

Customer Service

Adelaide-based Customer Care Centre



1300 SA WATER
(1300 729 283)



customer@saewater.com.au



www.saewater.com.au

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.



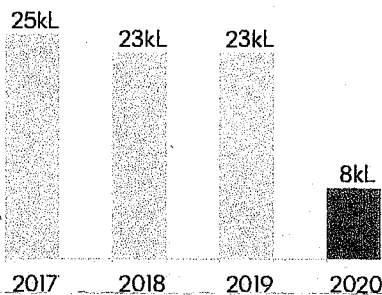
004625 023-3011

V VERDUCI
LVL 1, 186 BARKLY ST
FOOTSCRAY VIC 3011

*Perd,
N102 83681129
e7 28/10/20*

Your group's water use snapshot

Your group's average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit www.saewater.com.au/mybill.



Your average daily cost for this quarter
\$2.35

Total amount due:

\$216.25

Pay by:

30 Oct 20
Your account

Account no. **02 04770 86 7**
Invoice date **07 Oct 20**
Non-residential **U606 88 FROME ST
ADELAIDE LT73 C20415**

Account summary

Previous balance		\$216.25
Amount paid	⊖	\$216.25
New charges	⊕	\$216.25
Current balance	⊖	\$216.25

Fees may apply for late payment.

BRING YOUR OWN BOTTLE

Drinking tap water is one of the best choices you can make for your health, the environment and your wallet.

Scan the QR code to download our BYOB app to find bottle filling stations right across South Australia.



TAP WATER. A BETTER HABIT



Property value

You may object to the valuation referred to in this notice by writing served personally or by post to the Valuer-General within 60 days after the date of service of this notice.

But note:

- (a) If you have previously received a notice or notices under the Water Industry Act 2012 referring to the valuation and informing you of a 60 day objection period, the objection period is 60 days after service of the first such notice;
- (b) You may not object to the valuation if the Valuer-General has already considered an objection by you to that valuation.

The Valuer-General may extend the 60 day objection period where it can be shown there is reasonable cause by a person entitled to make an objection to a valuation.

A written objection to valuation must set out the full and detailed grounds for objection. Objections can be submitted via an online form at sa.gov.au/landservices, or email objection to LsgObjections@sa.gov.au with all valuation enquiries to 1300 653 346.

Customer charter

Read our Standard Customer Contract and Customer Charter at www.sawater.com.au

Change of your address

Change your postal address online via mySAWater or at www.sawater.com.au. If ownership of your property changes, please refer all settlement queries to your conveyancer.

Concessions

Eligible concession card holders or people assessed as being on a low income may be able to claim a remission on water and sewerage rates. Visit sa.gov.au/concessions or call 1800 307 758 to find out more.

Payment assistance

If you are unable to pay your bill by the 'pay by' date, you can request an extension or setup a payment arrangement by calling 1300 SA WATER (1300 729 283) or with mySAWater.

Interpreter service

If you require an interpreter, please call 131 450 and request the language you need.

+Υπηρέστια Διερμηνείας τηλεφωνήστε στο 131 450

Servizio Interpreti: per favore chiama 131 450

दुभाषिया सेवा: कृपया 131 450 पर फ़ोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131 450

传译服务: 请拨打 131 450

لخدمة الترجمة الشفهية: يرجى الإتصال على الرقم 131-450
خدمات ترجمه: خواهشمند است تا با شماره تلفن 131 450 تماس حاصل نمایید

Paying your bill



Bill code: 8888
Ref: 0204770867

Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at bpay.com.au

Paying online

Pay online at www.sawater.com.au/paynow for a range of options. Have your account number and credit card details to hand.

Paying by phone

Call 1300 650 870 to pay by phone using your Visa/Mastercard 24/7.

Water

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

Meter(s)	Previous reading	Current reading	Use
9909010	28 May 20	86867 26 Aug 20	87439 572kL
99030001	28 May 20	66177 26 Aug 20	66311 134kL
Total reading(s)			706kL

Proposed next read between 28 Nov 20 and 04 Dec 20

The water use charge has been applied to the group account.

Charge Type	Period	Water Use	Price	Charge
Supply charge	01 Oct 20 to 31 Dec 20			\$67.85

Total Water



\$67.85

Sewerage

Access charge	01 Oct 20 to 31 Dec 20	Property value: \$560,000 at 26.5 cents per \$1000	\$148.40
The quarterly charge for sewerage services (access to mains network, removal and treatment) is based on the property value as determined by the Valuer-General.			

Total Sewerage



\$148.40

Total



\$216.25

Total GST of this invoice

\$0.00

Payment slip

Total amount due \$216.25

Pay by date 30 Oct 20

Account no. 02 04770 86 7

Invoice date 07 Oct 20



*591 0204770867

For credit: SA Water

Trancode User code Customer ref no.

831 009915 000020477086019



For more payment options, including extensions, visit www.sawater.com.au or call 1300 SA WATER (1300 729 283). ©Registered to BPAY Pty Ltd ABN 69 079 137 518

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