



6 March 2020

AAI Limited  
ABN 48 005 297 807  
trading as GIO

PO Box 2988, Brisbane QLD 4001

JONCEVSKI PROPERTY NOMINEE PTY LTD  
17 FIFTH AVE  
PORT KEMBLA NSW 2505

Telephone: 13 14 46  
Facsimile: 1300 046 914  
Email: [myclaim@gio.com.au](mailto:myclaim@gio.com.au)  
[www.gio.com.au](http://www.gio.com.au)

**Claim number:** H030824984  
**Policy number:** HGL021525197

Dear Jimmy Joncevski,

Thank you for advising us of your claim.

Rest assured we will provide you with all necessary assistance so your claim can progress in a timely manner.

As outlined in your policy documents, it is important to pay your dedicated claim excess of \$600.00 by 12 March 2020 as agreed in our discussion today.

We invite you to use one of the payment options outlined in this letter to pay your dedicated excess. Alternatively, you can visit the My Claim Centre portal on our website [www.gio.com.au](http://www.gio.com.au) to pay your excess via credit card.

If you have paid your excess prior to receiving this information, please disregard this letter.

Should you have any further queries in relation to this claim, please contact us on 1300 230 608 quoting your claim number.

Yours sincerely,

GIO Claims Team

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### Payment slip

If you choose to pay by cheque or money order, please note your payment reference on the back of the cheque, attach this slip with your payment and send to PO Box 2159, Brisbane QLD 4001.

Payment reference: 5510308249800103

Claim reference: H030824984

### Payment options

For all payment options, please quote your payment reference 5510308249800103.



**Bill Code: 8045**  
**Ref: 5510308249800103**

**Telephone & Internet Banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

#### Credit card

To pay via our automated card payment system call 1300 280 504

We accept VISA, Mastercard and American Express

#### Cheque or Money order

Cheques should be made payable to GIO.

9-3-2020  
by personal ANZ  
Acc.