

#### Update your information:

Online:

www.computershare.com.au/easyupdate/arb

By Mail:

Computershare Investor Services Pty Limited GPO Box 2975 Melbourne Victoria 3001 Australia

**Enquiries:** 

(within Australia) 1300 850 505 (international) +61 3 9415 4000

**Holder Identification Number (HIN)** 

#### HIN WITHHELD

ASX Code

ARB

TFN/ABN Status

Quoted

Record Date Payment Date

4 October 2019

Direct Credit Reference No.

18 October 2019 803346

#### 2019 Final Dividend

ar Shareholder,

This payment represents a final dividend of 21 cents per share for the year ended 30 June 2019. This dividend is paid on the shares registered in your name and entitled to participate as at the record date of 4 October 2019. This payment is 100% franked at the corporate tax rate of 30%.

Please register at www.computershare.com.au/easyupdate/arb in order to update your TFN, bank account and other details online.

Damon Page Company Secretary

Class Description	Amount per Share	Number of Shares	Franked Amount	Unfranked Amount	Gross Payment
Ordinary Shares	21 cents	4,000	\$840.00	\$0.00	\$840.00
				Net Payment	\$840.00
				Franking Credit	\$360.00

Note: You should retain this statement to assist you in preparing your tax return.

# **Your Payment Instruction**

ANZ

**Amount Deposited** 

BSB: 012-030 Account number: XXXXXXX43

AUD\$840.00

If payment cannot be made to the above instruction, a cheque will be forwarded to your registered address.



**FUND PTY LTD** 

PO BOX 652

<KELLY FAMILY S/F A/C>

**BROADWAY NSW 2007** 

GAZCON HOLDINGS SUPERANNUATION

All correspondence to:

Boardroom Pty Limited ABN 14 003 209 836 GPO Box 3993 Sydney NSW 2001

Tel: 1300 737 760 (within Australia) Tel: +61 2 9290 9600 (outside Australia) Fax: +61 2 9279 0664

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www.boardroomlimited.com.au caltex@boardroomlimited.com.au

Reference Number:

X\*\*\*\*\*\*2841

TFN/ABN Status:

Quoted

Subregister:

CHESS

Record Date: Payment Date: 10 March 2020 03 April 2020

ASX Code:

CTX

# **Dividend Statement**

The Board of Caltex Australia Limited has declared a final dividend of 51 cents per security for the full year ended 31 December 2019. This dividend will be paid on the securities registered in your name and entitled to participate as at the Record Date of 10 March 2020. This payment will be 100% franked at the corporate tax rate of 30%.

Please register on www.investorserve.com.au in order to receive important security holder information electronically and to update your TFN, bank account and other details.

Class Description	Amount per Security	Number of Securities	Franked Amount	Unfranked Amount	Gross Payment
Ordinary	51 cents	550	\$280.50	Nil	\$280.50
				Net Payment	\$280.50
ounts are in Austral	ian dollars unless otherwise	e stated.		Franking Credit	\$120.21

Please retain this statement for taxation purposes

Your Payment Instruction

Bank	Account	Receipt	Exchange	Amount
Code	Number	Currency	Rate	Deposited
012-030	*****943	AUD	N/A	280.50

Please check the above details are correct and the payment has been credited to your account.



→ 003770 GAZCON HOLDINGS SUPERANNUATION FUND PTY LTD <KELLY FAMILY S/F A/C> PO BOX 652 **BROADWAY NSW 2007** 

#### **Update your information:**

Online:

www.computershare.com.au/easyupdate/cbx

By Mail:

Computershare Investor Services Pty Limited GPO Box 2975 Melbourne Victoria 3001 Australia

**Enquiries:** 

(within Australia) 1800 025 124 (international) +61 3 9415 4000

Holder Identification Number (HIN)

#### HIN WITHHELD

CTX Security Code **TFN/ABN Status** Quoted 10 September 2019 Record Date 4 October 2019 **Payment Date** 820928 Direct Credit Reference No.

