

# Account Statement



www.queenslandurbanutilities.com.au

MR ROSS NEVILLE GRAYSON & MRS MELINDA ANN  
PO BOX 368  
BULIMBA QLD 4171

Customer Reference: 10648564

Property Location: 5/13 FIRST AVENUE  
SOMERSET DAM 4312

## ACCOUNT SUMMARY

OPENING BALANCE (\$)	TOTAL CREDITS (\$)	TOTAL DEBITS (\$)	CLOSING BALANCE (\$)
328.97	412.36	410.28	326.89

### Details of your Account

Statement Period 01 Jul 2017 To 21 Aug 2018

Date	Description of Transaction	Debit (\$)	Credit (\$)	Balance (\$)
01 Jul 2017	Opening Balance			328.97
06 Jul 2017	Interest	1.39		330.36
21 Jul 2017	Interest	1.39		331.75
10 Aug 2017	WATER ACCESS CHARGE	80.61		412.36
26 Sep 2017	DOMESTIC PAYMENT FILE RECEIPT		412.36	0.00
10 Nov 2017	WATER ACCESS CHARGE	80.61		80.61
30 Dec 2017	Interest	0.34		80.95
16 Jan 2018	Interest	0.34		81.29
31 Jan 2018	Interest	0.34		81.63
12 Feb 2018	WATER ACCESS CHARGE	80.61		162.24
04 Apr 2018	Interest	0.68		162.92
19 Apr 2018	Interest	0.69		163.61
15 May 2018	WATER ACCESS CHARGE	80.61		244.22
04 Jul 2018	Interest	1.03		245.25
19 Jul 2018	Interest	1.03		246.28
09 Aug 2018	WATER ACCESS CHARGE	80.61		326.89
09 Aug 2018	Closing Balance			326.89

Please check all transactions carefully and contact us in the event of any discrepancies.



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## Your Meter Readings

Statement Period 01 Jul 2017 To 21 Aug 2018

Meter	Serial	Reading Date	Days	Reading	Consumptio	ADC*
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Please check all transactions carefully and contact us in the event of any discrepancies.



## William Kelly

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**From:** Rick Harrison <Rick\_Harrison@transcale.com>  
**Sent:** Tuesday, 21 August 2018 1:29 PM  
**To:** William Kelly  
**Subject:** Grayson Super... Queensland Urban Utilities Account 10648564  
**Attachments:** 10648564 bill 35.pdf; SOA 10648564.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Bill, cleared up the address issues and paid them today. Statement also attached. cheers

**Rick Harrison**

**Operations Manager**

**M** +61 418 885 754

**P** +61 7 3395 8997

**F** +61 7 3899 8696

**A** C/238 Lytton Road, Morningside 4170, QLD

**W** [www.transcale.com](http://www.transcale.com)



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**From:** customerservice [mailto:UrbanUtilities.CustomerService@urbanutilities.com.au]  
**Sent:** Tuesday, 21 August 2018 11:39 AM  
**To:** Accounts  
**Subject:** Queensland Urban Utilities Account 10648564

Dear Rick

**Customer Reference Number: 10648564**  
**For the property at 5/13 First Avenue Somerset Dam 4312**

Thank you for your enquiry regarding the above water and sewerage account.

Please find attached a copy of the Queensland Urban Utilities Water and Sewerage bill as requested.

If you have any further enquiries please call us on 13 26 57 between 7am - 7pm, Monday to Friday or email us at [customerservice@urbanutilities.com.au](mailto:customerservice@urbanutilities.com.au)

Kind regards

**Tyler G**  
Contact Centre Agent  
Customer & Community

T 13 26 57 | F 07 3855 6099  
E [customerservice@urbanutilities.com.au](mailto:customerservice@urbanutilities.com.au)  
[www.urbanutilities.com.au](http://www.urbanutilities.com.au)