

**Water and Sewerage  
Quarterly Account**

QUUR91\_A4B/E-1/S-1/I-1/

SUPER BROKEN RICHLANDS BARE PTY LTD TTE  
C/- SUPERBROKEN RICHLANDS BARE  
UNIT  
20 A CACENDISH ST  
PENNANT HILLS NSW 2120

**Property Location:** 24  
36 KATHLEEN STREET  
RICHLANDS 4077

Customer reference number	10 1072 1856 0000 1
Bill number	1072 1856 23
Date issued	22/06/2021
<b>Total due</b>	<b>\$322.78</b>
<b>Current charges due date</b>	<b>31/07/2021</b>

**Your water usage**

Water usage (kL)	41
Days charged	96

*Average daily water usage (litres)*

Current period	427
Same period last year	405

**Account Summary** Period 10/03/2021 - 13/06/2021

**Your Last Account**

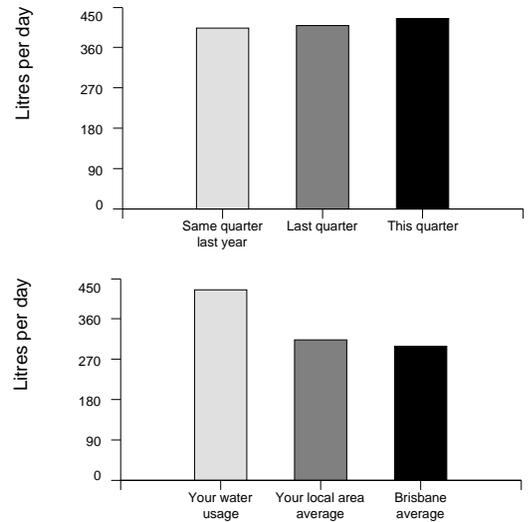
Amount Billed	\$161.20
Amount Paid	\$161.20CR

**Your Current Account**

<b>Overdue Balance</b>	\$0.68
Current Charges	\$322.10

<b>Total Due</b>	<b>\$322.78</b>
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*If full payment is not received by the due date, a compounding interest of up to 8.53% per annum will accrue daily on any amount owing.*



**Payment options**

- Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)
- Telephone and internet banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
BPAY View® View and pay this bill using internet banking. More info: [www.bpay.com.au](http://www.bpay.com.au)  
® Registered to BPAY Pty Ltd ABN 69 079 137 518

- Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.

- By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa card\*.

- Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124

- In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

- By Mobile -** Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards\*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

# YOUR CHARGES for 10/03/2021 - 13/06/2021 (96 days)

Customer ref. no. 10 1072 1856 0000 1  
 24  
 36 KATHLEEN STREET  
 RICHLANDS 4077

## Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
AZB024252	10/03/2021	593		
	14/06/2021	634	41KL	

## Water Usage

### State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	41KL @ \$3.122000/kL	\$128.00
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### Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	41KL @ \$0.818000/kL	\$33.53
<b>Subtotal</b>		<b>\$161.53</b>

## Water Services

### Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2020/21	74 days	\$47.13
This charge is for the period 01/04/2021 to 13/06/2021		
<b>Subtotal</b>		<b>\$47.13</b>

## Sewerage Services

### Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	74 days	\$113.44
This charge is for the period 01/04/2021 to 13/06/2021		
<b>Subtotal</b>		<b>\$113.44</b>

**Water usage \$161.53**

**Water services \$47.13**

**Sewerage services \$113.44**

**Your total charges 10/03/2021 - 13/06/2021 \$322.10**

 **Your usage was 41 kilolitres.**  
**That's an average of 427 litres per day.**

### My bill is lower than usual. Why?

Don't worry, there's a 'simple' explanation.

Back in February, as part of your Simpler Billing transition, we switched services charges from being billed in advance to being billed in arrears to align with usage charges.

As a result, your current bill has a shorter than usual services charges period – between 1 and 83 days shorter depending on when your water meter was read.

A typical services charges period is 90 days.

And remember, the services charges period on your next bill will return to normal, and so will your total due.

Yours is shorter, so your bill is lower. Simple!

Visit [urbanutilities.com.au/simpler](http://urbanutilities.com.au/simpler) for more information.

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
 اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
 Khi bạn cần thông ngôn, xin gọi số 13 14 50  
 통역사가 필요하시면 13 14 50 으로 연락하십시오.  
 Cuando necesite un intérprete llame al 13 14 50

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**Pay using your smartphone**  
 Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



**Water and Sewerage Account**  
 In Person / Mail Payment Advice  
 Name: SUPER BROKEN  
 RICHLANDS BARE PTY LTD TTE



Biller Code: 112144  
 Ref: 10 1072 1856 0000 1



BPAY® this payment via Internet or phone banking.  
**BPAY View®** – View and pay this bill using internet banking.  
 To use the **QR code**, use the reader within your mobile banking app.  
 More info: [www.bpay.com.au](http://www.bpay.com.au)



\*4001 101072185600001



**Commonwealth Bank**  **Credit**  
 Commonwealth Bank of Australia  
 ABN 48 123 123 124  
 240 Queen Street, Brisbane, QLD

Current charges due date  
 31/07/2021

For Credit **Urban Utilities**

Trans Code 831 User ID 066840 Customer Reference No. 101072185600001

Date

Cash

Teller Stamp & Initials

Cheques

Total Due \$ 322.78

+757+