# NOTICE FOR 3rd INSTALMENT



ABN 80 690 785 443

Eastgardens Customer Service Centre, Westfield Eastgardens Rockdale Customer Service Centre, 444-446 Princes Highway Phone **1300 581 299** | **9562 1666** Web **www.bayside.nsw.gov.au** Email **council@bayside.nsw.gov.au** 



The provisions of the Local Government Act 1993, relating to rates and charges have been operative since 1 July 1994.

# **Important Information Regarding Your Rates Account**

#### **Payment of Account**

If you elect to pay the account by instalments, the instalments must be paid on or before the due dates for payment. Instalment notices will be forwarded to you thirty (30) days before each instalment becomes due. If you do not receive your notice, please contact Council's Customer Service Centre to obtain a copy of the notice before the due date.

#### **Interest Charges**

If an instalment is not paid on or before the due date, the instalment will become overdue and will therefore be known as arrears. Arrears of rates will be subject to daily interest in accordance with the provisions of the Local Government Act 1993. Arrears of rates may also be subject to recovery proceedings by Council and account holders will incur recovery costs. If you are having difficulty paying your rates account you may enter into an arrangement to make periodical payments, and subject to compliance with the arrangement, Council may write off interest that has accrued on your account.

## Land Categories for Rating Purposes

In accordance with the provisions of the Local Government Act 1993, Council has declared each parcel of rateable land within the Council area to be within one of the following categories: Farmland, Residential, Mining or Business. If a land category changes from one category to another the ratepayer must notify Council of the change within thirty (30) days. A ratepayer may at any time apply to Council to have a land category reviewed and may appeal against a declaration following a review by Council. Council's Rates Department will be able to provide further information regarding land categories.

#### **Mixed Development**

Council may rate parcels of land with both residential and business uses proportionately according to those uses. This is called Mixed Development rating. If you feel that your property may qualify for this type of rating, you should contact Council's Rates Department for further information.

## Land Exempt From Council Rates

Certain land is exempt from rating and is known as non-rateable land. It refers to Crown Land, Churches, Ministers' residences, Schools, Public Land, Hospitals, Land owned and used by Public Charities and certain other land as provided in the Local Government Act 1993. You may apply to have your property exempt from rating, and also appeal Council's decision to the Land and Environment Court. Further information regarding non-rateable land may be obtained from Council's Rates Department.

## **Pensioner Concessions**

Pension rate rebates are available to eligible pensioners for each quarter of the rating period in which they are eligible pensioners. Please contact Council's Customer Service Centre for further information.

#### **Domestic Waste Management Service**

All rateable residential land (including vacant land) is subject to a Domestic Waste Management Service Charge. Further information relating to Waste Management Service charges may be obtained from Council's Customer Service Centre.

## Stormwater Levy

All rateable land is subject to the Stormwater Levy except:

- Public land (such as Crown land and Council owned land)
- Land held under a lease for private purposes granted under the Housing Act 2001 or the Aboriginal Housing Act 1998
- Vacant land as in land containing no buildings, car parks or large areas of material such as concrete (i.e. no impervious surfaces)
- Rural residential or rural business land, or
- Land belonging to a charity or public benevolent institutions.

If you have been charged a stormwater levy and believe you may be eligible for an exemption, you should contact Council's Rates Department.

## General

- No change will be given for any cheques tendered in payment of rates.
- Where payment is made by cheque, this receipt is given subject to the cheque being cleared when presented.

#### **Aggregation of Lots**

If you own more than one lot in a strata, you may be eligible to have them combined for rating. Please contact Council's Rates Department for more information.

# **Methods of Payment**

#### **Payment by Mail**

- Make your cheque/money order payable to Bayside Council and cross 'Not Negotiable'.
- Mail your payment to: Locked Bag W122
  Sydney NSW 1292
- Please forward only the bottom portion of your rates notice. Retain the ratepayer's copy for your records, as no receipt will be issued.

## Payment by BPAY Biller Code: 10272

Contact your bank or financial institution to make payment from your savings or cheque account.

#### **Payment in Person at Council**

- Pay in person at either of Council's Customer Service Centres.
- Payment can be made between 8:30am and 4:30pm Monday to Friday and between 9am and 1pm Saturdays (excluding public holidays).
- Payment can be made by cash, cheque, money order, debit card and the following credit cards: Visa and MasterCard.
- Please note credit card payments attract a 0.5% (GST exempt) service fee.

#### Paying in Person at an Australia Post Office

- Payment can be made by cash, cheque, debit card and the following credit cards: Visa and MasterCard.
- Credit card payments attract a 0.5% (GST exempt) service fee, imposed by Council.

#### Credit Card Payments by Phone or Online Billpay Code: 0530



- Use your credit card to pay by phone 13 18 16, or online at auspost.com.au/postbillpay
- Payment can be made by Visa and MasterCard only.
- Credit card payments attract a 0.5% (GST exempt) service fee, imposed by Council.

# Payment by Direct Debit from your nominated Savings or Cheque account

- Please complete all sections of the direct debit authority available at www.bayside.nsw.gov.au or by phoning Council's Customer Service Centres on 1300 581 299 or 9562 1666.
- Credit card accounts are NOT accepted.