

**Water and Sewerage
Quarterly Account**

QUUC60_A4B/E-1/S-1/I-1/

HENSHAW SUPERANNUATION FUND
C/- ELIZABETH J & MARK
HENSHAW AS TRUSTEES
PO BOX 4220
GUMDALE QLD 4154

Property Location: TINGALPA INDUSTRIAL PARK 22
25 INGLESTON ROAD
TINGALPA 4173

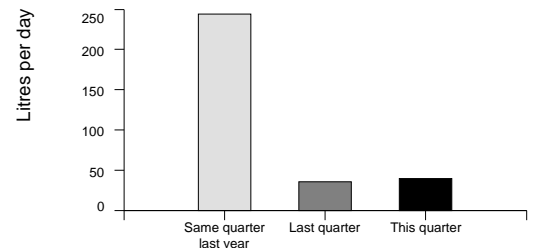
| | |
|---------------------------------|---------------------|
| Customer reference number | 10 1047 5459 0000 2 |
| Bill number | 1047 5459 93 |
| Date issued | 04/03/2021 |
| Total due | \$73.67 |
| Current charges due date | 11/04/2021 |

Your water usage

| | |
|------------------|------|
| Water usage (kL) | 3.96 |
| Days charged | 99 |

Average daily water usage (litres)

| | |
|-----------------------|-----|
| Current period | 40 |
| Same period last year | 245 |



Account Summary Period 02/11/2020 - 08/02/2021

Your Last Account

| | |
|---------------|------------|
| Amount Billed | \$216.20 |
| Amount Paid | \$216.20CR |

Your Current Account

| | |
|-----------------|---------|
| Balance | \$0.00 |
| Current Charges | \$73.67 |

Total Due **\$73.67**

If full payment is not received by the due date, a compounding interest of up to 8.53% per annum will accrue daily on any amount owing.

Updated prices apply from 1 January 2021

Last year, we froze our prices for six months due to COVID-19, so FY21 prices now apply.

Payment options



Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



By phone
Call 1300 123 141 to pay your account using your MasterCard or Visa card®.



Mail
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 02/11/2020 - 08/02/2021 (99 days)

Customer ref. no. 10 1047 5459 0000 2

TINGALPA INDUSTRIAL PARK 22
25 INGLESTON ROAD
TINGALPA 4173

Your meter readings

| Serial Number | Size | Read Date | Reading | Usage | Comment |
|----------------|-----------------------------------|------------|----------|-----------------------------|---------|
| HBP03866 | 032 mm | 02/11/2020 | 3806 | | |
| | | 09/02/2021 | 3850 | 44kL | |
| Boundary Meter | Your share percentage is 3.846153 | | 3.846153 | Your share of usage is 1.69 | |
| HBP03865 | 032 mm | 02/11/2020 | 3687 | | |
| | | 09/02/2021 | 3746 | 59kL | |
| Boundary Meter | Your share percentage is 3.846153 | | 3.846153 | Your share of usage is 2.27 | |

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

| | | |
|---------------------------------|------------------------|--------|
| State Bulk Water Charge 2020/21 | 2.40kL @ \$3.122000/kL | \$7.49 |
| State Bulk Water Charge 2020/21 | 1.56kL @ \$3.122000/kL | \$4.87 |

Urban Utilities distributor-retailer price

The amount we charge per kilolitre to maintain water quality and deliver this to your property.

| | | |
|----------------------|------------------------|----------------|
| Tier 1 usage 2020/21 | 2.40kL @ \$0.793000/kL | \$1.90 |
| Tier 1 usage 2020/21 | 1.56kL @ \$0.818000/kL | \$1.27 |
| Subtotal | | \$15.53 |

Water Services

Urban Utilities water service charge

The amount we charge to maintain the water network.

| | | |
|--|---------|----------------|
| Water service charge 2020/21 | 90 days | \$58.14 |
| This charge is for the period 01/01/2021 to 31/03/2021 | | |
| Subtotal | | \$58.14 |

Water usage \$15.53

Water services \$58.14

Your total charges 02/11/2020 - 08/02/2021 \$73.67



Your usage was 3.96 kilolitres.

That's an average of 40 litres per day.

My bill is lower than usual. Why?

As part of your **Simpler Billing transition***, we're switching services charges from being billed in advance to billed in arrears to align with usage charges. As a result, the below applies to your current bill:

- **For Brisbane non-residential customers:** water usage and water services charges are due, but no sewerage services charges are due.
- **For Ipswich and Scenic Rim non-residential customers:** water usage charges are due, but no services charges are due.

Either way, it's likely lower than usual as we already billed you in advance for services (water and sewerage in Ipswich and Scenic Rim and sewerage in Brisbane) up to **31 March, 2021** on previous bills. Simple!

For more, visit urbanutilities.com.au/simpler

*Excludes customers in Somerset and Lockyer Valley who transitioned to Simpler Billing in 2019.

Interpreter service 13 14 50

当您需要口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

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Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: HENSHAW
SUPERANNUATION FUND



Biller Code: 112144
Ref: 10 1047 5459 0000 2



BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



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Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Cheques

Teller Stamp & Initials

Total Due \$

Current charges due date

For Credit **Urban Utilities**

Trans Code User ID

Customer Reference No.

+757+