

Statement period 29 May 2020 to 31 Aug 2020

Page 2 of 2

Details of your Accounts

SAVINGS CH	HEQUE A/G	BSB No. 343001	Account 071612031	Currency AUD	Balance 62,339.23
Date	Transaction Det	ails	Debits/Withdrawals	Credits/Deposi	ts Balance
29 May	BALANCE BROUG	HT FORWARD			107,131.96
09 Jun	0012417585 5 2 NV	VH)ITM DIV 0778843		082 0 31.4	107,163.36
15 Jun	001241921359 PEI	RLS VII DST 0997924	CRAF	D. 0820 59.8	107,223.23
17 Jun	JUN20/00832851	AMCOR PLC DIV 0081208	AA	1C 0852 805.1	7 108,028.40
18 Jun	JUN20/00805956	RESMED DIVIDEND 0128755	0820 \$ 1252.3RN		108,134.03
29 Jun	001242126514 OR	A DIV 0451357	0820 \$1252.	35 > 3,337.3	111,471.39
03 Jul	S00044115255 MC	NG Dividend 0716859		250.2	0
7	DV211/00949005 i	NAB INTERIM DIV 0708192		1,318.8	113,040.39
24 Jul	BELL0003492025 E	ELL ASSET MANAG 0476792		529.5	5 113,569.94
30 Jul	JUL20/00801136 0	OLLINS FOODS 0654520		420.0	0 113,989.94
12 Aug	BPAY TO DOW AN 151949900102618		1,657.50		112,332.44
17 Aug	HA211/00020263	NABHA AUG 0314143		6.7	9 112,339.23
27 Aug	LP SDB00Z2BS Loa Transfer from RAL	n to Ben BENJAMIN LEEK 578204	50,000.00		62,339.23
31 Aug	CLOSING BALANCE	:			62,339.23
	Transaction Total		51,657.50	6,864.7	7
	Transaction Number	r	2	11	0 .

END OF STATEMENT

Foreign Currency Solutions

When it comes to expanding your investment options, HSBC could provide you with a comprehensive suite of foreign currency solutions to help you diversify and take advantage of new opportunities.

With HSBC's size and presence, you are able to take advantage of currency fluctuations, to buy and sell foreign currencies, wherever you are in the world.

If you do not wish to receive HSBC product offers and special promotions, you may tell us by telephoning us on 1300 308 008 or writing to us at HSBC Bank Australia Limited, GPO Box 5302, Sydney NSW 2001. This advertisement provides general advice only and doesn't take into account your objectives, financial situation or needs. Consider the Product Disclosure Statement (PDS) before acquiring a product, available by calling 1300 308 008, at your local branch or at hsbc.com.au. Issued by HSBC Bank Australia Limited ABN 48 006 434 162 AFSL/Australia Credit Licence 232595.

Please check all entries on the statements and promptly advise your bank if you have any queries or notice any apparent errors or possible unauthorised transactions.
 Local cheques, although credited to the account, will not be available for withdrawal until they have cleared.
 The account will be debited if cheques are subsequently returned.
 If you would like to change your address please call 1300 308 008 and have your Telephone Banking PIN handy. If you do not know your Telephone Banking PIN you can change your address details via HSBC's Internet Banking or visit your local HSBC branch.
 For other important information regarding your statement please visit babc.com.awinfo-statements.
 HSBC Bank Australia Limited has a dispute resolution mechanism which covers customer complaints. Details of how to access this can be obtained by referring to the applicable Product Disclosure Statement or credit product terms and conditions or by calling Customer Relations on 1300 308 808 or if you are calling from overseas +61 2 9005 8187. If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority. Africa provides complaint resolution that is free to consumers. Website: www.afca.org.au. Email: info@afca.org.au. Credit info@afca.org.au. Telephone: 1800 931 678 (fee call). In writing to: Australian

Details of your Accounts

A.C.			A STATE OF THE STA		ENGAPORAL ENGAPERAR DE PROPERTO A PROPERTO DE CONTRACTOR D
	SAVINGS CHEQUE A/G	BSB No. 343001	Account 071612031	Currency AUD	Balance 107,131.96
į.					

