



# Final Electricity Account

- Account enquiries and complaints 13 10 46 (7:15am-5:45pm Mon-Fri)
- Faults Ergon Energy 13 22 96 (24 hrs, 7 days)
- Life-threatening emergencies (24 hrs, 7 days) Triple Zero (000) or Ergon Energy 13 16 70
- ergon.com.au/contact

LINDSAY FORD PLASTERERS PTY LTD  
PO BOX 1252  
BUNDABERG QLD 4670

## Account Details

Account Number	34282190
Issue Date	08/01/21
Billing Period (57 days)	10/11/20–06/01/21

## Account Summary

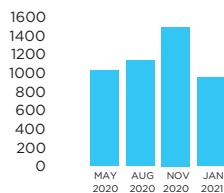
Previous Account	\$456.51
Payments	\$456.51CR
<b>Opening Balance of this Account</b>	<b>\$0.00</b>
Electricity Charges	\$282.29
Other Charges & Credits	\$6.49
<b>Total New Charges</b>	<b>\$288.78</b>
<b>Total Amount Due</b>	<b>\$288.78</b>

**Total Due \$288.78**

**Pay By 29 Jan 21**

## Compare Your Usage

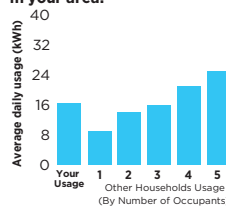
### Total Usage (kWh)



Average daily cost (inc. GST) \$5.07

Average daily usage (kWh)	
This bill	16.53
Same time last year	

### Compare your electricity usage with other households in your area.



Electricity tariff rates, including minimum charges, service fees and conditions of supply, are available at [ergon.com.au](http://ergon.com.au) or by phoning 13 10 46.

Find out how average electricity usage of other households is calculated and ways to save electricity at [energymadeeasy.gov.au](http://energymadeeasy.gov.au)

**COVID-19 Relief**

**\$200** Queensland Government Utility rebate delivered

**\$50** Asset Ownership Dividend to be delivered from September

## Supply Details

National Metering Identifier (NMI)  
3050721178

Premises Address  
U 403, 95 ESPLANADE  
BARGARA QLD 4670

Tariff Class Description  
Standard Asset Customer - Small (< 100 MWh p.a.) - East

## Account Breakdown

METER NUMBER	PREVIOUS READING	CURRENT READING	TARIFF COMPONENT	DAYS	CENTS PER DAY	KWH	CENTS PER KWH (EXC GST)	KW	CENTS PER KW (EXC GST)	GST	TOTAL (INC GST)
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## New Charges

### Electricity Charges

Tariff 11 - Residential Flat Rate (General Domestic) (11/11/20 - 06/01/21)											
30611238	98142	99084	All Consumption			942	21.756			\$20.49	\$225.43
			Service Fee	57	90.676					\$5.17	\$56.86
<b>TOTAL</b>										<b>\$25.66</b>	<b>\$282.29</b>

### Other Charges & Credits

06/01/21	Meter Services Charge									\$0.59	\$6.49
<b>TOTAL</b>										<b>\$0.59</b>	<b>\$6.49</b>

### Payments

20/11/20	Payment Received										\$456.51CR
<b>TOTAL</b>											<b>\$456.51CR</b>

## Other Information

### Concessions and Rebates 13 10 46

We offer an electricity rebate for customers on behalf of the Queensland Government, to assist with the cost of electricity. The rebate is available for eligible pensioners, seniors, health care card holders and asylum seekers. For information please contact us or visit [ergon.com.au/supportprograms](http://ergon.com.au/supportprograms)

### Moving Premises 13 10 46

Call to arrange a final reading and/or a new application before you move. You are responsible for this account and electricity used until a final meter reading is obtained.

### Privacy 13 10 46

Please let us know if you would prefer not to receive any direct marketing material from Ergon Energy. For further information about Ergon Energy's Privacy Policy, please refer to the Privacy & Security Statement at [ergon.com.au](http://ergon.com.au).

