



UrbanUtilities

Urban Utilities  
ABN 86 673 835 011

Account Enquiries 13 26 57  
Faults and Emergencies 13 23 64  
www.urbanutilities.com.au

Water and Sewerage  
Quarterly Account



QUUR66\_A4A01/E-4514/S-4515/I-9029/005  
DRAGONSEGG FINANCE PTY LTD  
C/- OXLEY PROPERTY TRUST  
12 POWELL PL  
CHERRYBROOK NSW 2126

Property Location: 9

86 JUTLAND STREET  
OXLEY 4075

Customer reference number 10 1078 7866 0000 1

Bill number 1078 7866 19

Date issued 01/03/2022

Total due \$430.43

Current charges due date 31/03/2022

Your water usage

Water usage (kL) 54  
Days charged 96

Average daily water usage (litres)

Current period 563  
Same period last year 440

Account Summary Period 03/11/2021 - 06/02/2022

Your Last Account

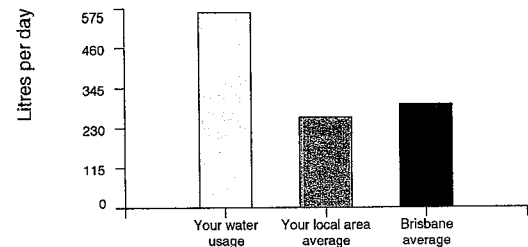
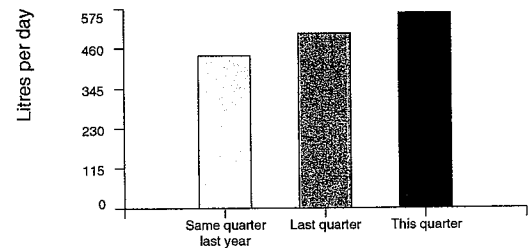
Amount Billed \$410.01  
Amount Paid \$410.01CR

Your Current Account

Balance \$0.00  
Current Charges \$430.43

Total Due \$430.43

If full payment is not received by the due date, a compounding interest of 8.03% per annum will accrue daily on any amount owing.



MAKE THIS YEAR H2O-22

Scan the QR code to find out how you can make H2O-22 the year you become more mindful of water use.



Payment options



**Direct debit**  
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Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
BPAY View® View and pay this bill using internet banking.  
More info: [www.bpay.com.au](http://www.bpay.com.au)  
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**Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



**By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa card\*.



**Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



**In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



**By Mobile** - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards\*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number


# YOUR CHARGES for 03/11/2021 - 06/02/2022 (96 days)

Customer ref. no. 10 1078 7866 0000 1

## Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABG1547635	03/11/2021	809		
	07/02/2022	863	54kL	

9  
86 JUTLAND STREET  
OXLEY 4075

 Your usage was 54 kilolitres.

That's an average of 562 litres per day.

## Water Usage

### State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 54kL @ \$3.231000/kL \$174.47  
2021/22

### Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2021/22 54kL @ \$0.838000/kL \$45.25

**Subtotal \$219.72**

## Water Services

### Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2021/22 96 days \$62.20

**Subtotal \$62.20**

## Sewerage Services

### Urban Utilities sewerage service charge

Sewerage service charge 2021/22 96 days \$148.51

**Subtotal \$148.51**

**Water usage \$219.72**

**Water services \$62.20**

**Sewerage services \$148.51**

**Your total charges 03/11/2021 - 06/02/2022 \$430.43**

## HOW CAN I BECOME MORE MINDFUL OF WATER IN H2O-22?

Don't worry, it's actually really simple. All you have to do is pay a little more attention to your everyday actions.

- When you're next at the sink, turn off the tap when brushing your teeth or washing dishes.
- Give your indoor plants a drink with leftover water from your water bottle.
- Mulch your garden and lock in valuable moisture.

