

Faults & emergencies

Energex 131962
Urban Utilities 132364

Altogether Solutions Pty Ltd
ABN 51 130 008 196

Billing agent for
The Trustee for The City Energy Trust
ABN 31 109 489 403

L PHILLIPS
APARTMENT UNIT 304 60-64 DOGGETT ST
NEWSTEAD QLD 4006

your utility invoice

Your account details

Account number 30279 00241 94
Tax invoice U30279 000 003 667-0
Issue date 2 Aug 2022

Total due

\$0.00
Overdue charges
\$31.21
Amount payable by 19 Aug 2022

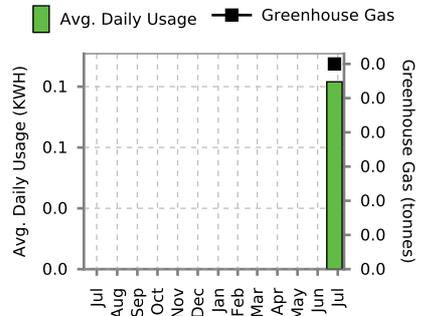
Payment details

Sign up to Direct Debit
at altogethergroup.com.au
or call 1300 803 803.

Account summary

Opening balance	\$0.00
Payment received	\$0.00
Balance brought forward	\$0.00
Usage and services charges	\$31.21
Other charges/adjustments	\$0.00
New Charges (see over)	\$31.21
Total (GST included)	\$31.21

Usage summary



Avg cost/day: \$0.64
Avg daily usage: 0.08 KWH
same time last year: not available

Greenhouse gas emissions for this bill was
0.003 tonnes from 2 KWH

Further information at www.climatechange.gov.au

Total due

\$0.00
Overdue charges

\$31.21
Amount payable by 19 Aug 2022



by Direct Debit

Sign up to Direct Debit at altogethergroup.com.au
or call 1300 803 803.

Surcharge Fees: A Credit/Debit card surcharge (inc. GST) of 1% applies for Visa and Mastercard, 3% for AMEX and 1.6% for Diners Card.



by BPAY

Bill code: 266296
Ref. number: 3027 9002 4194 4
® Registered to BPAY Pty Ltd ABN 69 079 137 518



In Person

Present page intact at any post office.
Payments may be made by cash, cheque, EFTPOS, VISA or MasterCard. Please make cheques payable to Altogether Solutions Pty Ltd.
Please post to PO Box 404 NUNDAH QLD 4012.



Online

altogethergroup.com.au/pay-my-bill
Account num: 30279 00241 94
Pay your bill online by debit or credit card. Please specify your account number to ensure payment is correctly allocated.



by Phone

Phone: 1300 803 803
Account num: 30279 00241 94
Pay by debit or credit card by calling above phone number. Calls are charged at the cost of a local call (mobile extra).



*481 88 00000527 3027900241944

Electricity supply calculation

Billing period: 3 Jul 2022 to 28 Jul 2022 (26 billing days)

Service address: Unit 304 60-64 Doggett ST, NEWSTEAD, QLD, 4006

meter number	previous read date	current read date	previous reading	current reading	usage (KWH)	avg usage (KWH/day)
15000017	3 Jul 2022	28 Jul 2022	20,240.000	20,242.000	2.000 A	0.077

(A = actual, E = estimated, S = substituted, F = final, N = null read)

Next meter read

Your next meter reading is planned to occur near 26 Aug 2022.

Please ensure safe and clear access to the meter. If your meter is not accessible we may estimate your read.

Water supply calculation

Billing period: 3 Jul 2022 to 28 Jul 2022 (26 billing days)

Service address: Unit 304 60-64 Doggett ST, NEWSTEAD, QLD, 4006

meter number	previous read date	current read date	previous reading	current reading	usage (L)	avg usage (L/day)
14005608	3 Jul 2022	28 Jul 2022	139,488.000	139,510.000	22.000 A	0.846
ABG41329	3 Jul 2022	28 Jul 2022	432,251.000	432,530.000	279.000 A	10.731

(A = actual, E = estimated, S = substituted, F = final, N = null read)

Next meter read

Your next meter reading is planned to occur near 26 Aug 2022.

Please ensure safe and clear access to the meter. If your meter is not accessible we may estimate your read.

Usage and service charges

description	quantity	charge rate (exc GST)	units	amount (exc GST)
Electricity usage	2.000	17.5000	c/kWh	\$0.35
Daily service fee	26	56.8301	c/days	\$14.78
Water consumption (first 822L/day)	301.000	0.4164	c/L	^ \$1.25
Water consumption (remaining)	0.000	0.5094	c/L	\$0.00
Hot water heating first 44L/day	22.000	2.1988	c/L	\$0.48
Hot water heating next 44L/day	0.000	1.3800	c/L	\$0.00
Hot water heating remaining L/day	0.000	1.0120	c/L	\$0.00
Gas cooktop daily charge	26	44.7037	c/days	\$11.62
Goods and services tax				\$2.73

Total usage and service charges

\$31.21

(^ = GST free item)

Need to get in touch?



Moving?

Please notify us at least 3 business days before you move so that we can arrange a final meter reading.



Contact us

We're happy to help - any questions or complaints:

please complete our online form at altogethergroup.com.au/contactus

Call us 1300 803 803

Mon - Fri, 8.30am - 5.00pm AEST

PO Box 404 Nundah QLD 4012



Concessions and rebates

You may be eligible for a government concession or rebate. To find out more or to apply, give us a call or visit altogethergroup.com.au/concessions



Payment assistance

Payment extensions, payment plans and assistance through our hardship program may be available if you need it.

Call us to discuss your eligibility and available options.



Complaints

We welcome customer and community feedback. You can find out more about our complaints resolution process [online](#) or by calling us.

Interpreter service

当您需 要口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Quando necesitas un intérprete llame al 13 14 50

Embedded network manager

Altogether Solutions Pty Ltd
Ph: 1300 803 803