

#### Faults & emergencies

Energex 131962  
Urban Utilities 132364

Altogether Solutions Pty Ltd  
ABN 51 130 008 196

**Billing agent for**  
The Trustee for The City Energy Trust  
ABN 31 109 489 403

L PHILLIPS  
APARTMENT UNIT 304 60-64 DOGGETT ST  
NEWSTEAD QLD 4006

# your utility invoice

#### Your account details

Account number 30279 00241 94  
Tax invoice U30279 000 003 667-0  
Issue date 2 Aug 2022

#### Total due

**\$0.00**  
Overdue charges  
**\$31.21**  
Amount payable by 19 Aug 2022

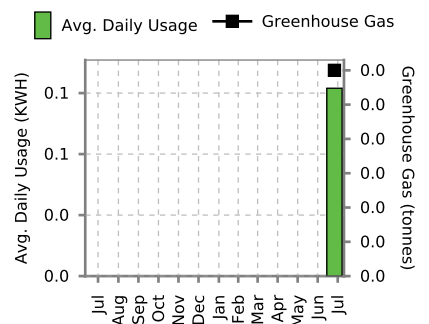
#### Payment details

Sign up to Direct Debit  
at [altogethergroup.com.au](http://altogethergroup.com.au)  
or call 1300 803 803.

#### Account summary

Opening balance	\$0.00
Payment received	\$0.00
Balance brought forward	\$0.00
Usage and services charges	\$31.21
Other charges/adjustments	\$0.00
New Charges (see over)	\$31.21
<b>Total (GST included)</b>	<b>\$31.21</b>

#### Usage summary



Avg cost/day: \$0.64  
Avg daily usage: 0.08 KWH  
same time last year: not available

Greenhouse gas emissions for this bill was  
0.003 tonnes from 2 KWH

Further information at [www.climatechange.gov.au](http://www.climatechange.gov.au)

#### Total due

**\$0.00**  
Overdue charges  
**\$31.21**  
Amount payable by 19 Aug 2022



\*481 88 00000527 3027900241944



#### by Direct Debit

Sign up to Direct Debit at [altogethergroup.com.au](http://altogethergroup.com.au)  
or call 1300 803 803.  
Surcharge Fees: A Credit/Debit card surcharge (inc. GST) of 1% applies for Visa and Mastercard, 3% for AMEX and 1.6% for Diners Card.



#### by BPAY

Bill code: 266296  
Ref. number: 3027 9002 4194 4  
® Registered to BPAY Pty Ltd ABN 69 079 137 518



#### In Person

Present page intact at any post office.  
Payments may be made by cash, cheque, EFTPOS, VISA or MasterCard. Please make cheques payable to Altogether Solutions Pty Ltd.  
Please post to PO Box 404 NUNDAH QLD 4012.



#### Online

[altogethergroup.com.au/pay-my-bill](http://altogethergroup.com.au/pay-my-bill)  
Account num: 30279 00241 94  
Pay your bill online by debit or credit card. Please specify your account number to ensure payment is correctly allocated.



#### by Phone

Phone: 1300 803 803  
Account num: 30279 00241 94  
Pay by debit or credit card by calling above phone number. Calls are charged at the cost of a local call (mobile extra).

Electricity supply calculation

**Billing period:** 3 Jul 2022 to 28 Jul 2022 (26 billing days)

**Service address:** Unit 304 60-64 Doggett ST, NEWSTEAD, QLD, 4006

meter number	previous read date	current read date	previous reading	current reading	usage (KWH)	avg usage (KWH/day)
15000017	3 Jul 2022	28 Jul 2022	20,240.000	20,242.000	2.000 A	0.077

(A = actual, E = estimated, S = substituted, F = final, N = nil read)

**Next meter read**

Your next meter reading is planned to occur near 26 Aug 2022.

Please ensure safe and clear access to the meter. If your meter is not accessible we may estimate your read.

Water supply calculation

**Billing period:** 3 Jul 2022 to 28 Jul 2022 (26 billing days)

**Service address:** Unit 304 60-64 Doggett ST, NEWSTEAD, QLD, 4006

meter number	previous read date	current read date	previous reading	current reading	usage (L)	avg usage (L/day)
14005608	3 Jul 2022	28 Jul 2022	139,488.000	139,510.000	22.000 A	0.846
ABG41329	3 Jul 2022	28 Jul 2022	432,251.000	432,530.000	279.000 A	10.731

(A = actual, E = estimated, S = substituted, F = final, N = nil read)

**Next meter read**

Your next meter reading is planned to occur near 26 Aug 2022.

Please ensure safe and clear access to the meter. If your meter is not accessible we may estimate your read.

Usage and service charges

description	quantity	charge rate (exc GST)	units	amount (exc GST)
Electricity usage	2.000	17.5000	c/kWh	\$0.35
Daily service fee	26	56.8301	c/days	\$14.78
Water consumption (first 822L/day)	301.000	0.4164	c/L	^ \$1.25
Water consumption (remaining)	0.000	0.5094	c/L	\$0.00
Hot water heating first 44L/day	22.000	2.1988	c/L	\$0.48
Hot water heating next 44L/day	0.000	1.3800	c/L	\$0.00
Hot water heating remaining L/day	0.000	1.0120	c/L	\$0.00
Gas cooktop daily charge	26	44.7037	c/days	\$11.62

Goods and services tax \$2.73

**Total usage and service charges \$31.21**

(^ = GST free item)

Need to get in touch?



**Moving?**

Please notify us at least 3 business days before you move so that we can arrange a final meter reading.



**Contact us**

We're happy to help -

any questions or complaints:

please complete our online form at

[altogethergroup.com.au/contactus](https://altogethergroup.com.au/contactus)

Call us 1300 803 803

Mon - Fri, 8.30am - 5.00pm AEST

PO Box 404 Nundah QLD 4012



**Concessions and rebates**

You may be eligible for a government

concession or rebate. To find out more

or to apply, give us a call or visit

[altogethergroup.com.au/concessions](https://altogethergroup.com.au/concessions)



**Payment assistance**

Payment extensions, payment plans and

assistance through our hardship program

may be available if you need it.

Call us to discuss your eligibility and

available options.



**Complaints**

We welcome customer and community

feedback. You can find out more about

our complaints resolution process [online](#)

or by calling us.

**Interpreter service**

当您需耍口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Quando necesite un intérprete llame al 13 14 50

Embedded network manager

Altogether Solutions Pty Ltd

Ph: 1300 803 803