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IAN WARD SUPERANNUATION FUND UNIT 4 31 WOLLOMI AVENUE NELSON BAY NSW 2315

Account No	714372815	
Statement	1 (Page 1 of 2)	
Statement Begins	30 June 2020	
Statement Ends	31 December 2020	
Total Credits	\$486.43	
Interest Debits	\$0.00	
Other Debits	\$0.00	
For EFT Payments	please quote:	
BSB 637-000 Account No 714372815		



Cash Management Statement

Date	Transaction	Details	Debit	Credit	Balance
1 Jul 2020	OPENING BA	LANCE			\$4,908.63
7 Aug 2020	Int Trf	from IAN WARD SUPERANNUATION FUND		486.16	5,394.79
30 Sep 2020	Interest	HEAD OFFICE		0.13	5,394.92
31 Dec 2020	Interest	HEAD OFFICE		0.14	5,395.06
31 Dec 2020	CLOSING BAI	LANCE			\$5,395.06



Greater Bank strives to provide excellent service to all its customers however there may be times when you wish to make a complaint about our products or services. To enable you to understand your rights and obligations, we have in place a Dispute Resolution policy.

A complaint can be made by telephone, in person or in writing. A Feedback Form is available from our website and also from any of our branches. If you are unhappy with our response to your complaint in the first instance, you may make a request in writing to have the decision reviewed by our Disputes Committee. Any complaints lodged for review will be dealt with impartially and within the timeframes specified in our Dispute Resolution Policy.

If you do not agree with our Dispute Committee's decision, you can have the matter reviewed by an External Dispute Resolution service; Australian Financial Complaints Authority (AFCA).

Further details of our Dispute Resolution policy are available in our 'Dispute Resolution' guide available from our branches or from our website greater.com.au

CASH MANAGEMENT ACCOUNT

The applicable interest is calculated and credited to your account on the tiered structure below, in accordance with our current Product Disclosure Statement.

Effective from 23-MAR-2020

\$1.00	-	\$19,999.99	0.01% pa
\$20,000.00	-	\$199,999.99	0.01% pa
\$200,000.00	-	\$499,999.99	0.01% pa
\$500,000.00	+	ABOVE	0.01% pa