

Owned by the people of WA.

Think climate change.
Be waterwise.



MICHAEL L HUGHES PTY LTD
ATF THE MICHAEL LLOYD HUGES SMSF
22 WATSON RD
BEELIAR WA 6164

ACCOUNT NUMBER 90 10951 38 8
WATER USE PERIOD 60 DAYS
BILL ID 0137
ISSUE DATE 29 MAY 2023

Your bill summary

Here is your latest **water use and service charge account** for the duplex unit at **22b Ellesmere Cct Success Lot 51**.

AMOUNT TO BE DEBITED:
\$225.76

DATE TO BE DEBITED:
14 Jun 2023

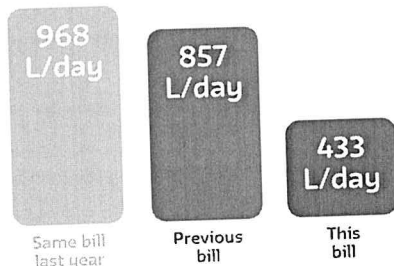
Strata lot 1
Tenant: CJ SARGEANT

Account summary

New charges	Due 14 Jun 2023	\$225.76
Total		\$225.76

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison



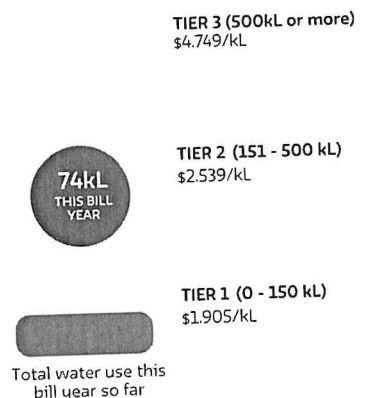
Tell us a bit more about your household to find out how your water use compares to homes like yours. Visit watercorporation.com.au/waterwisestatus

Water use pricing

- You are currently in Tier 1.
- In 76kL you will enter Tier 2.
- You will reset to Tier 1 when your bill year ends in January 2024.

Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)



Important information about your account

- You must notify Water Corporation if the tenant currently claiming the concession on this account no longer lives at this property.

(Continued on next page)

Wind powered water?

We're moving to more renewable power to be net zero by 2035.

Q 'Our water' to learn more.

Meter read details

METER NUMBER	LAST READ DATE	METER READ	THIS READ DATE	METER READ	WATER USE (kL)
BC1603203	27 Mar 2023	1,397	26 May 2023	1,423	26

In this period you used 26kL. Your average daily water use was 433L at \$0.83 per day.

New charges

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
27 Mar 2023 - 26 May 2023	26 kL at \$1.9050	\$49.53
Water use concession		\$23.49CR
Water use charges total		\$26.04
Service charges		
Water 1 May 2023 - 30 Jun 2023	1 residence	\$46.08
Sewerage 1 May 2023 - 30 Jun 2023	Rateable value* of \$15080	\$132.06
Drainage 1 May 2023 - 30 Jun 2023	Minimum charge for 1 residence	\$21.58
Service charges total		\$199.72
Total		\$225.76

GST does not apply.

*The rateable value of your property is its Gross Rental Value (GRV). An objection may be lodged against the GRV within 60 days of the issue date shown on this bill. For more information, visit landgate.wa.gov.au/valuations or call Landgate Customer Service on +61 (0)8 9273 7373. Your charges must still be paid by the due date.


MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN), **ERN: 90109 51388 2810371**. Register at: watercorporation.com.au/register

OUR COMMITMENT TO YOU

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call **13 13 85**. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at watercorporation.com.au

CONTACT US

General enquiries and alternative format bills: **13 13 85**
Faults & emergencies (24/7): **13 13 75**
Interpreter Services: **13 14 50** 
National Relay Service for hearing or speech impaired customers: **13 36 77**

For an explanation of meter readings, bill estimates, meter testing, rates and charges, or to have this bill reviewed visit watercorporation.com.au

FOLLOW US ON



NEED MORE TIME TO PAY?

We're flexible and here to help. Call **13 13 85** or visit watercorporation.com.au/billhelp to find out if you're eligible to extend your due date, sign up for an interest-free payment arrangement or apply for one of our other support programs.



Direct Debit

Visit

watercorporation.com.au/directdebit or call **13 13 85** to set up direct debit.



Credit / Debit Card

Visit watercorporation.com.au or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



Cheque

Send your cheque made payable to 'Water Corporation' with this payment slip to:
WATER CORPORATION
PO BOX 1600, OSBORNE PARK DC,
WA 6916



POST Billpay

Pay in person at any Post Office.



Centrepay

Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers. Call us on **13 13 85** or go to servicesaustralia.gov.au/centrepay for more information and to set up your Centrepay deductions.



