



Account Number 06 7167 30212850

Statement Period 26 Jul 2021 - 26 Jan 2022

Closing Balance \$1,132.77 CR

Enquiries 13 1998
 (24 hours a day, 7 days a week)



007

MS CONNIE CHING YIN HANSEN
 43 KOOLA AVE
 EAST KILLARA NSW 2071

Direct Investment Account

If this account has an attached overdraft limit or facility and we send you a statement every 4 or 6 months, we will update your statement preference to every 3 months as part of changes made to the new Banking Code of Practice from 1 July 2019.

The Commonwealth Direct Investment Account is the preferred cash account for SMSF customers. You will receive discounted brokerage when you link your CDIA to a CommSec Trading Account, and enjoy the convenience of managing your investments through NetBank and the CommBank app.

Name: MS CONNIE CHING YIN HANSEN + MR JOHN VAL
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Note: Have you checked your statement today? It's easy to find out more information about each of your transactions by logging on to the CommBank App or NetBank. Should you have any questions on fees or see an error please contact us on the details above. Cheque proceeds are available when cleared.

The date of transactions shown here may be different on your other transaction lists (for example, the transaction list that appears on the CommBank app).

Date	Transaction	Debit	Credit	Balance
26 Jul	2021 OPENING BALANCE			\$45,000.00 CR
27 Jul	Transfer from xx6011 NetBank To invest		20,000.00	\$65,000.00 CR
28 Jul	Direct Debit 062934 COMMSEC SECURITI COMMSEC	7,519.47		\$57,480.53 CR
29 Jul	Direct Debit 062934 COMMSEC SECURITI COMMSEC	54,800.36		\$2,680.17 CR
01 Aug	Credit Interest		0.23	\$2,680.40 CR
11 Aug	Direct Debit 062934 COMMSEC SECURITI COMMSEC	1,009.75		\$1,670.65 CR
26 Aug	Transfer from xx6011 NetBank		8,500.00	\$10,170.65 CR
30 Aug	Direct Debit 062934 COMMSEC SECURITI COMMSEC	9,860.24		\$310.41 CR
01 Sep	Credit Interest		0.06	\$310.47 CR
14 Sep	Transfer from xx6011 NetBank		10,000.00	\$10,310.47 CR
15 Sep	Transfer from xx6011 NetBank		10,000.00	\$20,310.47 CR
16 Sep	Direct Debit 062934 COMMSEC SECURITI COMMSEC	9,886.70		\$10,423.77 CR
17 Sep	Direct Debit 062934 COMMSEC SECURITI COMMSEC	9,820.79		\$602.98 CR





Date	Transaction	Debit	Credit	Balance			
21 Sep	Direct Credit 255730 SANTOS LIMITED S00124655463		233.12	\$836.10 CR			
30 Sep	Direct Credit 458106 CSL LTD DIVIDEND AUD21/01130182		30.66	\$866.76 CR			
01 Oct	Credit Interest		0.06	\$866.82 CR			
13 Oct	Direct Credit 208379 NWH FNL DIV 001268188514		265.95	\$1,132.77 CR			
26 Jan 2022	CLOSING BALANCE			\$1,132.77 CR			
Opening balance		-	Total debits	+	Total credits	=	Closing balance
\$45,000.00 CR			\$92,897.31		\$49,030.08		\$1,132.77 CR

Your Credit Interest Rate Summary

Date	Balance	Standard Credit Interest Rate (p.a.)
26 Jan	Less than \$10,000.00	0.00%
	\$10,000.00 and over	0.05%

Note. Interest rates are effective as at the date shown but are subject to change.

Important Information:

We try to get things right the first time – but if we don't, we'll do what we can to fix it. You can fix most problems simply by contacting us. Write to: CBA Group Customer Relations, Reply Paid 41, Sydney NSW 2001 Tell us online: commbank.com.au/support/compliments-and-complaints.html Call: 1800 805 605 (free call)

You can also contact the Australian Financial Complaints Authority, AFCA, an independent external dispute resolution body approved by ASIC - time limits may apply, visit AFCA, afca.org.au, website for more information. Write to: Australian Financial Complaints Authority, GPO Box 3, Melbourne VIC 3001 Email: info@afca.org.au Call: 1800 931 678, free call Monday to Friday 9am– 5pm, AEST

Important Safety Notice: Keeping Your Accounts Safe.

Contact us immediately, anytime, on **13 2221** if you notice any suspicious activity on your account or if you need to report a lost or stolen card.

What to look out for

Other people may make unauthorised transactions on your account by gaining access to your personal information. They commonly gain your personal information by posing as another person or business, or by stealing your passwords. This is usually done by SMS or email phishing, and via telephone scams. This information is then often used to make unauthorised transactions on your accounts.

How can I keep my accounts safe?

Keep your devices, PIN and passwords secure so that nobody can gain access or discover this information.

- Memorise your codes and delete or destroy any record of them.
- If you are waiting for your card in the mail, secure your letterbox at all times.
- Don't tell anyone your passwords or PINs – including family, friends and anyone who claims they are from the bank.
- Don't choose any passwords or PINs which are easily guessed, such as your birthday, name, phone number, or numbers which form a pattern.

Keep your cards and devices safe, take extra care of your online wallets and mobile banking applications.

- Activate and set a PIN on your card as soon as you receive it.
- Regularly check your card is still in your possession.
- Cancel, cut up and securely dispose of any card you no longer use.
- Don't let anyone else register their own thumbprint or other biometrics on your device.
- Don't leave your card unattended when you are in public, including at work.



Has there been an unauthorised transaction on your account?

1. Double check that the transaction was not made by you, or an authorised person on the account.
2. Document the incorrect transaction.
3. Contact the merchant that charged you (most issues can be resolved faster that way).

For more information, visit:

commbank.com.au/support/disputing-a-transaction.html

If the issue is still unresolved, contact us within 30 days of your transaction statement date, and we may be able to exercise our chargeback rights to recover your funds.

Please note: We cannot request a chargeback on BPAY payments because different rules apply (these rules are set out in the ePayments Code).

To find out more about chargebacks, visit:

commbank.com.au/support/faqs/1387.html

Important information: This document is a guideline only. If you don't take reasonable measures to protect your cards and devices, or protect your personal and security information, or prevent others from accessing such information, you may be liable for any unauthorised transactions. Your liability for any losses arising from unauthorised transactions is determined in accordance with the ePayments Code and is set out in your account Terms and Conditions. For a copy visit commbank.com.au. To notify us of any account security issues, simply call 13 2221, 24 hours a day, 7 days a week. HomePath Pty Limited ABN 35 081 986 530 is a wholly owned but non-guaranteed subsidiary of Commonwealth Bank of Australia.