A CONTRACTOR CONTRACTOR				per 1
Date	Transaction Details	Debits/Withdrawals	Credits/Deposits	Balance
28 Feb	BALANCE BROUGHT FORWARD			98,019.59
06 Mar	MAR20/0080265f WHC DIVIDEND 0534494		082 1 20.69	98,040.28
16 Mar	001240186944 PERLS VII DST 0863953	CBAPD	0820 64.49	98,104.77
18 Mar	001238178424 TAH ITM DIV 0966341		0820 476.63	,
	ATO008000012012341 ATO 0934673	18/19 lefued 3325 25/13.20	> 24,854.20	123,435.60
19 Mar	MAR20/00805950 RESMED DIVIDEND 0988827		985 ≥ 101.56 V	123,537.16
20 Mar	TRANSFER TO 001-008010-412 Transfer from Super	4080 01 10,000.00		.3
	FIN19/00535025 WOODSIDE 0045408	WPL	0820 1,080.71	114,617.87
24 Mar	OIA20/00812814 OSH DIVIDEND 0142398		0852 47.71	5 15 A 7 19550 SA 10000000
	MAR20/00832624 AMCOR PLC DIV 0142399	AMC	0852 . 777.88	
	Al381/00947220 BHP GROUP DIV 0142400		0820 1,590.46	117,033.92
25 Mar	001240414878 ASXITM DIV 0173661		0820 1,047.60	118,081.52
26 Mar	S00044115255 SANTOS LIMITED 0232291	STO	0820 174.08	14 ST 1000 P 1000007 BB10000070
	00124097423(OZL FNL DIV 0220668		0520 200.40	118,456.00
27 Mar	001237946946 NCM DIV 0269161		0820 37.59	
	S00044115255 Origin Energy 0275623	ORG	0620 260.85	
	001239703668 AGL ITM DIV 0294860	0821 94	> 470.00	
	00123897765 (TLS) ITM DIV 0277305		0820 1,011.44	120,235.88
31 Mar	001237863673 SUN INTERIM DIV 0393194		0020 252.46	• *************************************
	S00044115255 Bendigo 0405313	BEN C	0620 1,860.00	122,348.34
02 Apr	RAU20/00927072 SOUTH32 DIVIDEND 0530643	532 0	820 167.36	122,515.70
03 Apr	APR20/00800525 K & S CORP LTD 0574509	KSC O	620 200.00	
	INT20/00833539 TREASURY WINES 0574813	TWE C	P820 600.00√/	123,315.70
09 Apr	20AUD/00932404 CSL 0TD DIVIDEND 0784888	(D652 298.67√/	
	S00044115255 BRAMBLES LIMITED 0788142		8.30 > 360.99 V	
	001239448119 ORA JTM DIV 0774650	0820 130 94	100 10	124,411.84
15 Apr	S00044115255 MBLHB 0932232	0821 305.54	2,012.91	126,424.75
16 Apr	AUF19/00828650 RIO TINTO LTD 0990825	20 118440600 \$ 2000	0820-566.58	126,991.33
28 Apr	S00044115256 FGX DIMITED 0349390		0820 130.00	127,121.33
15 May	HA204/00020474 NABHA MAY 0953683		0852 10.63	127,131.96
18 May	TRANSFER TO 001-008010-412 Payment from Super	4080 01 20,000.00		107,131.96
29 May	CLOSING BALANCE	*		107,131.96
	Transaction Total	30,000.00	39,112.37	2_022TOA

- Please check all entries on the statements and promptly advise your bank if you have any queries or notice any apparent errors or possible unauthorised transactions.
 Local cheques, although credited to the account, will not be available for withdrawal until they have cleared.
 The account will be debited if cheques are subsequently returned.
 If you would like to change your address please call 1300 308 008 and have your Telephone Banking PIN handy. If you do not know your Telephone Banking PIN you can change your address details via HSBC's Internet Banking or visit your local HSBC branch.
 For other important information regarding your statement please visit hsbc.com.au/info-statements.
 HSBC Bank Australia Limited has a dispute resolution mechanism which covers customer complaints. Details of how to access this can be obtained by referring to the applicable Product Disclosure Statement or credit product terms and conditions or by calling Customer Relations on 1300 308 808 or if you are calling from overseas+61 2 9005 8187. If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority, AFCA provides complaint resolution that is free to consumers. Website: www.afca.org.au. Email: info@afca.org.au, Telephone: 1800 931 678 (free call), In writing to: Australian Financial Complaints Authority, GPO Box 3, Melbourne VIC 3001.