Billers Code: 8805
Ref: 90 10951 38 8

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

BPAY View® - View and pay this bill using internet banking. **BPAY View Registration No: 90109 51388 2810371**

22B ELLESMERE CCT

SUCCESS Lot 51

ACCOUNT NUMBER 90 10951 38 8
DEBIT AMOUNT \$225.76
DATE TO BE DEBITED 14 Jun 2023

The amount shown will be debited from your nominated account. If your bank account details have changed, please update them at watercorporation.com.au/myaccount

City of Cockburn CommBank app BPAY 16212 1155198367 Rates 22B

-\$1,658.49

Biller nickname

City of Cockburn

Biller code

0000016212

From

Hughes 062-692 3745 4280

On

Sat 13 Aug 2022, 04:10:26 AM (Syd/Melb Time)

Your description

Rates 22B

Customer reference

1155198367

Receipt number

N281325381105





2022-2023 Certificate of Insurance Home Plus Buildings Renewal



051

15025-0004022-00559

Mr M Hughes and Michael L Hughes Smsf
22 Watson Road
BEELIAR WA 6164

Dear Mr M Hughes and Michael L Hughes Smsf,

Thank you for choosing SGIO. You will find a summary of your policy opposite, including how to renew and when the payment is due.

Next steps:

1. Review the information on the following pages and if you need to make changes call 133 233 or +61 8 6188 4228, access Self Service Centre at sgio.com.au/selfservice or visit an SGIO Office at (No Cash) 46 Colin Street WEST PERTH WA 6005.
2. Please pay by 12 August 2022. If paying in person, take your payment slip on page 3 with you.
3. On full payment, this document becomes your Certificate of Insurance. If you change your cover, we will send you an updated Certificate.

Need to update your details?

Login to your Online Account to review and make changes to your policies, update your details or make a claim.

Sign-in or Register to your Online Account by visiting sgio.com.au/self-service/register

YOUR POLICY SUMMARY

Policy number:	HOM 662 955 105	
Due date:	12 August 2022	
Current policy expires:	11:59pm on 12 August 2022	
Home insured:	22B Ellesmere Circuit, Success WA 6164	
The insured:	Mr M Hughes Michael L Hughes Smsf	
Sum insured:	Buildings:	\$463,050 See over for breakdown.
Basic excess:	\$3,000	See over for all excesses that apply.

YOUR ANNUAL PREMIUM (Includes 12.5% No Claim Bonus, your chosen Options, 10% Loyalty Discount and government charges - see over for full details)

Annual premium:	\$1,009.42
OR	
For an additional \$74.03 p.a. Add Pet cover (Pet lover's pack):	\$1,083.45
Please pay by 12 August 2022 For how to pay, see page 4. To pay monthly, please contact us before this date.	

YOUR LOYALTY DISCOUNT

Loyalty Discount 10%	-\$92.70
Loyalty Years	6
Number of policies	2

Enquiries 133 233
Payments 133 233

Claims 133 233
Visit sgio.com.au

HOM662955105001244

YOUR POLICY DETAILS

The following pages list your Policy details. Please keep this certificate, along with your Home Insurance Buildings and Contents Product Disclosure Statement and Policy Booklet (PDS), and any applicable Supplementary PDS, in a safe place. On full payment these documents will form your Home Insurance Contract. Please review this document including the sum insured to ensure the level of cover is appropriate for you.

Policy number	HOM 662 955 105
Your contract	Valid from 11:59pm, 12 August 2022 to 11:59pm, 12 August 2023

Government charges & Premium comparison

Your premium is based on the possibility of a claim against your policy, and may change if the general cost to protect our customers changes. For information on how your insurance premium is calculated, please contact us to discuss.

To learn more about general premium calculations you may refer to the Insurance Council of Australia website:
<http://understandinsurance.com.au/premiums-explained>

The following amounts are included in your premium. To help you understand how your charges compare to last year, we have included the following comparison.

	Last year's	This year's
Premium before government charges	\$774.28	\$834.22
GST	\$77.44	\$83.43
Stamp duty	\$85.18	\$91.77
Total premium	\$936.90	\$1,009.42

Last year's premium represents the amount you were charged for your insurance policy at the beginning of the last policy term, plus or minus any changes you made throughout the policy term.

EXCESSES

The following excesses apply to your policy. In some cases, an excess does not apply. Check the Premium Excess and Discounts Guide for details.

- a \$3,000 basic excess for each claim

The insured	Mr M Hughes and Michael L Hughes Smsf
Home insured	22B Ellesmere Circuit, Success WA 6164
Year built	Approximately 2000
Construction type	Mainly double brick
Roof type	Mainly terracotta/clay tiles Please advise us if this is incorrect.

