

# Your quarterly bill



453763-001 000339(679) R H1

CUSTODIAL SQUIREANDJO FUND PTY LTD  
PO BOX 1332  
LITTLEHAMPTON SA 5250

Enquiries 1300 304 688  
Faults (24/7) 13 27 62

Account number 78 5040 1362  
Invoice number 7858 2806 37111  
Issue date 7 Mar 2022  
Tax Invoice Yarra Valley Water ABN 93 066 902 501

Amount due  
**\$155.43**

Due date  
**28 Mar 2022**

## Summary

65 VALIANT CRES, CRAIGIEBURN

Property Number 5081 482, PS 705775

Product/Service	Amount
Water Supply System Charge	\$19.28
Sewerage System Charge	\$110.12
<b>Yarra Valley Water Total</b>	<b>\$129.40</b>
<b>Other Authority Charges</b>	
Waterways and Drainage Charge on behalf of Melbourne Water	\$26.03
<b>TOTAL (GST does not apply)</b>	<b>\$155.43</b>

## Payment summary

Last Account	\$158.89
Paid/Adjusted	-\$158.89
Balance	\$0.00
Total this Account	+\$155.43
<b>Total Balance</b>	<b>\$155.43</b>

BPAY  
20/4/22.



## How to pay



\*3042 785828063711 1



### Direct debit

Sign up for direct debit at [yvwm.com.au/online](http://yvwm.com.au/online) or call 1300 304 688.



### BPAY®

Bill code: 344366  
Ref: 785 0401 3622



### Credit Card

Online: [yvwm.com.au/paying](http://yvwm.com.au/paying)  
Phone: 1300 362 332



### Post Billpay®

Bill code: 3042  
Ref: 7858 2806 37111



### Cheque

Send a cheque with this portion of your bill to:  
Yarra Valley Water,  
GPO Box 2860 Melbourne  
VIC 3001



### Centrelink

Arrange regular deductions from your Centrelink payments  
Online: via your myGov account at [my.gov.au](http://my.gov.au)  
CRN: 555 054 118T

CUSTODIAL SQUIREANDJO FUND PTY LTD

Account number 78 5040 1362  
Invoice number 7858 2806 37111  
**Total due \$155.43**  
Due date 28 Mar 2022  
Amount paid \$

+07858280637111>

+009120+

<7850401362>

<0000015543>

+444+

# Account details

**The Water Supply System Charge** from 01 Jan 22 to 31 Mar 22 is a fixed charge of \$19.28 per property based on a daily rate.

**The Sewerage System Charge** from 01 Jan 22 to 31 Mar 22 is a fixed charge of \$110.12 per property based on a daily rate.

**Waterways and Drainage Charge** from 01 Jan 22 to 31 Mar 22.


We collect the waterways and drainage charge on behalf of Melbourne Water to help protect our rivers and creeks, improve drainage and flood management, and urban development planning in the Port Phillip and Westernport region. Learn more at [MelbourneWater.com.au/wwdc](https://MelbourneWater.com.au/wwdc).

## Financial assistance

Are you facing financial difficulty? For more time to pay, payment plans and government assistance, we can find a solution that works for you. Please call us on **1800 994 789** or visit [yvw.com.au/financialhelp](https://yvw.com.au/financialhelp).

Registering your concession can also reduce the amount you need to pay. Please call us on **1800 680 824** or visit [yvw.com.au/concession](https://yvw.com.au/concession).

## Contact us

 **Enquiries** 1300 304 688  
**Faults and Emergencies** 13 27 62 (24hr)

 [enquiry@yvw.com.au](mailto:enquiry@yvw.com.au)  
 [yvw.com.au](https://yvw.com.au)  
 **Private Bag 1  
Mitcham VIC 3132**

### For language assistance

**العربية** 1300 914 361  
**廣東話** 1300 921 362  
**Ελληνικά** 1300 931 364  
**普通话** 1300 927 363

For all other languages call our translation service on **03 9046 4173**

 **TTY Voice Calls** 133 677  
 **Speak and Listen** 1300 555 727





# Quarterly Bill

Enquiries **1300 304 688**

Faults **13 2762** (24hrs)