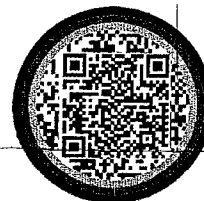
So, make H2O-22 the year you think more about our precious resource and use less where you can.



SCAN ME

## INTERPRETER SERVICE 13 14 50

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통역사가 필요하시면 13 14 50 으로 연락하십시오.  
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**Water and Sewerage Account**  
In Person / Mail Payment Advice  
Name: DRAGONSEGG FINANCE  
PTY LTD



Billers Code: 112144  
Ref: 10 1078 7866 0000 1



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BPAY View® - View and pay this bill using internet banking.  
To use the QR code, use the reader within your mobile banking app.  
More info: www.bpsy.com.au

**Commonwealth Bank**  **Credit**  
Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD

Date

Cash

Teller Stamp & Initials

Cheques

Current charges due date  
31/03/2022



\*4001 101078786600001



For Credit **Urban Utilities**

Trans Code 831 User ID 066840 Customer Reference No. 101078786600001

Total Due

\$ 430.43

+757+



UrbanUtilities

Urban Utilities  
ABN 86 673 835 011

Account Enquiries 13 26 5  
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### Water and Sewerage Quarterly Account

PAID



QUUR35\_A4A01/E-12884/S-15932/I-31863/005  
DRAGONSEGG FINANCE PTY LTD  
C/- OXLEY PROPERTY TRUST  
12 POWELL PL  
CHERRYBROOK NSW 2126

Customer reference number	10 1078 7866 0000 1
Bill number	1078 7866 18
Date issued	19/11/2021
<b>Total due</b>	<b>\$410.01</b>
<b>Current charges due date</b>	<b>21/12/2021</b>

Property Location: 9  
86 JUTLAND STREET  
OXLEY 4075

**Your water usage**

Water usage (kL)	49
Days charged	97
<i>Average daily water usage (litres)</i>	
Current period	505
Same period last year	517

### Account Summary Period 29/07/2021 - 02/11/2021

#### Your Last Account

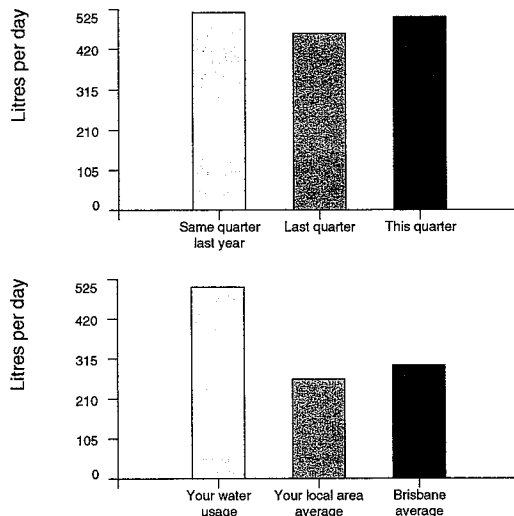
Amount Billed	\$329.03
Amount Paid	\$329.03CR

#### Your Current Account

Balance	\$0.00
Current Charges	\$410.01

**Total Due \$410.01**

*If full payment is not received by the due date, a compounding interest of 8.03% per annum will accrue daily on any amount owing.*



## WATER RESTRICTIONS ARE PART OF OUR PLAN AS OUR DAM LEVELS CONTINUE TO DROP.

Find out more at [urbanutilities.com.au/restrictions](http://urbanutilities.com.au/restrictions)

### Payment options

- Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)
- Telephone and internet banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
**BPAY View®** View and pay this bill using internet banking. More info: [www.bpay.com.au](http://www.bpay.com.au)  
® Registered to BPAY Pty Ltd ABN 69 079 137 518
- Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
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- Mail**  
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- In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.
- By Mobile** - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards®. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

