



City West Water™

My account number is

1253 3167 9124

Invoice No. T490743862

Service Address Un 2802e/888 Collins Street Docklands Lot 2802e Plan 723350

Issue Date 25 Aug 2018

Emergencies (24 hours) 132 642

Enquiries (8.30am-5.00pm Mon-Fri) 131 691

Interpreter Service 9313 8989

Payment difficulties 131 691 A number of payment assistance programs are available

Mail Locked Bag 350 Sunshine Vic 3020

ABN 70 066 902 467

citywestwater.com.au



184053-001 000882 (5589)

UNIQUE 888 PROPERTY PTY LTD C/O APEX VICTORIA REAL ESTATE (List 888 Collins) SHOP 2/860 COLLINS STREET DOCKLANDS VIC 3008

AMOUNT DUE \$227.44 PLEASE PAY BY 17 SEP 2018

Account summary

Table with 2 columns: Description and Amount. Rows include PREVIOUS BILL RECEIVED (\$146.66), BALANCE (\$0.00), YOUR USAGE (\$3.24), NETWORK CHARGES (\$121.92), OTHER CHARGES (\$102.28), and PLEASE PAY (\$227.44).

GOLDEN Ticket Make the switch from paper to eBills and you could be a winner! Visit citywestwater.com.au/eBilling to join or find out more #goldenticketsurprise



\*362 125331679124

# Details of charges - Residential

## Previous Bill

Previous bill	\$146.66
Payments Received	
13/06/2018	-\$146.66

**BALANCE FORWARD \$0.00**

## Usage Charges

Meter number	Bill days	Previous Reading	Current Reading	Consumption in kilolitres	Rate \$	Total \$
MAS102710	38	00170	00171	1.00 (meter read date: 09/08/2018)		

## Total Water Consumed

Usage Step 1 (03/07/2018 to 09/08/2018)	1.00	2.4904	\$2.49
<b>Total</b>	<b>1.00</b>	<b>\$2.49</b>	

## Sewage Disposal

	0.90	0.8348	\$0.75
<b>Total</b>			<b>\$0.75</b>

**TOTAL USAGE CHARGES \$3.24**

## Network Charges

Water Network Charge (01/07/2018 to 30/09/2018)	\$57.79
Sewerage Network Charge (01/07/2018 to 30/09/2018)	\$64.13

**TOTAL NETWORK CHARGES \$121.92**

## Other Charges

	Net annual value (NAV) <sup>^</sup>	Rate in NAV \$	Minimum	Charge \$
Waterways & Drainage Charge (01/07/2018 to 30/09/2018)				\$25.18
Annual Parks Charge <sup>^</sup> (for the year ending June next)	\$16,380	0.004600	\$77.10	\$77.10

<sup>^</sup>The NAV is based on 1990 dollar equivalents

**TOTAL OTHER AUTHORITIES' CHARGES \$102.28**

**FINAL TOTAL, PLEASE PAY THIS AMOUNT \$227.44**

## Bill payment and Concession Information

Are you eligible for a concession on your account?

If you hold a current Health Care, Pension Concession or Gold Card and are not receiving your entitlements, please call us on 131 691 or visit [citywestwater.com.au/concessions](http://citywestwater.com.au/concessions)

Amounts not paid in full may accrue interest.

Until 30 June 2019, the applicable interest rate is 5.0% per annum, which may be applied to any outstanding balance from the due date until the date it is paid.

## Need help paying your bill?

We're committed to providing support to customers facing hardship. We offer hardship and water efficiency programs and support customers to access concessions, utility relief grants and, where appropriate, free financial counselling.

Details of charges **continue next page**

The right of City West Water to proceed for recovery of outstanding charges is not prejudiced by the service of this notice

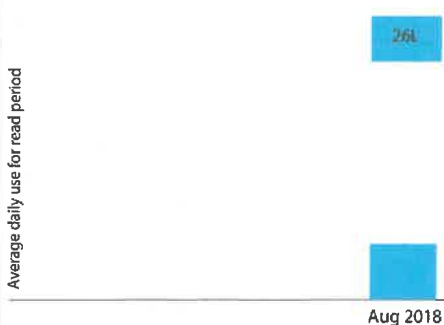
## Our Prices 2018-2019

From 1 July 2018 our prices changed following a review by the Essential Services Commission (ESC), the independent regulator of the water industry. You can view all our prices in detail by visiting [citywestwater.com.au/prices](http://citywestwater.com.au/prices)

## Waterways & Drainage Charge

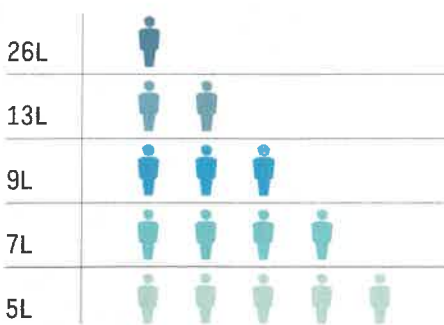
This charge is collected on behalf of Melbourne Water, who use the funds to protect and improve the health of rivers and creeks and to provide regional drainage services including flood protection and flood warning systems.

Your average daily water cost for this bill is \$0.07



## Average daily use per person

To find out average daily use per person, refer to the line which indicates the number of people in your home.



**Direct Debit:** Call 131 691 to request a form or visit [citywestwater.com.au](http://citywestwater.com.au)

**Mail:** Post this slip with your cheque payable to: **City West Water, PO Box 262, Richmond VIC 3121**

**Credit Card:** Call 131 971 or go to [citywestwater.com.au](http://citywestwater.com.au) to pay up to \$10,000 by Visa or Mastercard

**BPAY®:** BPAY this payment via internet or smartphone **BPAY View®** and pay this bill using internet banking

**Post BillPay:** Pay in person at any Post Office or agency or Call 131 816 or go to [www.postbillpay.com.au](http://www.postbillpay.com.au)

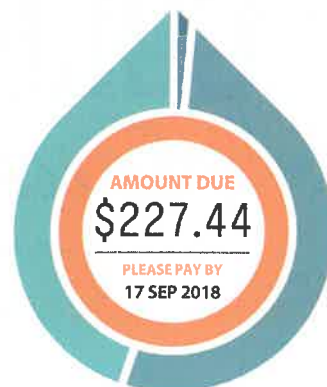
## Payment Assistance

If you're finding it hard to pay your bill, call our City West Water assist team on 131 691 to set up a payment plan or visit [citywestwater.com.au/billhelp](http://citywestwater.com.au/billhelp) for more details.

Bill Code: <b>8789</b>
Reference: <b>1253 3167 9124</b>
Billpay Code: <b>0362</b>
Reference: <b>1253 3167 9124</b>

My account number is

**1253 3167 9124**



**Service Address:** Un 2802e/888 Collins Street Docklands

DATE PAID	AMOUNT PAID	RECEIPT NO
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