

**Water and Sewerage
Quarterly Account**



UR_17215A_169_0001021_0001021_0002041 039
MR ROSS NEVILLE GRAYSON & MRS
MELINDA ANN GRAYSON
PO BOX 1352
MT OMMANEY QLD 4074

Property Location: 5
13 FIRST AVENUE
SOMERSET DAM 4312

Customer reference number	10 1064 8564 0000 1
Bill number	1064 8564 24
Date issued	10/08/2017
Total due	\$412.36
Current charges due date	09/09/2017
Your Water Consumption	
Water Consumption (kL)	0
Days Charged	0
Average daily water consumption (litres)	
Current Period	
Same Period Last Year	

*Paid Bpay
and changed billing
address 25/9/17
Grayson
Super A/c*

Account Summary Period 01/07/2017 - 30/09/2017

Your Last Account

Amount Billed **\$80.61**

Your Current Account

Interest **\$8.98**
Overdue Balance **\$322.77**
Current Charges **\$80.61**

Total Due **\$412.36**

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.

Water and sewerage charges for 2017/18 apply from 1 July 2017.

To find out more, visit urbanutilities.com.au/pricing

M0717

Payment options



Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au



Internet
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard

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By phone
Call 1300 123 141 to pay your account using your MasterCard or Visa credit card.



Mail
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniiip® mobile app, create your account and scan the circular QR code over the page to pay. Sniiip payments can be used with Visa and MasterCard credit and debit cards and will incur a 0.39% surcharge. Sniiip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

Your Meter Readings

Serial Number	Previous Date Current Date	Previous Read Current Read	Consumption (kilolitres)	Comment
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Your Account In Detail

5, 13 First Avenue

Charge Description	Chargeable Units	Unit Cost	Net
Total water used in 0 days was 0 kilolitres (1 kL = 1,000 litres)			
Distributor-Retailer Price (Distribution and Retail Charges)			
Fixed Access Charges Period 01/07/2017 - 30/09/2017			
Water Access Charge			\$80.61
Total Distribution and Retail Charges			\$80.61
Total Current Charges			\$80.61



Need help understanding your account? Visit www.urbanutilities.com.au/acounthelp

For general enquiries call **13 26 57** (7am-7pm weekdays)

To report a fault or emergency call **13 23 64** (24/7)

Changing your postal address

Visit www.urbanutilities.com.au/address or call **13 26 57** (7am-7pm weekdays).

Credit card payment fee

Payment by credit card will incur a 0.39% surcharge. We accept Mastercard or Visa credit cards.



Contact your participating financial institution and register to receive your future Water and Sewerage Accounts electronically. For more information go to www.bpay.com.au

Privacy policy

For information on our privacy policy visit www.urbanutilities.com.au/privacy

Interpreter service 13 14 50

当您需要口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

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Pay using your smartphone

Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: MR ROSS NEVILLE GRAYSON
& MRS MELINDA ANN GRAYSON



Biller Code: 112144
Ref: 10 1064 8564 0000 1



BPAY* this payment via Internet or phone banking.
BPAY View* - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au

Commonwealth Bank

Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date
Cash
Cheques

Current charges due date

09/09/2017



*4001 101064856400001



Teller Stamp
& initials

For Credit Queensland Urban Utilities

Trans Code

User ID

Customer Reference No.

Total Due

831

066840

101064856400001

\$

412 . 36

+757+