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL

Property Location 19 REINHOLD CRES
CHERMSIDE

Issue Date 11 Jul 2019

Account number
5000 0000 1404 739

Bill number
5000 1035 8090 019

Enquiries
(07) 3403 8888
24 hours 7 days

Account Period
1 Jul 2019 - 30 Sep 2019

BCC_RATES_35907_20190709002XPBILR_G.EML-0000537-0001117
PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032



Make a statement.
Go paperless!

Switch to paperless billing and access your rates notice anytime, anywhere.

You can also opt-in for a free SMS reminder of your bill's due date.

Visit brisbane.qld.gov.au/rates to sign up and help keep Brisbane clean, green and sustainable.



The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date. Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 9.83% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$560.15

Due Date

12 Aug 2019

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	504.62
State Government Charges	55.55

ENTERED

PAID
13-07-2019
MBL20190715155030808

Gross Amount	560.17
Discount and/or Rounding (where applicable)	0.02 CR
Nett Amount Payable	560.15

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.



Pay using your smartphone

Download the Sniip App and scan the code to pay now.



PLRL CUSTODIAN PTY LTD



Pay in person at any Post Office



*439 500010358090019

Due Date

12 Aug 2019



Billers Code: 78550
Ref: 5000 0000 1404 739

50

Gross Amount

\$560.17

Nett Amount

\$560.15

<0000056015>

<004440>

<500010358090019>

>

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/rates**
Payment is accepted by MasterCard or Visa credit card*.
Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to **www.brisbane.qld.gov.au** search Direct Debit and complete the online form.



By Mobile

Download the Snip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Snip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1090
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**
Minimum payment \$10.

©Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card*.
Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit card surcharge will apply. For further information please go to **www.brisbane.qld.gov.au**

Payment assistance

If you would like to arrange a payment extension or a payment plan please contact Council on 3403 8888.

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner	PLRL CUSTODIAN PTY LTD	
Property Location	19 REINHOLD CRES CHERMSIDE	
Real Property Description	L.31 RP.94326 PAR KEDRON	
Valuation effective from	1 Jul 2017	\$420,000
	1 Jul 2018	\$420,000
	1 Jul 2019	\$460,000
Average Rateable Valuation (A R V)		\$433,333

Account Details

Account Number 5000 0000 1404 739

Opening Balance

Closing Balance Of Last Bill	527.77	
Payment Received - 11-Apr-2019	527.75	CR
Discount/Rounding Allowed	0.02	CR

Total	0.00	
--------------	-------------	--

Period: 1 Jul 2019 - 30 Sep 2019

Brisbane City Council Rates & Charges

General Rates - Category 7 (Annually 0.3567 Cents In The A R V \$)	386.42
Waste Utility Charge - 1 Charge(S) @ \$85.59 Qtr	85.59
Bushland Preservation Levy Category 7 (Annually 0.0125 Cents In The A R V \$)	13.54
Environmental Mgt Compliance Levy Category 7 (Annual 0.0176 Cents In The A R V \$)	19.07

Total	504.62
--------------	---------------

State Government Charges

Emergency Management Levy - Group 2	55.55
-------------------------------------	-------

Total	55.55
--------------	--------------

Other Information

A surcharge of 0.52% will apply when you choose to pay your rates by credit card, with the exception of credit card payments made using BPAY. The amount of the surcharge will appear on, and be payable with your next rate account. A credit card surcharge is not applicable on charges that attract GST.

Council has received a payment of \$30,134,371 from the Queensland Government to mitigate any direct impacts of their Waste Levy on household waste disposal costs.



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL

Property Location 19 REINHOLD CRES
CHERMSIDE

Issue Date 9 Oct 2019

Account number
5000 0000 1404 739

Bill number
5000 1036 3323 394

Enquiries
(07) 3403 8888
24 hours 7 days

Account Period
1 Oct 2019 - 31 Dec 2019



BCC_RATES_36446_20191004002XPBILR_G.EML-0000557-0001156
PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032



Make a statement.
Go paperless!

Switch to paperless billing and access your rates notice anytime, anywhere.

You can also opt-in for a free SMS reminder of your bill's due date.

Visit brisbane.qld.gov.au/rates to sign up and help keep Brisbane clean, green and sustainable.



The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date. Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 9.83% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$560.15

Due Date

8 Nov 2019

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	504.62
State Government Charges	55.55

ENTERED

PAID
12-10-2019
MBL20191014163019781

Gross Amount	560.17
Discount and/or Rounding (where applicable)	0.02 CR
Nett Amount Payable	560.15

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.



Pay using your smartphone

Download the Sniip App and scan the code to pay now.



PLRL CUSTODIAN PTY LTD



Pay in person at any Post Office



*439 500010363323394

Due Date

8 Nov 2019



Billers Code: 78550
Ref: 5000 0000 1404 739

50

Gross Amount

\$560.17

Nett Amount

\$560.15

<0000056015> <004440> <500010363323394> >

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/rates**
Payment is accepted by MasterCard or Visa credit card*.
Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to **www.brisbane.qld.gov.au** search Direct Debit and complete the online form.



By Mobile

Download the Snip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Snip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1090
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**
Minimum payment \$10.

©Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card*.
Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit card surcharge will apply. For further information please go to **www.brisbane.qld.gov.au**

Payment assistance

If you would like to arrange a payment extension or a payment plan please contact Council on 3403 8888.

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner	PLRL CUSTODIAN PTY LTD	
Property Location	19 REINHOLD CRES CHERMSIDE	
Real Property Description	L.31 RP.94326 PAR KEDRON	
Valuation effective from	1 Jul 2017	\$420,000
	1 Jul 2018	\$420,000
	1 Jul 2019	\$460,000
Average Rateable Valuation (A R V)		\$433,333

Account Details

Account Number 5000 0000 1404 739

Opening Balance

Closing Balance Of Last Bill	560.17	
Payment Received - 13-Jul-2019	560.15	CR
Discount/Rounding Allowed	0.02	CR

Total	0.00	
--------------	-------------	--

Period: 1 Oct 2019 - 31 Dec 2019

Brisbane City Council Rates & Charges

General Rates - Category 7 (Annually 0.3567 Cents In The A R V \$)	386.42
Waste Utility Charge - 1 Charge(S) @ \$85.59 Qtr	85.59
Bushland Preservation Levy Category 7 (Annually 0.0125 Cents In The A R V \$)	13.54
Environmental Mgt Compliance Levy Category 7 (Annual 0.0176 Cents In The A R V \$)	19.07

Total	504.62
--------------	---------------

State Government Charges

Emergency Management Levy - Group 2	55.55
-------------------------------------	-------

Total	55.55
--------------	--------------

Other Information

A surcharge of 0.52% will apply when you choose to pay your rates by credit card, with the exception of credit card payments made using BPAY. The amount of the surcharge will appear on, and be payable with your next rate account. A credit card surcharge is not applicable on charges that attract GST.

Council has received a payment of \$30,134,371 from the Queensland Government to mitigate any direct impacts of their Waste Levy on household waste disposal costs.



TRANSACTION HISTORY

Account

4. General Bills ▼
084-069 928279504

Search

274.00 × i

× Hide filter

Filter by

Transaction type

All transactions ▼ i

From amount

To amount

Date range

Last financial year ▼ i

Transactions per page

200 ▼

Clear

Display

1 Jul 2019 to 30 Jun 2020

Export as

Search: "274.00"

Showing 1 of 280 transactions for the last financial year



Spreadsheet (CSV-comma separated values)

Export

<u>Date</u>	<u>Transaction details</u>	<u>Debit</u>	<u>Credit</u>
19 Aug 19	Clothes line PLRL SUPER FUND Peter Keen INTER-BANK CREDIT		+\$274.00

Use the filter to view transactions beyond the displayed dates

[Return to top](#)



If undelivered, please return to GPO Box 1305, Melbourne VIC 3001

001383 000



The Trustee For PIRI Super Fund
19 Reinhold Cres
CHERMSIDE QLD 4032

Your customer number 2147 6154
Your electricity reference number 101 942 028 46
Your contract is for Business SaverPlus 20

Wednesday 14 August 2019

Dear Peter David

There's something a little different about this electricity account

Your normal electricity account is sent to you every three months. The enclosed account, however, only covers 5 days so it will look lower than you're used to seeing.

We wanted to point this out so you don't get any unexpected surprises when you receive your next electricity account from us. As the next account will likely cover the normal electricity billing period of 90 days, it will look higher compared to the account enclosed today.

If you have any queries, please call our team on 133 908 or send a query at www.alintaenergy.com.au.

Yours sincerely

David McNeil
General Manager Customer Operations



If undelivered, please return to
GPO Box 1305, Melbourne VIC 3001

☰ 001383 000
The Trustee For Pirl Super Fund
19 Reinhold Cres
CHERMSIDE QLD 4032

Need to get hold of us?

For enquiries call **133 908** Mon to Fri 8am to 9pm; Sat 9am to 6pm (local time) or go to **alintaenergy.com.au**

For faults and emergencies call **13 19 62** (Energex)

Your customer number **2147 6154**
Your electricity reference number **101 942 028 46**
Your plan **Business SaverPlus 20**

Total amount \$23.77
Due date 02 SEP 2019

Pay on time discount inc GST \$0.33 \$3.58 Cr

Discounted total if paid on or before the due date \$20.19

Your Electricity Bill

Supply address: 19 Reinhold Crescent Chermside QLD 4032
Issue date: 14 Aug 2019
Dates this account covers: 03 Aug 2019 to 07 Aug 2019
Number of days: 5 days
Previous Balance \$98.60
Payment Received (13/08/2019) - Thank you \$98.35 Cr
Balance brought forward \$0.25
Electricity charges (inc GST) (more details over the page) \$23.52
Total amount due **\$23.77**
Discount - Pay on time (inc GST \$0.33) \$3.58 Cr
Amount due if paid on or before 02 Sep 2019 **\$20.19**
GST included in new charges \$1.81

Usage summary table

Daily kilowatt hours (kWh)	kWh	Tonnes
14.00	15	3.0
Same period last year (kWh)	10	2.0
NA	5	1.0
Average Daily Cost	0	0.0
\$3.99		
Greenhouse gas emissions this period (tonnes)		
0.092		

DUPLICATE

PAID
17-08-2019
MBL20190819158016266

Payment Options

Do not attach anything to this payment slip ▼

Telephone or Internet - Credit Card
To make a payment from your MasterCard, VISA or American Express card, visit **alintaenergy.com.au** or call **133 908**.

B PAY	Ref: 101 942 028 46
	Billers Code: 168 930
	Ref: 101 942 028 46

Telephone and Internet Banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**.

Direct Debit
Like to set and forget? Sign up to Direct Debit from your cheque, savings, transaction or credit card account by calling us on **133 908**.

In Person
Take this account to any Post Office to pay by cash, cheque or EFTPOS.

By Mail
Post this payment slip and your cheque made payable to:
Alinta Energy
GPO Box 1304,
Melbourne VIC 3001



Alinta Energy Retail Sales Pty Ltd **ABN 22 149 658 300**

Your electricity reference number 101 942 028 46

Total amount \$23.77

Pay on time discount (inc GST \$0.33) **\$3.58 Cr**

Discounted total if paid on or before the due date \$20.19

Post Billpay



*2675 101942028

Electricity Charges

NMI: QB035411512
Supply address: 19 Reinhold Crescent Chermside QLD 4032
Tariff: Domestic Single Rate with Controlled Load 2
Billing Period: 03 Aug 2019 to 07 Aug 2019

When you'll receive your next bill

For quarterly bills: your electricity meter will be next read on approximately **05 Nov 2019**. Please ensure safe access is available. If you receive monthly bills, you will receive your next bill in approximately 30 days.

Tariff Description	Meter Number	Bill Days	Current Reading	Reading Type	Previous Reading	Multiplier	Total Usage (kWh)	Charge inc GST	Total inc GST
Any Time Usage	243815/1	5	46637	Actual	46605	1	32		
Any Time Usage							32.0000	\$0.28028	\$8.97
Controlled Load Usage 2	1763680/1	5	1606	Actual	1568	1	38		
Controlled Load Usage 2							38.0000	\$0.23617	\$8.97
Supply Charge		5						\$1.11870	\$5.59
Rounding Adjustment							0.0000	\$0.00000	\$-0.02
Total Charge (inc \$2.14 GST)									\$23.51



Business in the right hands

We offer tailored services to help you take control of your business, and with Alinta Energy, what you pay for is what you get. We don't charge you credit card fees (including AMEX!) so you can be competitive where it counts.

Need to get in touch? Call **133 908** to let us know how we can help.

Interpreter Service

To use an Interpreter Service, please call 131 450.

Arabic لاستعمال خدمة الترجمة
 اتصل مع الرقم **13 14 50**

Traditional Chinese 欲使用傳譯服務，
 請電 **13 14 50**

Croatian Ako želite koristiti Službu tumača,
 molimo nazovite **13 14 50**

Greek Για να χρησιμοποιήσετε την Υπηρεσία
 Διερμηνέων, παρακαλώ τηλεφωνήστε στο **13 14 50**

Italian Per l'assistenza di un interprete
 telefonare al **13 14 50**

Spanish Para usar un Servicio de Intérpretes,
 por favor llame al **13 14 50**

Vietnamese Muốn sử dụng Dịch vụ Thông
 dịch, xin gọi **13 14 50**

Concession Eligibility

The QLD Department of Communities, Child Safety and Disability Services offers a variety of concessions and benefits to assist low income QLD residents with energy accounts.

More information on eligibility and entitlement to the concessions can be found at <http://www.qld.gov.au/community/cost-of-living-support/energy-concessions>

National Relay Service

To use the Teletypewriter (TTY) service, please call **133 677**. This is available for the cost of a local call.

To use the Speak & Listen service, please call **1300 555 727**.

Payment Assistance

If you need some help paying this account, please call us on **133 908** so we can give you details of payment plans and other assistance available.



If undelivered, please return to
GPO Box 1305, Melbourne VIC 3001

☰ 004972 000
The Trustee For Pirl Super Fund
19 Reinhold Cres
CHERMSIDE QLD 4032

Need to get hold of us?

For enquiries call **133 908** Mon to Fri 8am to 9pm; Sat 9am to 6pm (local time) or go to **alintaenergy.com.au**

For faults and emergencies call **13 19 62** (Energex)

Your customer number **2147 6154**
Your electricity reference number **101 942 028 46**
Your plan **Business SaverPlus 20**

Total amount \$98.60
Due date 23 AUG 2019

Pay on time discount inc GST \$0.02 \$0.25 Cr

Discounted total if paid on or before the due date \$98.35

Usage summary table

Daily kilowatt hours (kWh)	kWh	Tonnes
0.06	8	3.0
Same period last year (kWh)	5	2.0
NA	3	1.0
Average Daily Cost	0	0.0
\$1.13		
Greenhouse gas emissions this period (tonnes)		
0.007		

Your Electricity Bill

Supply address: 19 Reinhold Crescent Chermside QLD 4032
Issue date: 05 Aug 2019
Dates this account covers: 08 May 2019 to 02 Aug 2019
Number of days: 87 days
Previous Balance: \$110.84
Payment Received (04/06/2019) - Thank you: \$110.84 Cr
Balance brought forward: \$0.00
Electricity charges (inc GST) (more details over the page): \$98.60
Total amount due: **\$98.60**
Discount - Pay on time (inc GST \$0.02): \$0.25 Cr
Amount due if paid on or before 23 Aug 2019: **\$98.35**
GST included in new charges \$8.94

ENTERED

PAID
10-08-2019
MBL20190812157334517

Payment Options

Do not attach anything to this payment slip ▼

Telephone or Internet - Credit Card
To make a payment from your MasterCard, VISA or American Express card, visit **alintaenergy.com.au** or call **133 908**.

B PAY
Ref: **101 942 028 46**
Biller Code: **168 930**
Ref: **101 942 028 46**

Telephone and Internet Banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**.

Direct Debit
Like to set and forget? Sign up to Direct Debit from your cheque, savings, transaction or credit card account by calling us on **133 908**.

In Person
Take this account to any Post Office to pay by cash, cheque or EFTPOS.