Account Number **78 5040 1362**

Invoice Number **7859 7198 41915**



397056-001 000778(1559) R

CUSTODIAL SQUIREANDJO FUND PTY LTD  
PO BOX 1332  
LITTLEHAMPTON SA 5250

**Total Due** **\$159.73**

**Due Date** **24 June 2021**

**Need more time to pay?**

Go to [yvwm.com.au/extend](http://yvwm.com.au/extend) or call 1300 304 688

**Tax Invoice** Issued 03 Jun 2021

## ACCOUNT SUMMARY

**65 VALIANT CRES, CRAIGIEBURN**

Property Number **5081 482**, PS 705775

Product/Service	Amount
Water Supply System Charge	\$19.47
Sewerage System Charge	\$114.24
<b>Yarra Valley Water Total</b>	<b>\$133.71</b>
<b>Other Authority Charges</b>	
Waterways and Drainage Charge on behalf of Melbourne Water	\$26.02
<b>TOTAL (GST does not apply)</b>	<b>\$159.73</b>

*B PAID  
6/7/21*

## PAYMENT SUMMARY

Last Account	\$157.98
Paid/Adjusted	-\$157.98
Balance	\$0.00
Total this Account	+\$159.73
<b>Amount Due</b>	<b>\$159.73</b>

## WATER USAGE

No Water Usage  
has been charged  
on this account.



\*3042 785971984191 5

65 VALIANT CRES, CRAIGIEBURN

**Recycled water is available at your property.** Perfect for toilet flushing and gardens. Not to be used for drinking, preparing food, cooking or bathing. Please remind your family and inform any visitors how it can and can't be used. Remember to remove the purple garden tap handles when not in use. There may be times when we need to supply drinking water instead of recycled water through your purple pipes, but you will still be charged the lower recycled water usage rate.

To claim an automatic concession on your account, update your details online at [yvwm.com.au/online](http://yvwm.com.au/online) or call 1800 680 824. Please see reverse for details.

## Payment Slip

Account Number **78 5040 1362**

Invoice Number **7859 7198 41915**

**Total Due** **\$159.73**

**Due Date** **24 June 2021**



## ACCOUNT DETAILS


**The Water Supply System Charge** from 01 Apr 21 to 30 Jun 21 is a fixed charge of \$19.47 per property based on a daily rate.


**The Sewerage System Charge** from 01 Apr 21 to 30 Jun 21 is a fixed charge of \$114.24 per property based on a daily rate.


**Waterways and Drainage Charge** from 01 Apr 21 to 30 Jun 21.

We collect the **waterways and drainage charge** on behalf of Melbourne Water to help protect our rivers and creeks, improve drainage and flood management, and urban development planning in the Port Phillip and Westernport region. Learn more at [MelbourneWater.com.au/wwdc](http://MelbourneWater.com.au/wwdc).


## ADDITIONAL INFORMATION

 **If you are buying or selling a property**, you don't need to contact us. Your conveyancer or solicitor will manage your water account through the settlement process.


 **Payment Assistance** is available if you are having difficulty paying your account, call 1800 994 789.

 **Concessions** are available to eligible customers. To register, change or check your concession details, go to [yvw.com.au/online](http://yvw.com.au/online) or call 1800 680 824. We require your consent to confirm your eligibility with Centrelink or the DVA.

 **Large Print and Braille** accounts call 1300 304 688.

 **Privacy Statement** Yarra Valley Water collects personal information for the purposes of providing water and related services and products, promoting such services and products and market research. We may disclose your personal information to our contractors for these purposes and other third parties including Melbourne Water and the Minister for Environment, Climate Change and Water relating to Parks Victoria services. You may request access to your personal information that we hold by writing to the Privacy Officer at Private Bag 1, Mitcham VIC 3132. Please note we may charge you the reasonable cost of providing you with access to your personal information.


 **Hearing Impaired Customers** contact the National Relay Service on 133 677 or visit [relayservice.gov.au](http://relayservice.gov.au). This is a 24 hour service for TTY customers.

