



21 Jul 2017

Dear Customer

**Thank you for choosing to hold your Term Deposit with Heritage Bank**

We are proud to have you as our member and pleased to offer you the benefits of our *People first* approach. We can confirm your term deposit details are as follows:





<b>Customer number</b>	14419378
<b>Term Deposit number</b>	783266
<b>Amount</b>	\$100,000.00
<b>Rate</b>	3.25% p.a.
<b>Maturity date</b>	20 July 2021

Your current instruction on maturity is to transfer the principal to account number 14419378 I90 and pay the interest earned on your existing term deposit to you by cheque.

Please note that you have a grace period of seven business days starting from 20 July 2017 and ending on 31 July 2017 during which you can vary the term, investment amount or maturity instructions without charge. You may also withdraw or transfer all or part of your account balance of your term deposit during the grace period without charge.

**Contact us**

If you have any further questions, require a copy of our terms and conditions or need help with any other banking requirements, please get in touch.

-  [heritage.com.au](http://heritage.com.au)
-  13 14 22 (Mon – Sat, 8.30am - 7pm)
-  PO Box 190, Toowoomba Q 4350
-  Your local branch or mini branch

We look forward to continuing our relationship with you and helping you enjoy the maximum return on your investments.

Yours sincerely



**Paul Francis**  
General Manager – Retail Services

visit [heritage.com.au](http://heritage.com.au) | [Find a branch](#) | [Contact Heritage](#)

Please do not reply to this email, if you would like any further information drop into a branch or call our Contact Centre on 13 14 22 Monday to Saturday, 8.30am to 7pm.

Heritage will NEVER send an email that would request the disclosure of any personal security details such as your PIN, online banking passwords or credit card details. The link provided to update your contact preferences will ask you to select how you want to receive communications from us. It will not ask you to disclose sensitive personal information. If you have any concerns please call our Contact Centre.

Heritage Bank ABN 32 087 652 024. AFSL and Australian Credit Licence 240984.

To update your contact details, please visit [here](#).

To update your contact preferences and no longer receive emails, please visit [here](#).

[Privacy policy](#)