

## Faults & emergencies

Energex 131962  
Urban Utilities 132364

Altogether Solutions Pty Ltd  
ABN 51 130 008 196

**Billing agent for**  
The Trustee for The City Energy Trust  
ABN 31 109 489 403

L PHILLIPS  
25 CLOVELLY PLACE  
SANDSTONE POINT QLD 4551

# your final utility invoice

## Important information

Applications for QLD Govt Cost of Living Rebate have been submitted. Active residential accounts at 31/8/22 will receive the rebate directly on your bill once the payments have been processed. For further information please visit <https://www.qld.gov.au/community/cost-of-living-support/concessions/energy-concessions/cost-of-living-rebate>. Please be patient as this process may take several bill cycles to complete before credits appear.

## Your account details

Account number 30279 00241 94  
Tax invoice U30279 000 003 862-0  
Issue date 6 Oct 2022

## Total due

**\$0.00**  
Overdue charges  
**\$30.75**  
Amount payable by 25 Oct 2022

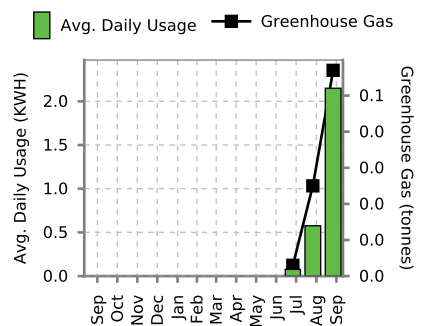
## Payment details

Sign up to Direct Debit  
at [altogethergroup.com.au](https://altogethergroup.com.au)  
or call 1300 803 803.

## Account summary

Opening balance	\$40.93
Payment received	
Payment via BPAY, 21 Sep 2022	(cr) \$40.93
Balance brought forward	\$0.00
Usage and services charges	\$30.75
Other charges/adjustments	\$0.00
New Charges (see over)	\$30.75
<b>Total (GST included)</b>	<b>\$30.75</b>

## Usage summary



Avg cost/day: \$1.04  
Avg daily usage: 2.15 KWH  
same time last year: not available

Greenhouse gas emissions for this bill was  
0.057 tonnes from 43 KWH

Further information at [www.climatechange.gov.au](http://www.climatechange.gov.au)

## Total due

**\$0.00**  
Overdue charges  
**\$30.75**  
Amount payable by 25 Oct 2022



\*3581 302790024194

\$30.75



**by Direct Debit**  
Sign up to Direct Debit at  
[altogethergroup.com.au/account](https://altogethergroup.com.au/account)  
or call 1300 803 803



**by BPAY**  
Bill code: 266296  
Ref. number: 3027 9002 4194 4  
© Registered to BPAY Pty Ltd ABN 69 079 137 518



**In Person**  
Present page intact at any Australia Post  
outlet. Payments may be made by cash,  
cheque, EFTPOS, VISA, MasterCard or AMEX.



**Online**  
[altogethergroup.com.au/pay-my-bill](https://altogethergroup.com.au/pay-my-bill)  
Account num: 30279 00241 94  
Pay your bill online by debit or credit card. Please  
specify your account number to ensure payment is  
correctly allocated.



**by Phone**  
Phone: 1300 803 803  
Account num: 30279 00241 94  
Pay by debit or credit card by calling above phone  
number. Calls are charged at the cost of a local call  
(mobile extra).

Credit Card Surcharge Apply: A Credit/Debit Card surcharge  
(inc. GST) of 1% for Visa and Mastercard, 3% for AMEX and  
1.6% for Diners Card.

### Electricity supply calculation

**Billing period:** 31 Aug 2022 to 19 Sep 2022 (20 billing days)

**Service address:** Unit 304 60-64 Doggett ST, NEWSTEAD, QLD, 4006

meter number	previous read date	current read date	previous reading	current reading	usage (KWH)
15000017	30 Aug 2022	19 Sep 2022	20,261.000	20,304.000	43.000 A

(A = actual, E = estimated, S = substituted, F = final, N = nil read)

**Next meter read**

Your next meter reading is planned to occur near 26 Oct 2022.

Please ensure safe and clear access to the meter. If your meter is not accessible we may estimate your read.

### water - drinking water supply calculation

**Billing period:** 31 Aug 2022 to 19 Sep 2022 (20 billing days)

**Service address:** Unit 304 60-64 Doggett ST, NEWSTEAD, QLD, 4006

meter number	previous read date	current read date	previous reading	current reading	usage (L)
14005608	30 Aug 2022	19 Sep 2022	139,520.000	139,522.000	2.000 A
ABG41329	30 Aug 2022	19 Sep 2022	432,560.000	432,580.000	20.000 A

(A = actual, E = estimated, S = substituted, F = final, N = nil read)

**Next meter read**

Your next meter reading is planned to occur near 26 Oct 2022.

Please ensure safe and clear access to the meter. If your meter is not accessible we may estimate your read.

### Usage and service charges

description	quantity	charge rate (exc GST)	units	amount (exc GST)
Electricity usage	43.000	17.5000	c/kWh	\$7.53
Daily service fee	20	56.8301	c/days	\$11.37
Water consumption (first 822L/day)	22.000	0.4164	c/L	^ \$0.09
Water consumption (remaining)	0.000	0.5094	c/L	\$0.00
Hot water heating first 44L/day	2.000	2.1988	c/L	^ \$0.04
Hot water heating next 44L/day	0.000	1.3800	c/L	\$0.00
Hot water heating remaining L/day	0.000	1.0120	c/L	\$0.00
Gas cooktop daily charge	20	44.7037	c/days	\$8.94

Goods and services tax	\$2.78
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<b>Total usage and service charges</b>	<b>\$30.75</b>
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(^ = GST free item)

### Need to get in touch?



**Moving?**

Please notify us at least 3 business days before you move so that we can arrange a final meter reading.



**Contact us**

We're happy to help -

any questions or complaints:

please complete our online form at [altogethergroup.com.au/contactus](https://altogethergroup.com.au/contactus)

Call us 1300 803 803

Mon - Fri, 8.30am - 5.00pm AEST

PO Box 404 Nundah QLD 4012



**Concessions and rebates**

You may be eligible for a government concession or rebate. To find out more or to apply, give us a call or visit [altogethergroup.com.au/concessions](https://altogethergroup.com.au/concessions)



**Payment assistance**

Payment extensions, payment plans and assistance through our hardship program may be available if you need it.

Call us to discuss your eligibility and available options.



**Complaints**

We welcome customer and community feedback. You can find out more about our complaints resolution process [online](#) or by calling us.

### Embedded network manager

Altogether Solutions Pty Ltd  
Ph: 1300 803 803