

250 Victoria Square/Tarntanyangga
Adelaide SA 5000

Customer Service

Adelaide-based Customer Care Centre



1300 SA WATER
(1300 729 283)



customercare@sawater.com.au



www.sawater.com.au

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.



000735 046 - 5025

AMBRA INVESTMENTS PTY. LTD. & ANR
216 GRANGE RD
FLINDERS PARK SA 5025

WPG

- 9 NOV 2020



Your water use snapshot

Your average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit www.sawater.com.au/mybill.



Your average daily cost for this quarter
\$2.55

Your account

Account no. **25 11164 10 2**
Invoice date **28 Oct 20**
Commercial **216 GRANGE RD FLINDERS PARK LT 2**

Account summary

Previous balance		\$260.62
Amount paid	⊖	\$260.62
New charges	⊕	\$244.46
Current balance	⊖	\$244.46

Fees may apply for late payment.

BRING IT WITH YOU

Heading to work, to a meeting or a worksite, remember to bring your own bottle. Drinking tap water is one of the best choices you can make for your health, the environment and your wallet.

Scan the QR code to download our BYOB app to find bottle filling stations right across South Australia.



TAP WATER. A BETTER HABIT



9.11.20 sls updated

Property value

You may object to the valuation referred to in this notice by writing served personally or by post to the Valuer-General within 60 days after the date of service of this notice.

But note:

- (a) If you have previously received a notice or notices under the Water Industry Act 2012 referring to the valuation and informing you of a 60 day objection period, the objection period is 60 days after service of the first such notice;
- (b) You may not object to the valuation if the Valuer-General has already considered an objection by you to that valuation.

The Valuer-General may extend the 60 day objection period where it can be shown there is reasonable cause by a person entitled to make an objection to a valuation.

A written objection to valuation must set out the full and detailed grounds for objection. Objections can be submitted via an online form at sa.gov.au/landservices, or email objection to LsgObjections@sa.gov.au with all valuation enquiries to 1300 653 346.

Customer charter

Read our Standard Customer Contract and Customer Charter at www.sawater.com.au

Change of your address

Change your postal address online via mySAWater or at www.sawater.com.au. If ownership of your property changes, please refer all settlement queries to your conveyancer.

Concessions

Eligible concession card holders or people assessed as being on a low income may be able to claim a remission on water and sewerage rates. Visit sa.gov.au/concessions or call 1800 307 758 to find out more.

Payment assistance

If you are unable to pay your bill by the 'pay by' date, you can request an extension or setup a payment arrangement by calling 1300 SA WATER (1300 729 283) or with mySAWater.

Interpreter service

If you require an interpreter, please call 131 450 and request the language you need.

+Υπηρέστια Διερμηνείας τηλεφωνήστε στο 131 450

Servizio interpreti: per favore chiama 131 450

दुभाषिया सेवा: कृपया 131 450 पर फोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131 450

传译服务：请拨打 131 450

لخدمة الترجمة الشفهية: يرجى الإتصال على الرقم 131 450
خدمات ترجمة: خواهشمند است تا با شماره تلفن 131 450 تماس حاصل نمائید.

Paying your bill



Bill code: 8888
Ref: 2511164102

Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at bpay.com.au

Paying online

Pay online at www.sawater.com.au/paynow for a range of options. Have your account number and credit card details to hand.

Paying by phone

Call 1300 650 870 to pay by phone using your Visa/Mastercard 24/7.

Water

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

Meter(s)	Previous reading	Current reading	Use
M40702308	24 Jun 20	1040 28 Sep 20	1050 10kL
Total reading(s)			10kL

Proposed next read between 11 Dec 20 and 28 Dec 20

Charge Type	Period	Water Use	Price	Charge
Water use	24 Jun 20 to 30 Jun 20 (7 days)	0.72kL	0.72kL at \$3.413	\$2.46
Water use	01 Jul 20 to 28 Sep 20 (89 days)	9.28kL	9.28kL at \$2.775	\$25.75
Supply charge	01 Oct 20 to 31 Dec 20	Fixed fee		\$67.85

Total Water



\$96.06

Sewerage

Access charge	01 Oct 20 to 31 Dec 20	Property value: \$560,000 at 26.5 cents per \$1000	\$148.40
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The quarterly charge for sewerage services (access to mains network, removal and treatment) is based on the property value as determined by the Valuer-General.

