

## Quarterly Bill

Enquiries 1300 900 229

Faults 13 2762 (24hrs)

Account Number 17 3306 7491

Invoice Number 1736 4290 55344

CREVELLI STREET PTY LTD  
487 LOUTH PARK RD  
LOUTH PARK NSW 2320

Total Due \$159.17

Due Date 25 June 2020

Need more time to pay?

[Request online](#) or call 1300 304 688.

Tax Invoice emailed to frances@durhamfamily.com.au 04 Jun 2020

## ACCOUNT SUMMARY

90C TYLER ST, PRESTON

Property Number 5163 550, PS 744484

Product/Service	Amount
Water Supply System Charge	\$19.42
Sewerage System Charge	\$113.94
<b>Yarra Valley Water Total</b>	<b>\$133.36</b>
<b>Other Authority Charges</b>	
Waterways and Drainage Charge on behalf of Melbourne Water	\$25.38
<b>TOTAL (GST does not apply)</b>	<b>\$158.74</b>

## PAYMENT SUMMARY

Last Account	\$0.43
Paid/Adjusted	\$0.00
Balance	\$0.43
Total this Account	+\$158.74
<b>Amount Due</b>	<b>\$159.17</b>

## WATER USAGE

No Water Usage  
has been charged  
on this account.

## Payment Slip

Account Number 17 3306 7491

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## ACCOUNT DETAILS

**The Water Supply System Charge** from 01 Apr 20 to 30 Jun 20 is a fixed charge of \$19.42 per property based on a daily rate.


**The Sewerage System Charge** from 01 Apr 20 to 30 Jun 20 is a fixed charge of \$113.94 per property based on a daily rate.


**Waterways and Drainage Charge** from 01 Apr 20 to 30 Jun 20.


This charge is collected on behalf of Melbourne Water and used to manage and improve waterways, drainage and flood protection. The charge is billed at a flat rate for each separate occupancy on a rateable property or for vacant land. For information about the charge and the projects it funds in your region, visit

[melbournewater.com.au/localupdates](http://melbournewater.com.au/localupdates)


## ADDITIONAL INFORMATION


 **If you are buying or selling a property**, you don't need to contact us. Your conveyancer or solicitor will manage your water account through the settlement process.

 **Payment Assistance** is available if you are having difficulty paying your account, call 1800 994 789.

 **Concessions** are available to eligible customers. To register, change or check your concession details, go to [yvw.com.au/online](http://yvw.com.au/online) or call 1800 680 824. We require your consent to confirm your eligibility with Centrelink or the DVA.

 **Large Print and Braille accounts** call 1300 304 688.

 **Privacy Statement** Yarra Valley Water collects personal information for the purposes of providing water and related services and products, promoting such services and products and market research. We may disclose your personal information to our contractors for these purposes and other third parties including Melbourne Water and the Minister for Environment, Climate Change and Water relating to Parks Victoria services. You may request access to your personal information that we hold by writing to the Privacy Officer at Private Bag 1, Mitcham VIC 3132. Please note we may charge you the reasonable cost of providing you with access to your personal information.


 **Hearing Impaired Customers** contact the National Relay Service on 133 677 or visit [relayservice.gov.au](http://relayservice.gov.au). This is a 24 hour service for TTY customers.

### For language assistance

العربية	1300 914 361	Ελληνικά	1300 931 364
廣東話	1300 921 362	普通话	1300 927 363

For other language assistance, please call ezispeak.

Македонски	03 9046 4173	Hrvatski	03 9046 4173
한국어	03 9046 4173	Српски	03 9046 4173
فارسي	03 9046 4173	Türkçe	03 9046 4173
Italiano	03 9046 4173	Tiếng Việt	03 9046 4173

 **Yarra Valley Water** is pleased to help you if you have a question about water services. Please call **1300 304 688** or visit our website at [yvw.com.au](http://yvw.com.au) or email [enquiry@yvw.com.au](mailto:enquiry@yvw.com.au)

 **Have a complaint?** If you would like to talk to us about an unresolved issue, call **1300 304 688**, visit our website at [yvw.com.au](http://yvw.com.au) or email [customerrelationsteam@yvw.com.au](mailto:customerrelationsteam@yvw.com.au).

## HOW TO PAY

**Account Number: 17 3306 7491 Invoice Number: 1736 4290 55344**

**YARRA VALLEY  
ONLINE  
WATER**

Manage your water account easier, faster and more securely than ever before. Register your account at [yvw.com.au/online](http://yvw.com.au/online)



**Billers Code: 344366**  
**Ref: 173 3067 4914**



**Direct Debit** your account automatically, call 1300 304 688 or visit [yvw.com.au/directdebit](http://yvw.com.au/directdebit)

**Pay by credit card 24/7** at [yvw.com.au/paying](http://yvw.com.au/paying) or on 1300 362 332. To get an email receipt, pay via your **online account.**  



**Billpay Code: 3042**  
**Ref: 1736 4290 55344**

**Pay in Person** at any post office (Cash or Cheque), phone 13 1816 or go to [postbillpay.com.au](http://postbillpay.com.au)



**Use Centrepay** to arrange regular deductions from your Centrelink payment. Call Yarra Valley Water on 1300 304 688 to discuss how to set up a payment arrangement.



**Mail a Cheque** with this portion of the account to: Yarra Valley Water, GPO Box 2860 Melbourne VIC 3001



**Check your account balance** or **request more time to pay** at [yvw.com.au/extend](http://yvw.com.au/extend) or call 1300 304 688.

**Amount Due** **\$159.17**

**Amount Paid**

**Date Paid**

**Receipt Number**