#### 2019 INTERIM DIVIDEND

The Board of Caltex Australia Limited has declared a dividend of 32 cents per security for the half year ended 30 June 2019. This dividend will be paid on the securities registered in your name and entitled to participate as at the Record Date of 10 September 2019. This payment is 100% franked at the corporate tax rate of 30%.

Please register at www.computershare.com.au/easyupdate/ctx in order to receive important security holder information electronically and to update your TFN, bank account and other details or contact Computershare.

Class Description	Amount per Security	Number of Securities	Franked Amount	Unfranked Amount	Gross Payment
Ordinary	32 cents	550	\$176.00	\$0.00	\$176.00
Ordinary	<u> </u>			Net Payment	\$176.00
				Franking Credit	<b>\$75.43</b>

#### **Important Notes:**

- If you require a payment or any part of a payment to be re-issued (e.g. where bank account details have not been provided prior to the Record Date), Computershare will charge an administration fee in order for you to receive your payment.
- You should retain this statement to assist you in preparing your tax return. Computershare will charge a fee to issue a replacement statement.

Caltex Australia Limited ACN 004 201 307

## **Your Payment Instruction**

**ANZ** 

BSB: 012-030 Account number: XXXXXXX43

**Amount Deposited** 

AUD\$176.00



⊢ 064424 000 IAG լդելերդիլելՈՈսՈՈՈՈՈրանուեւկՈւդե GAZCON HOLDINGS SUPERANNUATION FUND PTY LTD <KELLY FAMILY S/F A/C> PO BOX 652 **BROADWAY NSW 2007** 

#### Insurance Australia Group Limited ABN 60 090 739 923 ASX Code: IAG

HIPDATE YOUR INFORMATION:



Online:

www.investorcentre.com/iag iag@computershare.com.au www.iag.com.au



By Mail:

Computershare Investor Services Pty Limi GPO Box 4709 Melbourne Victoria 3001 Australia

#### ENOUIRIES:



(within Australia) 1300 360 688 (international) +61 3 9415 4210

Holder number: Record date: payment date:

HIN WITHHEL 19 February 202 25 March 2020

TFN/ABN:

Quoted \$6.64

share Price 19/02/20: Share Value 19/02/20:

\$30,364.72

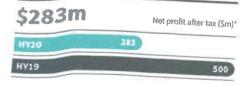
# DIVIDEND STATEMENT

The details below relate to the interim dividend of 10 cents per share for Insurance Australia Group Limited (IAG), for the period 1 July 2019 to 31 December 2019. This dividend is 70% for the period to the 1 July 2019 to 31 December 2019. This dividend is 70% franked at the Company tax rate of 30% and has been forwarded to the account detailed below. account detailed below.

Share Class	Shares Held	Total	Unfranked			ax rate of 30% ar		
41033	19/02/2020	Dividend per share	Amount	Franked Amount	Gross	Withholding	Net	Franking
ORD	4,573		\$	\$	Payment	Tax	Payment	Credit
		10 cents	137.19	200 44	>	\$	\$	\$
				320.11	457.30	0.00	457.30	137.19

# Key Figures for the half year ended 31 December 2019 \$5,962m





For information about what contributed to these results, see the overview on the reverse of this page. Detailed information about our results is available in the Reports and Results area of currents for the reverse of this page. Detailed information about our results is available in the Reports and Results area of our website (www.iag.com.au).

# PAYMENT INSTRUCTIONS

ANZ

BSB: 012-030 ACC: XXXXXXX43

You will be subject to income tax on any dividends paid on your IAG shares. IAG is required to provide the ATO with the details of any dividends paid to you. Imputation credits attaching to those dividends. IAG is required to provide the ATO with the details of any dividends paid to you. Imputation credits attaching to these dividends should be available to reduce your income tax payable with any excess being refundable to you provided certain requirements. IAG is required to provide the Allowing to these dividends should be available to reduce your income tax payable with any excess being refundable to you provided certain requirements. excess being refundable to you provided certain requirements are met. These comments are of a general return and it is important that you seek your own independent taxation advice specific to your circumstances. You should keep this statement to assist you in preparing your income tax return.