Details of your Accounts

SAVINGS CHEQUE A/C

BSB No. 343001

Account 071612031

Currency AUD

Balance 98,019.59

y political a separation and the second and the sec		PETIDIAN SECTION STREET, THE SECTION S	
Date	Transaction Details	Debits/Withdrawals Credits/Deposits	Balance
29 Nov	BALANCE BROUGHT FORWARD	/ /	86,835.83
12 Dec	DEC19/00805679 RESMED DIVIDEND 0559440	RMD 0852 98.94	
	DV202/00448628 NAB FINAL DIV 0558278	0620 3,648.68	90,583.45
16 Dec	00123613352 NWH FNLDIV 0686104	9820 25.12	00,000.10
	001236258277 PERLS VII DST 0703741	CBAPD 0820 - 66.93	90,675.50
17 Dec	DEC19/00800920 COLLINS FOODS 0742981	CKF 0820 380.00 /	
•	DEC19/00832717 AMCOR PLC DIV 0743622	AMC 0852 759.68	91,815.18
18 Dec	S00044115256 MQG Dividend 0795353	0821 208 50 > 347.50	
	A068/00524983 ANZ DIVIDEND 0779236	2620 1858·64 > 2,655.20√/	94,817.88
20 Dec	001235773666 WBC DIVIDEND 0899700	0821 796.56.	95,700.28
08 Jan	001236155919 IPL FNL DIV 0442787	0620 17:23 > 57.43	95,757.71
15 Jan	S00044115255 MBLHB 0701010	0621 40 20	95,770.56
17 Jan	Transfer fr0663711 ING 0818286	34507/5 15,000.00	110,770.56
20 Jan	TRANSFER TO 001-008010-412 Super Transfer (ING)	4080 0 (15,000.00	95,770.56
14 Feb	FEB20/0082168 SYD DISTRIBUTION 0750284	O852 355.09√	96,125.65
17 Feb	HA203/0002069(NABHA FEB 0808612	0852 10.81	96,136.46
24 Feb	FEB20/00821065 AFI DIV PAYMENT 0062819	082.0 1,800.20	97,936.66
28 Feb	FEB20/00831482 SCG DISTRIBUTION 0241325	○852 82.93 ✓	98,019.59
28 Feb	CLOSING BALANCE	,	98,019.59
	Transaction Total	15,000.00 26,183.76	
	Transaction Number	1 16	

END OF STATEMENT

Please check all entries on the statements and promptly advise your bank if you have any queries or notice any apparent errors or possible unauthorised transactions.
 Local cheques, although credited to the account, will not be available for withdrawal until they have cleared.
 The account will be debited if cheques are subsequently returned.
 If you would like to change your address please call 1300 308 008 and have your Telephone Banking PIN handy. If you do not know your Telephone Banking PIN you can change your address details via HSBC's Internet Banking or visit your local HSBC branch.
 For other important information regarding your statement please visit hsbc.com.au/info-statements.
 HSBC Bank Australia Limited has a dispute resolution mechanism which covers customer complaints. Details of how to access this can be obtained by referring to the applicable Product Disclosure Statement or credit product terms and conditions or by calling Customer Relations on 1300 308 808 or if you are calling from overseas +61 2 905 8187. If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority. AFCA provides complaint resolution that is free to consumers. Website: www.afca.org.au. Email: info@afca.org.au. Telephone: 1800 931 678 (free call), In writing to: Australian Financial Complaints Authority. GPO Box 3, Melbourne VIC 3001.