By Mail
Post this payment slip and your cheque made payable to:
Alinta Energy
GPO Box 1304,
Melbourne VIC 3001

alintaenergy The Trustee For Pirl Super Fund
Alinta Energy Retail Sales Pty Ltd **ABN 22 149 658 300**

Your electricity reference number 101 942 028 46

Total amount \$98.60
Pay on time discount (inc GST \$0.02) \$0.25 Cr
Discounted total if paid on or before the due date \$98.35

Post Billpay



*2675 101942028

Electricity Charges

NMI: QB035411512
Supply address: 19 Reinhold Crescent Chermside QLD 4032
Tariff: Domestic Single Rate with Controlled Load 2
Billing Period: 08 May 2019 to 02 Aug 2019

When you'll receive your next bill

For quarterly bills: your electricity meter will be next read on approximately **05 Nov 2019**. Please ensure safe access is available. If you receive monthly bills, you will receive your next bill in approximately 30 days.

Tariff Description	Meter Number	Bill Days	Current Reading	Reading Type	Previous Reading	Multiplier	Total Usage (kWh)	Charge inc GST	Total inc GST
Any Time Usage	243815/1	87	46605	Actual	46603	1	2		
Any Time Usage							2.0000	\$0.28028	\$0.56
Controlled Load Usage 2	1763680/1	87	1568	Actual	1565	1	3		
Controlled Load Usage 2							3.0000	\$0.23617	\$0.71
Supply Charge		87						\$1.11870	\$97.33
Total Charge (inc \$8.96 GST)									\$98.60

Previously we calculated bills using goods and services tax (GST) exclusive rates and added the GST as a separate line item. However, to make it easier to understand the full cost of your energy charges, your bills will now reflect GST inclusive rates.

Interpreter Service

To use an Interpreter Service, please call 131 450.

Arabic لاستعمال خدمة الترجمة
 اتصل مع الرقم **13 14 50**

Traditional Chinese 欲使用傳譯服務，
 請電 **13 14 50**

Croatian Ako želite koristiti Službu tumača,
 molimo nazovite **13 14 50**

Greek Για να χρησιμοποιήσετε την Υπηρεσία
 Διερμηνέων, παρακαλώ τηλεφωνήστε στο **13 14 50**

Italian Per l'assistenza di un interprete
 telefonare al **13 14 50**

Spanish Para usar un Servicio de Intérpretes,
 por favor llame al **13 14 50**

Vietnamese Muốn sử dụng Dịch vụ Thông
 dịch, xin gọi **13 14 50**

Concession Eligibility

The QLD Department of Communities, Child Safety and Disability Services offers a variety of concessions and benefits to assist low income QLD residents with energy accounts.

More information on eligibility and entitlement to the concessions can be found at <http://www.qld.gov.au/community/cost-of-living-support/energy-concessions>

National Relay Service

To use the Teletypewriter (TTY) service, please call **133 677**. This is available for the cost of a local call.

To use the Speak & Listen service, please call **1300 555 727**.

Payment Assistance

If you need some help paying this account, please call us on **133 908** so we can give you details of payment plans and other assistance available.



AP ELECTRICAL CO.

TAX INVOICE

Pirl Investments Pty Ltd
26 Reinhold Cres, Brisbane, Chermside
CHERMSIDE QLD 4032
AUSTRALIA

Invoice Date
2 Dec 2019

Invoice Number
INV-0172

Reference
19 Reinholt Crescent

ABN
29 624 561 315

AP Electrical Co Pty Ltd
Lic. 84381
ACN: 624561315
Mob: 0400517247
Email:
adam@apelectricalco.com

Description	Quantity	Unit Price	GST	Amount AUD
Move Lounge Room Split System Air Conditioner Outdoor Unit to Outside From Under House	3.00	90.91	10%	272.73
Subtotal				272.73
TOTAL GST 10%				27.27
TOTAL AUD				300.00
Less Amount Paid				300.00
AMOUNT DUE AUD				0.00

Due Date: 3 Dec 2019

Direct Debit Details:
Account Name: AP Electrical Co
BSB: 014-219
Account Number: 234220161

ENTERED

PAID
05-12-2019
379252570

PAYMENT ADVICE

Customer	Pirl Investments Pty Ltd
Invoice Number	INV-0172
Amount Due	0.00
Due Date	3 Dec 2019
Amount Enclosed	

To: AP Electrical Co Pty Ltd
Lic. 84381
ACN: 624561315
Mob: 0400517247
Email: adam@apelectricalco.com

Enter the amount you are paying above

ASIC

Australian Securities and Investments Commission
ABN 86 768 265 615

Inquiries
www.asic.gov.au/invoices
1300 300 630

PLRL CUSTODIAN PTY LTD
ACN/ARBN 608 182 896
C/- Sam Greco & Co Business Focus Solution
Level 1, 1355 Gympie Road, Aspley, QLD 4034

Invoice Statement

Issue Date: 11/09/2019
Account Number: 22 608182896

Summary

Balance Outstanding \$0.00
New Charges \$267.00

Please Pay

Immediately \$0.00
By 11/11/2019 \$267.00

TOTAL DUE \$267.00

If you have already paid please ignore this invoice statement

- Amounts not subject to GST (Treasurer's Determination – Exempt taxes fees and charges).
- Payment of your Annual Review Fee will maintain your registration as an Australian Company

- Late Fees will apply if you do NOT:
 - tell us about a change during the period that the Law allows
 - bring your company or scheme details up to date within 28 days of the date of issue of the annual company statement, or
 - pay your annual review within 2 months of the annual review date
- Information on late fee amounts can be found on the ASIC website

Date	Reference	Description	Amount
11/09/2019	3X2431738480B PA	2019 Annual Review	267.00

Payment Slip

PLRL CUSTODIAN PTY LTD

ACN/ARBN 608 182 896
Account Number: 22 608182896

Payment Options

Immediately \$0.00
By 11/11/2019 \$267.00
Total Due \$267.00



*814 129 0002296081828966 86



22 608182896



Billpay Code: 8929
Ref: 2296 0818 2896 686



Bill Code: 17301
Reference: 2296081828966



In person at any Post Office, pay by cash, Cheque, EFTPOS, Mastercard or VISA



By phone 13 18 16 pay by Mastercard or VISA



Online postbillpay.com.au by Mastercard or VISA



Mail this payment slip and your cheque to
ASIC, Locked Bag 5000, Gippsland Mail Centre VIC 3841.

Telephone & Internet Banking – BPAY
Contact your bank, credit union or building society to make payment

ENTERED

PAID
22-09-2019
MBL20190923161274428

ASIC

Australian Securities and Investments Commission
ABN 86 768 265 615

Inquiries
www.asic.gov.au/invoices
1300 300 630

PLRL INVESTMENTS PTY LTD
ACN/ARBN 608 182 350
C/- Sam Greco & Co Business Focus Solution
Level 1, 1355 Gympie Road, Aspley, QLD 4034

Invoice Statement

Issue Date: 11/09/2019
Account Number: 22 608182350

Summary

Balance Outstanding \$0.00
New Charges \$54.00

Please Pay

Immediately \$0.00
By 11/11/2019 \$54.00

TOTAL DUE \$54.00

If you have already paid please ignore this invoice statement

- Amounts not subject to GST (Treasurer's Determination – Exempt taxes fees and charges).
- Payment of your Annual Review Fee will maintain your registration as an Australian Company

- Late Fees will apply if you do NOT:
 - tell us about a change during the period that the Law allows
 - bring your company or scheme details up to date within 28 days of the date of issue of the annual company statement, or
 - pay your annual review within 2 months of the annual review date
- Information on late fee amounts can be found on the ASIC website

Date	Reference	Description	Amount
11/09/2019	3X2431718480P PA	2019 Annual Review	54.00

Payment Slip

PLRL INVESTMENTS PTY LTD

ACN/ARBN

608 182 350

Account Number:

22 608182350

Payment Options

Immediately \$0.00
By 11/11/2019 \$54.00
Total Due \$54.00



*814 129 0002296081823504 05



22 608182350



Billpay Code: 8929
Ref: 2296 0818 2350 405



Bill Code: 17301
Reference: 2296081823504



In person at any Post Office, pay by cash, Cheque, EFTPOS, Mastercard or VISA



By phone 13 18 16 pay by Mastercard or VISA



Online postbillpay.com.au by Mastercard or VISA



Mail this payment slip and your cheque to
ASIC, Locked Bag 5000, Gippsland Mail Centre VIC 3841.

Telephone & Internet Banking – BPAY
Contact your bank, credit union or building society to make payment

ENTERED

PAID
22-09-2019
MBL20190923161274425

R



47530314

Quarterly PAYG instalment notice

January to March 2020

052967
037



THE TRUSTEE FOR PLRL SUPER FUND
26 REINHOLD CR
CHERMSIDE QLD 4032

Document ID 43 183 323 350

ABN 15 110 937 314 004

Form due on (if varying amount) 28 Apr 2020

Payment due on 28 Apr 2020

PAYG income tax instalment

ATO instalment amount for the period shown above is **T7** \$ **651** From 2018 assessment

If you are paying the above amount – do not send this form to the ATO
(payment can be made using one of the 'Methods of payment' options below)

OR

If you wish to VARY this amount, you must complete the section over the page. Send this form to the ATO and pay varied amount (using one of the 'Methods of payment' options below).

METHODS OF PAYMENT

BPAY®

Contact your financial institution to make this payment from your cheque or savings account. You will need the details listed below.



Billers Code: 75556
Reference: Your EFT code (shown on the front of your payment slip directly above the barcode)

Credit card

Payments can be made online or by phone, visit our website at ato.gov.au/howtopay or phone **1300 898 089**. A card-payment fee applies.

Other payment options

For more information about other payment options, you can:
■ visit our website at ato.gov.au/howtopay
■ phone us on **1800 815 886**.

Payments cannot be made in person at any of our branches or shopfronts.

PAID

NAT 4753-03.2014 [JS 29444]

149ATBA_Form_R_QLD_189/052967/052967/i

PAYMENT SLIP - 60

THE TRUSTEE FOR PLRL SUPER FUND

ATO code 0000 0156 03

ABN 15 110 937 314/004

Amount paid \$.00

EFT Code 4 15110 937 314 6060

Australian Taxation Office
Locked Bag 1936
ALBURY NSW 1936



<15110937314>004< >

<

000000>

15600<

> E



R



47530314

049728
037



THE TRUSTEE FOR PLRL SUPER FUND
26 REINHOLD CR
CHERMSIDE QLD 4032

Quarterly PAYG instalment notice

July to September 2019

Document ID 42 898 573 983

ABN 15 110 937 314 004

Form due on (if varying amount) 28 Oct 2019

Payment due on 28 Oct 2019

PAYG income tax instalment

ATO instalment amount for the period shown above is **T7 \$ 651** From 2018 assessment

If you are paying the above amount – do not send this form to the ATO
(payment can be made using one of the 'Methods of payment' options below)

OR

If you wish to VARY this amount, you must complete the section over the page. Send this form to the ATO and pay varied amount (using one of the 'Methods of payment' options below).

METHODS OF PAYMENT

BPAY®

Contact your financial institution to make this payment from your cheque or savings account. You will need the details listed below.



Biller Code: 75556
Reference: Your EFT code (shown on the front of your payment slip directly above the barcode)

Credit card

Payments can be made online or by phone, visit our website at ato.gov.au/howtopay or phone **1300 898 089**. A card-payment fee applies.

Other payment options

For more information about other payment options, you can:
■ visit our website at ato.gov.au/howtopay
■ phone us on **1800 815 886**.

Payments cannot be made in person at any of our branches or shopfronts.

NAT 4753-03.2014 [JS 29444]

149ATBA_Form_R_QLD_160/049728/049728/i



PAYMENT SLIP - 60

THE TRUSTEE FOR PLRL SUPER FUND

ATO code 0000 0156 03

ABN 15 110 937 314/004

PAID
08 OCT 2019

Amount paid \$.00

EFT Code 4 15110 937 314 6060

Australian Taxation Office **BY:**
Locked Bag 1936
ALBURY NSW 1936



<15110937314>004< > < 000000> 15600< >

R



47530314

050365
037



THE TRUSTEE FOR PLRL SUPER FUND
26 REINHOLD CR
CHERMSIDE QLD 4032

Quarterly PAYG instalment notice

October to December 2019

PAID
29 DEC 2019

Document ID 43 040 301 895

ABN 15 110 937 314 004

Form due on (if varying amount) 28 Feb 2020

Payment due on 28 Feb 2020

BY:

PAYG income tax instalment

ATO instalment amount for the period shown above is **T7 \$ 651** From 2018 assessment

If you are paying the above amount – do not send this form to the ATO
(payment can be made using one of the 'Methods of payment' options below)

OR

If you wish to VARY this amount, you must complete the section over the page. Send this form to the ATO and pay varied amount (using one of the 'Methods of payment' options below).

METHODS OF PAYMENT

BPAY®

Contact your financial institution to make this payment from your cheque or savings account. You will need the details listed below.



Billers Code: 75556
Reference: Your EFT code (shown on the front of your payment slip directly above the barcode)

Credit card

Payments can be made online or by phone, visit our website at ato.gov.au/howtopay or phone **1300 898 089**. A card-payment fee applies.

Other payment options

For more information about other payment options, you can:

- visit our website at ato.gov.au/howtopay
- phone us on **1800 815 886**.

Payments cannot be made in person at any of our branches or shopfronts.

NAT 4753-03.2014 [JS 29444]

149ATBA_Form_R_QLD_172/050365/050365/1



PAYMENT SLIP - 60

THE TRUSTEE FOR PLRL SUPER FUND

ATO code 0000 0156 03

ABN 15 110 937 314/004

Amount paid \$.00

EFT Code 4 15110 937 314 6060

Australian Taxation Office
Locked Bag 1936
ALBURY NSW 1936



<15110937314>004< >

<

000000>

15600<



>

002443



Australian Government
Australian Taxation Office



THE TRUSTEE FOR PLRL SUPER FUND
26 REINHOLD CR
CHERMSIDE QLD 4032

Our reference: 4013428014147
Phone: 13 11 42
ABN: 15 110 937 314

12 August 2019

You have an overdue tax debt

Total due now
\$1,247.00

- > You have missed a tax bill
- > Please pay using any of the payment methods listed below

To whom it may concern,

We haven't received your payment for your overdue debt yet. Here are the details again, so you can make payment now.

Tax type	Amount owing
Activity Statement	\$1,247.00

If you have paid in the last 7 days, thank you. You can go online to check your account at any time at ato.gov.au/howmuchyouowe

What you need to do

By 26 August 2019 you need to:

- > pay your overdue debt using any of the payment options provided
- > go online to pay at ato.gov.au/howtopay
- > if you need more help go to ato.gov.au/helpwithpaying

Each day you leave your debt unpaid, it increases. This is because we may charge interest on any outstanding balance until the entire amount is paid. The general interest charge is currently 8.54% a year, compounding daily. To find out more about GIC, visit our website at ato.gov.au/gic

Need help?

We understand it can be difficult to pay off debts sometimes. Phone us on **13 11 42** between 8.00am and 6.00pm, Monday to Friday to discuss options to help you, including entering a payment plan if you are unable to pay the total amount.

PAY NOW

Your payment reference number (PRN) is:
4151 1093 7314 6060

BPAY®



Billers code: 75556

CREDIT CARD

Pay online with your credit card at www.optussmartpay.com/governmenteasypay-ato or phone **1300 898 089**.

A card payment fee applies.

For other payment options, visit ato.gov.au/paymentoptions

PAID
24 AUG 2019

BY:



If you don't pay

If you don't pay or contact us, we can:

- › direct your bank, employer or other third party to pay money from your bank account, wages or other payments directly to us
- › recover company debts from you personally as a director of a company
- › hire a debt collection agency to collect payment.

Most people pay their tax on time and, in doing so, help pay for the essential services we all need and use. Thank you for your payment.

Yours faithfully,

Melinda Smith

Deputy Commissioner of Taxation

HOW TO PAY

BPAY®



Bill code: 75556
Reference no. (PRN):
4151 1093 7314 6060

Make a payment from your cheque or savings account at your financial institution's local branch or using their phone or internet banking service.

CREDIT CARD

Pay online with your credit card at www.optusmartpay.com/governmenteasypay-ato or phone **1300 898 089**.