Total Sewerage



\$148.40

Total



\$244.46

Total GST of this invoice

\$0.00

Payment slip

Total amount due	\$244.46
Pay by date	20 Nov 20
Account no.	25 11164 10 2
Invoice date	28 Oct 20



*591 2511164102

For credit: SA Water

Trancode	User code	Customer ref no.
831	009915	000251116410019



For more payment options, including extensions, visit www.sawater.com.au or call 1300 SA WATER (1300 729 283). *Registered to BPAY Pty Ltd ABN 69 079 137 518

<0000024446>

<009915>

<000251116410019>

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Adelaide SA 5000

Customer Service
Adelaide-based Customer Care Centre



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000718 046 - 5025

AMBRA INVESTMENTS PTY. LTD. & ANR
216 GRANGE RD
FLINDERS PARK SA 5025

1 (WPG)

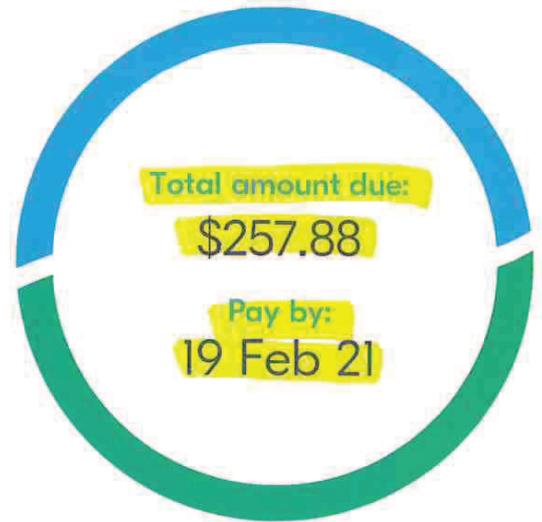


Your water use snapshot

Your average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit www.sawater.com.au/mybill.



Your average daily cost for this quarter
\$2.41



Your account

Account no. **25 11164 10 2**
Invoice date 27 Jan 21
Commercial **216 GRANGE RD FLINDERS PARK LT 2**

Account summary

Previous balance		\$244.46
Amount paid	⊖	\$244.46
New charges	⊕	\$257.88
Current balance	⊖	\$257.88

Fees may apply for late payment.

Cooling communities with smart technology

We're working with communities and investing in smart technology to keep public spaces cool and green with efficient water use.

Misting systems for major public events.

Integrating smart irrigation for cool, green, open spaces.

Linking temperature sensors to our website so you can find cooler parks and playgrounds.

Discover more at sawater.com.au

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Servizio interpreti: per favore chiama 131 450

दुआधिया सेवा: कृपया 131 450 पर फ़ोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131.450

传译服务：请拨打电话 131 450

لخدمة الترجمة الشفوية: يرجى الإتصال على الرقم 131 450

خدمات ترجمه: خواهشمند است تا با شماره تلفن 131 450 تماس حاصل نمایند

Paying your bill



Bill code: 8888
Ref: 2511164102

Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at bpay.com.au

Paying online

Pay online at www.sawater.com.au/paynow for a range of options. Have your account number and credit card details to hand.

Paying by phone

Call 1300 650 870 to pay by phone using your Visa/Mastercard 24/7.