<sup>\*</sup> Net profit after tax of was considerably lower than HY19, owing to the absence of the profit on sale of the Thailand operations and a post-tax provision of \$62m to address a specific customer pricing issue.

# First half 2020 overview



**Financial strength** 



\$5,962<sup>m</sup>

Gross written premium

up 1.4% from first half 2019



\$501<sup>m</sup>

Insurance profit

up 1% from first half 2019

pop

13.5%

Reported insurance margin down 20 basis points from first half 2019



\$380<sup>m</sup>

Cash earnings up 19.1% from first half 2019 %

16.9%

Underlying insurance margin up 70 basis points from first half 2019



\$4.25<sup>bn</sup>

Regulatory capital at 31 December 2019

0

12.1%

Cash return on equity up 230 basis points from first half 2019

**Shareholders** 



646,728

Holders at 31 December 2019



10.0 cents

per share interim dividend 60.8% payout ratio Customers



\$4,444m

Claims paid in six months to 31 December 2019

Community



3,276 hrs

Volunteered by employees to 31 December 2019



\$5.1<sup>m</sup>

Community investment to 31 December 2019

Climate action plan



Launched report Severe Weather in a Changing Climate December 2019 Prepare our people

Climate change considerations incorporated into key leadership programs Reduce our emissions

On track to achieve Science Based Targets for scope 1 and 2 emissions: 20% reduction by end of FY20 Invest responsibly

Shifting investment to companies that have a **lower exposure to climate-related risks** or a forward-looking strategy to manage those risks



Climate Risk and Opportunity Program addressing physical and transitional risks across all aspects of IAG's operations



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## Insurance Australia Group Limited

ABN 60 090 739 923 ASX Code: IAG UPDATE YOUR INFORMATION:



www.investorcentre.com/iag iag@computershare.com.au www.iag.com.au



By Mail:

Computershare Investor Services Pty Limited GPO Box 4709 Melbourne Victoria 3001 Australia

#### **ENQUIRIES:**



(within Australia) 1300 360 688 (international) +61 3 9415 4210

Holder number: Record date: Payment date:

HIN WITHHELD 20 August 2019 30 September 2019

TFN/ABN:

Quoted \$7.76

Share Price 20/08/19: Share Value 20/08/19: \$35,486.48

#### DIVIDEND STATEMENT

The details below relate to the final dividend of 20 cents per share for Insurance Australia Group Limited (IAG), for the period 1 January 2019 to 30 June 2019. This dividend is 70% franked at the Company tax rate of 30% and has been forwarded to the account detailed below.

Share Class	Shares Held 20/08/2019	Total Dividend per share	Unfranked Amount \$	Franked Amount \$	Gross Payment \$	Withholding Tax \$	Net Payment \$	Franking Credit \$
ORD	4,573	20 cents	274.38	640.22	914.60	0.00	914.60	274.38

#### **KEY FIGURES FOR THE FULL YEAR ENDED 30 JUNE 2019**

\$12,005m GROSS WRITTEN PREMIUM (\$M)

16.9% 12,005

REPORTED INSURANCE MARGIN (%)

FY19	16.9
FV18	183

\$1,076m NET PROFIT AFTER TAX (\$M)

FY19	100	A III - AI	1,076
FY18			923

For information about what contributed to these results, see the 2019 overview on the reverse of this page.

Detailed information about our results is available in the Reports and Results area of our website (www.iag.com.au).

You should keep this statement to assist you in preparing your income tax return.