A card payment fee applies.

You need a current Visa, MasterCard or American Express card. The service accepts payments of \$10 or more. You can make multiple payments.

PRN: 4151 1093 7314 6060

OTHER PAYMENT OPTIONS

For other payment options, visit ato.gov.au/paymentoptions

Your payment reference number (PRN) is: 4151 1093 7314 6060





Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL

Property Location 19 REINHOLD CRES
CHERMSIDE

Issue Date 9 Jan 2020

Account number
5000 0000 1404 739

Bill number
5000 1036 8583 285

Enquiries
(07) 3403 8888
24 hours 7 days

Account Period
1 Jan 2020 - 31 Mar 2020

BCC_RATES_36754_20200107015XPBILR_G.EML-0000593-0001225
PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032



Make a statement.
Go paperless!

Switch to paperless billing and access your rates notice anytime, anywhere.

You can also opt-in for a free SMS reminder of your bill's due date.

Visit brisbane.qld.gov.au/rates to sign up and help keep Brisbane clean, green and sustainable.



The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date. Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 9.83% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$560.15

Due Date

10 Feb 2020

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	504.62
State Government Charges	55.55

ENTERED

PAID
08-01-2020
MBL20200109170946843

Gross Amount	560.17
Discount and/or Rounding (where applicable)	0.02 CR
Nett Amount Payable	560.15

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.



Pay using your smartphone

Download the Sniip App and scan the code to pay now.



PLRL CUSTODIAN PTY LTD



Pay in person at any Post Office



*439 500010368583285

Due Date

10 Feb 2020



Billers Code: 78550
Ref: 5000 0000 1404 739

50

Gross Amount

\$560.17

Nett Amount

\$560.15

<0000056015> <004440> <500010368583285> >

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/payrates**
Payment is accepted by MasterCard or Visa credit card*.
Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to **www.brisbane.qld.gov.au** search Direct Debit and complete the online form.



By Mobile

Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1090
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**
Minimum payment \$10.

®Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card*.
Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit and debit card surcharge may apply. For further details, see the 'Other Information' section

Payment assistance

If you would like to arrange a payment extension or a payment plan please contact Council on 3403 8888.

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner	PLRL CUSTODIAN PTY LTD	
Property Location	19 REINHOLD CRES CHERMSIDE	
Real Property Description	L.31 RP.94326 PAR KEDRON	
Valuation effective from	1 Jul 2017	\$420,000
	1 Jul 2018	\$420,000
	1 Jul 2019	\$460,000
Average Rateable Valuation (A R V)		\$433,333

Account Details

Account Number 5000 0000 1404 739

Opening Balance

Closing Balance Of Last Bill	560.17	
Payment Received - 12-Oct-2019	560.15	CR
Discount/Rounding Allowed	0.02	CR

Total	0.00	
--------------	-------------	--

Period: 1 Jan 2020 - 31 Mar 2020

Brisbane City Council Rates & Charges

General Rates - Category 7 (Annually 0.3567 Cents In The A R V \$)	386.42
Waste Utility Charge - 1 Charge(S) @ \$85.59 Qtr	85.59
Bushland Preservation Levy Category 7 (Annually 0.0125 Cents In The A R V \$)	13.54
Environmental Mgt Compliance Levy Category 7 (Annual 0.0176 Cents In The A R V \$)	19.07

Total	504.62
--------------	---------------

State Government Charges

Emergency Management Levy - Group 2	55.55
-------------------------------------	-------

Total	55.55
--------------	--------------

Other Information

A surcharge of 0.52% applies when paying by Mastercard or Visa credit or debit cards and will be payable with your next rate account. The surcharge does not apply to BPAY payments or charges that attract GST.

Council has received a payment of \$30,134,371 from the Queensland Government to mitigate any direct impacts of their Waste Levy on household waste disposal costs.



BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL
Property Location 19 REINHOLD CRES
 CHERMSIDE
Issue Date 8 Apr 2020

Dedicated to a better Brisbane



resource/EmailPDFs/500010373886696/E-1/S-1/I-1

PLRL CUSTODIAN PTY LTD
 26 REINHOLD CRES
 CHERMSIDE QLD 4032

Bill number 5000 1037 3886 696
Bill number including donation 5800 1037 3886 696

Enquiries
 (07) 3403 8888
24 hours 7 days

Account Period
 1 Apr 2020 - 30 Jun 2020

Donate to the bushfire relief

You can donate \$15 to the Lord Mayor's Charitable Trust to support bushfire relief.

Donations are tax deductible and can be made through your preferred rates payment method. A separate receipt will be issued by Council.

For more information visit brisbane.qld.gov.au/rates

Council is fundraising for the Lord Mayor's Charitable Trust, a registered charity under the *Collections Act 1966*.



LORD MAYOR'S CHARITABLE TRUST

The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date.
Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 9.83% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$560.15

Due Date

8 May 2020

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	504.62
State Government Charges	55.55

ENTERED
PAID
13-04-2020
MBL20200414179664643

Gross Amount	560.17
Discount and/or Rounding (where applicable)	0.02 CR
Nett Amount Payable	560.15
Optional Lord Mayor's Charitable Trust donation received by the Due Date	575.15

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.

Including Lord Mayor's Charitable Trust \$15 donation

Excluding Lord Mayor's Charitable Trust \$15 donation



*439 580010373886696



*439 500010373886696



Billers Code: 319186
 Ref: 5800 0000 1404 739
 Amt: \$575.15 by 8 May 2020



Billers Code: 78550
 Ref: 5000 0000 1404 739
 Amt: \$560.15 by 8 May 2020

Pay using your smartphone



PLRL CUSTODIAN PTY LTD

Due Date

8 May 2020

50

Gross Amount

\$560.17

Nett Amount

\$560.15

<0000056015>

<004440>

<500010373886696>

>

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/payrates**
Payment is accepted by MasterCard or Visa credit card*.
Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to **www.brisbane.qld.gov.au** search Direct Debit and complete the online form.



By Mobile

Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1090
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**
Minimum payment \$10.

®Registered to BPAY Pty Ltd ABN 69 079 137 518

iBPAY/VIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card*. Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit and debit card surcharge may apply. For further details, see the 'Other Information' section

Payment assistance

If you would like to arrange a payment extension or a payment plan please contact Council on 3403 8888.

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner	PLRL CUSTODIAN PTY LTD	
Property Location	19 REINHOLD CRES CHERMSIDE	
Real Property Description	L.31 RP.94326 PAR KEDRON	
Valuation effective from	1 Jul 2017	\$420,000
	1 Jul 2018	\$420,000
	1 Jul 2019	\$460,000
Average Rateable Valuation (A R V)		\$433,333

Account Details

Account Number 5000 0000 1404 739

Opening Balance

Closing Balance Of Last Bill	560.17	
Payment Received - 08-Jan-2020	560.15	CR
Discount/Rounding Allowed	0.02	CR

Total **0.00**

Period: 1 Apr 2020 - 30 Jun 2020

Brisbane City Council Rates & Charges

General Rates - Category 7 (Annually 0.3567 Cents In The A R V \$)	386.42
Waste Utility Charge - 1 Charge(S) @ \$85.59 Qtr	85.59
Bushland Preservation Levy Category 7 (Annually 0.0125 Cents In The A R V \$)	13.54
Environmental Mgt Compliance Levy Category 7 (Annual 0.0176 Cents In The A R V \$)	19.07

Total **504.62**

State Government Charges

Emergency Management Levy - Group 2	55.55
-------------------------------------	-------

Total **55.55**

Other Information

A surcharge of 0.52% applies when paying by Mastercard or Visa credit or debit cards and will be payable with your next rate account. The surcharge does not apply to BPAY payments or charges that attract GST.

Council has received a payment of \$30,134,371 from the Queensland Government to mitigate any direct impacts of their Waste Levy on household waste disposal costs.



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL

Property Location 19 REINHOLD CRES
CHERMSIDE

Issue Date 11 Jul 2019

Account number
5000 0000 1404 739

Bill number
5000 1035 8090 019

Enquiries
(07) 3403 8888
24 hours 7 days

Account Period
1 Jul 2019 - 30 Sep 2019

BCC_RATES_35907_20190709002XPBILR_G.EML-0000537-0001117
PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032



Make a statement.
Go paperless!

Switch to paperless billing and access your rates notice anytime, anywhere.

You can also opt-in for a free SMS reminder of your bill's due date.

Visit brisbane.qld.gov.au/rates to sign up and help keep Brisbane clean, green and sustainable.



The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date. Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 9.83% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$560.15

Due Date

12 Aug 2019

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	504.62
State Government Charges	55.55

ENTERED

PAID
13-07-2019
MBL20190715155030808

Gross Amount	560.17
Discount and/or Rounding (where applicable)	0.02 CR
Nett Amount Payable	560.15

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.



Pay using your smartphone

Download the Sniip App and scan the code to pay now.



PLRL CUSTODIAN PTY LTD



Pay in person at any Post Office



*439 500010358090019

Due Date

12 Aug 2019



Billers Code: 78550
Ref: 5000 0000 1404 739

50

Gross Amount

\$560.17

Nett Amount

\$560.15

<0000056015> <004440> <500010358090019> >

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/rates**
Payment is accepted by MasterCard or Visa credit card*.
Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to **www.brisbane.qld.gov.au** search Direct Debit and complete the online form.



By Mobile

Download the Snip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Snip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1090
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**
Minimum payment \$10.

©Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card*.
Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit card surcharge will apply. For further information please go to **www.brisbane.qld.gov.au**

Payment assistance

If you would like to arrange a payment extension or a payment plan please contact Council on 3403 8888.

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner	PLRL CUSTODIAN PTY LTD	
Property Location	19 REINHOLD CRES CHERMSIDE	
Real Property Description	L.31 RP.94326 PAR KEDRON	
Valuation effective from	1 Jul 2017	\$420,000
	1 Jul 2018	\$420,000
	1 Jul 2019	\$460,000
Average Rateable Valuation (A R V)		\$433,333

Account Details

Account Number 5000 0000 1404 739

Opening Balance

Closing Balance Of Last Bill	527.77	
Payment Received - 11-Apr-2019	527.75	CR
Discount/Rounding Allowed	0.02	CR

Total	0.00	
--------------	-------------	--

Period: 1 Jul 2019 - 30 Sep 2019

Brisbane City Council Rates & Charges

General Rates - Category 7 (Annually 0.3567 Cents In The A R V \$)	386.42
Waste Utility Charge - 1 Charge(S) @ \$85.59 Qtr	85.59
Bushland Preservation Levy Category 7 (Annually 0.0125 Cents In The A R V \$)	13.54
Environmental Mgt Compliance Levy Category 7 (Annual 0.0176 Cents In The A R V \$)	19.07

Total	504.62
--------------	---------------

State Government Charges

Emergency Management Levy - Group 2	55.55
-------------------------------------	-------

Total	55.55
--------------	--------------

Other Information

A surcharge of 0.52% will apply when you choose to pay your rates by credit card, with the exception of credit card payments made using BPAY. The amount of the surcharge will appear on, and be payable with your next rate account. A credit card surcharge is not applicable on charges that attract GST.

Council has received a payment of \$30,134,371 from the Queensland Government to mitigate any direct impacts of their Waste Levy on household waste disposal costs.



Dedicated to a better Brisbane

BRISBANE CITY COUNCIL ABN 72 002 765 795

Rate Account

Mailing Code EMAIL

Property Location 19 REINHOLD CRES
CHERMSIDE

Issue Date 9 Oct 2019

Account number
5000 0000 1404 739

Bill number
5000 1036 3323 394

Enquiries
(07) 3403 8888
24 hours 7 days

Account Period
1 Oct 2019 - 31 Dec 2019

BCC_RATES_36446_20191004002XPBILR_G.EML-0000557-0001156
PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032



Make a statement.
Go paperless!

Switch to paperless billing and access your rates notice anytime, anywhere.

You can also opt-in for a free SMS reminder of your bill's due date.

Visit brisbane.qld.gov.au/rates to sign up and help keep Brisbane clean, green and sustainable.



The rates and charges set out in this notice are levied by the service of this notice and are due and payable within 30 days of the issue date. Full payment by the Due Date includes Discount and/or Rounding (where applicable).

Compounding interest of 9.83% per annum will accrue daily on any amount owing immediately after this date.

Nett Amount Payable

\$560.15

Due Date

8 Nov 2019

Summary of Charges

Opening Balance	0.00
Brisbane City Council Rates & Charges	504.62
State Government Charges	55.55

ENTERED

PAID
12-10-2019
MBL20191014163019781

Gross Amount	560.17
Discount and/or Rounding (where applicable)	0.02 CR
Nett Amount Payable	560.15

If mailing your payment please tear off this slip and return with payment. Please do not pin or staple this slip. See reverse for payment methods.



Pay using your smartphone

Download the Sniip App and scan the code to pay now.



PLRL CUSTODIAN PTY LTD



Pay in person at any Post Office



*439 500010363323394

Due Date

8 Nov 2019



Billers Code: 78550
Ref: 5000 0000 1404 739

50

Gross Amount

\$560.17

Nett Amount

\$560.15

<0000056015> <004440> <500010363323394> >

Have you changed your address?

It is important if you have changed your postal address to please advise Council by:

Phone: **(07) 3403 8888 24 hours 7 days**

or go to: **www.brisbane.qld.gov.au**

or write to: **Brisbane City Council
GPO Box 1434
BRISBANE QLD 4001**

Payment options



Online

To pay online go to **www.brisbane.qld.gov.au/rates**
Payment is accepted by MasterCard or Visa credit card*.
Minimum payment \$10.



Direct Debit

Pay an agreed amount by Direct Debit transfer from your cheque or savings account. To apply please go to **www.brisbane.qld.gov.au** search Direct Debit and complete the online form.



By Mobile

Download the Snip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Snip is not available for iPads or tablets.*) Payment is accepted by MasterCard or Visa credit card*. Minimum payment \$10.



Mail

Allow sufficient time for mail delivery as payment must be received on or before the due date to receive discount.

Return the bottom slip with cheque made payable to Brisbane City Council to:

**Brisbane City Council
GPO Box 1090
BRISBANE QLD 4001**



Telephone and Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: **www.bpay.com.au**
Minimum payment \$10.

©Registered to BPAY Pty Ltd ABN 69 079 137 518

BPAYVIEW

Contact your participating bank or financial institution to register to receive your future Rate Accounts electronically. When registering, your BPAY View Registration number is our Account number located on Page 3 of this account.



Instore

Pay in-store at Australia Post
Billpay Code: *439



Phone Pay

Call 1300 309 311 to pay by MasterCard or Visa credit card*.
Minimum payment \$10.



Brisbane City Council Regional Business Centres and Customer Service Centre

Pay at any Regional Business Centre or our Customer Service Centre. Payment is accepted by cash, cheque, debit card, MasterCard or Visa credit card*. Minimum payment \$10.

* A credit card surcharge will apply. For further information please go to **www.brisbane.qld.gov.au**

Payment assistance

If you would like to arrange a payment extension or a payment plan please contact Council on 3403 8888.

Use and Disclosure Notice

Your property ownership and rates details are used for a range of Council functions and to provide services to you.

English

If you need this information in another language, please phone the Translating and Interpreting Service (TIS) on 131450 and ask to be connected to Brisbane City Council on (07) 3403 8888.

Italian

Per avere queste informazioni in un'altra lingua, telefonate al TIS (*Translating and Interpreting Service*, cioè Servizio Traduttori e Interpreti) al numero 131450 e chiedete di essere collegati con il numero (07) 3403 8888 del municipio di Brisbane (*Brisbane City Council*).

Spanish

Si necesitara esta información en otro idioma, se le ruega llamar al Servicio de Traducción e Interpretación [*"TIS"*], teléfono 131450, y pedir conexión con el Municipio de Brisbane, teléfono (07) 3403 8888.