Statement period 30 Aug 2019 to 29 Nov 2019

Page 2 of 3

Details of your Accounts

SAVINGS CHEQUE A/C

BSB No. 343001

Account 071612-031

Currency AUD

Balance 86,835.83

P. Commence management				
Date	Transaction Details	Debits/Withdrawals	Credits/Deposits	Balance
30 Aug	BALANCE BROUGHT FORWARD		/	
16 Sep	001233979477 PERLS VII DST 0347991	CBAPD	0820 72.35	58,045.40
17 Sep	001233571352 OZL)TM DIV 0392711		0820 106.88	58,117.75
19 Sep	SEP19/00805532 RESMED DIVIDEND 0483442	RMD	0852 100.75	58,224.63
	REC19/00802492 WHC DIVIDEND 0477483	0820 89.64		
	INT19/00108697 RIO TINTO LTD 0500278		0820 498.28	E0 227 20
20 Sep	001231853406 TABCORP DIV 0525886		0820 476.63	59,237.36
	00123331052@AGL)FNL DIV 0544766	0820 512	> 640.00	
	INT19/00534511 WOODSIDE 0532825	WPL	0820 692.10	61.046.00
24 Sep	OIA19/0081335@OSH DIVIDEND 0627196		0852 51.48	61,046.09
25 Sep	001231561830 SUN FINAL DIV 0659273		320 440.00	61,097.57
	AF380/00949955 BHP GROUP DIV 0665836		320 1,819.24	
	001234222470 ASX FNL DIV 0661983		20 2,190.60	CC
26 Sep	001231986464 NCM DIV 0754186		7820 71.04	65,547.41
	S00044115255 SANTOS LIMITED 0742110		823 204.15	
	001232772262 TLS FNL DIV 0729430		820 1,011.44	66.604.64
27 Sep	S00044115255 Origin Energy 0807553	0 -	820 260.85	66,834.04
30 Sep	S00044115255 Bendigo 0886147	BEN 08	20 2,100.00	67,094.89
	SEP19/00802976 RURALCO HOLDINGS 0894102	0000 800 Sapt 17800	> 22,000.00	01 104 00
02 Oct	OCT19/00809543 DOW DIVIDEND 0980262	0820 172:41	> 344.82	91,194.89
04 Oct	OCT19/00807745 ATLAS ARTERIA 0090355	0821 172.41	0852 158.85	91,539.71
	FIN19/00833134 TREASURY WINES 0074830		7620 600.00 /	02 200 50
Ω8 Oct	OCT19/00832387 AMCOR PLC DIV 0169158	Α	852 806.31	92,298.56
10 Oct	AF006/00930000 SOUTH32 DIVIDEND 0251396		320 205.25	93,104.87
	S00044115255 BRAMBLES LIMITED 0276685		13.36	00 701 22
11 Oct	19AUD/00834720 CSL)LTD DIVIDEND 0315277		52 295.27	93,701.33
15 Oct	S00044115255 MBLHB 0427584	0575 - 1		93,996.60
21 Oct	00123468541 ORA ENL DIV 0636416	0620 130-94	> 436.48	94,010.87
22 Oct	S00044115255 BRAMBLES LIMITED 0662909	BXB 2520.04 RDC	323.76782 42	94,447.35
24 Oct	001235029087 SUN CAP RETURN 0746456	0621 458	390.00	95,229.77
25 Oct	S00044115255 FGX LIMITED 0823360	ROC 2520-18		95,619.77
15 Nov	HA202/0002091 NABHA NOV 0578916		20 120.00√/ 52 11.06√	95,739.77
18 Nov	TRANSFER TO 001-008010-412 Transfer from Super	4080 01 10,000.00	. 11.00	95,750.83
27 Nov	001235482124 BOQ FNL DIV 0961142	1	5201,085.00	85,750.83
29 Nov	CLOSING BALANCE		1,000.00	86,835.83 g 86,835.83

Please check all entries on the statements and promptly advise your bank if you have any queries or notice any apparent errors or possible unauthorised transactions.

Local cheques, although credited to the account, will not be available for withdrawal until they have cleared.

The account will be debited if cheques are subsequently returned.

If you would like to change your address please call 1300 308 008 and have your Telephone Banking PIN handy. If you do not know your Telephone Banking PIN you can change your address details via HSBC's Internet Banking or visit your local HSBC banch.

For other important information regarding your statement please visit hebc.com.au/info-statements.

HSBC Bank Australia Limited has a dispute resolution mechanism which covers customer complaints. Details of how to access this can be obtained by referring to the applicable Product Disclosure Statement or credit product terms and conditions or yealing Customer Relations on 1300 308 808 or if you are calling from overseas +61 2 9005 8187. If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority. AFCA provides Financial Complaints Authority, GPO Box 3, Melbourne VIC 3001.