### PAYMENT INSTRUCTIONS

**ANZ** 

FY19

BSB: 012-030 ACC: \*\*\*\*\*43

You will be subject to income tax on any dividends paid on your IAG shares. IAG is required to provide the ATO with the details of any dividends paid to you. Imputation credits attaching to these dividends should be available to reduce your income tax payable with any excess being refundable to you provided certain requirements are met. These comments are of a general nature and it is important that you seek your own independent taxation advice specific to your circumstances.

# 2019 overview

# **Financial strength**



\$12,005<sup>m</sup>

**Gross written** premium

up 3.1% from 2018



\$1,224<sup>m</sup>

**Insurance** profit

down 13% from 2018



Reported insurance margin down 140 basis points from 2018

Underlying insurance margin

up 250 basis points from 2018



on equity

down 120 basis points from 2018



Cash earnings down 10% from 2018



**Total regulatory capital** consistent with 2018

For detailed information about our 2019 results, visit the Results & Reports area of our website at www.iag.com.au and access financial statements, the investor report and management's results presentation.

# **Community**



Volunteered by employees



Community investment

## Customers

This year, our Australia and New Zealand husinesses insured:





Cars

**Homes** 



down from \$9.006m n 2018

1 Our Interactive Net Promoter Score (Heartbeat) measures frontline (Heartbeat) measures frontline advocacy via surveys of personal and business insurance customers who have had a recent interaction with IAG, either by telephone, visiting a branch or agency, or through having lodged or settled a claim. Customer feedback and Heartbeat scores are reported Heartbeat scores are reported in the Heartbeat portal in real time. In Australia, Heartbeat figures as at June 2019 are calculated on a 12-month rolling average.

Heartbeat/Interactive

Net Promoter Score:

New Zealand

+43

+46

**Australia** 

# Shareholders



12.0 cents

per share interim dividend

cents

per share final dividend

The full year dividend of 32.0 cents per share equates to a payout ratio of 79.4% of cash earnings, in line with IAG's stated dividend policy to distribute 60-80% of cash earnings in any full financial year.

- In August 2018 IAG advised that, from July 2019, it would not be in a position to guarantee fully franked dividend payments. This reflects:

  the move to a higher payout policy in recent years;
  a sequence of capital management activities being conducted, often using IAGs franking capacity; and
  a significant portion of the company's earnings being derived from New Zealand, where no franking credit generation attaches.



Medibank Private Limited ABN 47 080 890 259

→ 043045

DOD MP

GAZCON HOLDINGS SUPERANNUATION **FUND PTY LTD** <KELLY FAMILY S/F A/C> PO BOX 652 BROADWAY NSW 2007

#### Update your information:

Online:

www.computershare.com.au/easyupdate/MPL

By Mail:

By Mail:
Computershare Investor Services Pty Limited GPO Box 2975 Melbourne Victoria 3001 Australia

**Enquiries:** 

(within Australia) 1800 998 778 (international) +61 3 9415 4011

**Holder Identification Number (HIN)** 

#### HIN WITHHELD

ASX Code

MPL Quoted

**TFN/ABN Status** 

4 March 2020

Record Date Payment Date

26 March 2020

Direct Credit Reference No.

979490

### 2020 Interim Dividend Statement

This statement represents payment of your interim dividend for the half year ended 31 December 2019. This dividend is paid at the rate of 5.7 cents per share for your holding of fully paid ordinary shares, registered in your name and entitled to participate as at the Record Date of 4 March 2020. This dividend is fully franked (100%) at the corporate tax rate of 30%.

Please register at www.computershare.com.au/easyupdate/MPL in order to update your TFN, bank account, and other details online.

Class Description	Dividend Rate per Security	Number of Securities	Franked Amount	Unfranked Amount	Gross Payment
Ordinary Shares	5.7 cents	4,441	\$253.14	\$0.00	\$253.14
Statilary States				Net Payment	\$253.14
				Franking Credit	\$108.49

#### Note:

1. You should retain this statement to assist you in preparing your tax return.

2 If you require a replacement statement for any of your dividend payments, you may be charged a fee to cover the costs of reissue.