Chinese

如果您需要用另一種語言獲悉此文件的內容，請致電 131450 到翻譯與傳譯服務部 (TIS)，請他們給您轉接 (07) 3403 8888 到布里斯本 (Brisbane) 市政廳。

Property Details

Owner	PLRL CUSTODIAN PTY LTD	
Property Location	19 REINHOLD CRES CHERMSIDE	
Real Property Description	L.31 RP.94326 PAR KEDRON	
Valuation effective from	1 Jul 2017	\$420,000
	1 Jul 2018	\$420,000
	1 Jul 2019	\$460,000
Average Rateable Valuation (A R V)		\$433,333

Account Details

Account Number 5000 0000 1404 739

Opening Balance

Closing Balance Of Last Bill	560.17	
Payment Received - 13-Jul-2019	560.15	CR
Discount/Rounding Allowed	0.02	CR

Total	0.00	
--------------	-------------	--

Period: 1 Oct 2019 - 31 Dec 2019

Brisbane City Council Rates & Charges

General Rates - Category 7 (Annually 0.3567 Cents In The A R V \$)	386.42
Waste Utility Charge - 1 Charge(S) @ \$85.59 Qtr	85.59
Bushland Preservation Levy Category 7 (Annually 0.0125 Cents In The A R V \$)	13.54
Environmental Mgt Compliance Levy Category 7 (Annual 0.0176 Cents In The A R V \$)	19.07

Total	504.62
--------------	---------------

State Government Charges

Emergency Management Levy - Group 2	55.55
-------------------------------------	-------

Total	55.55
--------------	--------------

Other Information

A surcharge of 0.52% will apply when you choose to pay your rates by credit card, with the exception of credit card payments made using BPAY. The amount of the surcharge will appear on, and be payable with your next rate account. A credit card surcharge is not applicable on charges that attract GST.

Council has received a payment of \$30,134,371 from the Queensland Government to mitigate any direct impacts of their Waste Levy on household waste disposal costs.



Office of State Revenue
 ABN 90 856 020 239
 Phone 1300 300 734
 Email landtax@treasury.qld.gov.au
 Web www.qld.gov.au/landtax



262912-001 003146(9683) D037 H1

PIrl Custodian Pty Ltd
 26 Reinhold Crescent
 CHERMSIDE QLD 4032

Assessment details

The attached land tax summary provides details on how your assessment is calculated. Further information (for example, about exemptions and taxable value) is available at www.qld.gov.au/landtax

Please read the 'Your obligations and entitlements' section of this notice.

Assessment comments

N/A

Geoffrey Waite

Acting Commissioner of State Revenue

Preferred payment method

See over for more payment options including payments by credit card or instalments.



Billers code: 625178

Ref: 400008183420

Telephone and Internet Banking—BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings or transaction account.

More info: www.bpay.com.au

*Registered to BPAY Pty Ltd ABN 69 079 137 518

Land tax

Assessment notice 2019–20

for land owned as at midnight 30 June 2019

Issued under the Land Tax Act 2010 and Taxation Administration Act 2001

Issue date 21 August 2019

Payment reference 400008183420

Client number 4115904

Amount payable \$2,866.65
 (for this assessment)

Due date 19 November 2019

If you pay late, it will cost you more.

Pay online now!

Your land tax pays for roads, hospitals and other government services right here in Queensland.

PAID
 22 SEP 2019

BY:



Due date 19 November 2019

Payment reference 400008183420

Amount payable \$2,866.65
 (for this assessment)

Late or non-payment

Unpaid tax interest applies if the amount payable is not received in full by the payment due date. It is calculated daily at the prescribed rate (currently 9.54% per annum and adjusted each year on 1 July) on any unpaid land tax liability.

Interest will continue to accrue each Sunday until payment of the total amount owing is received in full.

If you believe you have unpaid land tax liabilities for previous financial years, please contact us on 1300 300 734.

Your obligations and entitlements

This assessment has been determined based on the information available to the Commissioner at the time of assessment.

Please advise us within one month of the assessment notice date of issue of any:

- further exemption entitlements (by submitting the relevant forms for consideration)
- discrepancies in your Queensland landholdings
- changes to your eligibility for any exemptions or sub-divider discount that are indicated in this notice
- change to your postal address. Did you know you can update your contact details online anytime?

Go to www.qld.gov.au/coa

If any information in this assessment is incorrect or needs to be amended, we will issue a reassessment notice.

We conduct reviews of this information. Failure to update or correct your records may result in the reassessment of your liability, including the application of interest and or penalties. For more information, read public rulings TAA060.1 — Remission of unpaid tax interest, and TAA060.2—Penalty tax, available at www.qld.gov.au/osr

Valuations

Land values are provided by the Department of Natural Resources, Mines and Energy (DNRME) under the Land Valuation Act 2010, and are used to calculate your taxable value. Only DNRME can amend these values. The Office of State Revenue cannot consider an objection/variation to your assessment if you believe these values are excessive.

Your rights

If you are dissatisfied with this assessment, you may lodge an objection. This objection must:

- be in writing
- state the grounds for the objection
- include copies of any relevant material
- be lodged within 60 days after the assessment notice is given.

For more information on the objection process, see 'Land tax reassessments, objections and appeals' at www.qld.gov.au/landtax



Payment options (See 'Paying land tax' at www.qld.gov.au/landtax)



Bill code: 625178 Reference: 400008183420

Telephone and Internet Banking—BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings or transaction account. More info: www.bpay.com.au Registered to BPAY Pty Ltd ABN 69 079 137 518



Bill code: 625178 Reference: 400008183420

Pay by VISA or MasterCard

(for amounts between \$10 and \$50,000)

Call 1300 803 545 or go to 'Paying land tax' at www.qld.gov.au/landtax

Note: A surcharge of 0.518% applies.



Extended payment option (EPO) via direct debit

First you must register for an EPO within 35 days of the issue date of this notice. We will debit three payments from your account. Go to 'Paying land tax' at www.qld.gov.au/landtax

Debit 1: \$955.55
on 8 October 2019

Debit 2: \$955.55
on 19 November 2019

Debit 3: \$955.55
on 20 January 2020

If paying by cheque, please cut off this payment slip and return it with your payment to: Office of State Revenue, GPO Box 2476 Brisbane QLD 4001.

Your 2019-20 land tax summary



2019-20 assessment	\$2,866.65
Reassessment—N/A	\$0.00
Total assessed liability	\$2,866.65
Payments received/Refund	\$0.00
Unpaid tax interest (UTI)	\$0.00
Penalty tax	\$0.00
Total amount due	\$2,866.65

How your land tax was calculated

Property address	Property ID (from your valuation notice)	Property description	Valuations* (If blank - State wide averaging factor of .95 used)			Averaged value	Capped value	Your share of value	Less exemption	Exemption code	Your taxable value
			2019-20	2018-19	2017-18						
LAND OWNED SOLELY BY Pih Custodian Pty Ltd											
19 REINHOLD CRES CHERMSIDE	1154845	31/RP/94326	\$460,000	\$420,000	\$420,000	\$433,333		\$433,333.00			\$433,333.00
Exemption codes											
D Subdivider discount applied											
A Aged-care facilities											
E Other exemption											
M Moveable dwelling park											
P Primary/production											
R Home											
S Supported accommodation											
T Transitional Home											
Total taxable value											\$433,333.00
Tax rate ***											\$1,450 + 1.70c for each \$1 more than \$350,000
Total assessed liability											\$2,866.65

* These values are provided by the Department of Natural Resources, Mines and Energy (DNRM) www.qld.gov.au/landvaluations under the Land Valuation Act 2010 and are required to be used to calculate your taxable value. They may only be amended by DNRM. Therefore the Office of State Revenue cannot consider an objection/variation to your assessment on the basis of these values being excessive.

*** Different rates apply to foreign companies and trustees of foreign trusts. To find out more about tax rates, including determining your status and obligations visit our website (www.qld.gov.au/landtax).





CHARTERED ACCOUNTANT

Business Focused Solutions

A.B.N. 16 230 504 491
 PO Box 354, ASPLEY QLD 4034
 Phone (07) 3263 5200 Fax (07) 3263 4830

Peter and Louise Keen
 PLRL Investments Pty Ltd
 26 Reinhold Crescent
 CHERMSIDE QLD 4032

Tax Invoice
203621
 Ref: PLRL0003
 12 September, 2019

Description	Amount
<p>TO CORPORATE REGISTRY SERVICES</p> <p>Preparation of the Australian Securities & Investments Commission Company Annual Statement Package for the 2019/20 financial year.</p> <p>General company secretarial services relating to maintaining an up to date company register as required by the Corporations Law, where applicable and adhering to the requirements of the Registered Office (as below).</p> <p>Registered Office - Is the address which is registered with ASIC as the official address of a company, an association or any other legal entity. Generally it will form part of the public record. It does not have to be where the organisation conducts its business. The Registered Office of a Company must be open:</p> <ul style="list-style-type: none"> ·For such hours (being no fewer that 3) between 9am and 5pm on each business day or ·Each business day from at least 10am to 12noon and from at least 2pm to 4pm; <p>A representative of the company must be present at all times when the office is open.</p> <p>Always be aware of your company review dates and company office holder's duties link to ASIC for more information http://www.asic.gov.au/company-officeholders*</p>	
	235.00

Terms: Strictly Seven Days **AMT Due \$ 235.00**

The Amount Due Includes GST of \$21.36
 * Indicates Taxable Supply

Refer to our Terms of Trade on our website www.taxonline.com.au
 REMINDER - TAX RETURNS AND BAS'S WILL NOT BE LODGED UNTIL PAYMENT OF INVOICE

Remittance Advice.

PLRL Investments Pty Ltd Invoice: 203621
 *Cheque *Cash *M/card & VISA Only Ref: PLRL0003
12 September, 2019

*Direct Deposit - please use Invoice No. as your REFERENCE

Senrico Pty Ltd --- BSB 484 799 Acc 167 066 970 **Amt Due: \$ 235.00**

Card No. Validation No.

Cardholder Signature Expiry Date

ENTERED

PAID
22-09-2019
37158088



CHARTERED ACCOUNTANT

Business Focused Solutions

A.B.N. 16 230 504 491
 PO Box 354, ASPLEY QLD 4034
 Phone (07) 3263 5200 Fax (07) 3263 4830

Peter and Louise Keen
 PLRL Custodian Pty Ltd
 26 Reinhold Crescent
 CHERMSIDE QLD 4032

Tax Invoice
203622
 Ref: PLRL0001
 12 September, 2019

Description	Amount
<p>TO CORPORATE REGISTRY SERVICES</p> <p>Preparation of the Australian Securities & Investments Commission Company Annual Statement Package for the 2019/20 financial year.</p> <p>General company secretarial services relating to maintaining an up to date company register as required by the Corporations Law, where applicable and adhering to the requirements of the Registered Office (as below).</p> <p>Registered Office - Is the address which is registered with ASIC as the official address of a company, an association or any other legal entity. Generally it will form part of the public record. It does not have to be where the organisation conducts its business. The Registered Office of a Company must be open: ·For such hours (being no fewer that 3) between 9am and 5pm on each business day or ·Each business day from at least 10am to 12noon and from at least 2pm to 4pm; A representative of the company must be present at all times when the office is open.</p> <p>Always be aware of your company review dates and company office holder's duties link to ASIC for more information http://www.asic.gov.au/company-officeholders*</p>	
	235.00

Terms: Strictly Seven Days **AMT Due \$ 235.00**

The Amount Due Includes GST of \$21.36
 * Indicates Taxable Supply

Refer to our Terms of Trade on our website www.taxonline.com.au
REMINDER - TAX RETURNS AND BAS'S WILL NOT BE LODGED UNTIL PAYMENT OF INVOICE

Remittance Advice.

PLRL Custodian Pty Ltd Invoice: 203622
 *Cheque *Cash *M/card & VISA Only Ref: PLRL0001
12 September, 2019

*Direct Deposit - please use Invoice No. as your REFERENCE

Senrico Pty Ltd --- BSB 484 799 Acc 167 066 970 **Amt Due: \$ 235.00**

Card No. Validation No.

Cardholder Signature Expiry Date

ENTERED

PAID
22-09-2019
37158084

Enquiries: 13 11 55
Claims: 13 25 24 (24 hours a day, 7 days a week for new claims)
suncorp.com.au/insurance



PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Policy number:	HPI039933486
The insured:	Plrl Custodian PTY LTD
Due date:	11.59pm on 21 January 2020
Payment reference number:	039933486
Amount payable:	\$1,753.92
Last year's annual premium:	\$1,744.66
	Change on last year* 0.5%

Issue date: 24 December 2019

Landlord Insurance Account

Your renewal

Dear Policy Holder,

Thank you for insuring your Property and Landlord Contents with Suncorp Insurance. Your current policy expires at 11.59 pm on 21 January 2020 and we would like to invite you to renew with us for a further 12 months.

Please find enclosed your renewal documents. Please read the information on the following pages carefully to ensure all details are correct. Some policy details such as your excess and sum insured may have changed. If any of the details shown are incorrect or if there is other information you need to tell us, please call us on 13 11 55.

Make sure you read and understand the **Duty of Disclosure** section at the end of your Certificate of Insurance carefully.

Please pay the amount payable by the due date to ensure that your insurance cover continues. If you do not pay by the due date shown, you will not be covered. Our payment options are listed within this document. If you have any questions about your insurance, please call us on 13 11 55 or visit your local Suncorp Bank branch.

Upon payment, this document becomes your Certificate of Insurance. Please keep this document with your Product Disclosure Statement and any Supplementary Product Disclosure Statement we have given you in a safe place.

Regards,

The Suncorp Team

*Why your premium may change

Each year your premium is likely to change even if your personal circumstances haven't. Factors like the number of claims we experience, improved data and changes to the cost of running our business can impact your premium. Your premium may also be impacted by changes to discounts.

For more information please visit www.suncorp.com.au/insurance/premium

MY SUNCORP

Manage parts of your car or home insurance, including renewals, online in your own time.

To find out more about My Suncorp, visit suncorp.com.au/mysuncorp

MANAGE YOUR PREMIUM

Did you know you can now choose a different Home excess and a different Contents excess to better manage your premiums?

To find out more, call 13 11 55

Property and Landlord Contents insurance account for policy HPI039933486

This document will be a tax invoice for GST when you have made your payment. It is to enable you to claim input tax credits if they apply to your business.

Your discounts

Nil

Suncorp Insurance offers a Multiple Policy Discount (MPD) when you have 3 or more eligible products. If you believe you may qualify for the MPD and it is not listed above, please contact us.

Period of insurance: **21 January 2020 to 11.59pm 21 January 2021**

Transaction type: **Renewal**

Your Premium Details

The premium comparison has been included to assist you in understanding the changes to your premium, including the impact of any taxes and charges. The premium shown includes any discounts.

Type of Cover	Sum Insured	Base Premium	GST	Stamp Duty	Total Amount
Insured address: 19 REINHOLD CRES, CHERMSIDE QLD 4032					
Last Year					
Property	\$ 305,100	\$ 1,287.79	\$ 128.78	\$ 127.49	\$ 1,544.06
Landlord Contents	\$ 5,000	\$ 167.30	\$ 16.73	\$ 16.57	\$ 200.60
This Year					
Property	\$ 335,600	\$ 1,389.80	\$ 138.98	\$ 137.59	\$ 1,666.37
Landlord Contents	\$ 5,300	\$ 73.02	\$ 7.30	\$ 7.23	\$ 87.55
This Year's GST / Total Amount			\$ 146.28		\$ 1,753.92

If you are registered for GST purposes, your input tax credit entitlement or adjustment (whichever is applicable) is or is based on the GST amount shown above.

When referring to an amount from 'last year' on this notice

If you have made a change to your policy in the last 12 months, when we refer to an amount from last year, it may not be the amount you paid. To provide a more useful comparison, we are showing you an amount for your cover as of your most recent change. The amount from last year has been provided for comparison purposes only and should not be used for tax purposes.



Billers Code: 655829
Ref: 039933486

Telephone & Internet Banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au



Phone: To pay via our automated credit card payment system call **1300 125 323**.
Mastercard, VISA or AMEX
Reference Number: **039933486**



In person: Visit any Suncorp Bank branch to pay by cash, card or cheque



Internet: To pay by Mastercard, VISA or American Express visit:
suncorp.com.au/insurance
Reference Number: **039933486**



Mail: Send this payment slip with your cheque made payable to:
Suncorp Insurance,
GPO Box 1453, Brisbane, QLD 4001



Direct Debit: Call 13 11 55 to arrange automatic payment by monthly instalments. It costs more to pay by the month.
Instalment payable: **\$175.39**

Payment slip

Policy number

HPI039933486

Reference number

039933486

Amount payable

\$1,753.92

Enquiries: 13 11 55
Claims: 13 25 24 (24 hours a day, 7 days a week for new claims)
suncorp.com.au/insurance



Policy number: **HPI039933486**
The insured: **PIrl Custodian PTY LTD**

Certificate of Insurance

You have a Duty of Disclosure in renewing this insurance. Your Duty of Disclosure is explained at the end of this Certificate of Insurance. Please read this information carefully as failure to meet your Duty of Disclosure obligations could mean we reduce or refuse to pay a claim, or cancel the policy.