### Meter Reading 13 10 46

Safe and convenient access is required. If we have trouble accessing your meter, e.g. a locked gate or dog present, we can only forward an estimated account. If this happens call us to make arrangements for future meter readings.

### Interpreter Service 1300 607 555

Servizi di interpretariato e traduzione  
Dolmetscher- und Übersetzungsdienst  
Mga serbisyo sa pagsasalina-wika  
Tolk- en vertaal diensten

### 通訳・翻訳サービス



Ερμηνευτικές και Μεταφραστικές Υπηρεσίες

### 傳譯與翻譯服務

### National Relay Service

TTY/voice calls 13 36 77  
and Speak & Listen 1300 555 727.

## Payment Options

 <b>Online</b> (Visa or Mastercard) <a href="http://ergon.com.au/bpoint">ergon.com.au/bpoint</a> Ref: 34282190	 <b>Biller Code:</b> 1552 <b>Ref:</b> 342821904 <b>Telephone &amp; Internet Banking - BPAY®</b> Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: <a href="http://www.bpay.com.au">www.bpay.com.au</a>	<b>Account Number</b> 34282190 <b>Due</b> \$288.78 <b>Pay By</b> 29 Jan 21
 <b>Direct Debit</b> Call 13 10 46 to organise.		
 <b>Phone Pay</b> (Visa or Mastercard) Call 1300 363 214 Ref: 34282190	<b>Australia Post*468 34282190 1</b>	If you are having difficulty paying this account, talk to us before the pay by date about payment options on 13 10 46.
 <b>By Mail</b> Post this slip with cheque/ Australia Post money order payable to 'Ergon Energy Retail' to <b>PO Box 959, Parramatta NSW 2124.</b>		
<b>EFT Electronics Funds Transfer</b> Call 13 10 46 to organise.	 <b>Biller Code:</b> 0468 <b>Ref:</b> 34282190	CBA 831 65328 34282190 4  *468 34282190 1
 <b>In Person</b> At any Post Office, or authorised agency.		

&lt;0000028878&gt;

&lt;065328&gt;

&lt;000000342821904&gt;



LINDSAY FORD PLASTERERS PTY LTD  
PO BOX 1252  
BUNDABERG QLD 4670

## Payment Reminder

Dear Customer

We noticed you've missed your latest bill payment, so as a courtesy, we have extended the due date for payment of your account to **14 September 2020**.

While the full amount is now overdue, we can set up payment instalments that suit your individual circumstances.

If we need to send you a reminder notice for payment of your next bill, you would no longer receive payment reminders prior to disconnection warnings on future bills.

This means you could be at risk of disconnection, without receiving another payment reminder.

You would need to pay three bills in a row by the due date to return to normal.

If you are experiencing financial hardship, we are able to work with you and support you through this time.

Our Customer Assist program can offer you long term support. For more information visit [ergon.com.au/customerassist](http://ergon.com.au/customerassist)

You may also be eligible for the Government Electricity rebate if you are a pensioner, senior, health care card holder or asylum seeker.

The Home Energy Emergency Assistance Scheme may also be available if you are experiencing extenuating circumstances impacting your ability to pay this bill.

Please contact us to discuss how we can best support you.

For help, call us on **13 10 46** from 7.15am to 5.45pm Monday to Friday or visit [ergon.com.au/contact](http://ergon.com.au/contact)

Regards

**The Retail Operations Team**

**Account enquiries and complaints 13 10 46**  
(7:15am-5:45pm Mon-Fri)

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### Account Details

<b>Account Number</b>	<b>34282190</b>
<b>Issue Date</b>	07/09/20
<b>Security Deposit Held</b>	NIL

**Total Due** **\$332.15**

**Original Due Date** **2 Sep 20**

**New Due Date** **14 Sep 20**

### Supply Details

**National Metering Identifier (NMI)**  
3050721178

**Premises Address**  
U 403, 95 ESPLANADE  
BARGARA QLD 4670

**Tariff Class Description**  
Standard Asset Customer - Small (<  
100 MWh p.a.) - East

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Ερμηνευτικές και Μεταφραστικές Υπηρεσίες  
傳譯與翻譯服務

### National Relay Service

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and Speak & Listen 1300 555 727.