## **Your Payment Instruction**

AN7

**Amount Deposited** 

BSB: 012-030 Account number: XXXXXXX43

AUD\$253.14



For Better Health

Medibank Private Limited ABN 47 080 890 259

⊢ 043904

000 MPL

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GAZCON HOLDINGS SUPERANNUATION FUND PTY LTD <KELLY FAMILY S/F A/C> PO BOX 652 BROADWAY NSW 2007

#### **Update your information:**

□ 0

Online:

www.computershare.com.au/easyupdate/MPL

By Mail:

Computershare Investor Services Pty Limited GPO Box 2975 Melbourne Victoria 3001 Australia

#### **Enquiries:**

(within Australia) 1800 998 778 (international) +61 (3) 9415 4011

#### **Holder Identification Number (HIN)**

#### HIN WITHHELD

ASX Code

MPL

TFN/ABN Status

Quoted

Record Date Payment Date 5 September 2019 26 September 2019

Direct Credit Reference No.

984213 эергетрег

# 2019 Final and Special Dividend Statement

This statement represents payment of your final dividend for the year ended 30 June 2019 and your special dividend. These consist of a final dividend paid at 7.4 cents per share and a special dividend paid at 2.5 cents per share for your holding of fully paid ordinary shares, registered in your name and entitled to participate as at the record date of 5 September 2019. These dividends are fully franked (100%) at the corporate tax rate of 30%.

Please register at www.computershare.com.au/easyupdate/MPL in order to update your TFN, bank account, and other details online.

Dividend Type	Class Description	Dividend Rate per Security	Number of Securities	Franked Amount	Gross Paymen
Final	Ordinary Shares	7.4 cents	4,441	\$328.63	\$328.63
Special	Ordinary Shares	2.5 cents	4,441	\$111.03	\$111.03
			Net Payment		\$439.66
			Franking Credit		\$188.42

Note 1: You should retain this statement to assist you in preparing your tax return.

Note 2: If you require a replacement statement for any of your dividend payments, you may be charged a fee to cover the costs of reissue.

### **Your Payment Instruction**

**ANZ** 

**Amount Deposited** 

BSB: 012-030 Account number: XXXXXXX43

AUD\$439.66

252274\_08\_V5



All Registry communications to:
C/- Link Market Services Limited
Locked Bag A14
Sydney South NSW 1235 Australia
Telephone: +61 1300 724 911
Email: asx@linkmarketservices.com.au
Website: www.linkmarketservices.com.au

Payment date:

25 March 2020

Record date:

06 March 2020

Reference no.:

X\*\*\*\*\*\*2841

TFN/ABN RECEIVED AND RECORDED

015 005061

GAZCON HOLDINGS SUPERANNUATION FUND PTY LTD <KELLY FAMILY S/F A/C> PO BOX 652 BROADWAY NSW 2007

#### **ASX INTERIM DIVIDEND**

Dear ASX Shareholder,

The details below relate to the interim dividend for the half-year ended 31 December 2019. The dividend is 100% franked at the company tax rate of 30%.

The total dividend amount together with the franking credits should be disclosed as assessable income in your tax return for the 2020 financial year.

#### **Dividend Details Description**

	Dividend Rate per Share	Participating Holding	Unfranked Amount	Franked Amount	Franking Credit
Fully Paid Ordinary Shares	116.4 cents	1,658	\$0.00	\$1,929.91	\$827.10
		Total Divide	end Amount:	\$1,929.91	

This statement represents the amount credited to your nominated bank account shown below. Full details of the dividend paid on your shares are indicated above.

Please retain this statement for taxation purposes as a charge may be levied for replacement.

You may update your details by visiting the Link Market Services Limited website at www.linkmarketservices.com.au. Please see overleaf for online login instructions.