Cover Details - Landlord

Insured address:	19 REINHOLD CRES, CHERMSIDE QLD 4032		
Type of cover:	Landlord Property and Contents		
Period of insurance:	From 21 January 2020 until 11.59pm 21 January 2021		
Sum insured:	Property		\$335,600
	Landlord Contents		\$5,300
	Legal Liability		\$20 million

Your Discounts

Nil

If you believe you may qualify for our Multiple Policy Discount, but have not received it, please contact us.

Excess Details

You may be able to reduce your premium if you choose a higher standard excess.

Property	Standard Excess:	\$400
Landlord Contents	Standard Excess:	\$400
Theft or burglary by tenants or their guests excess:		\$500
Malicious acts or vandalism by tenants or their guests excess:		\$500
Loss of rent - tenant default excess:		\$500
Earthquake and tsunami excess:		\$300
Unoccupied excess:		\$1,000

Enquiries: 13 11 55
Claims: 13 25 24 (24 hours a day, 7 days a week for new claims)
suncorp.com.au/insurance

Optional Covers

If you've just enjoyed a year's free optional cover, or a free upgrade, for your last period of insurance, you may have recently received a letter to let you know that this offer is coming to an end. Unless you have told us otherwise, the option or upgrade you had last year will be offered in this renewal and included in the premium amount payable. As you have requested, the following options indicated with a ✓ have been added to your policy.

Please check your Certificate of Insurance to see what options and level of cover your policy has and contact us if you would like to make any changes. Options indicated with a ✕ have not been selected. Contact us to make any changes.

Property options:

Accidental damage at the home	✕
Motor burnout	✕
Safety net protection	✓

Landlord contents options:

Accidental damage at the home	✕
Motor burnout	✕

What you have told us

This document sets out the information that we have relied on to decide whether to renew your policy and on what terms.

If any of this information has changed, or is incorrect, please contact us on the contact details set out in this document. See your duty of disclosure for further details of your obligations.

Home Details

You have told us the following about you and the insured address:

- It is a freestanding home on a concrete slab
- The weekly rent is \$450
- There is no business activity operated from this property

You have told us the following about the construction of the insured address:

- Was originally built between 1960 and 1969
- The external walls are constructed primarily of weatherboard/wood and the roof is constructed primarily of fibro/asbestos cement
- It has a double storey, built on a flat slope of land and is a standard construction quality
- It has 3 bedrooms and 2 bathrooms. The size of the main bedroom is small to average
- The insured address is not currently undergoing construction, reconstruction, renovation or being relocated
- The insured address is in a good condition and well maintained. There are no leaks in the roof, no evidence of white ant damage and the fences & outbuildings are in good condition. Refer to the Product Disclosure Statement for the definition of 'good condition'

You have told us the following about the security of the insured address:

- All accessible windows (less than three metres above the ground or any solid structure) do NOT have key locks or security grilles
- All external hinged doors have key operated deadlocks and all sliding/French doors have patio bolts
- The insured address does NOT have an alarm system
- The insured address does NOT have additional door or building security

Insurance and criminal history

You have told us that in the past 3 years:

- You or anyone to be insured under this policy has NOT had an insurer decline or cancel a policy, impose specific conditions on a policy, or refuse a claim
- You or anyone to be insured under this policy has had the following claim/s or losses:
 - 2018 - malicious damage
 - 2018 - storm, cyclone or rainwater runoffYou or anyone to be insured under this policy has had no other claims or losses relating to home or contents insurance (above list excludes any claims made on this policy)
- You or anyone to be insured under this policy has NOT committed any criminal acts in relation to Fraud, Theft or Burglary, Drugs, Arson, Criminal, Malicious and/or Wilful damage

(If any of the above information is incorrect, please contact us.)

Your Duty of Disclosure

Before you renew this contract of insurance, you have a duty of disclosure under the *Insurance Contracts Act 1984*.

If we ask you questions that are relevant to our decision to insure you and on what terms, you must tell us anything that you know and that a reasonable person in the circumstances would include in answering the questions.

Also, we may give you a copy of anything you have previously told us and ask you to tell us if it has changed or is incorrect. If we do this please advise us about any change or tell us that there is no change.

If you do not tell us about a change to something you have previously told us, you will be taken to have told us that there is no change.

You have this duty until we agree to renew the contract.

If you do not tell us something

If you do not tell us anything you are required to tell us, we may cancel your contract or reduce the amount we will pay you if you make a claim, or both.

If your failure to tell us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed.

Other Important Information

The Product Disclosure Statement (PDS) is an important legal document that contains details of your insurance if you purchase this product from us. Before you decide to buy this product from us, please read this PDS carefully. If you purchase this product, your policy comprises of this PDS and your certificate of insurance which shows the details particular to you.

Your Privacy

We appreciate privacy is important to you. Suncorp is committed to protecting your personal information. For further information, please refer to our customer privacy statement by visiting www.suncorp.com.au/privacy or call us on 13 11 55.

For complaints concerning Suncorp products or services, you can phone us on 1300 264 053; write to us at: Suncorp Customer Relations Team, PO Box 14180, Melbourne City Mail Centre VIC 8001; or email us on idr@suncorp.com.au. You may have spoken about your policy with a Distributor providing financial services appointed under AFSL 230859 and representing AAI Limited ABN 48 005 297 807 trading as Suncorp (AAI). Distributors include EXL Service Philippines Inc. and/or WNS Global Services Philippines Inc. and their staff. AAI remunerates corporate distributors on a fee for service basis while their staff receive a salary comprising commission where they meet sales, risk, quality and behavioural targets.

Supplementary Product Disclosure Statement



This is a Supplementary Product Disclosure Statement (**SPDS**) issued by AAI Limited ABN 48 005 297 807 AFSL No. 230859, trading as Suncorp Insurance.

This SPDS supplements the following Product Disclosure Statements (each a **PDS**):

- Suncorp Boat Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Car Insurance Product Disclosure Statement, prepared date 21 March 2018;
- Suncorp Caravan Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Home and Contents Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Landlord Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Motorcycle Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Motorhome Insurance Product Disclosure Statement, prepared date 19 October 2012; and
- Suncorp Strata Insurance Product Disclosure Statement, prepared date 10 March 2015

and must be read together with the PDS that you hold and any other SPDS we have given you or may give you for the relevant PDS you hold.

The purpose of this SPDS is to:

1. for the **Boat Insurance, Caravan Insurance, Motorcycle Insurance, Motorhome Insurance** and **Strata Insurance PDS's listed above**: remove all references to a 'cancellation fee' in the PDS's; and
2. for **each PDS**: update the information in each PDS for seeking an external review of a complaint due to a change to the relevant external dispute complaint scheme. The Financial Ombudsman Service (FOS) Australia will no longer accept new complaints on and from 1 November 2018. The Australian Financial Complaints Authority (AFCA) will deal with all new financial service complaints, on and from this date.

Changes to the PDS's

1. The following change applies to the Boat Insurance PDS, Caravan Insurance PDS, Motorcycle Insurance PDS, Motorhome Insurance PDS and Strata Insurance PDS listed above only.

We do not charge a cancellation fee when you cancel cover for a Suncorp Boat, Caravan, Motorcycle, Motorhome or Strata Insurance cover.



All references to a 'cancellation fee' in the Boat Insurance PDS, Caravan Insurance PDS, Motorcycle Insurance PDS, Motorhome Insurance PDS and Strata Insurance PDS are removed.

2. The following change applies to each PDS.

Under the heading **'How we will deal with a complaint'**, all references to "the Financial Ombudsman Service (the FOS)" is replaced with "the Australian Financial Complaints Authority (AFCA)" and all references to "the FOS" is replaced with "AFCA".

Under the heading **'What if you are not satisfied with our final IDR decision?'** or **'Step 3. Seek review by an external service'** replace the wording under the heading with the following new wording:

"We expect our procedures will deal fairly and promptly with your complaint. However, if you remain dissatisfied, you may be able to access the services of the Australian Financial Complaints Authority (AFCA). AFCA provides fair and independent financial services complaint resolution that is free to consumers. Any determination AFCA makes is binding on us, provided you also accept the decision. You do not have to accept their decision and you have the option of seeking remedies elsewhere.

AFCA has authority to hear certain complaints. Contact AFCA to confirm if they can assist you.

You can contact AFCA:

By phone: 1800 931 678

By email: info@afca.org.au

In writing: Australian Financial Complaints Authority,
GPO Box 3, Melbourne VIC 3001

By visiting: www.afca.org.au

Water and Sewerage Quarterly Account

QUUR43_A4G/E-1/S-1/I-1/

PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Property Location: 19 REINHOLD CRESCENT
CHERMSIDE 4032

Customer reference number	10 1014 9132 0000 1
Bill number	1014 9132 87
Date issued	06/08/2019
Total due	\$193.08
Current charges due date	05/09/2019

Your water usage

Water usage (kL)	0
Days charged	91

Average daily water usage (litres)

Current period	0
Same period last year	106

Account Summary Period 02/04/2019 - 01/07/2019

Your Last Account

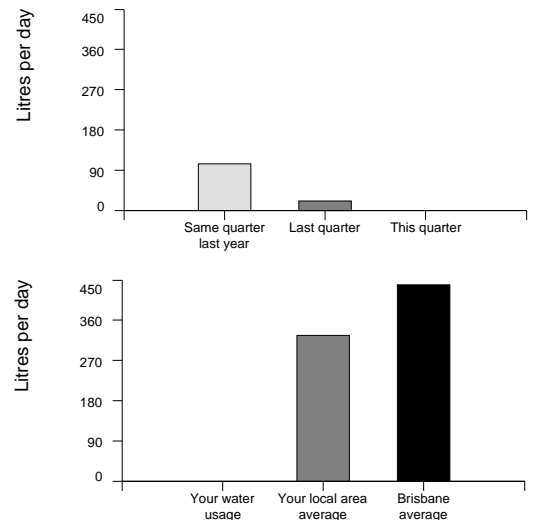
Amount Billed	\$195.94
Amount Paid	\$195.94CR

Your Current Account

Balance	\$0.00
Current Charges	\$193.08

Total Due \$193.08

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



Water and sewerage prices for 2019/20 apply from 1 July 2019.

See your *In the Pipeline* newsletter for more information.

Payment options



Direct debit

To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet

Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



By phone

Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail

Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person

Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

ENTERED

PAID
03-08-2019
MBL20190805156852028

YOUR CHARGES for 02/04/2019 - 01/07/2019 (91 days)

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT
CHERMSIDE 4032

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABJ01980	02/04/2019	386		
	02/07/2019	386	OKL	

Water Services

Queensland Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2019/20	92 days	\$56.13
This charge is for the period 01/07/2019 to 30/09/2019		
Subtotal		\$56.13

Sewerage Services

Queensland Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2019/20	92 days	\$136.95
This charge is for the period 01/07/2019 to 30/09/2019		
Subtotal		\$136.95

Water services \$56.13

Sewerage services \$136.95

Your total charges 02/04/2019 - 01/07/2019 \$193.08

What is a kilolitre (1kL)?

1 kilolitre = 1000 litres

What can you do with 1kL?

- Water the garden with a hand held hose for an hour
- Fifty dishwasher cycles
- Wash your car on the lawn four times

What are Tier 1 and Tier 2 charges?

Water usage charges are scaled so the more water you use, the more you pay.

For usage up to 74kL per quarter*:

Tier 1 charges apply

For usage more than 74kL per quarter*:

Tier 2 charges apply

*Based on a 90 day meter reading period. Quarterly thresholds will vary based on the number of days in a meter reading period.

Interpreter service 13 14 50

当您需索口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Quando necesite un intérprete llame al 13 14 50

© Queensland Urban Utilities 2019



Pay using your smartphone

Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: PLRL CUSTODIAN PTY LTD



Biller Code: 112144
Ref: 10 1014 9132 0000 1



BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



*4001 101014913200001



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due

Current charges due date
05/09/2019

For Credit **Queensland Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101014913200001

\$ 193.08

+757+

Water and Sewerage Quarterly Account

QUUR93_A4G/E-1/S-1/I-1/

PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Property Location: 19 REINHOLD CRESCENT
CHERMSIDE 4032

Customer reference number	10 1014 9132 0000 1
Bill number	1014 9132 88
Date issued	07/11/2019
Total due	\$318.80
Current charges due date	07/12/2019

Your water usage

Water usage (kL)	33
Days charged	93

Average daily water usage (litres)

Current period	355
Same period last year	106

Account Summary Period 02/07/2019 - 02/10/2019

Your Last Account

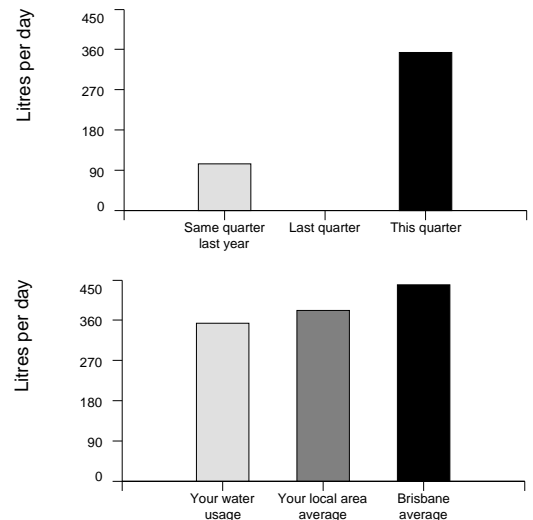
Amount Billed	\$193.08
Amount Paid	\$193.08CR

Your Current Account

Balance	\$0.00
Current Charges	\$318.80

Total Due **\$318.80**

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.









Sing your way to savings

BATHROOM BEATS

Search Bathroom Beats on Spotify or see Pipeline for more.


Payment options

-  **Direct debit**
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit
-  **Telephone and internet banking – BPAY®**
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518
-  **Internet**
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.

 **By phone**
Call 1300 123 141 to pay your account using your MasterCard or Visa card*.

 **Mail**
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124

 **In person**
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

 **By Mobile -** Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

ENTERED

PAID

04-12-2019

MBL20191205168009818

YOUR CHARGES for 02/07/2019 - 02/10/2019 (93 days)

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT
CHERMSIDE 4032

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABJ01980	02/07/2019	386		
	03/10/2019	419	33kL	

 Your usage was **33 kilolitres**.
That's an average of **355 litres per day**.

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2019/20	33kL @ \$3.017000/kL	\$99.56
---------------------------------	----------------------	---------

Queensland Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2019/20	33kL @ \$0.793000/kL	\$26.16
Subtotal		\$125.72

Water Services

Queensland Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2019/20	92 days	\$56.13
This charge is for the period 01/10/2019 to 31/12/2019		
Subtotal		\$56.13

Sewerage Services

Queensland Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2019/20	92 days	\$136.95
This charge is for the period 01/10/2019 to 31/12/2019		
Subtotal		\$136.95

What is a kilolitre (kL)?

1 kilolitre = 1000 litres

What can I do with 1kL?

- Water the garden with a hand held hose for an hour
- Fifty dishwasher cycles
- Wash your car on the lawn four times

How can I save water?

Water is a precious resource, and with the combined dam levels of South East Queensland falling below 70 per cent capacity, it makes sense (and dollars) to save water in and around your home. Go to urbanutilities.com.au/waterefficiency today for simple ways to save.

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

© Queensland Urban Utilities 2019



Pay using your smartphone
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: PLRL CUSTODIAN PTY LTD



Biller Code: 112144
Ref: 10 1014 9132 0000 1



BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



*4001 101014913200001



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due \$

Current charges due date

For Credit **Queensland Urban Utilities**

Trans Code User ID

Customer Reference No.

+757+

YOUR CHARGES for 02/07/2019 - 02/10/2019 (93 days)...continued

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT CHERMSIDE 4032

Water usage	\$125.72
--------------------	-----------------

Water services	\$56.13
-----------------------	----------------

Sewerage services	\$136.95
--------------------------	-----------------

Your total charges 02/07/2019 - 02/10/2019	\$318.80
---	-----------------

Water and Sewerage Quarterly Account

QUUR82_A4G/E-1/S-1/I-1/

PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Property Location: 19 REINHOLD CRESCENT
CHERMSIDE 4032

Customer reference number	10 1014 9132 0000 1
Bill number	1014 9132 89
Date issued	10/02/2020
Total due	\$364.52
Current charges due date	11/03/2020

Your water usage

Water usage (kL)	45
Days charged	89

Average daily water usage (litres)

Current period	506
Same period last year	72

Account Summary Period 03/10/2019 - 30/12/2019

Your Last Account

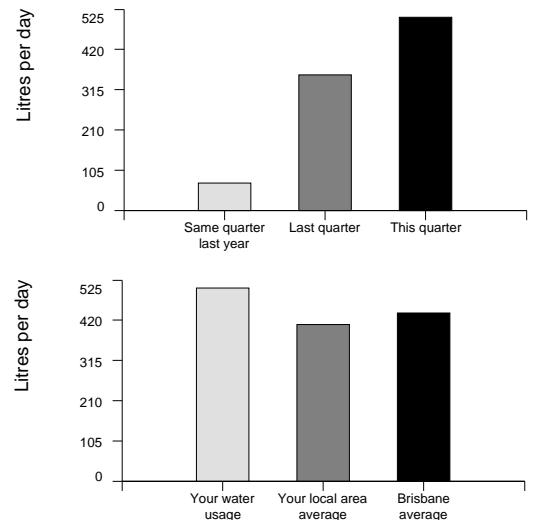
Amount Billed	\$318.80
Amount Paid	\$318.80CR

Your Current Account

Balance	\$0.00
Current Charges	\$364.52

Total Due **\$364.52**

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



EVERYONE & EVERY DROP COUNTS



**SHORTER SHOWERS
REALLY COUNT**

FOR MORE TIPS, VISIT URBANUTILITIES.COM.AU/WATERSUSTAINABILITY

Payment options



Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



By phone
Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

ENTERED

PAID
10-12-2020
MBL20200210173872214

YOUR CHARGES for 03/10/2019 - 30/12/2019 (89 days)

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT
CHERMSIDE 4032

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABJ01980	03/10/2019	419		
	31/12/2019	464	45kL	

 **Your usage was 45 kilolitres.**
That's an average of 506 litres per day.

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2019/20	45kL @ \$3.017000/kL	\$135.76
---------------------------------	----------------------	----------

Queensland Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2019/20	45kL @ \$0.793000/kL	\$35.68
Subtotal		\$171.44

Water Services

Queensland Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2019/20	91 days	\$56.13
This charge is for the period 01/01/2020 to 31/03/2020		
Subtotal		\$56.13

Sewerage Services

Queensland Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2019/20	91 days	\$136.95
This charge is for the period 01/01/2020 to 31/03/2020		
Subtotal		\$136.95

How can I save water and money?

Water usage can increase during Spring and Summer, particularly during prolonged dry periods. This can mean higher-than-expected bills.

Thankfully there are countless ways we can all save water and money:

- Take shorter showers to save 9L per minute.
- Sweep your driveway instead of hosing it down to save 11L per minute.
- Water your gardens and lawn in the morning to reduce evaporation.

We're all in this together, so let's save water together!

For more ways to save money and water, visit urbanutilities.com.au/watersustainability

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

© Queensland Urban Utilities 2020



Pay using your smartphone
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: PLRL CUSTODIAN PTY LTD



Biller Code: 112144
Ref: 10 1014 9132 0000 1



BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



*4001 101014913200001



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due \$

Current charges due date

For Credit **Queensland Urban Utilities**

Trans Code User ID

Customer Reference No.

+757+

YOUR CHARGES for 03/10/2019 - 30/12/2019 (89 days)...continued

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT CHERMSIDE 4032

Water usage	\$171.44
--------------------	-----------------

Water services	\$56.13
-----------------------	----------------

Sewerage services	\$136.95
--------------------------	-----------------

Your total charges 03/10/2019 - 30/12/2019	\$364.52
---	-----------------

**Water and Sewerage
Quarterly Account**

QUUR80_A4G/E-1/S-1/I-1/

PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Property Location: 19 REINHOLD CRESCENT
CHERMSIDE 4032

Customer reference number	10 1014 9132 0000 1
Bill number	1014 9132 90
Date issued	05/05/2020
Total due	\$379.76
Current charges due date	11/06/2020

Your water usage

Water usage (kL)	49
Days charged	97

Average daily water usage (litres)

Current period	505
Same period last year	22

Account Summary Period 31/12/2019 - 05/04/2020

Your Last Account

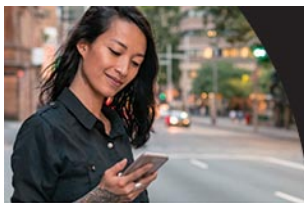
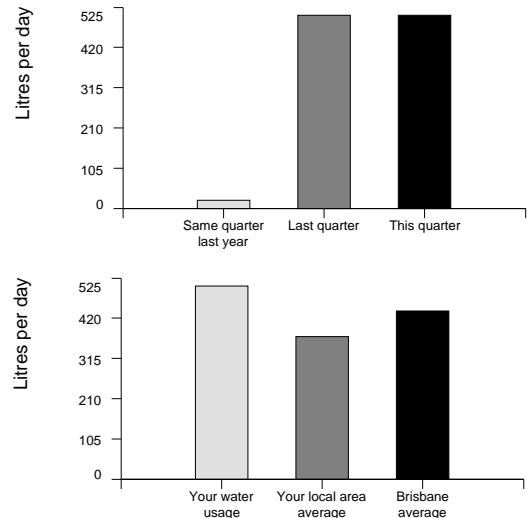
Amount Billed	\$364.52
Amount Paid	\$364.52CR

Your Current Account

Balance	\$0.00
Current Charges	\$379.76

Total Due **\$379.76**

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



Want to save time and paper - and be in to win \$100 off your next bill?

Switch to eBilling now at urbanutilities.com.au/ebilling



SCAN ME

Payment options



Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



By phone
Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail
Tear off this slip and return with your cheque payment to Urban Utilities PO Box 963, Parramatta, NSW 2124



In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

ENTERED

PAID
08-07-2020
MBL20200609184943041

YOUR CHARGES for 31/12/2019 - 05/04/2020 (97 days)

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT
CHERMSIDE 4032

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABJ01980	31/12/2019	464		
	06/04/2020	513	49kL	

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2019/20	49kL @ \$3.017000/kL	\$147.83
---------------------------------	----------------------	----------

Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2019/20	49kL @ \$0.793000/kL	\$38.85
Subtotal		\$186.68

Water Services

Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2019/20	91 days	\$56.13
This charge is for the period 01/04/2020 to 30/06/2020		
Subtotal		\$56.13

Sewerage Services

Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.


Sewerage service charge 2019/20	91 days	\$136.95
This charge is for the period 01/04/2020 to 30/06/2020		
Subtotal		\$136.95

Water usage \$186.68

Water services \$56.13

Sewerage services \$136.95

Your total charges 31/12/2019 - 05/04/2020 \$379.76

 **Your usage was 49 kilolitres.**
That's an average of 505 litres per day.

How low can you go?

Saving water is important all the time – not just in drought. So limber up and see how low you can go.

- Save 9L per minute by taking shorter showers.
- Save 5L per minute by turning off the tap while you brush your teeth.
- Use the half-flush on your toilet and only ever flush the Three P's. Pee, Poo and Paper – never tissues, paper towel or wet wipes.

Go to urbanutilities.com.au/howlow for more great water saving tips.

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

© Urban Utilities 2020



Pay using your smartphone
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: PLRL CUSTODIAN PTY LTD



Biller Code: 112144
Ref: 10 1014 9132 0000 1



BPAY® this payment via Internet or phone banking.
BPAY View® – View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



*4001 101014913200001



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due \$

Current charges due date

For Credit **Urban Utilities**

Trans Code User ID

Customer Reference No.

+757+



Office of State Revenue
 ABN 90 856 020 239
 Phone 1300 300 734
 Email landtax@treasury.qld.gov.au
 Web www.qld.gov.au/landtax



262912-001 003146(9683) D037 H1

PIrl Custodian Pty Ltd
 26 Reinhold Crescent
 CHERMSIDE QLD 4032

Assessment details

The attached land tax summary provides details on how your assessment is calculated. Further information (for example, about exemptions and taxable value) is available at www.qld.gov.au/landtax

Please read the 'Your obligations and entitlements' section of this notice.

Assessment comments

N/A

Geoffrey Waite

Acting Commissioner of State Revenue

Preferred payment method

See over for more payment options including payments by credit card or instalments.



Billers code: 625178

Ref: 400008183420

Telephone and Internet Banking—BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings or transaction account.

More info: www.bpay.com.au

*Registered to BPAY Pty Ltd ABN 69 079 137 518

Land tax

Assessment notice 2019–20

for land owned as at midnight 30 June 2019

Issued under the Land Tax Act 2010 and Taxation Administration Act 2001

Issue date 21 August 2019

Payment reference 400008183420

Client number 4115904

Amount payable \$2,866.65
 (for this assessment)

Due date 19 November 2019

If you pay late, it will cost you more.

Pay online now!

Your land tax pays for roads, hospitals and other government services right here in Queensland.

PAID
 22 SEP 2019

BY:



Due date 19 November 2019

Payment reference 400008183420

Amount payable \$2,866.65
 (for this assessment)

Late or non-payment

Unpaid tax interest applies if the amount payable is not received in full by the payment due date. It is calculated daily at the prescribed rate (currently 9.54% per annum and adjusted each year on 1 July) on any unpaid land tax liability.

Interest will continue to accrue each Sunday until payment of the total amount owing is received in full.

If you believe you have unpaid land tax liabilities for previous financial years, please contact us on 1300 300 734.

Your obligations and entitlements

This assessment has been determined based on the information available to the Commissioner at the time of assessment.

Please advise us within one month of the assessment notice date of issue of any:

- further exemption entitlements (by submitting the relevant forms for consideration)
- discrepancies in your Queensland landholdings
- changes to your eligibility for any exemptions or sub-divider discount that are indicated in this notice
- change to your postal address. Did you know you can update your contact details online anytime?

Go to www.qld.gov.au/coa

If any information in this assessment is incorrect or needs to be amended, we will issue a reassessment notice.

We conduct reviews of this information. Failure to update or correct your records may result in the reassessment of your liability, including the application of interest and or penalties. For more information, read public rulings TAA060.1 — Remission of unpaid tax interest, and TAA060.2—Penalty tax, available at www.qld.gov.au/osr

Valuations

Land values are provided by the Department of Natural Resources, Mines and Energy (DNRME) under the Land Valuation Act 2010, and are used to calculate your taxable value. Only DNRME can amend these values. The Office of State Revenue cannot consider an objection/variation to your assessment if you believe these values are excessive.

Your rights

If you are dissatisfied with this assessment, you may lodge an objection. This objection must:

- be in writing
- state the grounds for the objection
- include copies of any relevant material
- be lodged within 60 days after the assessment notice is given.

For more information on the objection process, see 'Land tax reassessments, objections and appeals' at www.qld.gov.au/landtax



Payment options (See 'Paying land tax' at www.qld.gov.au/landtax)



Billers code: 625178 Reference: 400008183420

Telephone and Internet Banking—BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings or transaction account. More info: www.bpay.com.au Registered to BPAY Pty Ltd ABN 69 079 137 518



Billers code: 625178 Reference: 400008183420

Pay by VISA or MasterCard

(for amounts between \$10 and \$50,000)

Call 1300 803 545 or go to 'Paying land tax' at www.qld.gov.au/landtax

Note: A surcharge of 0.518% applies.



Extended payment option (EPO) via direct debit

First you must register for an EPO within 35 days of the issue date of this notice. We will debit three payments from your account. Go to 'Paying land tax' at www.qld.gov.au/landtax

Debit 1: \$955.55
on 8 October 2019

Debit 2: \$955.55
on 19 November 2019

Debit 3: \$955.55
on 20 January 2020

If paying by cheque, please cut off this payment slip and return it with your payment to: Office of State Revenue, GPO Box 2476 Brisbane QLD 4001.

Your 2019-20 land tax summary



2019-20 assessment	\$2,866.65
Reassessment—N/A	\$0.00
Total assessed liability	\$2,866.65
Payments received/Refund	\$0.00
Unpaid tax interest (UTI)	\$0.00
Penalty tax	\$0.00
Total amount due	\$2,866.65

How your land tax was calculated

Property address	Property ID (from your valuation notice)	Property description	Valuations* (If blank - State wide averaging factor of .95 used)			Averaged value	Capped value	Your share of value	Less exemption	Exemption code	Your taxable value
			2019-20	2018-19	2017-18						
LAND OWNED SOLELY BY Pih Custodian Pty Ltd											
19 REINHOLD CRES CHERMSIDE	1154845	31/RP/94326	\$460,000	\$420,000	\$420,000	\$433,333		\$433,333.00			\$433,333.00
Exemption codes											
D Subdivider discount applied											
A Aged-care facilities											
E Other exemption											
M Moveable dwelling park											
P Primary/production											
R Home											
S Supported accommodation											
T Transitional Home											
Total taxable value											\$433,333.00
Tax rate ***											\$1,450 + 1.70c for each \$1 more than \$350,000
Total assessed liability											\$2,866.65

* These values are provided by the Department of Natural Resources, Mines and Energy (DNRM) www.qld.gov.au/landvaluations under the Land Valuation Act 2010 and are required to be used to calculate your taxable value. They may only be amended by DNRM. Therefore the Office of State Revenue cannot consider an objection/variation to your assessment on the basis of these values being excessive.

*** Different rates apply to foreign companies and trustees of foreign trusts. To find out more about tax rates, including determining your status and obligations visit our website (www.qld.gov.au/landtax).





CHARTERED ACCOUNTANT

Business Focused Solutions

A.B.N. 16 230 504 491
 PO Box 354, ASPLEY QLD 4034
 Phone (07) 3263 5200 Fax (07) 3263 4830

Peter and Louise Keen
 PLRL Investments Pty Ltd
 26 Reinhold Crescent
 CHERMSIDE QLD 4032

Tax Invoice
203621
 Ref: PLRL0003
 12 September, 2019

Description	Amount
<p>TO CORPORATE REGISTRY SERVICES</p> <p>Preparation of the Australian Securities & Investments Commission Company Annual Statement Package for the 2019/20 financial year.</p> <p>General company secretarial services relating to maintaining an up to date company register as required by the Corporations Law, where applicable and adhering to the requirements of the Registered Office (as below).</p> <p>Registered Office - Is the address which is registered with ASIC as the official address of a company, an association or any other legal entity. Generally it will form part of the public record. It does not have to be where the organisation conducts its business. The Registered Office of a Company must be open:</p> <ul style="list-style-type: none"> ·For such hours (being no fewer that 3) between 9am and 5pm on each business day or ·Each business day from at least 10am to 12noon and from at least 2pm to 4pm; <p>A representative of the company must be present at all times when the office is open.</p> <p>Always be aware of your company review dates and company office holder's duties link to ASIC for more information http://www.asic.gov.au/company-officeholders*</p>	235.00

Terms: Strictly Seven Days **AMT Due \$ 235.00**

The Amount Due Includes GST of \$21.36
 * Indicates Taxable Supply

Refer to our Terms of Trade on our website www.taxonline.com.au
REMINDER - TAX RETURNS AND BAS'S WILL NOT BE LODGED UNTIL PAYMENT OF INVOICE

Remittance Advice.

PLRL Investments Pty Ltd Invoice: 203621
 *Cheque *Cash *M/card & VISA Only Ref: PLRL0003
12 September, 2019

*Direct Deposit - please use Invoice No. as your REFERENCE

Senrico Pty Ltd --- BSB 484 799 Acc 167 066 970 **Amt Due: \$ 235.00**

Card No. Validation No.

