

**Subject:** Refund of contributions AustralianSuper - 1074099693 (NS)  
**Date:** Friday, 2 July 2021 at 3:14:08 pm Australian Central Standard Time  
**From:** AustralianSuper Employer Services  
**To:** Ric Palombo  
**Attachments:** 1A352215.gif

Dear Enrico,

Thank you for your email.

We received a payment of \$16,500.00 on 22 June 2021 and we refunded this payment via BPAY® reversal on 02 July 2021.

Please note this refund takes approximately 4 to 6 weeks to clear, we are unable to stop this reversal once lodged with the bank.

If you have any questions, please visit us at [australiansuper.com/Contact-Us](http://australiansuper.com/Contact-Us) or call **1300 300 273** 8am to 8pm AEST/AEDT weekdays.

Sincerely,

Niveran  
AustralianSuper Administration

 AustralianSuper

EBF3056

*paid out of Umb Super fund incorrectly -  
Needed to come out of Umb Mgmt Acc.  
Refunded. 16/7/21*

This email is of a general nature and does not take into account your personal objectives, situation or needs. Before making a decision about AustralianSuper, consider your financial requirements and read our Product Disclosure Statement, available at [www.australiansuper.com](http://www.australiansuper.com) or call **1300 300 273** for a copy. This email has been sent by Australian Administration Services Pty Limited ABN 62 003 429 114 AFSL 295142, on behalf of, and as the fund administrator for, AustralianSuper Pty Ltd ABN 94 006 457 987 AFSL 233788, Trustee of AustralianSuper ABN 65 714 394 898. You must not use or disclose this email if you are not the intended recipient. If you have received this email in error please let us know by contacting the sender and deleting the email.

To: "enquiry@australiansuper.com" <enquiry@australiansuper.com>

Cc:

From: Production API User <no-reply.australiansuper.com@service.whispir.com> - 22/06/2021 02:50:06 PM

Subject: EXTERNAL: ContributionRefundOrCorrection AS2021065115590

Reference Number: AS2021065115590

Authenticated User: N

**Authenticated User Details:**

User Id:

User Type:

Given name:

Surname:

Email:

Phone:

Business Name:

Post Code:

**Enquiry Details:**

User Id: 1074099693

User Type: member

Given name: Enrico

Surname: Palombo

Email: ric@creativeumbrella.com.au

Phone:

Business Name:

Post Code:

Reason for enquiry: Contributions

Topic: ContributionRefundOrCorrection

Description: Please see attached letter request

Document 1: