



Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au

Web: www.redland.qld.gov.au

Property No.	26086
Valuation 2020-2021	\$15,400
Rating Category	4a
Billing Period	1 Oct 2020 - 31 Dec 2020
Property Location	
18 Trevanna Avenue Russell Island QLD 4184	
Lot 405 RP 127752	

150820/A/021806 H D-040
 Chow's Family Super Pty Ltd As Trustee
 23 Azalea Crescent
 CALAMVALE QLD 4116

Due Date **13 Nov 2020** Total Amount **\$414.57**

Summary of Charges

Balance Brought Forward	\$	0.00
Rates and Charges	\$	337.60
Subtotal	\$	337.60
Water and Wastewater charges	\$	70.12
Subtotal	\$	70.12
State Government Charges	\$	6.85
Sub-total State Government Charges and Subsidies	\$	6.85
Total Amount Payable	\$	414.57

Payments made after 30/09/2020 may not be included in the calculation of this rate notice.

Payment By BPAY

Billers Code: 53058
Ref: 1260863

Telephone & Internet Banking – BPAY®
 Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

Payment Online

www.redland.qld.gov.au
 Use your credit card to pay 24 hours 7 days per week.
Reference No: 1260863

Payment By Phone

1300 300 943
 Visa, Mastercard. 24 hours. 7 days per week.
Reference No: 1260863

See over the page for Levy Details and more Payment Options

To check your current balance log onto myServices www.redland.qld.gov.au

pd 20/11/2020
BPAY - 111 278449

If you are experiencing financial hardship please contact us to discuss options on 3383 3053.



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Remittance Advice By Mail

Post your payment with this cut-off slip to:

Redland City Council
 PO Box 21
 Cleveland Qld 4163



Pay in Person at any Post Office



*2431 1260863

Account Summary

Property Number 26086
 Chow's Family Super Pty Ltd As Trustee

Total Amount **\$414.57**



Water Account Summary

General Enquiries: (07) 3829 8999
Email: rcc@redland.qld.gov.au
Web: www.redland.qld.gov.au

Property No. 26086

Property Location
18 Trevanna Avenue Russell Island QLD 4184
Lot 405 RP 127752

Billing Period
1 Oct 2020 - 31 Dec 2020

Chow's Family Super Pty Ltd As Trustee
23 Azalea Crescent
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Information Only

Your Water Meter Readings

Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
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Local Government Distribution and Retail Price

Water fixed access charge \$ 70.12

Total Water and Wastewater Charges \$ 70.12

This amount is included on your Rate Notice – DO NOT PAY SEPARATELY

For comparison, the total water and wastewater billed on your last Rate Notice \$70.12



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Billing Enquiry?

For billing enquiries please contact Redland City Council
Telephone: 3829 8999 Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163
PO Box 21, Cleveland Qld 4163

email rcc@redland.qld.gov.au

web www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council

Telephone: 3829 8999

Please refer to the back page of this summary for further information.

Water and Wastewater charges

- The water fixed access charge is billed in advance and is a set charge (based on meter size).
- The wastewater fixed access charge is billed in advance and is a set charge.
- Water consumption is charged per kilolitre and is based on water meter readings taken over the quarter (1 kilolitre = 1,000 litres).

For the 2020 -2021 financial year the following water consumption charges apply:

Consumption Type	State Govt Bulk Water Price per kilolitre \$	Redland City Council Price per kilolitre \$	Total Price \$
Residential	3.122	0.614	3.736
Non Residential	3.122	1.405	4.527

Why am I charged a state bulk water price?

Since 2008, Seqwater has owned, operated and maintained bulk supply dams, reservoirs and water treatment plants. State Government legislation requires council to display the bulk water charges as a separate item on your water summary.

Estimated Readings

On occasion we may have trouble obtaining a meter reading for your property. Generally this happens in instances where the entry gate is locked, there is a dog or the meter is obstructed by vegetation. In these instances the meter reader will leave a self-read card in your letterbox if possible. You can avoid an estimated read by reading your water meter, completing the card and returning it to us as soon as possible.

If we have not received a meter reading we will estimate a reading based on your previous usage.

Ownership Change - Why am I Paying for Water used by the Previous Owner?

As part of the settlement of ownership transfer the majority of conveyance solicitors will request a water search in order to do a water charge adjustment for the purposes of financial settlement. The adjustment covers the previous owner's water usage up until settlement date. Therefore in the majority of instances the new owner is not paying the water used by the previous owner. However, should you have any concerns please contact your conveyance solicitor.

Checking for leaks

It is important to fix leaks or plumbing issues quickly. Locating and fixing leaks will save water and help reduce your water consumption charge.

Do an overnight test. Before going to bed:

- turn off all household and garden taps
- read and record both black and red numbers on your meter
- take into account if a toilet is flushed (approx 9ltrs)
- read and record the reading first thing in the morning.

If any of the numbers have moved, this indicates that you may have a leak and you may need to contact a licensed plumber straight away.

Who owns the water meter?

Redland City Council owns the water meter, and the pipes that supply the services to the water meter.