Cardholder Signature Expiry Date

ENTERED

PAID
22-09-2019
37158088



CHARTERED ACCOUNTANT

Business Focused Solutions

A.B.N. 16 230 504 491
 PO Box 354, ASPLEY QLD 4034
 Phone (07) 3263 5200 Fax (07) 3263 4830

Peter and Louise Keen
 PLRL Custodian Pty Ltd
 26 Reinhold Crescent
 CHERMSIDE QLD 4032

Tax Invoice
203622
 Ref: PLRL0001
 12 September, 2019

Description	Amount
<p>TO CORPORATE REGISTRY SERVICES</p> <p>Preparation of the Australian Securities & Investments Commission Company Annual Statement Package for the 2019/20 financial year.</p> <p>General company secretarial services relating to maintaining an up to date company register as required by the Corporations Law, where applicable and adhering to the requirements of the Registered Office (as below).</p> <p>Registered Office - Is the address which is registered with ASIC as the official address of a company, an association or any other legal entity. Generally it will form part of the public record. It does not have to be where the organisation conducts its business. The Registered Office of a Company must be open:</p> <ul style="list-style-type: none"> ·For such hours (being no fewer that 3) between 9am and 5pm on each business day or ·Each business day from at least 10am to 12noon and from at least 2pm to 4pm; <p>A representative of the company must be present at all times when the office is open.</p> <p>Always be aware of your company review dates and company office holder's duties link to ASIC for more information http://www.asic.gov.au/company-officeholders*</p>	
	235.00

Terms: Strictly Seven Days **AMT Due \$ 235.00**

The Amount Due Includes GST of \$21.36
 * Indicates Taxable Supply

Refer to our Terms of Trade on our website www.taxonline.com.au
REMINDER - TAX RETURNS AND BAS'S WILL NOT BE LODGED UNTIL PAYMENT OF INVOICE

Remittance Advice.

PLRL Custodian Pty Ltd Invoice: 203622
 *Cheque *Cash *M/card & VISA Only Ref: PLRL0001
12 September, 2019

*Direct Deposit - please use Invoice No. as your REFERENCE

Senrico Pty Ltd --- BSB 484 799 Acc 167 066 970 **Amt Due: \$ 235.00**

Card No. Validation No.

Cardholder Signature Expiry Date

ENTERED

PAID
22-09-2019
37158084

Enquiries: 13 11 55
Claims: 13 25 24 (24 hours a day, 7 days a week for new claims)
suncorp.com.au/insurance



PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Policy number:	HPI039933486
The insured:	Plrl Custodian PTY LTD
Due date:	11.59pm on 21 January 2020
Payment reference number:	039933486
Amount payable:	\$1,753.92
Last year's annual premium:	\$1,744.66
	Change on last year* 0.5%

Issue date: 24 December 2019

Landlord Insurance Account

Your renewal

Dear Policy Holder,

Thank you for insuring your Property and Landlord Contents with Suncorp Insurance. Your current policy expires at 11.59 pm on 21 January 2020 and we would like to invite you to renew with us for a further 12 months.

Please find enclosed your renewal documents. Please read the information on the following pages carefully to ensure all details are correct. Some policy details such as your excess and sum insured may have changed. If any of the details shown are incorrect or if there is other information you need to tell us, please call us on 13 11 55.

Make sure you read and understand the **Duty of Disclosure** section at the end of your Certificate of Insurance carefully.

Please pay the amount payable by the due date to ensure that your insurance cover continues. If you do not pay by the due date shown, you will not be covered. Our payment options are listed within this document. If you have any questions about your insurance, please call us on 13 11 55 or visit your local Suncorp Bank branch.

Upon payment, this document becomes your Certificate of Insurance. Please keep this document with your Product Disclosure Statement and any Supplementary Product Disclosure Statement we have given you in a safe place.

Regards,

The Suncorp Team

*Why your premium may change

Each year your premium is likely to change even if your personal circumstances haven't. Factors like the number of claims we experience, improved data and changes to the cost of running our business can impact your premium. Your premium may also be impacted by changes to discounts.

For more information please visit www.suncorp.com.au/insurance/premium

MY SUNCORP

Manage parts of your car or home insurance, including renewals, online in your own time.

To find out more about My Suncorp, visit suncorp.com.au/mysuncorp

MANAGE YOUR PREMIUM

Did you know you can now choose a different Home excess and a different Contents excess to better manage your premiums?

To find out more, call 13 11 55

Property and Landlord Contents insurance account for policy HPI039933486

This document will be a tax invoice for GST when you have made your payment. It is to enable you to claim input tax credits if they apply to your business.

Your discounts

Nil

Suncorp Insurance offers a Multiple Policy Discount (MPD) when you have 3 or more eligible products. If you believe you may qualify for the MPD and it is not listed above, please contact us.

Period of insurance: **21 January 2020 to 11.59pm 21 January 2021**

Transaction type: **Renewal**

Your Premium Details

The premium comparison has been included to assist you in understanding the changes to your premium, including the impact of any taxes and charges. The premium shown includes any discounts.

Type of Cover	Sum Insured	Base Premium	GST	Stamp Duty	Total Amount
Insured address: 19 REINHOLD CRES, CHERMSIDE QLD 4032					
Last Year					
Property	\$ 305,100	\$ 1,287.79	\$ 128.78	\$ 127.49	\$ 1,544.06
Landlord Contents	\$ 5,000	\$ 167.30	\$ 16.73	\$ 16.57	\$ 200.60
This Year					
Property	\$ 335,600	\$ 1,389.80	\$ 138.98	\$ 137.59	\$ 1,666.37
Landlord Contents	\$ 5,300	\$ 73.02	\$ 7.30	\$ 7.23	\$ 87.55
This Year's GST / Total Amount			\$ 146.28		\$ 1,753.92

If you are registered for GST purposes, your input tax credit entitlement or adjustment (whichever is applicable) is or is based on the GST amount shown above.

When referring to an amount from 'last year' on this notice

If you have made a change to your policy in the last 12 months, when we refer to an amount from last year, it may not be the amount you paid. To provide a more useful comparison, we are showing you an amount for your cover as of your most recent change. The amount from last year has been provided for comparison purposes only and should not be used for tax purposes.



Billers Code: 655829
Ref: 039933486

Telephone & Internet Banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au



Phone: To pay via our automated credit card payment system call **1300 125 323**.
Mastercard, VISA or AMEX
Reference Number: **039933486**



In person: Visit any Suncorp Bank branch to pay by cash, card or cheque



Internet: To pay by Mastercard, VISA or American Express visit:
suncorp.com.au/insurance
Reference Number: **039933486**



Mail: Send this payment slip with your cheque made payable to:
Suncorp Insurance,
GPO Box 1453, Brisbane, QLD 4001



Direct Debit: Call 13 11 55 to arrange automatic payment by monthly instalments. It costs more to pay by the month.
Instalment payable: \$175.39

Payment slip

Policy number

HPI039933486

Reference number

039933486

Amount payable

\$1,753.92

Enquiries: 13 11 55
Claims: 13 25 24 (24 hours a day, 7 days a week for new claims)
suncorp.com.au/insurance



Policy number: **HPI039933486**
The insured: **PIrl Custodian PTY LTD**

Certificate of Insurance

You have a Duty of Disclosure in renewing this insurance. Your Duty of Disclosure is explained at the end of this Certificate of Insurance. Please read this information carefully as failure to meet your Duty of Disclosure obligations could mean we reduce or refuse to pay a claim, or cancel the policy.



Cover Details - Landlord

Insured address:	19 REINHOLD CRES, CHERMSIDE QLD 4032		
Type of cover:	Landlord Property and Contents		
Period of insurance:	From 21 January 2020 until 11.59pm 21 January 2021		
Sum insured:	Property		\$335,600
	Landlord Contents		\$5,300
	Legal Liability		\$20 million

Your Discounts

Nil

If you believe you may qualify for our Multiple Policy Discount, but have not received it, please contact us.

Excess Details

You may be able to reduce your premium if you choose a higher standard excess.

Property	Standard Excess:	\$400
Landlord Contents	Standard Excess:	\$400
Theft or burglary by tenants or their guests excess:		\$500
Malicious acts or vandalism by tenants or their guests excess:		\$500
Loss of rent - tenant default excess:		\$500
Earthquake and tsunami excess:		\$300
Unoccupied excess:		\$1,000

Enquiries: 13 11 55
Claims: 13 25 24 (24 hours a day, 7 days a week for new claims)
suncorp.com.au/insurance

Optional Covers

If you've just enjoyed a year's free optional cover, or a free upgrade, for your last period of insurance, you may have recently received a letter to let you know that this offer is coming to an end. Unless you have told us otherwise, the option or upgrade you had last year will be offered in this renewal and included in the premium amount payable. As you have requested, the following options indicated with a ✓ have been added to your policy.

Please check your Certificate of Insurance to see what options and level of cover your policy has and contact us if you would like to make any changes. Options indicated with a ✕ have not been selected. Contact us to make any changes.

Property options:

Accidental damage at the home	✕
Motor burnout	✕
Safety net protection	✓

Landlord contents options:

Accidental damage at the home	✕
Motor burnout	✕

What you have told us

This document sets out the information that we have relied on to decide whether to renew your policy and on what terms.

If any of this information has changed, or is incorrect, please contact us on the contact details set out in this document. See your duty of disclosure for further details of your obligations.

Home Details

You have told us the following about you and the insured address:

- It is a freestanding home on a concrete slab
- The weekly rent is \$450
- There is no business activity operated from this property

You have told us the following about the construction of the insured address:

- Was originally built between 1960 and 1969
- The external walls are constructed primarily of weatherboard/wood and the roof is constructed primarily of fibro/asbestos cement
- It has a double storey, built on a flat slope of land and is a standard construction quality
- It has 3 bedrooms and 2 bathrooms. The size of the main bedroom is small to average
- The insured address is not currently undergoing construction, reconstruction, renovation or being relocated
- The insured address is in a good condition and well maintained. There are no leaks in the roof, no evidence of white ant damage and the fences & outbuildings are in good condition. Refer to the Product Disclosure Statement for the definition of 'good condition'

You have told us the following about the security of the insured address:

- All accessible windows (less than three metres above the ground or any solid structure) do NOT have key locks or security grilles
- All external hinged doors have key operated deadlocks and all sliding/French doors have patio bolts
- The insured address does NOT have an alarm system
- The insured address does NOT have additional door or building security

Insurance and criminal history

You have told us that in the past 3 years:

- You or anyone to be insured under this policy has NOT had an insurer decline or cancel a policy, impose specific conditions on a policy, or refuse a claim
- You or anyone to be insured under this policy has had the following claim/s or losses:
 - 2018 - malicious damage
 - 2018 - storm, cyclone or rainwater runoffYou or anyone to be insured under this policy has had no other claims or losses relating to home or contents insurance (above list excludes any claims made on this policy)
- You or anyone to be insured under this policy has NOT committed any criminal acts in relation to Fraud, Theft or Burglary, Drugs, Arson, Criminal, Malicious and/or Wilful damage

(If any of the above information is incorrect, please contact us.)

Your Duty of Disclosure

Before you renew this contract of insurance, you have a duty of disclosure under the *Insurance Contracts Act 1984*.

If we ask you questions that are relevant to our decision to insure you and on what terms, you must tell us anything that you know and that a reasonable person in the circumstances would include in answering the questions.

Also, we may give you a copy of anything you have previously told us and ask you to tell us if it has changed or is incorrect. If we do this please advise us about any change or tell us that there is no change.

If you do not tell us about a change to something you have previously told us, you will be taken to have told us that there is no change.

You have this duty until we agree to renew the contract.

If you do not tell us something

If you do not tell us anything you are required to tell us, we may cancel your contract or reduce the amount we will pay you if you make a claim, or both.

If your failure to tell us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed.

Other Important Information

The Product Disclosure Statement (PDS) is an important legal document that contains details of your insurance if you purchase this product from us. Before you decide to buy this product from us, please read this PDS carefully. If you purchase this product, your policy comprises of this PDS and your certificate of insurance which shows the details particular to you.

Your Privacy

We appreciate privacy is important to you. Suncorp is committed to protecting your personal information. For further information, please refer to our customer privacy statement by visiting www.suncorp.com.au/privacy or call us on 13 11 55.

For complaints concerning Suncorp products or services, you can phone us on 1300 264 053; write to us at: Suncorp Customer Relations Team, PO Box 14180, Melbourne City Mail Centre VIC 8001; or email us on idr@suncorp.com.au. You may have spoken about your policy with a Distributor providing financial services appointed under AFSL 230859 and representing AAI Limited ABN 48 005 297 807 trading as Suncorp (AAI). Distributors include EXL Service Philippines Inc. and/or WNS Global Services Philippines Inc. and their staff. AAI remunerates corporate distributors on a fee for service basis while their staff receive a salary comprising commission where they meet sales, risk, quality and behavioural targets.

Supplementary Product Disclosure Statement



This is a Supplementary Product Disclosure Statement (**SPDS**) issued by AAI Limited ABN 48 005 297 807 AFSL No. 230859, trading as Suncorp Insurance.

This SPDS supplements the following Product Disclosure Statements (each a **PDS**):

- Suncorp Boat Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Car Insurance Product Disclosure Statement, prepared date 21 March 2018;
- Suncorp Caravan Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Home and Contents Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Landlord Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Motorcycle Insurance Product Disclosure Statement, prepared date 19 October 2012;
- Suncorp Motorhome Insurance Product Disclosure Statement, prepared date 19 October 2012; and
- Suncorp Strata Insurance Product Disclosure Statement, prepared date 10 March 2015

and must be read together with the PDS that you hold and any other SPDS we have given you or may give you for the relevant PDS you hold.

The purpose of this SPDS is to:

1. for the **Boat Insurance, Caravan Insurance, Motorcycle Insurance, Motorhome Insurance** and **Strata Insurance PDS's listed above**: remove all references to a 'cancellation fee' in the PDS's; and
2. for **each PDS**: update the information in each PDS for seeking an external review of a complaint due to a change to the relevant external dispute complaint scheme. The Financial Ombudsman Service (FOS) Australia will no longer accept new complaints on and from 1 November 2018. The Australian Financial Complaints Authority (AFCA) will deal with all new financial service complaints, on and from this date.

Changes to the PDS's

1. The following change applies to the Boat Insurance PDS, Caravan Insurance PDS, Motorcycle Insurance PDS, Motorhome Insurance PDS and Strata Insurance PDS listed above only.

We do not charge a cancellation fee when you cancel cover for a Suncorp Boat, Caravan, Motorcycle, Motorhome or Strata Insurance cover.



All references to a 'cancellation fee' in the Boat Insurance PDS, Caravan Insurance PDS, Motorcycle Insurance PDS, Motorhome Insurance PDS and Strata Insurance PDS are removed.

2. The following change applies to each PDS.

Under the heading **'How we will deal with a complaint'**, all references to "the Financial Ombudsman Service (the FOS)" is replaced with "the Australian Financial Complaints Authority (AFCA)" and all references to "the FOS" is replaced with "AFCA".

Under the heading **'What if you are not satisfied with our final IDR decision?'** or **'Step 3. Seek review by an external service'** replace the wording under the heading with the following new wording:

"We expect our procedures will deal fairly and promptly with your complaint. However, if you remain dissatisfied, you may be able to access the services of the Australian Financial Complaints Authority (AFCA). AFCA provides fair and independent financial services complaint resolution that is free to consumers. Any determination AFCA makes is binding on us, provided you also accept the decision. You do not have to accept their decision and you have the option of seeking remedies elsewhere.

AFCA has authority to hear certain complaints. Contact AFCA to confirm if they can assist you.