 **For language assistance**

العربية	1300 914 361	Ελληνικά	1300 931 364
廣東話	1300 921 362	普通话	1300 927 363

**For other language assistance, please call ezispeak.**

Македонски	03 9046 4173	Hrvatski	03 9046 4173
한국어	03 9046 4173	Српски	03 9046 4173
فارسي	03 9046 4173	Türkçe	03 9046 4173
Italiano	03 9046 4173	Tiếng Việt	03 9046 4173

 **Yarra Valley Water** is pleased to help you if you have a question about water services. Please call **1300 304 688** or visit our website at [yvw.com.au](http://yvw.com.au) or email [enquiry@yvw.com.au](mailto:enquiry@yvw.com.au)

 **Have a complaint?** If you would like to talk to us about an unresolved issue, call **1300 304 688**, visit our website at [yvw.com.au](http://yvw.com.au) or email [customerrelationsteam@yvw.com.au](mailto:customerrelationsteam@yvw.com.au).

## HOW TO PAY

**Account Number: 78 5040 1362 Invoice Number: 7859 7198 41915**

**YARRA VALLEY ONLINE WATER** Manage your water account easier, faster and more securely than ever before. Register your account at [yvw.com.au/online](http://yvw.com.au/online)


 **Billers Code: 344366**  
**Ref: 785 0401 3622**

 **Direct Debit** your account automatically, call 1300 304 688 or visit [yvw.com.au/directdebit](http://yvw.com.au/directdebit)

**Pay by credit card 24/7** on 1300 362 332, via your online account at [yvw.com.au/online](http://yvw.com.au/online) to get an email receipt or at [yvw.com.au/paying](http://yvw.com.au/paying)  

 **Billpay Code: 3042**  
**Ref: 7859 7198 41915**

**Pay in Person** at any post office (Cash or Cheque), phone 13 1816 or go to [postbillpay.com.au](http://postbillpay.com.au)

 **Use Centrepay** to arrange regular deductions from your Centrelink payment. Call Yarra Valley Water on 1300 304 688 to discuss how to set up a payment arrangement.

 **Mail a Cheque** with this portion of the account to: Yarra Valley Water, GPO Box 2860 Melbourne VIC 3001

 **Check your account balance** or **request more time to pay** at [yvw.com.au/extend](http://yvw.com.au/extend) or call 1300 304 688.

Amount Due	<b>\$159.73</b>	Amount Paid		Date Paid		Receipt Number	
------------	-----------------	-------------	--	-----------	--	----------------	--



**Enquiries 1300 304 688**

**Faults 13 2762 (24hrs)**



414835-001 000393(817) R H1

CUSTODIAL SQUIREANDJO FUND PTY LTD  
PO BOX 1332  
LITTLEHAMPTON SA 5250

Account Number **78 5040 1362**

Invoice Number **7850 5486 46304**

**Total Due \$239.09**

**Due Date 21 September 2021**

**Need more time to pay?**

Go to [yvwm.com.au/extend](http://yvwm.com.au/extend) or call 1300 304 688

**Tax Invoice** Issued 31 Aug 2021

**ACCOUNT SUMMARY**

**65 VALIANT CRES, CRAIGIEBURN**

**Property Number 5081 482, PS 705775**

Product/Service	Amount
Water Supply System Charge	\$19.71
Sewerage System Charge	\$112.57
<b>Yarra Valley Water Total</b>	<b>\$132.28</b>
<b>Other Authority Charges</b>	
Waterways and Drainage Charge on behalf of Melbourne Water	\$26.61
Annual Parks Charge	\$80.20
<b>TOTAL (GST does not apply)</b>	<b>\$239.09</b>

*Paid  
4/10/21  
BPA?*

**PAYMENT SUMMARY**

Last Account	\$159.73
Paid/Adjusted	-\$159.73
Balance	\$0.00
Total this Account	+\$239.09
<b>Amount Due</b>	<b>\$239.09</b>

**WATER USAGE**

No Water Usage has been charged on this account.