Credit provider	
1st Mortgagee	Liberty Finance

The home

- is occupied by the owner who lives in the home
- is used for residential purposes and not used for a business, trade or profession
- is watertight, structurally sound, secure and well maintained
- has 1 storey

Sum insured

Each year we increase your sum insured to take into account rising building costs. Please check that the amount below covers the replacement value of your home. Visit sgio.com.au/calculators for assistance.

Buildings **\$463,050**

Key policy features

- replacement cover for your buildings
- \$20 million liability cover for incidents that happen on the site
- you are covered for flood

You can reduce your premium by choosing a higher basic excess. Contact us for an estimate.





2022-2023 Certificate of Insurance Home Plus Buildings Renewal

Policy number: HOM 662 955 105

Enquiries 133 233
Payments 133 233
Claims 133 233
Visit sgio.com.au
an SGIO office

OPTIONS

Home Plus

We automatically cover you for Accidental Damage and Burn out of electric motors (fusion) of Buildings items

Options you may add

You may be eligible to add these options to your policy. Contact us for an estimate or refer to the PDS, and any applicable Supplementary PDS for more information.

- Pet Lover's Pack

YOUR PREMIUM

Please refer to the Premium Excess and Discounts guide for further information about how we determine your premium and excesses that may be payable at claim time. The following provides a breakdown of how your premium is calculated.

Premium including your chosen options and 12.5% No Claim Bonus	\$926.92
Less 10% Loyalty Discount	\$92.70
Plus Government charges	\$175.20
Total premium	\$1,009.42

INSURANCE HISTORY

Details of insurance and claim history for each insured are listed here.

Mr M Hughes, age 48

In the last 5 years

- had no insurance refused, cancelled, treated as never having operated, or renewal not offered

- had no claim refused

Michael L Hughes Smsf

In the last 5 years

- had no insurance refused, cancelled, treated as never having operated, or renewal not offered
- had no claim refused

Page 3 of 4

PAYMENT SLIP



*782 HOM662955105 260822

Important! Take this payment slip with you when paying in person.

Name:	Mr M Hughes and Michael L Hughes Smsf	
Policy number:	HOM 662 955 105	
Payment amount:	Annual premium:	\$1,009.42
	To add Pet cover (Pet lover's pack):	\$1,083.45
Due date:	12 August 2022	



HOM662955105001244

Receipt ID 03

HOMRNL Issued at 6.54am on 09/07/2022

ADDITIONAL INFORMATION

Insurance Australia Limited ABN 11 000 016 722 AFS
Licence No. 227681 trading as SGIO in Western Australia,
SGIC in South Australia and NRMA Insurance in New South
Wales, the Australian Capital Territory, Queensland and
Tasmania.

Making a claim

If you need to make a claim, please call our dedicated
Claims Team on 133 233. It's available 24 hours a day, 7
days a week, and it may help to have this document with
you when you call.

Proof of loss and ownership

When you make a claim, we may ask you to provide proof
of ownership and value for an item - for example, a
receipt, valuation or photograph. So, make sure you keep
these documents safe.

Transaction confirmation

If you would like confirmation of any transaction made on
your policy, please contact us.

Privacy of your information

Any personal information you provide to us will be
collected, held, used and disclosed in accordance with our
Privacy Policy. Please refer to sgio.com.au to review the
Privacy Policy. You can also ask us to send you a copy by
calling 133 233.

Representatives of Insurance Australia Limited

In addition to our employees, Insurance Australia Limited
has a network of agents (called 'distributors') that we have
authorised to distribute SGIO insurance products on our
behalf.

Our distributors or a related entity receive a fixed hourly
fee for the services they provide. Our distributors'
employees receive a salary and may be eligible for
bonuses based on their sales performance and the quality
of service they provide to you.

Please contact SGIO for further information in relation to
these payments.

For more information or to make a complaint about the
service you receive, please call us on 133 233.



HOW TO PAY



In person - Take this document and pay at an
SGIO Office at (No Cash) 46 Colin Street WEST
PERTH WA 6005, or any Australia Post Office.



By phone - Call 133 233 and have your credit
card ready.



Online - Go to sgio.com.au/payments and have
your credit card ready.



By BPAY® - Contact your financial institution to
arrange payment from your account.

Billers code: 58255 (Insurance Australia Limited)
Reference: 4666 6295 5105



By mail - Detach this payslip and send it with
your cheque or credit card details below to:
SGIO, GPO Box D160, Perth WA 6840

Credit card details

Please select one amount

- annual premium \$1,009.42
 to add Pet cover (Pet lover's pack) \$1,083.45

Mastercard VISA

_____ | _____ | _____ | _____

Expiry ____ / ____ Signature _____



Home Insurance Buildings and Contents Supplementary Product Disclosure Statement

Enquiries 133 233
Payments 133 233
Claims 133 233
Visit sgio.com.au
an SGIO office

The Supplementary Product Disclosure Statement is an update to the Product Disclosure Statement and Policy Booklet (PDS).