You can contact AFCA:

By phone: 1800 931 678

By email: info@afca.org.au

In writing: Australian Financial Complaints Authority,
GPO Box 3, Melbourne VIC 3001

By visiting: www.afca.org.au

Water and Sewerage Quarterly Account

QUUR43_A4G/E-1/S-1/I-1/

PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Property Location: 19 REINHOLD CRESCENT
CHERMSIDE 4032

Customer reference number	10 1014 9132 0000 1
Bill number	1014 9132 87
Date issued	06/08/2019
Total due	\$193.08
Current charges due date	05/09/2019

Your water usage

Water usage (kL)	0
Days charged	91

Average daily water usage (litres)

Current period	0
Same period last year	106

Account Summary Period 02/04/2019 - 01/07/2019

Your Last Account

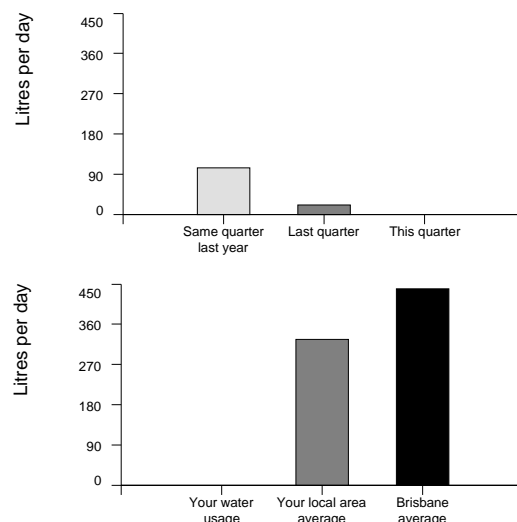
Amount Billed	\$195.94
Amount Paid	\$195.94CR

Your Current Account

Balance	\$0.00
Current Charges	\$193.08

Total Due \$193.08

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



Water and sewerage prices for 2019/20 apply from 1 July 2019.

See your *In the Pipeline* newsletter for more information.

Payment options



Direct debit

To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking.
More info: www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet

Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge.
We accept Mastercard or Visa credit cards.



By phone

Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail

Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person

Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

ENTERED

PAID
03-08-2019
MBL20190805156852028

YOUR CHARGES for 02/04/2019 - 01/07/2019 (91 days)

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT
CHERMSIDE 4032

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABJ01980	02/04/2019	386		
	02/07/2019	386	OKL	

Water Services

Queensland Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2019/20	92 days	\$56.13
This charge is for the period 01/07/2019 to 30/09/2019		
Subtotal		\$56.13

Sewerage Services

Queensland Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2019/20	92 days	\$136.95
This charge is for the period 01/07/2019 to 30/09/2019		
Subtotal		\$136.95

Water services \$56.13

Sewerage services \$136.95

Your total charges 02/04/2019 - 01/07/2019 \$193.08

What is a kilolitre (1kL)?

1 kilolitre = 1000 litres

What can you do with 1kL?

- Water the garden with a hand held hose for an hour
- Fifty dishwasher cycles
- Wash your car on the lawn four times

What are Tier 1 and Tier 2 charges?

Water usage charges are scaled so the more water you use, the more you pay.

For usage up to 74kL per quarter*:

Tier 1 charges apply

For usage more than 74kL per quarter*:

Tier 2 charges apply

*Based on a 90 day meter reading period. Quarterly thresholds will vary based on the number of days in a meter reading period.

Interpreter service 13 14 50

当您需索口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Quando necesite un intérprete llame al 13 14 50

© Queensland Urban Utilities 2019



Pay using your smartphone

Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: PLRL CUSTODIAN PTY LTD



Biller Code: 112144
Ref: 10 1014 9132 0000 1



BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



*4001 101014913200001



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due

Current charges due date
05/09/2019

For Credit **Queensland Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101014913200001

\$ 193 .08

+757+

Water and Sewerage Quarterly Account

QUUR93_A4G/E-1/S-1/I-1/

PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Property Location: 19 REINHOLD CRESCENT
CHERMSIDE 4032

Customer reference number	10 1014 9132 0000 1
Bill number	1014 9132 88
Date issued	07/11/2019
Total due	\$318.80
Current charges due date	07/12/2019

Your water usage

Water usage (kL)	33
Days charged	93

Average daily water usage (litres)

Current period	355
Same period last year	106

Account Summary Period 02/07/2019 - 02/10/2019

Your Last Account

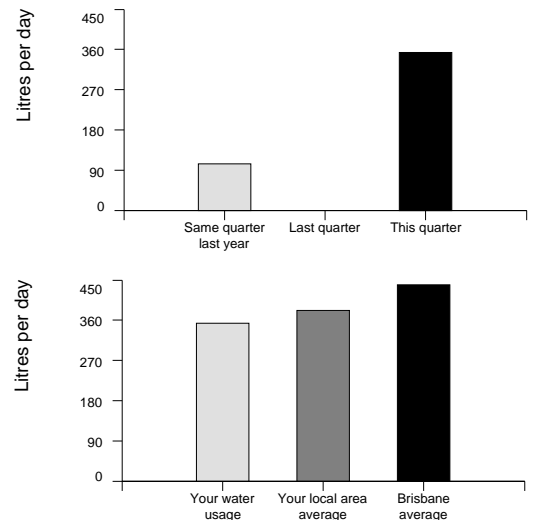
Amount Billed	\$193.08
Amount Paid	\$193.08CR

Your Current Account

Balance	\$0.00
Current Charges	\$318.80

Total Due **\$318.80**


If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.





Sing your way to savings
BATHROOM BEATS
Search Bathroom Beats on Spotify or see Pipeline for more.


Payment options

-  **Direct debit**
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit
-  **Telephone and internet banking – BPAY®**
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518
-  **Internet**
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.

 **By phone**
Call 1300 123 141 to pay your account using your MasterCard or Visa card*.

 **Mail**
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124

 **In person**
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

 **By Mobile** - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid	<input type="text"/>
Date paid	<input type="text"/>
Receipt number	<input type="text"/>

ENTERED

PAID
04-12-2019
MBL20191205168009818

YOUR CHARGES for 02/07/2019 - 02/10/2019 (93 days)

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT
CHERMSIDE 4032

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABJ01980	02/07/2019	386		
	03/10/2019	419	33kL	



Your usage was **33 kilolitres**.
That's an average of **355 litres per day**.

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2019/20	33kL @ \$3.017000/kL	\$99.56
---------------------------------	----------------------	---------

Queensland Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2019/20	33kL @ \$0.793000/kL	\$26.16
Subtotal		\$125.72

Water Services

Queensland Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2019/20	92 days	\$56.13
This charge is for the period 01/10/2019 to 31/12/2019		
Subtotal		\$56.13

Sewerage Services

Queensland Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2019/20	92 days	\$136.95
This charge is for the period 01/10/2019 to 31/12/2019		
Subtotal		\$136.95

What is a kilolitre (kL)?

1 kilolitre = 1000 litres

What can I do with 1kL?

- Water the garden with a hand held hose for an hour
- Fifty dishwasher cycles
- Wash your car on the lawn four times

How can I save water?

Water is a precious resource, and with the combined dam levels of South East Queensland falling below 70 per cent capacity, it makes sense (and dollars) to save water in and around your home. Go to urbanutilities.com.au/waterefficiency today for simple ways to save.

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

© Queensland Urban Utilities 2019



Pay using your smartphone
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: PLRL CUSTODIAN PTY LTD



Biller Code: 112144
Ref: 10 1014 9132 0000 1



BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



*4001 101014913200001



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due

Current charges due date
07/12/2019

For Credit **Queensland Urban Utilities**

Trans Code

831

User ID

066840

Customer Reference No.

101014913200001

\$ **318.80**

+757+

YOUR CHARGES for 02/07/2019 - 02/10/2019 (93 days)...continued

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT CHERMSIDE 4032

Water usage	\$125.72
--------------------	-----------------

Water services	\$56.13
-----------------------	----------------

Sewerage services	\$136.95
--------------------------	-----------------

Your total charges 02/07/2019 - 02/10/2019	\$318.80
---	-----------------

Water and Sewerage Quarterly Account

QUUR82_A4G/E-1/S-1/I-1/

PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Property Location: 19 REINHOLD CRESCENT
CHERMSIDE 4032

Customer reference number	10 1014 9132 0000 1
Bill number	1014 9132 89
Date issued	10/02/2020
Total due	\$364.52
Current charges due date	11/03/2020

Your water usage

Water usage (kL)	45
Days charged	89

Average daily water usage (litres)

Current period	506
Same period last year	72

Account Summary Period 03/10/2019 - 30/12/2019

Your Last Account

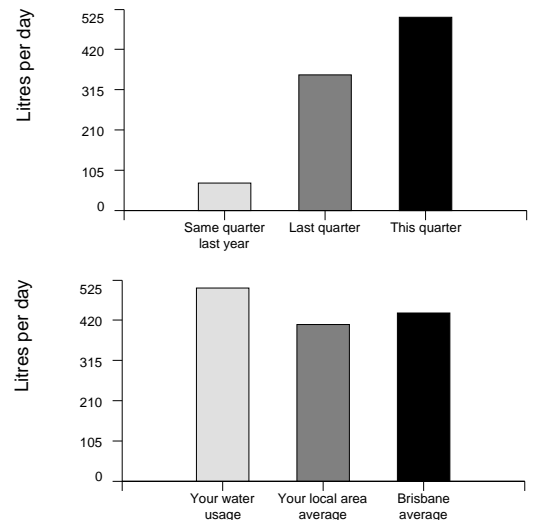
Amount Billed	\$318.80
Amount Paid	\$318.80CR

Your Current Account

Balance	\$0.00
Current Charges	\$364.52

Total Due **\$364.52**

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



EVERYONE & EVERY DROP COUNTS



**SHORTER SHOWERS
REALLY COUNT**

FOR MORE TIPS, VISIT URBANUTILITIES.COM.AU/WATERSUSTAINABILITY

Payment options



Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



By phone
Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniiip® mobile app, create your account and scan the circular QR code over the page to pay. Sniiip payments can be used with Visa and MasterCard cards*. Sniiip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

ENTERED

PAID
10-12-2020
MBL20200210173872214

YOUR CHARGES for 03/10/2019 - 30/12/2019 (89 days)

Customer ref. no. 10 1014 9132 0000 1
 19 REINHOLD CRESCENT
 CHERMSIDE 4032

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABJ01980	03/10/2019	419		
	31/12/2019	464	45kL	

 Your usage was 45 kilolitres.
 That's an average of 506 litres per day.

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2019/20	45kL @ \$3.017000/kL	\$135.76
---------------------------------	----------------------	----------

Queensland Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2019/20	45kL @ \$0.793000/kL	\$35.68
Subtotal		\$171.44

Water Services

Queensland Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2019/20	91 days	\$56.13
This charge is for the period 01/01/2020 to 31/03/2020		
Subtotal		\$56.13

Sewerage Services

Queensland Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2019/20	91 days	\$136.95
This charge is for the period 01/01/2020 to 31/03/2020		
Subtotal		\$136.95

How can I save water and money?

Water usage can increase during Spring and Summer, particularly during prolonged dry periods. This can mean higher-than-expected bills.

Thankfully there are countless ways we can all save water and money:

- Take shorter showers to save 9L per minute.
- Sweep your driveway instead of hosing it down to save 11L per minute.
- Water your gardens and lawn in the morning to reduce evaporation.

We're all in this together, so let's save water together!

For more ways to save money and water, visit urbanutilities.com.au/watersustainability

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
 اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
 Khi bạn cần thông ngôn, xin gọi số 13 14 50
 통역사가 필요하시면 13 14 50 으로 연락하십시오.
 Cuando necesite un intérprete llame al 13 14 50

© Queensland Urban Utilities 2020



Pay using your smartphone
 Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
 In Person / Mail Payment Advice
 Name: PLRL CUSTODIAN PTY LTD



Biller Code: 112144
 Ref: 10 1014 9132 0000 1



BPAY® this payment via Internet or phone banking.
 BPAY View® - View and pay this bill using internet banking.
 To use the QR code, use the reader within your mobile banking app.
 More info: www.bpay.com.au



*4001 101014913200001



Commonwealth Bank
 Commonwealth Bank of Australia
 ABN 48 123 123 124
 240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due \$

Current charges due date

For Credit **Queensland Urban Utilities**

Trans Code User ID

Customer Reference No.

+757+

YOUR CHARGES for 03/10/2019 - 30/12/2019 (89 days)...continued

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT CHERMSIDE 4032

Water usage	\$171.44
--------------------	-----------------

Water services	\$56.13
-----------------------	----------------

Sewerage services	\$136.95
--------------------------	-----------------

Your total charges 03/10/2019 - 30/12/2019	\$364.52
---	-----------------

**Water and Sewerage
Quarterly Account**

QUUR80_A4G/E-1/S-1/I-1/

PLRL CUSTODIAN PTY LTD
26 REINHOLD CRES
CHERMSIDE QLD 4032

Property Location: 19 REINHOLD CRESCENT
CHERMSIDE 4032

Customer reference number	10 1014 9132 0000 1
Bill number	1014 9132 90
Date issued	05/05/2020
Total due	\$379.76
Current charges due date	11/06/2020

Your water usage

Water usage (kL)	49
Days charged	97

Average daily water usage (litres)

Current period	505
Same period last year	22

Account Summary Period 31/12/2019 - 05/04/2020

Your Last Account

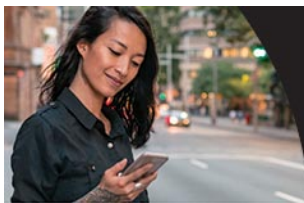
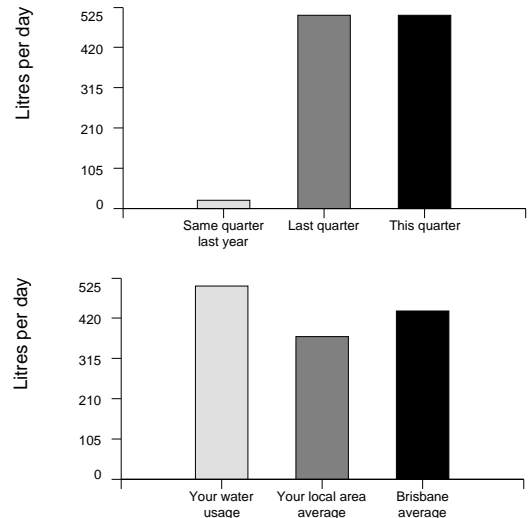
Amount Billed	\$364.52
Amount Paid	\$364.52CR

Your Current Account

Balance	\$0.00
Current Charges	\$379.76

Total Due **\$379.76**

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



Want to save time and paper - and be in to win \$100 off your next bill?

Switch to eBilling now at urbanutilities.com.au/ebilling



SCAN ME

Payment options



Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



By phone
Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail
Tear off this slip and return with your cheque payment to Urban Utilities PO Box 963, Parramatta, NSW 2124



In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

ENTERED

PAID
08-07-2020
MBL20200609184943041

YOUR CHARGES for 31/12/2019 - 05/04/2020 (97 days)

Customer ref. no. 10 1014 9132 0000 1

19 REINHOLD CRESCENT
CHERMSIDE 4032

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABJ01980	31/12/2019	464		
	06/04/2020	513	49kL	

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2019/20	49kL @ \$3.017000/kL	\$147.83
---------------------------------	----------------------	----------

Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2019/20	49kL @ \$0.793000/kL	\$38.85
Subtotal		\$186.68

Water Services

Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2019/20	91 days	\$56.13
This charge is for the period 01/04/2020 to 30/06/2020		
Subtotal		\$56.13

Sewerage Services

Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.


Sewerage service charge 2019/20	91 days	\$136.95
This charge is for the period 01/04/2020 to 30/06/2020		
Subtotal		\$136.95

Water usage \$186.68

Water services \$56.13

Sewerage services \$136.95

Your total charges 31/12/2019 - 05/04/2020 \$379.76

 **Your usage was 49 kilolitres.**
That's an average of 505 litres per day.

How low can you go?

Saving water is important all the time – not just in drought. So limber up and see how low you can go.

- Save 9L per minute by taking shorter showers.
- Save 5L per minute by turning off the tap while you brush your teeth.
- Use the half-flush on your toilet and only ever flush the Three P's. Pee, Poo and Paper – never tissues, paper towel or wet wipes.

Go to urbanutilities.com.au/howlow for more great water saving tips.

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

© Urban Utilities 2020



Pay using your smartphone
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: PLRL CUSTODIAN PTY LTD



Biller Code: 112144
Ref: 10 1014 9132 0000 1



BPAY® this payment via Internet or phone banking.
BPAY View® – View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



*4001 101014913200001



Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due \$

Current charges due date

For Credit **Urban Utilities**

Trans Code User ID

Customer Reference No.

+757+