## Payment Options



**Online** (Visa or Mastercard)  
[ergon.com.au/bpoint](http://ergon.com.au/bpoint) Ref: 34282190



**Direct Debit**  
Call 13 10 46 to organise.



**Phone Pay** (Visa or Mastercard)  
Call 1300 363 214 Ref: 34282190



**By Mail** Post this slip with cheque/  
Australia Post money order payable to  
'Ergon Energy Retail' to  
**PO Box 959, Parramatta NSW 2124.**



**EFT Electronics Funds Transfer**  
Call 13 10 46 to organise.



**In Person**  
At any Post Office, or authorised agency.



**Bill**er Code: 1552  
Ref: 342821904

### Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Australia Post\*468 34282190 1



**Bill**er Code: 0468  
Ref: 34282190

**Account Number** 34282190

**Due** \$332.15

**Pay By** 14 Sep 2020

If you are having difficulty paying this account, talk to us before the pay by date about payment options on 13 10 46.

CBA 831 65328 34282190 4



\*468 34282190 1

<0000033215>

<065328>

<000000342821904>

## Jody Blake

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**From:** Alison Ford <alison.ford1953@outlook.com>  
**Sent:** Wednesday, 6 April 2022 10:54 AM  
**To:** Jody Blake  
**Cc:** ford.rotary@outlook.com  
**Subject:** Account November 2020 \$456.51  
**Attachments:** NetBank - Accounts Ergon November 2020.html

Hi Jody

Fri 20 Nov 2020

ERGON ENERGY QLD P/L NetBank BPAY 1552 342821904 Elect Ac AugNov20  
Details for ERGON ENERGY QLD P/L NetBank BPAY 1552 342821904 Elect Ac AugNov20  
-\$456.51-456.51

Please find attached 3<sup>rd</sup> account payment details I cannot find the original account we had a computer crash around this time and had to try to get information transferred to new computer, I have sent the other 2 original accounts to you

Please let me know that you have received them as we are in a very low internet coverage area.

Kind Regards

Alison

Alison Ford  
Po Box 1252  
Bundaberg 4670  
M. +61417988192  
E. alison.ford1953@outlook.com

# Transaction History

Super Chq AcBSB 0 6 4 dash 4 0 3, account number 0 0 1 1, 8 6 1 8064-403 0011 8618

Choose account

TransactionsStatementsAccount settingsInvoicing

## Transactions

### Last 30 Days

\$2,001.602,001.60 dollars In

\$2,001.602,001.60 dollars In

\$0.000.00 dollars Out

\$0.000.00 dollars Out

### Account Summary

- Available\$7,131.487,131.48 dollars
- Pending\$0.000.00 dollars
- Balance\$7,131.487,131.48 dollars

[Pay or transfer](#)

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## Transaction List

**ERGON ENERGY QLD P/L NetBank**

**BPAY 1552 342821904 Elect Ac AugNov20**

-\$456.51-456.51 dollars

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Biller nickname

Ergon Manta

Biller nickname Ergon Manta

Biller code

0000001552

Biller code 0000001552

From

Super Chq Ac BSB 0 6 4 dash 4 0 3, account number 0 0 1 1, 8 6 1 8064-403 0011 8618

From Super Chq Ac BSB 0 6 4 dash 4 0 3, account number 0 0 1 1, 8 6 1 8064-403 0011 8618

On

Fri 20 Nov 2020, 10:20:14 AM (Syd/Melb Time)

On Fri 20 Nov 2020, 10:20:14 AM (Syd/Melb Time)

Your description

Elect Ac AugNov20

Your description Elect Ac AugNov20

Customer reference

342821904

Customer reference 342821904

Receipt number

N112008906438

Receipt number N112008906438