Please read it carefully and keep it in a safe place with your PDS.

If you would like another copy of your PDS, please go to sgio.com.au, call 133.233 or visit an SGIO Office.

SPDS Edition 1

This Supplementary Product Disclosure Statement (SPDS) is dated 14 July 2021 and will apply to all **SGIO Home Insurance Product Disclosure Statement and Policy Booklets** version G018226 04/21 (PDS) taken out with a new business effective date on or after 15 July 2021, or with a renewal effective date on or after 16 August 2021.

The information in this SPDS updates the terms contained in the PDS and should be read together with the PDS and any other applicable SPDS.

If you would like another copy of your PDS, please go to sgio.com.au.

Changes to your PDS

Your PDS is amended by the following:

Change 1 - Replacement of the 'How to resolve a complaint or dispute' section

Your PDS is amended by deleting all of the terms in the 'How to resolve a complaint or dispute' section on page 79, and replacing those deleted terms with the following new terms:

How to resolve a complaint or dispute

We will always do our best to provide you the highest level of service but if you are not happy or have a complaint or dispute, here is what you can do.

If you experience a problem or are not satisfied with our products, our services or a decision we have made, let us know so we can help.

Call us on 133 233 or go to our website for more information: sgio.com.au.

We will try to resolve complaints at first contact or shortly thereafter.

If we are not able to resolve your complaint when you contact us or you would prefer not to contact the people who provided your initial service, our Customer Relations team can assist:

Free Call: 1800 045 517

Free Fax: 1800 649 290

Email: Customer.Relations@iag.com.au

Mail: Customer Relations Reply Paid 89824 Sydney NSW 2001 Free post (no stamp required).

Customer Relations will contact you if they require additional information or have reached a decision.

Customer Relations will advise you of the progress of your complaint and the timeframe for a decision in relation to your complaint.

We expect our procedures will deal fairly and promptly with your complaint. If you are unhappy with the decision made by Customer Relations you may wish to seek an external review, such as referring the issue to the Australian Financial Complaints Authority (AFCA). AFCA provides fair and independent financial services complaint resolution that is free to customers. AFCA has authority to hear certain complaints. AFCA will confirm if they can assist you:

Free Call: 1800 931 678

Email: info@afca.org.au

Mail: Australian Financial Complaints Authority GPO Box 3 Melbourne VIC 3001

Visit: www.afca.org.au

Further information about our complaint and dispute resolution process is available by contacting us.

Change 2 - Replacement of the 'General Insurance Code of Practice' section

Your PDS is amended by deleting the terms in the 'General Insurance Code of Practice' section on page 81, and replacing them with the following:

General Insurance Code of Practice

We proudly support the General Insurance Code of Practice (Code). The purpose of the Code is to raise the standards of practice and service in the general insurance industry. The objectives of the Code are:

- to commit us to high standards of service
- to promote better, more-informed relations between us and you
- to maintain and promote trust and confidence in the general insurance industry
- to provide fair and effective mechanisms for resolving complaints you make about us, and
- to promote continuous improvement of the general insurance industry through education and training.





**Home Insurance Buildings and Contents
Supplementary Product Disclosure
Statement** *continued*

Enquiries 133 233
Payments 133 233
Claims 133 233
Visit sgio.com.au
an SGIO office

The Code Governance Committee is an independent body that monitors and enforces insurers' compliance with the Code.

Our commitment to you:

We have adopted and support the Code and are committed to complying with it. Please contact us if you would like more information about the Code or the Code Governance Committee.

This SPDS is issued by
Insurance Australia Limited
ABN 11 000 016 722 AFS Licence No. 227681
trading as SGIO
46 Colin Street West Perth WA 6005





Certificate of Currency / Confirmation of Policy Details

This document confirms the details of the following Home Insurance policy as at 08 September 2022 03:21:10 PM.

Name of insured/s	Mr Michael Hughes, Michael L Hughes Smsf
Type of cover	Home Buildings Plus Insurance Policy
Policy number	HOM662955105
Payment type	Annual
Policy status	Current
Policy dates	Start: 12/08/2022 End: 12/08/2023
Subject of cover	22B Ellesmere Circuit, Success, WA, 6164
Sum Insured	\$463,050 (Buildings)
No Claim Bonus	12.50%
Finance Provider	SECURE FUNDING PTY LTD

This document provides limited details, for more information please call us on 133 233.

This document is confirmation of insurance only as at the date specified above. For full details about your policy, including any options you have chosen please refer to your current Certificate of Insurance and applicable Product Disclosure Statement and Policy Booklet.

