

# **Water Use and Service Charge Account**

8 January 2021 Issue date

Bill ID 0181

**HOLLETT & LAWRANCE FIRST NATIONAL** 

PO BOX 94

NORTHAM WA 6401

**Account number** 90 07903 55 3

Please pay \$256.61

Payment due by 25 Jan 2021

## Account for HOUSE AT 121 CHIDLOW ST NORTHAM LOT 175

Owner: R & HM HARTMAN & RW & UJ REYNOLDS

CUSTOMER REFERENCE - 000000439

## Daily water use comparison

1250 -1000 -750 -500 -250 -Litres (L)

175 L/day

This period

193 L/day 525 L/day Previous period This period last year

# Your account summary (GST does not apply to this account)

Description		Amount
Current charges due 25 January 2021		\$256.61
	Total	\$256.61

Turn over for important information

If you're having difficulty paying, you can set up an interest-free payment arrangement. Interest is charged on overdue amounts @ 11.33% p.a. For more information, visit watercorporation.com.au/financialassistance

# Payment slip

#### **Enquiries?**

Need your account in an alternative format?

Please call us on 13 13 85.

## **Concession Application**

If you have a valid Concession Card and are the owner and occupier of this property, call 1300 659 951 or go to watercorporation.com.au/concessions to apply.

Need more time to pay?

Visit watercorporation.com.au/financialassistance or call 1300 659 752.

Interpreter Services 13 14 50

Hearing or speech impaired?

Phone us via the National Relay Service on 133 677.

Website: watercorporation.com.au/contact Faults and Emergencies: (24/7) 13 13 75

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### Meter reading details

Meter number	This reading		Last read	Last reading	
BC1454150	7 Jan 2021	1252	5 Nov 2020	1241	11

Total water used in 63 days was 11 kilolitres (11000 litres)

## How your water use charges have been calculated

Water use 11 kL at \$1.8270 \$20.10

# Water use charges

\$20.10

YOUR NEXT USAGE PRICED AT				
next 116 kL	\$1.8270/kL			
next 150 kL	\$2.4340/kL			
next 250 kL	\$5.4020/kL			
over 516 kL	\$9.2890/kL			

Your average daily use was 175 Litres at \$0.32 per day. The meter reading year ends in July 2021 and you revert to the lowest tariff.

## How your service charges have been calculated

Water residential 1 Jan 2021 to 28 Feb 2021

Service charge for 1 residence \$42.73

Sewerage residential 1 Jan 2021 to 28 Feb 2021

Your sewerage charges have been limited. Based on the rateable \$193.78

value of \$12220 your charges would have been \$238.48

Service charges \$236.51 Total charges \$256.61

The rateable value of your property is its Gross Rental Value (GRV). An objection may be lodged against the GRV within 60 days of the date of issue shown on this bill. For information, visit landgate.wa.gov.au/valuations or call Landgate Customer Service on +61 (0)8 9273 7373. Your charges must still be paid by the due date.

To arrange to have your meter tested following a review, or to request a meter reading outside of your normal cycle, please contact us. Please note that a fee will apply. If your reading has been estimated you can contact us to have it reviewed. For more information, visit watercorporation.com.au.

#### Information

## **OUR COMMITMENT TO YOU**

We are committed to resolving issues as quickly as possible. If you wish to make a complaint or request a review of your bill, visit watercorporation.com.au/contact, or call 13 13 85. If you are not satisfied with the resolution, you may contact the Energy and Water Ombudsman on 1800 754 004. For information on our commitments to you, and your responsibilities, visit watercorporation.com.au

## Ways to pay your account



#### Direct Debit

Set up automatic payments from your bank account or credit card by visiting watercorporation.com.au or calling 13 13 85.



# **Credit/Debit Card**

Pay as you go by visiting watercorporation.com.au or calling 1300 366 067. Transaction fees may apply. GST is included if applicable.



#### Mail

Send your cheque made payable to

'Water Corporation' with this payment slip to:

WATER CORPORATION

PO BOX 1600, OSBORNE PARK DC, WA 6916

#### **BPAY**®

Contact your bank or financial institution to arrange payment.

Biller Code: 8805 Ref: 90 07903 55 3



#### Centrepay

Use Centrepay to make regular deductions from your Centrelink payment. Centrepay is a voluntary and easy payment option available to Centrelink customers.

Call us on 13 13 85 or go to

humanservices.gov.au/centrepay for more information and to set up your Centrepay deductions.

## **BPAY View**®

Receive, view and pay this bill using internet banking. BPAY View Registration No - 9007903553871749

### **POST Billpay**

Pay in person at any Post Office.

#### Manage your account online

Register at watercorporation.com.au/register using your Electronic Reference Number (ERN).

ERN: 90079 03553 871749