Statement period 29 Aug 2019 to 30 Aug 2019

Page 2 of 2

Details of your Accounts

SAVINGS CHEQUE A/C		BSB No. 343001	Account 071612-031	Currency AUD Balance		ce 58,045.40	
Date	Transaction Details		Debits/Withdrawals	Credits/Depos	sits	Balance	
29 Aug	BALANCE BROUGHT FOR	RWARD				57,962.47	
30 Aug	AUG19/00832498 SCG	DISTRIBUTION 0756671		CB52 , 82	2.93	58.045.40	
30 Aug	CLOSING BALANCE					58,045.40	
	Transaction Total		0.00	82	2.93		
	Transaction Number		0		1		

END OF STATEMENT

HSBC and YWCA NSW partner to support disadvantaged young people across Australia

HSBC partners with YWCA to deliver Money Savvy - a fun, interactive financial literacy workshop for at-risk teenagers, which to date, has helped over 4,500 teenagers understand how to put together a budget, the value of saving and ways to avoid financial scams.

HSBC also supports the delivery of Y Quest, a development program for teenage girls to help them maximise their potential. Both programs work in disadvantaged communities and our employees are invited to mentor at workshops, helping students to build their skills.

For more information about YWCA NSW and how you can support them visit www.ywcansw.com.au

Important Information

Please check all entries on the statements and promptly advise your bank if you have any queries or notice any apparent errors or possible unauthorised transactions.

Local cheques, although credited to the account, will not be available for withdrawal until they have cleared.

The account will be debited if cheques are subsequently returned.

If you would like to change your address please call 1300 308 008 and have your Telephone Banking PIN handy. If you do not know your Telephone Banking PIN you can change your address details via HSBC's Internet Banking or visit your local HSBC branch.

For other important information regarding your statement please visit hsbc.com.au/info-statements.

HSBC Bank Australia Limited has a dispute resolution mechanism which covers customer complaints. Details of how to access this can be obtained by referring to the applicable Product Disclosure Statement or credit product terms and conditions or by calling Customer Relations on 1300 308 808 or if you are calling from overseas+6 2 9405 8187. If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority. APCA provides Financial Complaints Authority. APCA provides

Financial Complaints Authority. GPO Box 3. Melbournes. Website: www.afca.org.au, Email: info@afca.org.au, Telephone: 1800 931 678 (free call), In writing to: Australian



Statement period to 29 Aug 2019

Page 2 of 2

AUD SAVINGS CHEQUE A/C

Branch MELBOURNE 343001

Account No 001-071612-031

Balance 57,962.47

Date	Transaction Details	Debit	Credit	Balance
	DV201/00450732(NAB INTERIM DIV 0757782	ି ଟ	520 3,648.68	53,593.11
15 Jul	S00044115256 MBLHB 0147574	05	15 ~ 47. 16.95	53,610.06
24 Jul	BELL0002342484 BELL ASSET MANAG 0450591	Bell Global .08	52 .1,042.48	54,652.54
25 Jul	JUL19/00800922 COLLINS FOODS 0489958	CKF 08	\$20.420.00	55,072.54
15 Aug	HA201/00021140 NABHA AUG 0229314		0852 14.56	
	AUG19/00822174 SYD DISTRIBUTION 0227899		355.09	55,442.19
29 Aug	AUG19/005213 6 AFI DIV PAYMENT 0708449	08	20. 2,520.28	57,962.47
29 Aug	BALANCE		AUD	57,962.47
	Transaction Total	50,000.00	12,907.02	
	Transaction Number	. 1	14	

END OF STATEMENT

HSBC and YWCA NSW partner to support disadvantaged young people across Australia

HSBC partners with YWCA to deliver Money Savvy - a fun, interactive financial literacy workshop for at-risk teenagers, which to date, has helped over 4,500 teenagers understand how to put together a budget, the value of saving and ways to avoid financial scams.

HSBC also supports the delivery of Y Quest, a development program for teenage girls to help them maximise their potential. Both programs work in disadvantaged communities and our employees are invited to mentor at workshops, helping students to build their skills.