Payment submitted



Paid \$1,009.42 to SGIO 58255 4666 6295 5105 INSURANCE AUSTRALIA LIMITED SGIO

Receipt no
N271123213499

From
Hughes
062-692 3745 4280

Ref
466662955105

Description
HOM662955105

On
Mon 11 Jul 2022 at 05:22 PM (Syd/Melb)

Pay faster. Set a default account to pay from and we'll automatically choose it when you make payments.

[Set default account](#)

Share

Receipt

Done

Transfer successful



Amount \$125.00

Receipt no N292030278058

From Complete Access
066-524 1009 0858

To Hughes
062-692 3745 4280

Description John Coles Nursery

Date 20 Sep 2023 01:02 PM
(Syd / Melb time)



Add to Siri

Add to Siri so you can ask Siri to transfer to Hughes



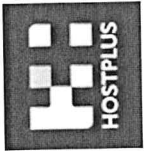
Finance your new car with our low-rate Secured Personal Loan. No need to visit a branch.

Explore and apply

SMSF. 2023-23.

Hi. I have 1 receipt for John Cole's but have made 2 withdrawals. November 2022 and March 2023. I can not find the second receipt for March so I think I have done the same receipt twice. I have put the \$125 back into the Hughes account on 20/09/2023.

Thank you.



30/09/2022 - \$14.80

21/09/2022 - \$4,449.73

CHAT NOW

Transaction Type	
Withdrawal	
Payment period	
-	
Employer	
-\$4,393.57	
Salary Sacrifice	
-	
Member	
-	
Insurance Credit	
-	
Rollover	
-\$56.16	
Spouse	
-	

Third party accounts

[Download](#)

Accounts	Interest earned	Interest charged	TFN withholding tax
Hughes 06 2692 3745 4280	+ \$2.22	-	- TFN not available
SMSF CommSec 06 7167 2906 5558	+ \$0.17	-	- TFN not available
Total	+ \$2.39	\$0.00	\$0.00

Important information

It's your responsibility to report correct information for your tax return. Speak to an accountant if you need advice.

- Accounts not linked to NetBank and/or stopped accounts and some closed accounts are not included
- For joint accounts, the amount shown is the total interest earned or paid on that account
- For joint accounts, both parties need to add a TFN, exemption or ABN as interest may be withheld
- Some accrued interest from this financial year may not yet have been credited or debited to your account
- We don't include interest charged on an overdraft or overdrawn account in this table
- Foreign currency accounts and some loan accounts such as Viridian Line of Credit, Equity Unlock Loan for Seniors, Commonwealth Portfolio Loan (CPL) Business, CPL Premium, CALIA+ or Business Line of Credit accounts aren't included.

[Tools & calculators](#) [Find a branch](#) [Financial assistance](#) [Contact us](#)

[Important information](#) [Privacy](#) [Cookies](#) [Terms of use](#)

© 2023 Commonwealth Bank of Australia ABN 48 123 123 124 AFSL and Australian credit licence 234945

Owned by the
people of WA.

Think climate change.
Be waterwise.



MICHAEL L HUGHES PTY LTD
ATF THE MICHAEL LLOYD HUGES SMSF
22 WATSON RD
BEELIAR WA 6164

ACCOUNT NUMBER 90 10951 38 8
WATER USE PERIOD 62 DAYS
BILL ID 0132
ISSUE DATE 29 JUL 2022

Your bill summary

Here is your latest **water use and service charge account** for the duplex unit at **22b Ellesmere Cct Success Lot 51**.

Strata lot 1
Tenant: CJ SARGEANT

AMOUNT TO BE DEBITED:
\$212.76

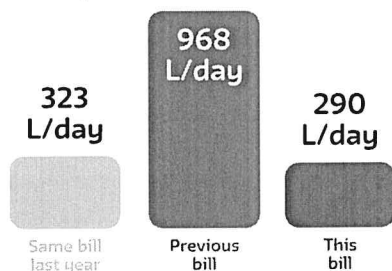
DATE TO BE DEBITED:
15 Aug 2022

Account summary

New charges	Due 15 Aug 2022	\$212.76
Total		\$212.76

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison



Tell us a bit more about your household to find out how your water use compares to homes like yours. Visit watercorporation.com.au/waterwisestatus

Water use pricing

- You are currently in Tier 1.
- In 10kL you will enter Tier 2.
- You will reset to Tier 1 when your bill year ends in January 2023.

Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)

TIER 3 (500kL or more)
\$4.749/kL

TIER 2 (151 - 500 kL)
\$2.539/kL

TIER 1 (0 - 150 kL)
\$1.905/kL

140kL
THIS BILL YEAR

Total water use this bill year so far

Important information about your account

- You must notify Water Corporation if the tenant currently claiming the concession on this account no longer lives at this property.

(Continued on next page)

Sign up for water
supply alerts



By signing up for SMS or email water supply alerts, you'll stay in the know about outages impacting your water supply.

Go to watercorporation.com.au/supplyalerts to get started.