Water

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

Meter(s)	Previous reading	Current reading	Use
M40702308	28 Sep 20	1050 13 Jan 21	1065 15kL
Total reading(s)			15kL

Proposed next read between 11 Mar 21 and 26 Mar 21

Charge Type	Period	Water Use	Price	Charge
Water use	28 Sep 20 to 13 Jan 21 (107 days)	15.00kL	15.00kL at \$2.775	\$41.63
Supply charge	01 Jan 21 to 31 Mar 21	Fixed fee		\$67.85

Total Water



\$109.48

Sewerage

Access charge	01 Jan 21 to 31 Mar 21	Property value: \$560,000 at 26.5 cents per \$1000	\$148.40
The quarterly charge for sewerage services (access to mains network, removal and treatment) is based on the property value as determined by the Valuer-General.			

Total Sewerage



\$148.40

Total



\$257.88

Total GST of this invoice

\$0.00

Payment slip

Total amount due \$257.88

Pay by date 19 Feb 21

Account no. 25 11164 10 2

Invoice date 27 Jan 21



*591 2511164102

For credit: SA Water

Trancode User code Customer ref no.

831 009915 000251116410019



Direct debit

Call us on 1300 SA WATER (1300 729 283) or sign up to mySAWater and switch to eBills and view, pay and manage your account online. Visit www.sawater.com.au/directdebit to learn more.



Paying by mail

Post your payment slip and cheque/money order to SA Water GPO Box 4682 Melbourne Victoria 3001.



Paying in person

Pay at a Commonwealth Bank branch (excluding Express Branches) or Australia Post - no credit cards accepted.



000230 046 - 5025

AMBRA INVESTMENTS PTY. LTD. & ANR
216 GRANGE RD
FLINDERS PARK SA 5025



Your water use snapshot

Your average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit www.sawater.com.au/mybill.



Your average daily cost for this quarter
\$2.93

SA Water

ABN 69 336 525 019



250 Victoria Square/Tarntanyangga
Adelaide SA 5000

Customer Service

Adelaide-based Customer Care Centre



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Your account

Account no. **25 11164 10 2**
Invoice date **28 Apr 21**
Commercial **216 GRANGE RD FLINDERS PARK LT 2**

Account summary

Previous balance		\$257.88
Amount paid	⊖	\$257.88
New charges	⊕	\$260.65
Current balance	⊖	\$260.65

Fees may apply for late payment.

“That’s a relief...”

The State Government is delivering cheaper water bills for all businesses in South Australia.

For more information visit
sawater.com.au

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Servizio interpreti: per favore chiama 131 450

दुभाषिया सेवा: कृपया 131 450 पर फ़ोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131 450

传译服务：请拨打 131 450

لخدمة الترجمة الشفوية: يرجى الإتصال على الرقم 131 450
خدمات ترجمه: خواهشمند است تا با شماره تلفن 131 450 تماس حاصل نمایید

Paying your bill



Bill code: 8888
Ref: 2511164102

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Water

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

Meter(s)	Previous reading	Current reading	Use
M40702308	13 Jan 21	1065 12 Apr 21	1081 16kL
Total reading(s)			16kL

Proposed next read between 11 Jun 21 and 28 Jun 21

Charge Type	Period	Water Use	Price	Charge
Water use	13 Jan 21 to 12 Apr 21 (89 days)	16.00kL	16.00kL at \$2.775	\$44.40
Supply charge	01 Apr 21 to 30 Jun 21	Fixed fee		\$67.85

Total Water



\$112.25

Sewerage

Access charge	01 Apr 21 to 30 Jun 21	Property value: \$560,000 at 26.5 cents per \$1000	\$148.40
The quarterly charge for sewerage services (access to mains network, removal and treatment) is based on the property value as determined by the Valuer-General.			

Total Sewerage



\$148.40

Total



\$260.65

Total GST of this invoice

\$0.00

Payment slip

Total amount due	\$260.65
Pay by date	21 May 21
Account no.	25 11164 10 2
Invoice date	28 Apr 21



*591 2511164102

For credit: SA Water

Trancode	User code	Customer ref no.
831	009915	000251116410019



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