



Quarterly Bill

Enquiries **1300 900 229**

Faults **13 2762** (24hrs)

Account Number **17 3306 7491**

Invoice Number **1736 4290 55344**

CREVELLI STREET PTY LTD
487 LOUTH PARK RD
LOUTH PARK NSW 2320

Total Due **\$159.17**

Due Date **25 June 2020**

Need more time to pay?

[Request online](#) or call **1300 304 688**.

Tax Invoice emailed to frances@durhamfamily.com.au 04 Jun 2020

ACCOUNT SUMMARY

90C TYLER ST, PRESTON

Property Number 5163 550, PS 744484

Product/Service	Amount
Water Supply System Charge	\$19.42
Sewerage System Charge	\$113.94
Yarra Valley Water Total	\$133.36
Other Authority Charges	
Waterways and Drainage Charge on behalf of Melbourne Water	\$25.38
TOTAL (GST does not apply)	\$158.74

PAYMENT SUMMARY

Last Account	\$0.43
Paid/Adjusted	\$0.00
Balance	\$0.43
Total this Account	+\$158.74
Amount Due	\$159.17

WATER USAGE

No Water Usage
has been charged
on this account.



To claim an automatic concession on your account, update your details at yvw.com.au/online or call 1800 680 824. Please see reverse for details.

Payment Slip

Account Number **17 3306 7491**

Invoice Number **1736 4290 55344**

Total Due **\$159.17**

Due Date **25 June 2020**

ACCOUNT DETAILS

The Water Supply System Charge from 01 Apr 20 to 30 Jun 20 is a fixed charge of \$19.42 per property based on a daily rate.

The Sewerage System Charge from 01 Apr 20 to 30 Jun 20 is a fixed charge of \$113.94 per property based on a daily rate.

Waterways and Drainage Charge from 01 Apr 20 to 30 Jun 20.

This charge is collected on behalf of Melbourne Water and used to manage and improve waterways, drainage and flood protection. The charge is billed at a flat rate for each separate occupancy on a rateable property or for vacant land. For information about the charge and the projects it funds in your region, visit

melbournewater.com.au/localupdates

ADDITIONAL INFORMATION

 **If you are buying or selling a property**, you don't need to contact us. Your conveyancer or solicitor will manage your water account through the settlement process.

 **Payment Assistance** is available if you are having difficulty paying your account, call 1800 994 789.

 **Concessions** are available to eligible customers. To register, change or check your concession details, go to yvw.com.au/online or call 1800 680 824. We require your consent to confirm your eligibility with Centrelink or the DVA.

 **Large Print and Braille** accounts call 1300 304 688.

 **Privacy Statement** Yarra Valley Water collects personal information for the purposes of providing water and related services and products, promoting such services and products and market research. We may disclose your personal information to our contractors for these purposes and other third parties including Melbourne Water and the Minister for Environment, Climate Change and Water relating to Parks Victoria services. You may request access to your personal information that we hold by writing to the Privacy Officer at Private Bag 1, Mitcham VIC 3132. Please note we may charge you the reasonable cost of providing you with access to your personal information.

 **Hearing Impaired Customers** contact the National Relay Service on 133 677 or visit relayservice.gov.au. This is a 24 hour service for TTY customers.

 **For language assistance**

العربية	1300 914 361	Ελληνικά	1300 931 364
廣東話	1300 921 362	普通话	1300 927 363

For other language assistance, please call ezispeak.

Македонски	03 9046 4173	Hrvatski	03 9046 4173
한국어	03 9046 4173	Српски	03 9046 4173
فارسي	03 9046 4173	Türkçe	03 9046 4173
Italiano	03 9046 4173	Tiếng Việt	03 9046 4173

 **Yarra Valley Water** is pleased to help you if you have a question about water services. Please call **1300 304 688** or visit our website at yvw.com.au or email enquiry@yvw.com.au

 **Have a complaint?** If you would like to talk to us about an unresolved issue, call **1300 304 688**, visit our website at yvw.com.au or email customerrelationsteam@yvw.com.au.

HOW TO PAY

Account Number: 17 3306 7491 Invoice Number: 1736 4290 55344

YARRA VALLEY ONLINE WATER

Manage your water account easier, faster and more securely than ever before. Register your account at yvw.com.au/online

Pay by credit card 24/7 at yvw.com.au/paying or on 1300 362 332. To get an email receipt, pay via your **online account.**  



Use Centrepay to arrange regular deductions from your Centrelink payment. Call Yarra Valley Water on 1300 304 688 to discuss how to set up a payment arrangement.



Bill Code: 344366
Ref: 173 3067 4914



Billpay Code: 3042
Ref: 1736 4290 55344



Mail a Cheque with this portion of the account to: Yarra Valley Water, GPO Box 2860 Melbourne VIC 3001



Direct Debit your account automatically, call 1300 304 688 or visit yvw.com.au/directdebit

Pay in Person at any post office (Cash or Cheque), phone 13 1816 or go to postbillpay.com.au



Check your account balance or **request more time to pay** at yvw.com.au/extend or call 1300 304 688.

Amount Due **\$159.17**

Amount Paid

Date Paid

Receipt Number