\*3042 785054864630 4

65 VALIANT CRES, CRAIGIEBURN

**Recycled water is available at your property.** Perfect for toilet flushing and gardens. Not to be used for drinking, preparing food, cooking or bathing. Please remind your family and inform any visitors how it can and can't be used. Remember to remove the purple garden tap handles when not in use. There may be times when we need to supply drinking water instead of recycled water through your purple pipes, but you will still be charged the lower recycled water usage rate.

To claim an automatic concession on your account, update your details online at [yvwm.com.au/online](http://yvwm.com.au/online) or call 1800 680 824. Please see reverse for details.

**Payment Slip**

Account Number **78 5040 1362**

Invoice Number **7850 5486 46304**

**Total Due \$239.09**

**Due Date 21 September 2021**



## ACCOUNT DETAILS

**The Water Supply System Charge** from 01 Jul 21 to 30 Sep 21 is a fixed charge of \$19.71 per property based on a daily rate.

**The Sewerage System Charge** from 01 Jul 21 to 30 Sep 21 is a fixed charge of \$112.57 per property based on a daily rate.

**Waterways and Drainage Charge** from 01 Jul 21 to 30 Sep 21.

We collect the **waterways and drainage charge** on behalf of Melbourne Water to help protect our rivers and creeks, improve drainage and flood management, and urban development planning in the Port Philip and Westernport region. Learn more at [MelbourneWater.com.au/wwdc](http://MelbourneWater.com.au/wwdc).


**Annual Parks Charge** from 01 Jul 21 to 30 Jun 22.


Collected on behalf of the Department of Environment and Primary industries for the management and maintenance of metropolitan parks, gardens, waterways, zoos, Royal Botanic Gardens and the Shrine of Remembrance. For more information visit [www.parkweb.vic.gov.au](http://www.parkweb.vic.gov.au) or call 13 1963.


Your \*NAV is at a sufficiently low level to attract the minimum charge of **80.20**

\*NAV = Net Annual Value of your property which is capped at 1990 levels.


## ADDITIONAL INFORMATION


 **If you are buying or selling a property**, you don't need to contact us. Your conveyancer or solicitor will manage your water account through the settlement process.

 **Payment Assistance** is available if you are having difficulty paying your account, call 1800 994 789.

 **Concessions** are available to eligible customers. To register, change or check your concession details, go to [yvw.com.au/online](http://yvw.com.au/online) or call 1800 680 824. We require your consent to confirm your eligibility with Centrelink or the DVA.

 **Large Print and Braille accounts** call 1300 304 688.

 **Privacy Statement** Yarra Valley Water collects personal information for the purposes of providing water and related services and products, promoting such services and products and market research. We may disclose your personal information to our contractors for these purposes and other third parties including Melbourne Water and the Minister for Environment, Climate Change and Water relating to Parks Victoria services. You may request access to your personal information that we hold by writing to the Privacy Officer at Private Bag 1, Mitcham VIC 3132. Please note we may charge you the reasonable cost of providing you with access to your personal information.

 **Hearing Impaired Customers** contact the National Relay Service on 133 677 or visit [relayservice.gov.au](http://relayservice.gov.au). This is a 24 hour service for TTY customers.

### For language assistance

العربية	1300 914 361	Ελληνικά	1300 931 364
廣東話	1300 921 362	普通话	1300 927 363

For other language assistance, please call ezispeak.

Македонски	03 9046 4173	Hrvatski	03 9046 4173
한국어	03 9046 4173	Српски	03 9046 4173
فارسی	03 9046 4173	Türkçe	03 9046 4173
Italiano	03 9046 4173	Tiếng Việt	03 9046 4173


 **Yarra Valley Water** is pleased to help you if you have a question about water services. Please call **1300 304 688** or visit our website at [yvw.com.au](http://yvw.com.au) or email [enquiry@yvw.com.au](mailto:enquiry@yvw.com.au)

 **Have a complaint?** If you would like to talk to us about an unresolved issue, call **1300 304 688**, visit our website at [yvw.com.au](http://yvw.com.au) or email [customerrelationsteam@yvw.com.au](mailto:customerrelationsteam@yvw.com.au).