**YOUR CHARGES for 29/07/2021 - 02/11/2021 (97 days)**

Customer ref. no. 10 1078 7866 0000 1

**Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ABG1547635	29/07/2021	760		
	03/11/2021	809	49kL	

**Water Usage**

**State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2021/22	32.33kL @ \$3.231000/kL	\$104.45
State Bulk Water Charge 2021/22	16.67kL @ \$3.231000/kL	\$53.86

**Urban Utilities distributor-retailer price**

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2021/22	32.33kL @ \$0.818000/kL	\$26.44
Tier 1 usage 2021/22	16.67kL @ \$0.838000/kL	\$13.96
<b>Subtotal</b>		<b>\$198.71</b>

**Water Services**

**Urban Utilities water service charge**

The amount we charge to maintain the water network.

Water service charge 2021/22	64 days	\$40.76
This charge is for the period 29/07/2021 to 30/09/2021		
Water service charge 2021/22	33 days	\$21.38
This charge is for the period 01/10/2021 to 02/11/2021		
<b>Subtotal</b>		<b>\$62.14</b>

**Sewerage Services**

**Urban Utilities sewerage service charge**

Sewerage service charge 2021/22

Sewerage service charge 2021/22	64 days	\$98.11
This charge is for the period 29/07/2021 to 30/09/2021		
Sewerage service charge 2021/22	33 days	\$51.05
This charge is for the period 01/10/2021 to 02/11/2021		
<b>Subtotal</b>		<b>\$149.16</b>

**Water usage**

**\$198.71**

**Water services**

**\$62.14**

**Sewerage services**

**\$149.16**

**Your total charges 29/07/2021 - 02/11/2021**

**\$410.01**



Your usage was 49 kilolitres.

That's an average of 505 litres per day.

**WATER-SAVVY SUMMER GARDENS**

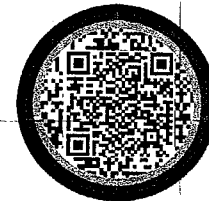
Did you know that reducing outdoor water use is the primary focus of water restrictions.

You can still achieve sustainable green spaces with careful preparation and plant choice.

To learn more, visit [urbanutilities.com.au/savewater](http://urbanutilities.com.au/savewater)

**INTERPRETER SERVICE 13 14 50**

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**Water and Sewerage Account**  
 In Person / Mail Payment Advice  
 Name: DRAGONSEGG FINANCE PTY LTD



Billers Code: 112144  
 Ref: 10 1078 7866 0000 1



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 To use the QR code, use the reader within your mobile banking app.  
 More info: [www.bpay.com.au](http://www.bpay.com.au)



\*4001 101078786600001



**Commonwealth Bank**  
 Commonwealth Bank of Australia  
 ABN 48 123 123 124  
 240 Queen Street, Brisbane, QLD



Current charges due date  
 21/12/2021

For Credit **Urban Utilities**  
 Trans Code User ID

Customer Reference No.

831 066840 101078786600001

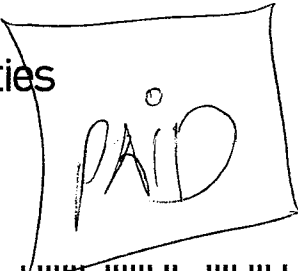
Teller Stamp & Initials

Total Due

\$ 410.01

+757+

**Water and Sewerage  
Quarterly Account**



QUUR39\_A4A01/E-4816/S-5806/I-11611/005  
DRAGONSEGG FINANCE PTY LTD  
C/- OXLEY PROPERTY TRUST  
12 POWELL PL  
CHERRYBROOK NSW 2126

Customer reference number	10 1078 7866 0000 1
Bill number	1078 7866 17
Date issued	12/08/2021
<b>Total due</b>	<b>\$329.03</b>
<b>Current charges due date</b>	<b>12/09/2021</b>