#### **Banking Instructions:**

ANZ BANK SHOP G11 BAY & GRACE STREETS BROADWAY NSW 2007

Account Name: Gazcon Holdings Superannuation

BSB: 012-030 Account No.: \*\*\*\*\*0943

DIRECT CREDIT REFERENCE NO.: 001240411915

Amount Deposited: \$1,929.91





⊢ 032850 000 ANZ

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GAZCON HOLDINGS SUPERANNUATION FUND PTY LTD <KELLY FAMILY S/F A/C> PO BOX 652 BROADWAY NSW 2007

#### **NEED ASSISTANCE?**



shareholder.anz.com anzshareregistry@computershare.com.au



Computershare Investor Services Pty Limited GPO Box 2975 Melbourne Victoria 3001 Australia



1800 113 399 (within Australia) 0800 174 007 (within New Zealand) +61 3 9415 4010 (outside Australia)

Holder Identification Number (HIN)

#### **HIN WITHHELD**

Share Class Ordinary
Record Date 12 November 2019
Payment Date 18 December 2019
TFN/ABN Quoted

Payment in Australian dollars

## **DIVIDEND ADVICE**

The details of your Final Dividend of A\$0.80 per share for the year ended 30 September 2019 are set out below.

 NUMBER OF SHARES
 FRANKED AMOUNT
 UNFRANKED AMOUNT
 NET AMOUNT
 FRANKING CREDIT

 9,466
 A\$5,300.96
 A\$2,271.84
 A\$7,572.80
 A\$2,271.84

The dividend is 70% franked at the Australian company tax rate of 30%. The unfranked portion of the dividend is declared to be conduit foreign income.

A NZ Imputation Credit of **NZ\$851.94** has been attached to the above dividend. For NZ taxpayers, your NZ gross income will include the aggregate of the Net Amount and the NZ Imputation Credit which should be included in your income tax return.

Shareholders should obtain their own professional advice on the tax implications of the dividend and retain this document to assist in tax return preparation.

#### **PAYMENT INSTRUCTIONS**



ANZ

BSB: XXX-XXX
Account number: XXXXXXX43
Payment reference: 641620

PAYMENT AMOUNT: A\$7,572.80

If payment cannot be made to the above account, you will be notified and your entitlement will be held pending receipt of updated direct credit instructions.



To update your shareholder information in a fast, secure and environmentally friendly way visit anz.com/easyupdate.



#### **NEED ASSISTANCE?**

shareholder.anz.com anzshareregistry@computershare.com.au



Computershare Investor Services Pty Limited GPO Box 2975 Melbourne Victoria 3001 Australia



1800 113 399 (within Australia) 0800 174 007 (within New Zealand) +61 3 9415 4010 (outside Australia)

**Holder Identification Number (HIN)** 

#### **HIN WITHHELD**

Share Class Ordinary
Record Date 14 May 2019
Payment Date 1 July 2019

Payment in Australian dollars

### **DIVIDEND ADVICE**

The details of your Interim Dividend of A\$0.80 per share for the half year ended 31 March 2019 are set out below.

NUMBER OF	FRANKED	NET	FRANKING	NZ IMPUTATION
SHARES	AMOUNT	AMOUNT	CREDIT	CREDIT
9,466	A\$7,572.80	A\$7,572.80	A\$3,245.49	NZ\$851.94

The dividend is 100% franked at the Australian company tax rate of 30%. A NZ Imputation Credit has been attached to the above dividend. For NZ taxpayers, your NZ gross income will include the aggregate of the Net Amount and the NZ Imputation Credit which should be included in your income tax rature.

Shareholders should obtain their own professional advice on the tax implications of the dividend and retain this document to assist in tax return preparation.

#### **PAYMENT INSTRUCTIONS**



ANZ

BSB:

XXX-XXX

Account number:

XXXXXXX43

Payment reference:

647382

**PAYMENT AMOUNT:** 

A\$7,572.80

If payment cannot be made to the above account, you will be notified and your entitlement will be held pending receipt of updated direct credit instructions.



31 October 2019

**Full Year Results announced**