Meter read details

METER NUMBER	LAST READ DATE	METER READ	THIS READ DATE	METER READ	WATER USE (kL)
BC1603203	27 May 2022	1,259	28 Jul 2022	1,277	18

In this period you used 18kL. Your average daily water use was 290L at \$0.54 per day.

New charges

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
27 May 2022 - 28 Jul 2022	18 kL at \$1.8590	\$33.46
Water use concession		\$23.68CR
Water use charges total		\$9.78
Service charges		
Water 1 Jul 2022 - 31 Aug 2022	1 residence	\$46.83
Sewerage 1 Jul 2022 - 31 Aug 2022	Rateable value* of \$15080	\$134.22
Drainage 1 Jul 2022 - 31 Aug 2022	Minimum charge for 1 residence	\$21.93
Service charges total		\$202.98

GST does not apply.

Total **\$212.76**

*The rateable value of your property is its Gross Rental Value (GRV). An objection may be lodged against the GRV within 60 days of the issue date shown on this bill. For more information, visit landgate.wa.gov.au/valuations or call Landgate Customer Service on +61 (0)8 9273 7373. Your charges must still be paid by the due date.


MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN), ERN: **90109 51388 2810371**
Register at:
watercorporation.com.au/register

OUR COMMITMENT TO YOU

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call **13 13 85**. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at watercorporation.com.au

CONTACT US

General enquiries and alternative format bills: **13 13 85**
Faults & emergencies (24/7): **13 13 75**
Interpreter Services: **13 14 50** 
National Relay Service for hearing or speech impaired customers: **13 36 77**

For an explanation of meter readings, bill estimates, meter testing, rates and charges, or to have this bill reviewed visit watercorporation.com.au

FOLLOW US ON



NEED MORE TIME TO PAY?

We're flexible and here to help. Call **13 13 85** or visit watercorporation.com.au/billhelp to find out if you're eligible to extend your due date, sign up for an interest-free payment arrangement or apply for one of our other support programs.



Direct Debit

Visit watercorporation.com.au/directdebit or call **13 13 85** to set up direct debit.



Credit / Debit Card

Visit watercorporation.com.au or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



Cheque

Send your cheque made payable to 'Water Corporation' with this payment slip to:
WATER CORPORATION
PO BOX 1600, OSBORNE PARK DC,
WA 6916



POST Billpay

Pay in person at any Post Office.



CentrePAY

Use CentrePAY to make regular deductions from your Centrelink payment. CentrePAY is a voluntary and easy payment option available to Centrelink customers. Call us on **13 13 85** or go to servicesaustralia.gov.au/centrePAY for more information and to set up your CentrePAY deductions.



Billers Code: 8805
Ref: 90 10951 38 8

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

BPAY View® - View and pay this bill using internet banking. **BPAY View Registration No: 90109 51388 2810371**

**22B ELLESMERE CCT
SUCCESS Lot 51**

ACCOUNT NUMBER 90 10951 38 8
DEBIT AMOUNT \$212.76
DATE TO BE DEBITED 15 Aug 2022

The amount shown will be debited from your nominated account. If your bank account details have changed, please update them at watercorporation.com.au/myaccount

Owned by the
people of WA.

Think climate change.
Be waterwise.



MICHAEL L HUGHES PTY LTD
ATF THE MICHAEL LLOYD HUGES SMSF
22 WATSON RD
BEELIAR WA 6164

ACCOUNT NUMBER 90 10951 38 8
WATER USE PERIOD 62 DAYS
BILL ID 0133
ISSUE DATE 29 SEP 2022

Your bill summary

Here is your latest **water use and service charge account** for the duplex unit at **22b Ellesmere Cct Success Lot 51**.

Strata lot 1
Tenant: CJ SARGEANT

AMOUNT TO BE DEBITED:
\$202.95

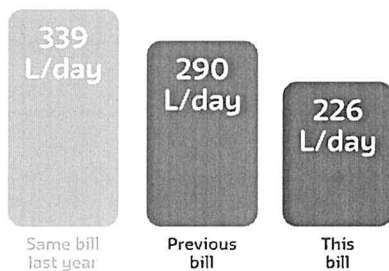
DATE TO BE DEBITED:
17 Oct 2022

Account summary

New charges	Due 17 Oct 2022	\$202.95
Total		\$202.95

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison



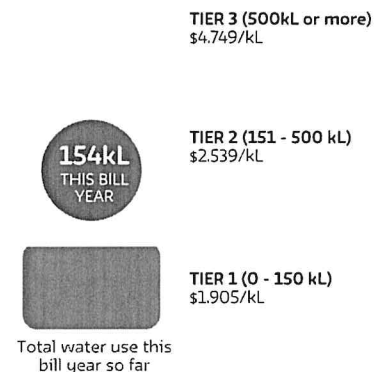
Tell us a bit more about your household to find out how your water use compares to homes like yours. Visit watercorporation.com.au/waterwisestatus

Water use pricing

- You are currently in Tier 2.
- In 346kL you will enter Tier 3.
- You will reset to Tier 1 when your bill year ends in January 2023.

Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)



Important information about your account

- You must notify Water Corporation if the tenant currently claiming the concession on this account no longer lives at this property.

(Continued on next page)

Sign up for water
supply alerts



By signing up for SMS or email water supply alerts, you'll stay in the know about outages impacting your water supply.

Go to watercorporation.com.au/supplyalerts to get started.

Meter read details

METER NUMBER	LAST READ DATE	METER READ	THIS READ DATE	METER READ	WATER USE (kL)
BC1603203	28 Jul 2022	1,277	28 Sep 2022	1,291	14

In this period you used 14kL. Your average daily water use was 226L at \$0.47 per day.

New charges

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
28 Jul 2022 - 28 Sep 2022	10 kL at \$1.9050	\$19.05
	4 kL at \$2.5390	\$10.16
Water use concession		\$25.98CR
Water use charges total		\$3.23
Service charges		
Water		
1 Sep 2022 - 31 Oct 2022	1 residence	\$46.08
Sewerage		
1 Sep 2022 - 31 Oct 2022	Rateable value* of \$15080	\$132.06
Drainage		
1 Sep 2022 - 31 Oct 2022	Minimum charge for 1 residence	\$21.58
Service charges total		\$199.72

GST does not apply.

Total **\$202.95**

*The rateable value of your property is its Gross Rental Value (GRV). An objection may be lodged against the GRV within 60 days of the issue date shown on this bill. For more information, visit landgate.wa.gov.au/valuations or call Landgate Customer Service on +61 (0)8 9273 7373. Your charges must still be paid by the due date.

MANAGE YOUR ACCOUNT ONLINE


Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN). **ERN: 90109 51388 2810371**

Register at:
watercorporation.com.au/register

OUR COMMITMENT TO YOU

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call **13 13 85**. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at watercorporation.com.au

CONTACT US

General enquiries and alternative format bills: **13 13 85**
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 Interpreter Services: **13 14 50** 
 National Relay Service for hearing or speech impaired customers: **13 36 77**

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Direct Debit

Visit watercorporation.com.au/directdebit or call **13 13 85** to set up direct debit.



Credit / Debit Card

Visit watercorporation.com.au or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



Cheque

Send your cheque made payable to 'Water Corporation' with this payment slip to:
 WATER CORPORATION
 PO BOX 1600, OSBORNE PARK DC,
 WA 6916



POST Billpay

Pay in person at any Post Office.



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Billers Code: 8805
 Ref: 90 10951 38 8

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**22B ELLESMERE CCT
 SUCCESS Lot 51**

ACCOUNT NUMBER 90 10951 38 8
DEBIT AMOUNT \$202.95
DATE TO BE DEBITED 17 Oct 2022

The amount shown will be debited from your nominated account. If your bank account details have changed, please update them at watercorporation.com.au/myaccount

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Think climate change.
Be waterwise.



MICHAEL L HUGHES PTY LTD
ATF THE MICHAEL LLOYD HUGES SMSF
22 WATSON RD
BEELIAR WA 6164

ACCOUNT NUMBER 90 10951 38 8
WATER USE PERIOD 58 DAYS
BILL ID 0134
ISSUE DATE 28 NOV 2022

Your bill summary

Here is your latest **water use and service charge account** for the duplex unit at **22b Ellesmere Cct Success Lot 51**.

Strata lot 1
Tenant: CJ SARGEANT

AMOUNT TO BE DEBITED:

\$235.41

DATE TO BE DEBITED:

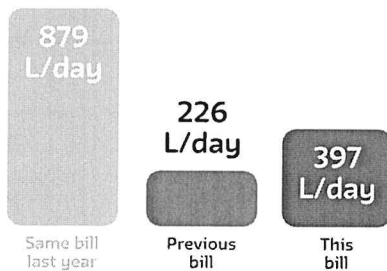
14 Dec 2022

Account summary

New charges	Due 14 Dec 2022	\$235.41
Total		\$235.41

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison



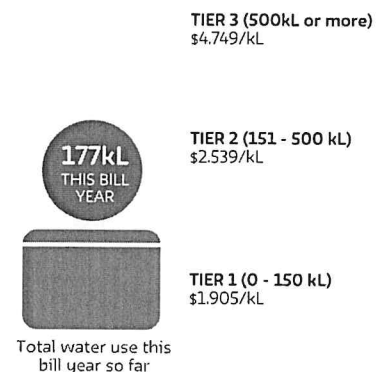
Tell us a bit more about your household to find out how your water use compares to homes like yours. Visit watercorporation.com.au/waterwisestatus

Water use pricing

- You are currently in Tier 2.
- In 323kL you will enter Tier 3.
- You will reset to Tier 1 when your bill year ends in January 2023.