**Property Location: 9**

86 JUTLAND STREET  
OXLEY 4075

**Your water usage**

Water usage (kL) 38  
Days charged 82

**Average daily water usage (litres)**

Current period 463  
Same period last year 500

**Account Summary** Period 08/05/2021 - 28/07/2021

**Your Last Account**

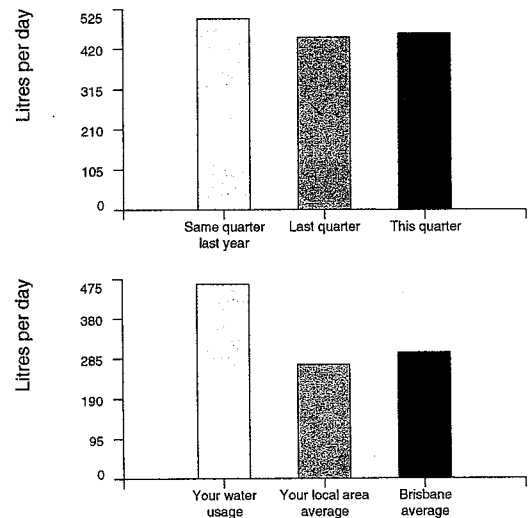
Amount Billed \$245.75  
Amount Paid \$245.75CR

**Your Current Account**

Balance \$0.00  
Current Charges \$329.03

**Total Due \$329.03**

*If full payment is not received by the due date, a compounding interest of 8.03% per annum will accrue daily on any amount owing.*



**eBills make tax time easy. Cut down on clutter. Make the switch now.**



SCAN ME

**Payment options**

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**By Mobile -** Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards\*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

# YOUR CHARGES for 08/05/2021 - 28/07/2021 (82 days)

Customer ref. no. 10 1078 7866 0000 1

## Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABG1547635	08/05/2021	722		
	29/07/2021	760	38kL	

## Water Usage

### State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	25.02kL @ \$3.122000/kL	\$78.11
State Bulk Water Charge 2021/22	12.98kL @ \$3.231000/kL	\$41.93

### Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	25.02kL @ \$0.818000/kL	\$20.46
Tier 1 usage 2021/22	12.98kL @ \$0.818000/kL	\$10.61
<b>Subtotal</b>		<b>\$151.11</b>

## Water Services

### Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2020/21	54 days	\$34.39
This charge is for the period 08/05/2021 to 30/06/2021		
Water service charge 2021/22	28 days	\$17.83
This charge is for the period 01/07/2021 to 28/07/2021		
<b>Subtotal</b>		<b>\$52.22</b>

## Sewerage Services

### Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	54 days	\$82.78
This charge is for the period 08/05/2021 to 30/06/2021		
Sewerage service charge 2021/22	28 days	\$42.92
This charge is for the period 01/07/2021 to 28/07/2021		
<b>Subtotal</b>		<b>\$125.70</b>

## Water usage

\$151.11

## Water services

\$52.22

## Sewerage services

\$125.70

## Your total charges 08/05/2021 - 28/07/2021

\$329.03



Your usage was 38 kilolitres.

That's an average of 463 litres per day.

### My bill seems higher than my previous two bills. Why?

Your current bill may seem higher than your previous two bills, but there's a simple explanation. Your last two bills were likely lower than usual due to our Simpler Billing initiative. One had no services charges and the other covered a shorter than usual services charges period. Your current bill, by comparison, covers a normal services charges period. So, while it may seem higher than your previous two bills, it's likely just a return to a normal total due.

Visit [urbanutilities.com.au/simpler](http://urbanutilities.com.au/simpler) for more information.

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**Water and Sewerage Account**  
In Person / Mail Payment Advice  
Name: DRAGONSEGG FINANCE  
PTY LTD



Billers Code: 112144  
Ref: 10 1078 7866 0000 1



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**Commonwealth Bank**  
Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD



Credit

Date

Cash

Teller Stamp & Initials

Cheques

Current charges due date  
12/09/2021

For Credit **Urban Utilities**  
Trans Code User ID

Customer Reference No.

831 066840

101078786600001

\$

Total Due

329.03

+757+