## HOW TO PAY

Account Number: 78 5040 1362 Invoice Number: 7850 5486 46304

**YARRA VALLEY ONLINE WATER** Manage your water account easier, faster and more securely than ever before. Register your account at [yvw.com.au/online](http://yvw.com.au/online)


 **Bill Code: 344366**  
**Ref: 785 0401 3622**

 **Direct Debit** your account automatically, call 1300 304 688 or visit [yvw.com.au/directdebit](http://yvw.com.au/directdebit)

**Pay by credit card 24/7** on 1300 362 332, via your online account at [yvw.com.au/online](http://yvw.com.au/online) to get an email receipt or at [yvw.com.au/paying](http://yvw.com.au/paying)  

 **Billpay Code: 3042**  
**Ref: 7850 5486 46304**

**Pay in Person** at any post office (Cash or Cheque), phone 13 1816 or go to [postbillpay.com.au](http://postbillpay.com.au)

 **Use Centrepay** to arrange regular deductions from your Centrelink payment. Call Yarra Valley Water on 1300 304 688 to discuss how to set up a payment arrangement.

 **Mail a Cheque** with this portion of the account to: Yarra Valley Water, GPO Box 2860 Melbourne VIC 3001

 **Check your account balance** or **request more time to pay** at [yvw.com.au/extend](http://yvw.com.au/extend) or call 1300 304 688.

Amount Due	<b>\$239.09</b>	Amount Paid		Date Paid		Receipt Number	
------------	-----------------	-------------	--	-----------	--	----------------	--





### Quarterly Bill

Enquiries 1300 304 688

Faults 13 2762 (24hrs)

Account Number 78 5040 1362

Invoice Number 7851 1161 18772

Total Due \$158.89

Due Date 23 December 2021

Need more time to pay?

Go to [yvw.com.au/extend](http://yvw.com.au/extend) or call 1300 304 688



434642-001 000393(801) R H1

CUSTODIAL SQUIREANDJO FUND PTY LTD  
PO BOX 1332  
LITTLEHAMPTON SA 5250

Tax Invoice Issued 02 Dec 2021

#### ACCOUNT SUMMARY

65 VALIANT CRES, CRAIGIEBURN  
Property Number 5081 482, PS 705775

Product/Service	Amount
Water Supply System Charge	\$19.71
Sewerage System Charge	\$112.57
<b>Yarra Valley Water Total</b>	<b>\$132.28</b>
<b>Other Authority Charges</b>	
Waterways and Drainage Charge on behalf of Melbourne Water	\$26.61
<b>TOTAL (GST does not apply)</b>	<b>\$158.89</b>

*BPA 78/12/21*

#### PAYMENT SUMMARY

Last Account	\$239.09
Paid/Adjusted	-\$239.09
Balance	\$0.00
Total this Account	+\$158.89
<b>Amount Due</b>	<b>\$158.89</b>

#### WATER USAGE

No Water Usage has been charged on this account.



\*3042 785111611877 2

65 VALIANT CRES, CRAIGIEBURN

Go paperless and switch to eBilling at [yvw.com.au/online](http://yvw.com.au/online).

**Recycled water is available at your property.** Perfect for toilet flushing and gardens. Not to be used for drinking, preparing food, cooking or bathing. Please remind your family and inform any visitors how it can and can't be used. Remember to remove the purple garden tap handles when not in use. There may be times when we need to supply drinking water instead of recycled water through your purple pipes, but you will still be charged the lower recycled water usage rate.

To claim an automatic concession on your account, update your details online at [yvw.com.au/online](http://yvw.com.au/online) or call 1800 680 824. Please see reverse for details.

#### Payment Slip

Account Number 78 5040 1362

Invoice Number 7851 1161 18772

Total Due \$158.89

Due Date 23 December 2021



## ACCOUNT DETAILS


**The Water Supply System Charge** from 01 Oct 21 to 31 Dec 21 is a fixed charge of \$19.71 per property based on a daily rate.


**The Sewerage System Charge** from 01 Oct 21 to 31 Dec 21 is a fixed charge of \$112.57 per property based on a daily rate.