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1,000 litres (L) = 1 kilolitre (kL)



Important information about your account

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(Continued on next page)

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supply alerts



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Meter read details

METER NUMBER	LAST READ DATE	METER READ	THIS READ DATE	METER READ	WATER USE (kL)
BC1603203	28 Sep 2022	1,291	25 Nov 2022	1,314	23

In this period you used 23kL. Your average daily water use was 397L at \$1.01 per day.

New charges

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
28 Sep 2022 - 25 Nov 2022	23 kL at \$2.5390	\$58.40
Water use concession		\$22.71CR
Water use charges total		\$35.69
Service charges		
Water 1 Nov 2022 - 31 Dec 2022	1 residence	\$46.08
Sewerage 1 Nov 2022 - 31 Dec 2022	Rateable value* of \$15080	\$132.06
Drainage 1 Nov 2022 - 31 Dec 2022	Minimum charge for 1 residence	\$21.58
Service charges total		\$199.72
Total		\$235.41

GST does not apply.

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Direct Debit

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Credit / Debit Card

Visit watercorporation.com.au or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



Cheque

Send your cheque made payable to 'Water Corporation' with this payment slip to:
WATER CORPORATION
PO BOX 1600, OSBORNE PARK DC,
WA 6916



POST Billpay

Pay in person at any Post Office.



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Billers Code: 8805
Ref: 90 10951 38 8

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

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22B ELLESMERE CCT
SUCCESS Lot 51

ACCOUNT NUMBER 90 10951 38 8
DEBIT AMOUNT \$235.41
DATE TO BE DEBITED 14 Dec 2022

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MICHAEL L HUGHES PTY LTD
ATF THE MICHAEL LLOYD HUGES SMSF
22 WATSON RD
BEELIAR WA 6164

ACCOUNT NUMBER 90 10951 38 8
WATER USE PERIOD 56 DAYS
BILL ID 0136
ISSUE DATE 28 MAR 2023

Your bill summary

Here is your latest **water use and service charge account** for the duplex unit at **22b Ellesmere Cct Success Lot 51**.

Strata lot 1
Tenant: CJ SARGEANT

AMOUNT TO BE DEBITED:

\$269.24

DATE TO BE DEBITED:

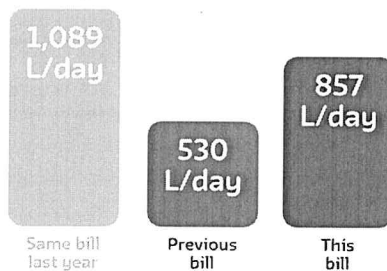
13 Apr 2023

Account summary

New charges	Due 13 Apr 2023	\$269.24
Total		\$269.24

INTEREST: Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at watercorporation.com.au/billhelp

Daily water use comparison



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Water use pricing

- You are currently in Tier 1.
- In 102kL you will enter Tier 2.
- You will reset to Tier 1 when your bill year ends in January 2024.

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1,000 litres (L) = 1 kilolitre (kL)

TIER 3 (500kL or more)
\$4.749/kL

TIER 2 (151 - 500 kL)
\$2.539/kL

TIER 1 (0 - 150 kL)
\$1.905/kL

48kL
THIS BILL
YEAR

Total water use this
bill year so far

Important information about your account

- You must notify Water Corporation if the tenant currently claiming the concession on this account no longer lives at this property.

(Continued on next page)

Wind powered water?

We're moving to more renewable power to be net zero by 2035.

Q 'Our water' to learn more.

Meter read details

METER NUMBER	LAST READ DATE	METER READ	THIS READ DATE	METER READ	WATER USE (kL)
BC1603203	30 Jan 2023	1,349	27 Mar 2023	1,397	48

In this period you used 48kL. Your average daily water use was 857L at \$1.63 per day.

New charges

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
30 Jan 2023 - 27 Mar 2023	48 kL at \$1.9050	\$91.44
Water use concession		\$21.92CR
Water use charges total		\$69.52
Service charges		
Water 1 Mar 2023 - 30 Apr 2023	1 residence	\$46.08
Sewerage 1 Mar 2023 - 30 Apr 2023	Rateable value* of \$15080	\$132.06
Drainage 1 Mar 2023 - 30 Apr 2023	Minimum charge for 1 residence	\$21.58
Service charges total		\$199.72
Total		\$269.24

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Ref: 90 10951 38 8

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22B ELLESMERE CCT
SUCCESS Lot 51

ACCOUNT NUMBER 90 10951 38 8

DEBIT AMOUNT \$269.24

DATE TO BE DEBITED 13 Apr 2023

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