



UrbanUtilities

Urban Utilities  
ABN 86 673 835 011

Account Enquiries 13 26 57  
Faults and Emergencies 13 23 64  
www.urbanutilities.com.au

Water and Sewerage  
Quarterly Account

Customer reference number	10 1067 0065 0000 0
Bill number	1067 0065 23
Date issued	20/08/2021
<b>Total due</b>	<b>\$183.70</b>
<b>Current charges due date</b>	<b>20/09/2021</b>



QUUR32\_A4A01/E-6737/S-7974/I-15947/006  
MARSH-MEAD RETIREMENT FUND  
C/- ALAN G MARSH & HEATHER  
MEAD  
AS TRUSTEES  
PO BOX 3267  
WAREEMBA NSW 2046

Property Location: BENDENA TERRACES 30  
18 BENDENA TERRACE  
CARINA HEIGHTS 4152

Your water usage *extra 20.10.21.*  
Water usage (kL) **2**  
Days charged **81**  
Average daily water usage (litres)  
Current period **25**  
Same period last year **529**

Account Summary Period 17/05/2021 - 05/08/2021

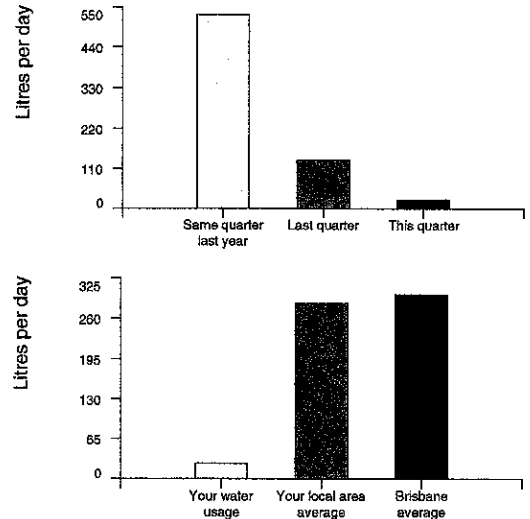
Your Last Account

Amount Billed \$151.02  
Amount Paid \$151.02CR

Your Current Account

Balance \$0.00  
Current Charges \$183.70  
**Total Due \$183.70**

If full payment is not received by the due date, a compounding interest of 8.03% per annum will accrue daily on any amount owing.



**eBills make tax time easy. Cut down on clutter. Make the switch now.**

SCAN ME

Payment options

- Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)
- Telephone and internet banking - BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
BPAY View® View and pay this bill using internet banking. More info: [www.bpay.com.au](http://www.bpay.com.au)  
® Registered to BPAY Pty Ltd ABN 69 079 137 518
- Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.

- By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa card\*.
- Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124
- In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.
- By Mobile** - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards\*. Sniip is not available for iPads or tablets.

**PAID**  
*26.9.21* *CH*

Amount paid **\$183.70.**

Date paid **26.9.21.**

Receipt number **05621.**

BS0120

**YOUR CHARGES for 17/05/2021 - 05/08/2021 (81 days)**

QUUR32\_A4A

Customer ref. no. 10 1067 0065

BENDENA TERRACES 30  
18 BENDENA TERRACE  
CARINA HEIGHTS 4152

**Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ABH02386	17/05/2021	598		
	06/08/2021	600	2kL	

**Water Usage**

**State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	1.11kL @ \$3.122000/kL	Ukes yr. 25.94 kL	\$3.46
State Bulk Water Charge 2021/22	0.89kL @ \$3.231000/kL	19.06 kL	\$2.87

**Urban Utilities distributor-retailer price**

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	1.11kL @ \$0.818000/kL		\$0.90
Tier 1 usage 2021/22	0.89kL @ \$0.818000/kL		\$0.72
<b>Subtotal</b>			<b>\$7.95</b>

**Water Services**

**Urban Utilities water service charge**

The amount we charge to maintain the water network.

Water service charge 2020/21	45 days	\$28.66
This charge is for the period 17/05/2021 to 30/06/2021		
Water service charge 2021/22	36 days	\$22.93
This charge is for the period 01/07/2021 to 05/08/2021		
<b>Subtotal</b>		<b>\$51.59</b>

**Sewerage Services**

**Urban Utilities sewerage service charge**

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	45 days	\$68.98
This charge is for the period 17/05/2021 to 30/06/2021		
Sewerage service charge 2021/22	36 days	\$55.18
This charge is for the period 01/07/2021 to 05/08/2021		
<b>Subtotal</b>		<b>\$124.16</b>

**Water usage**

**\$7.95**

**Water services**

**\$51.59**

**Sewerage services**

**\$124.16**

**Your total charges 17/05/2021 - 05/08/2021**

**\$183.70**



Your usage was 2 kilolitres.

That's an average of 25 litres per day.

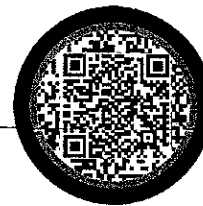
**My bill seems higher than my previous two bills. Why?**

Your current bill may seem higher than your previous two bills, but there's a simple explanation. Your last two bills were likely lower than usual due to our Simpler Billing Initiative. One had no services charges and the other covered a shorter than usual services charges period. Your current bill, by comparison, covers a normal services charges period, so while it may seem higher than your previous two bills, it's likely just a return to a normal total due. Visit [urbanutilities.com.au/simpler](http://urbanutilities.com.au/simpler) for more information.

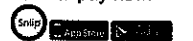
**Interpreter service 13 14 50**

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오  
Cuando necesite un intérprete llame al 13 14 50

© Urban Utilities 2021



Pay using your smartphone  
Download the Snip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



**Water and Sewerage Account**  
In Person / Mail Payment Advice  
Name: MARSH-MEAD  
RETIREMENT FUND



Bill Code: 112144 ✓  
Ref: 10 1067 0065 0000 0



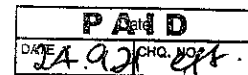
BPAY® this payment via internet or phone banking.  
BPAY View® - View and pay this bill using internet banking.  
To use the QR code, use the reader within your mobile banking app.  
More info: [www.bpay.com.au](http://www.bpay.com.au)



\*4001 101067006500000

**Commonwealth Bank**

Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD



MURRAY PENSION

Cash



Teller Stamp & Initials

Cheques

Current charges due date  
20/09/2021

For Credit **Urban Utilities**  
Trans Code User ID

831 066840

Customer Reference No.

101067006500000

Total Due

\$ 183.70

+757+