For more information about YWCA NSW and how you can support them visit www.ywcansw.com.au

Please check all entries on the statements and promptly advise your bank if you have any queries or notice any apparent errors or possible unauthorised transactions. Local cheques, although credited to the account, will not be available for withdrawal until they have cleared.

The account will be debited if cheques are subsequently returned.

For Corporate customers please call 1300 300 437 or your relationship manager.

For other important information regarding your statement please visit hsbc.com.au/info-statements.

HSBC Bank Australia Limited has a dispute resolution mechanism which covers customer complaints. Details of how to access this can be obtained by referring to the applicable Product Disclosure Statement or credit product terms and conditions or by calling Customer Relations on 1300 308 808 or if you are calling from overseas +61 2 9005 8187. If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority. AFCA provides complaint resolution that is free to consumers. Website: www.afca.org.au, Email: info@afca.org.au, Telephone: 1800 931 678 (free call), In writing to: Australian Financial Complaints Authority, GPO Box 3, Melbourne VIC 3001.

եվիաիլեկիիարկիաեկորդիկիիիկիիակվերև

→ 000316 CMS SUPERANNUATION FUND 8 MORECOMBE PLACE WHEELERS HILL VICTORIA 3150

Financial Statement	Page 1 of 2
STATEMENT PERIOD	TO 29 Aug 2019
ENQUIRIES	
Personal Banking	
English	1300 308 008
Cantonese/Mandarin	1300 309 388
Corporate Banking	1300 300 437
Business Banking	1300 731 720

Your Statement at a Glance

001-071612 **CUSTOMER NUMBER** 50,000.00 Total Debits 12,907.02 **Total Credits**

HSBC supports the Australian Indigenous Education Foundation

The Australian Indigenous Education Foundation (AIEF) links disadvantaged Indigenous students to high-achieving schools and universities and supports their transitions into careers.

HSBC funds scholarships, investing in Indigenous students and helping them build a future through quality education. Our employees work with students, tutoring and mentoring them as they move through school into university or the workplace.

For more information about how you can help AIEF provide support to young Indigenous Australians visit www.aief.com.au

AUD SAVINGS CHEQUE A/C

Branch MELBOURNE 343001

Account No 001-071612-031

Balance 57,962.47

Date	Transaction Details	enegade på en	aregra peningen	Debit	rojika produkti pisako kalendar pod konskolovi konskolovi konskolovi konskolovi konskolovi konskolovi konskolo	Credit	Balance
29 May	Balance Brought Forward						95,055.45
13 Jun	JUN19/00805513 RESMED DIVIDEND 0021103					92.66	95,148.11
17 Jun	001230117938 PERLS VII 0156759					81.94	95,230.05
18 Jun	JUN19/00802846 RURALCO HOLDINGS 0198633					500.00	95,730.05
24 Jun	001229497261 WBC DIVIDEND 0370988					1,036.82	96,766.87
01 Jul	TRANSFER TO 001-008010-412 Transfer from Super	4080	05	50,000.00			
	001230017867 IPL DIVIDEND 0657422				082	21.96	/ /
	A067/00526422 ANZ DIVIDEND 0653392				0820	2,655.20	49,444.03
03 Jul	S00044115255 MQG 0766738			0820	225.18 -	500.40	

- Important Information Please check all entries on the statements and promptly advise your bank if you have any queries or notice any apparent errors or possible unauthorised
 - Local cheques, although credited to the account, will not be available for withdrawal until they have cleared.

 - Local cheques, although credited to the account, will not be available for withdrawal until they have cleared.
 The account will be debited if cheques are subsequently returned.
 For Corporate customers please call 1300 300 437 or your relationship manager.
 For other important information regarding your statement please visit habo.com.au/info-statements.
 HSBC Bank Australia Limited has a dispute resolution mechanism which covers customer complaints. Details of how to access this can be obtained by referring to the applicable Product Disclosure Statement or credit product terms and conditions or by calling Customer Relations on 1300 308 808 or if you are calling from overseas +61 2 9005 8187. If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority. AFCA provides complaint resolution that is free to consumers. Website: www.afca.org.au, Email: info@afca.org.au. Telephone:
 1900 621 670 (free call) In parting to: Australian Financial Complaints Authority, GPO Box 3, Melbourne VIC 3001.