

**Ms Samara Kelly**  
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**Pde**  
**TORONTO NSW 2283**

<b>OPENING</b>	<b>+</b>	<b>THIS BILL</b>	<b>=</b>	<b>AMOUNT DUE</b>	<b>DUE DATE</b>
<b>\$0.00</b>		<b>\$70.59</b>		<b>\$70.59</b>	<b>20 OCT 2019</b>

**This invoice is for your records only.**

Your nominated credit card or bank account will be debited this amount on or around:  
**20 OCT 2019**

## ACCOUNT SUMMARY

### This Bill:

Internet	\$69.99
Telephony	\$0.60

<b>TOTAL</b>	<b>\$70.59</b>
Included GST	\$6.42

## PREVIOUS BILLED PERIODS

20 Aug		\$69.99
20 Sep		\$69.99
20 Oct		\$70.59

Please note these totals may consist of more than 1 invoice.

## DID YOU KNOW?

Toolbox stores your call history details for each service. You can view for previous and current months and even label who the calls are from!

Check it out under **'My Products'** in the Toolbox menu then select your phone.



### HOW TO PAY



#### Direct Debit

Pay your account the easy way!  
Call **13 22 58** to arrange automatic payments.



#### Pay by Phone

To make secure payments by phone, please call  
**13 22 58** then follow the prompts to billing. When  
prompted enter the reference number below  
**Reference:2244538282**

Payments made by Amex/Diners are subject to a 3% surcharge



#### BPAY

Use the below numbers to pay your bill online or by  
phone with participating banks.

Note: Payments may be delayed up to 4 days

**Biller Code:93880**

**Reference:2244538282**

#### Pay Online

To pay online or arrange automatic debit go to  
**toolbox.iinet.net.au**



# Tool Tips

## Your Tasks

Did you know that you can view the tasks for your account in your Toolbox? That's right, you can keep track of what's going on behind the scenes with any tasks that were recently worked on by us. It's just another way we're helping you to be "in the know".

## Customer Relationship Agreement

Have you heard? We've made our Customer Relationship Agreement (CRA) easier to understand! If you'd like to find out more about the changes or have a read of our CRA, head to [iinet.net.au/about/legal/cra/](http://iinet.net.au/about/legal/cra/)



## Be a Winner

Psst, you know that Toolbox we were talking about? You can also use it to opt in or out of receiving promotional emails from us and our partners. There are some sweet giveaways up for grabs in our monthly newsletter. Log in to your **Toolbox** and select 'My Account'. From there, just hit "edit contact preferences" in the left-hand column to customise your subscriptions.

Your Toolbox username is in your invoice and if you can't remember your password don't worry; we have a **tool** for that!

## Questions or Feedback

As always, we'd love to hear from you! If you have any questions or feedback about your invoice, please send to [accounts@iinet.net.au](mailto:accounts@iinet.net.au)



## UPGRADE YOUR PLAN

Switch plans at '**My Products**' in Toolbox.



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## SERVICE DETAILS



### Internet

#### ADSL

Toolbox Login – User Name: simtersamsuperfund1@iinet.net.au

Annual Charge

\$0.00

Billed period: 20 OCT 2019 – 20 OCT 2020

#### Naked DSL

Naked Liimitless – User Name: samarakelly\_temp@iinet.net.au

Monthly Charge

\$69.99

Billed period: 20 OCT 2019 – 20 NOV 2019

You can login to Toolbox to view the data usage included within your monthly cap at [toolbox.iinet.net.au](http://toolbox.iinet.net.au)

Internet Total

\$69.99



### Telephony

#### VOIP

Netphone – VOIP Number: (02) 4054 9869

Monthly Charge

\$0.00

Billed period: 20 OCT 2019 – 20 NOV 2019

Netphone – VOIP Number: (02) 4054 9869

Call Charges until 04/10/2019

\$0.60

Did you know? Detailed call records are available with the call tracker at [toolbox.iinet.net.au](http://toolbox.iinet.net.au)

Telephony Total

\$0.60

**TOTAL**

**\$70.59**

All charges shown include GST unless otherwise stated. Some items on this invoice may be classified as GST free and will not be included in the GST total.



#### Any questions?

Have you seen our online Invoice Explorer? This handy interactive tool will help you find your way around your new invoice. It's available at [iinet.net.au/newinvoice](http://iinet.net.au/newinvoice). If you have any other questions about your invoice or our billing system, you'll find a library of how-to articles, FAQs and much more at [iihelp.iinet.net.au](http://iihelp.iinet.net.au).