

Life Cover Premium Advice



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Burmester Refrigeration & Air
S & K Burmester Family Superannuation Fund
4 Polwarth Drive
COFFS HARBOUR NSW 2450

29 May 2023

Dear Policy Owner

This advice is in relation to the valuable cover provided by your insurance policy.

The current benefits that your policy provides are listed on the Benefit Table in this notice.

To keep the valuable benefits your policy provides we require payment of the **total amount due** by the **due date** shown on the tear-off slip.

Please take advantage of the various payment options shown on the tear-off slip. If paying by cheque please include the slip with your payment.

If you have any questions or would like to discuss the payment options, please contact us. We'll be happy to help.

Yours sincerely
Asteron Life Customer Service

Policy Number

81393458

Insured Person

Mr Sheldon Ernest Burmester

Policy Owner

S & K Burmester Family
Superannuation Fund

Important Dates

- Policy anniversary
23 June each year
- Policy commencement
23/06/2009
- Loyalty bonus date
15/06/2009

Your Adviser

Mr Nicholas Grady
0266594600

Customer Service

1800 221 727 8am-6pm
07 3325 8500

Internet

www.asteronlife.com.au

► See your Policy Benefits
and Features over

Due Date

23/06/2023

Yearly Premium Due

\$1,964.10

Total Amount Due

\$1,964.10



Premium Payment Options



Call **1300 361 255**
Ref: 7075907503
24 hours 7 days



Direct Debit - 1800 221 727



Cheque Payment - **payable to**
TAL Life Limited
GPO Box 68
Sydney NSW 2001



Biller Code: 8268
Ref: 7075907503

Please turn over for important information

Customer Service GPO Box 68, Sydney NSW 2001
Ph: 1800 221 727 or 07 3325 8500 8am to 6pm AEST Mon to Fri
Fax: 1300 766 833
Email: life_customerservice@asteronlife.com.au
Web: www.asteronlife.com.au

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Thank you for trusting us with your life insurance. We hope you continue to enjoy the peace of mind knowing you and your loved ones are protected against the unforeseen.

As you may be aware, our Loyalty Rewards Program is designed to reward our loyal customers by increasing the value of some of the in-built benefits within the policy. Your Loyalty Rewards are detailed in the Benefits and Features table below, where you will see both the original benefit payable on your policy, and the additional Loyalty Rewards.

Benefits and Features

<ul style="list-style-type: none">• Stepped Premium Policy Group• Funeral Advancement Benefit Loyalty Reward – Additional \$10,000• Financial Planning Benefit Loyalty Reward – Additional \$1,000	<ul style="list-style-type: none">• Funeral Advancement Benefit of \$10,000• Financial Planning Benefit of \$1,500• Special Events Increase Benefit
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Benefit Table

	Sum Insured	Yearly Premium	Expiry Date
Life Cover	\$443,236	\$1,860.10	23/06/2067
Policy Fee		\$104.00	
Total		\$1,964.10	

* Please note, your Policy is subject to revised terms, if you require full details regarding these terms please refer to your original Policy Schedule and Document.

"Things you should know"

Please consider this important information alongside your Product Disclosure Statement, Policy Document and Schedule.

Explaining premium increases

Insurance premiums increase from time to time and if you have noticed an increase to your premium in this letter it may be for a number of reasons including, but not limited to:

- If your policy includes an indexation benefit to help maintain the value of your insurance against inflation, this will trigger an increase to your level of cover or sum insured and may cause an increase in the premiums you pay for your insurance.
- The indexation benefit may still be applied to level premiums and cause an increase to your premiums.
- If you have chosen, or the policy includes a stepped premium your premium may increase each year as you get older.
- We can also change our policy fees or the premium rates we use to determine your premium.
- We will act reasonably when making decisions to change our premium rates or policy fees and will only make changes to the extent reasonably necessary to protect our legitimate business interests. When we do this we won't single your policy out for a premium increase. If we do apply an increase to your policy, we'll provide you with at least 30 days' notice and you'll be charged the new premium from your next policy anniversary.

If you have any further questions in regards to your premiums, please contact us.

Risks of cancelling or replacing an existing Life Insurance Policy

When you started your policy, your age, medical history, lifestyle and occupation may have been taken into consideration to calculate your premium and offer you cover. If you cancel your policy and re-apply for life insurance at a later date, either with us or another insurer, you may not be able to obtain the same level of cover for the same price or conditions, especially if your health has changed.

When you are considering replacing an existing policy it is important to remember that a new policy may offer different benefits and conditions. There may for example be different benefit waiting periods, limits and exclusions. You should ensure that any replacement cover continues to meet your needs and that you will not be disadvantaged in cancelling your existing cover.

Cancelling your insurance means you could be losing a valuable safety net. Even if you have some default cover inside super, this may not be accessible or provide enough cover to meet your needs at claim time.

If you have any further questions in regards to cancelling or replacing a Life Insurance policy, please contact us or speak to a financial adviser.

If your circumstances change

If you want to change the terms of your policy or are having difficulty meeting your payments, our friendly team of insurance specialists can answer all your questions.

Alternatively, if you feel your financial requirements are more complex and you require financial advice, you can turn to a financial adviser for help.

What to do in the event of a claim

In the unfortunate event you need to make claim, one of our friendly staff will be there to help take care of you, your nominated beneficiaries or your legal personal representative. Please call us as soon as practical to notify us of the claim and we will provide you with a claim pack detailing what information we may need to assess your claim. For further information on what may be required please view our website or contact us using the details provided in this letter.

What is the Life Insurance Code of Practice?

We are committed to the Life Insurance Code of Practice (the Code). The Code outlines the life insurance industry's key commitments and obligations to our customers, ensuring that we act with honesty, fairness and transparency. For more information on the Code, please visit our website.