

CONTACT US

iiNet.net.au/newinvoice
toolbox.iiNet.net.au
Email: accounts@iiNet.net.au
Phone: 13 22 58

iiNet Limited
ABN 48 068 628 937

Date of Issue: 15 FEB 2020
Tax Invoice: 117586337
Customer Number: 224453828

Ms Samara Kelly
suite 7 Toronto Private Hospital 241a Excelsior
Pde
TORONTO NSW 2283

OPENING	+	THIS BILL	=	CLOSING
\$59.56CR		\$59.56		\$0.00

This invoice is for your records only. No payment required.

ACCOUNT SUMMARY**This Bill:**

Credits \$59.56

TOTAL \$59.56

Included GST \$0.91

PREVIOUS BILLED PERIODS

20 Dec		\$70.74
20 Jan		\$69.99
20 Feb	\$0.00	

Please note these totals may consist of more than 1 invoice.

DID YOU KNOW?

Toolbox stores your call history details for each service. You can view for previous and current months and even label who the calls are from!

Check it out under **'My Products'** in the Toolbox menu then select your phone.

**HOW TO PAY****Direct Debit**

Pay your account the easy way!
Call **13 22 58** to arrange automatic payments.

**Pay by Phone**

To make secure payments by phone, please call
13 22 58 then follow the prompts to billing. When
prompted enter the reference number below
Reference:2244538282

Payments made by Amex/Diners are subject to a 3% surcharge

**BPAY**

Use the below numbers to pay your bill online or by
phone with participating banks.

Note: Payments may be delayed up to 4 days

Biller Code:93880

Reference:2244538282

Pay Online

To pay online or arrange automatic debit go to
toolbox.iiNet.net.au



Tool Tips

Your Tasks

Did you know that you can view the tasks for your account in your Toolbox? That's right, you can keep track of what's going on behind the scenes with any tasks that were recently worked on by us. It's just another way we're helping you to be "in the know".

Customer Relationship Agreement

Have you heard? We've made our Customer Relationship Agreement (CRA) easier to understand! If you'd like to find out more about the changes or have a read of our CRA, head to iinet.net.au/about/legal/cra/



Be a Winner

Psst, you know that Toolbox we were talking about? You can also use it to opt in or out of receiving promotional emails from us and our partners. There are some sweet giveaways up for grabs in our monthly newsletter. Log in to your **Toolbox** and select 'My Account'. From there, just hit "edit contact preferences" in the left-hand column to customise your subscriptions.

Your Toolbox username is in your invoice and if you can't remember your password don't worry; we have a **tool** for that!

Questions or Feedback

As always, we'd love to hear from you! If you have any questions or feedback about your invoice, please send to accounts@iinet.net.au



UPGRADE YOUR PLAN

Switch plans at '**My Products**' in Toolbox.



This invoice is for your records only

SERVICE DETAILS



Credits

Refund by Direct Deposit. Account Closure 343426753

\$49.56

Please note: this charge is transferring the credit note on your account to your credit card or bank account.

Admin fee for refund

\$10.00

Credits Total

\$59.56

TOTAL

\$59.56

All charges shown include GST unless otherwise stated. Some items on this invoice may be classified as GST free and will not be included in the GST total.



Any questions?

Have you seen our online Invoice Explainer? This handy interactive tool will help you find your way around your new invoice. It's available at iinet.net.au/newinvoice. If you have any other questions about your invoice or our billing system, you'll find a library of how-to articles, FAQs and much more at iihelp.iinet.net.au.