**Waterways and Drainage Charge** from 01 Oct 21 to 31 Dec 21.

We collect the **waterways and drainage charge** on behalf of Melbourne Water to help protect our rivers and creeks, improve drainage and flood management, and urban development planning in the Port Philip and Westernport region. Learn more at [MelbourneWater.com.au/wwdc](http://MelbourneWater.com.au/wwdc).


## ADDITIONAL INFORMATION


 **If you are buying or selling a property**, you don't need to contact us. Your conveyancer or solicitor will manage your water account through the settlement process.

 **Payment Assistance** is available if you are having difficulty paying your account, call 1800 994 789.

 **Concessions** are available to eligible customers. To register, change or check your concession details, go to [yvwm.com.au/online](http://yvwm.com.au/online) or call 1800 680 824. We require your consent to confirm your eligibility with Centrelink or the DVA.

 **Large Print and Braille** accounts call 1300 304 688.

 **Privacy Statement** Yarra Valley Water collects personal information for the purposes of providing water and related services and products, promoting such services and products and market research. We may disclose your personal information to our contractors for these purposes and other third parties including Melbourne Water and the Minister for Environment, Climate Change and Water relating to Parks Victoria services. You may request access to your personal information that we hold by writing to the Privacy Officer at Private Bag 1, Mitcham VIC 3132. Please note we may charge you the reasonable cost of providing you with access to your personal information.

 **Hearing Impaired Customers** contact the National Relay Service on 133 677 or visit [relayservice.gov.au](http://relayservice.gov.au). This is a 24 hour service for TTY customers.

 **For language assistance**

العربية	1300 914 361	Ελληνικά	1300 931 364
廣東話	1300 921 362	普通话	1300 927 363

**For other language assistance, please call**

Македонски	03 9046 4173	Hrvatski	03 9046 4173
한국어	03 9046 4173	Српски	03 9046 4173
فارسی	03 9046 4173	Türkçe	03 9046 4173
Italiano	03 9046 4173	Tiếng Việt	03 9046 4173


 **Yarra Valley Water** is pleased to help you if you have a question about water services. Please call **1300 304 688** or visit our website at [yvwm.com.au](http://yvwm.com.au) or email [enquiry@yvwm.com.au](mailto:enquiry@yvwm.com.au)

 **Have a complaint?** If you would like to talk to us about an unresolved issue, call **1300 304 688**, visit our website at [yvwm.com.au](http://yvwm.com.au) or email [customerrelationsteam@yvwm.com.au](mailto:customerrelationsteam@yvwm.com.au).

## HOW TO PAY

**Account Number: 78 5040 1362 Invoice Number: 7851 1161 18772**

**YARRA VALLEY ONLINE WATER** Manage your water account easier, faster and more securely than ever before. Register your account at [yvwm.com.au/online](http://yvwm.com.au/online)


 **Bill Code: 344366**  
**Ref: 785 0401 3622**

 **Direct Debit** your account automatically, call 1300 304 688 or visit [yvwm.com.au/directdebit](http://yvwm.com.au/directdebit)

**Pay by credit card 24/7** on 1300 362 332, via your online account at [yvwm.com.au/online](http://yvwm.com.au/online) to get an email receipt or at [yvwm.com.au/paying](http://yvwm.com.au/paying)  

 **Billpay Code: 3042**  
**Ref: 7851 1161 18772**

**Pay in Person** at any post office (Cash or Cheque), phone 13 1816 or go to [postbillpay.com.au](http://postbillpay.com.au)

 **Use Centrepay** to arrange regular deductions from your Centrelink payment. Call Yarra Valley Water on 1300 304 688 to discuss how to set up a payment arrangement.

 **Mail a Cheque** with this portion of the account to: Yarra Valley Water, GPO Box 2860 Melbourne VIC 3001

 **Check your account balance** or **request more time to pay** at [yvwm.com.au/extend](http://yvwm.com.au/extend) or call 1300 304 688.

Amount Due	<b>\$158.89</b>	Amount Paid		Date Paid		Receipt Number	
------------	-----------------	-------------	--	-----------	--	----------------	--