

Account for:
 10 CULGOA STREET, PALM BEACH
 L 9 SP236749

LOCAL GOVERNMENT DISTRIBUTION AND RETAIL PRICE

SEWERAGE ACCESS CHARGES

12 days charged at \$1.9838 per day (billing period 19/6/21 to 30/6/21)	\$23.80
69 days charged at \$1.9838 per day (billing period 1/7/21 to 7/9/21)	\$136.88

WATER ACCESS CHARGES

12 days charged at \$0.5810 per day (billing period 19/6/21 to 30/6/21)	\$6.97
69 days charged at \$0.5810 per day (billing period 1/7/21 to 7/9/21)	\$40.08

WATER USAGE CHARGES

2 kilolitres charged at \$1.09 per kL (usage period 19/6/21 to 30/6/21)	\$2.18
14 kilolitres charged at \$1.117 per kL (usage period 1/7/21 to 7/9/21)	\$15.63

STATE BULK WATER PRICE

WATER USAGE CHARGES

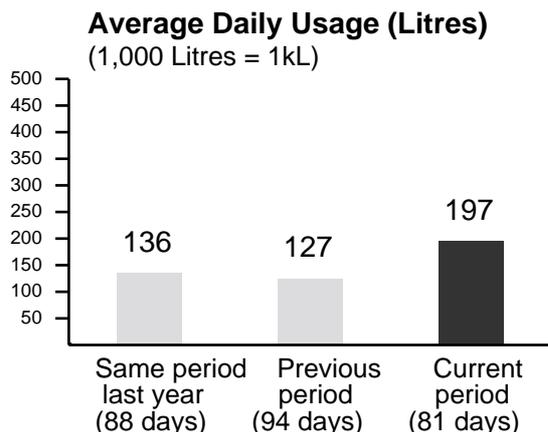
2 kilolitres charged at \$3.122 per kL (usage period 19/6/21 to 30/6/21)	\$6.24
14 kilolitres charged at \$3.231 per kL (usage period 1/7/21 to 7/9/21)	\$45.23

TOTAL CHARGES INCLUDED IN THE RATE NOTICE \$277.01

Your Lot's Sub Meter

WATER METER READINGS

Meter Number	Current Read Date	Current Reading	Previous Read Date	Previous Reading	#Days Charged	Cons (kL)
ABE35800	7 SEP 21	445	18 JUN 21	429	81	16
TOTAL(kL)						16



**Your average daily water usage = 197 litres (or 0.197 kL)
 Your total average daily cost = \$3.41**

The city's average daily residential water usage = 428 litres (or 0.428 kL) per property.

The property's water usage may be influenced by a number of factors including number of occupants, property type, property size and own water use behaviours. If you're concerned about your usage, visit cityofgoldcoast.com.au/waterleaks for instructions on how to check for concealed leaks.

In accordance with the *Local Government Act 2009*, *Local Government Regulation 2012*, *South East Queensland Water (Distribution and Retail Restructuring) Act 2009*, *Water and Wastewater Services Code for small customers in South East Queensland* and Council of the City of Gold Coast's (Council) adopted budget resolutions, all water and sewerage charges are due and payable within 31 days of the issue of the water and sewerage rate notice on which the charges are levied. Any overdue amounts will attract penalty interest at the appropriate rate until either full payment (including the interest) is made or a satisfactory payment arrangement is approved by Council.

How to pay your water bill



Direct Debit

Use this option to pay future water notices by direct debit from your bank, credit union or building society using your cheque or savings account. *Credit card accounts not accepted.* Visit cityofgoldcoast.com.au/payments to complete a request.

Pay using BPAY®



Billers Code: 868745
Ref: Use Notice Number

Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au
No surcharge by the City applies when using a credit card to pay by BPAY®.

BPAY View®: view and pay this notice using internet banking.

BPAY View Registration No: use the **Notice Number** located over the page.

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Pay by phone

Call us on **1300 886 731** (or from outside Australia call **+61 7 5667 5995**) anytime to pay with MasterCard or Visa.
Payments by credit card will incur a surcharge.
See BPAY® option to avoid surcharge.

Payment Reference Number: use the **Notice Number** over the page.



Pay online

Visit cityofgoldcoast.com.au/payments and follow the links to pay with MasterCard or Visa.

Payments by credit card will incur a surcharge.
See BPAY® option to avoid surcharge.

Payment Reference Number: use the **Notice Number** over the page.



In person at Commonwealth Bank

Pay at any Commonwealth Bank branch with cash, cheque or money order.



Post Billpay in person

Pay at any Australia Post office and present the entire notice when making payment. Payment by cash, cheque or debit card only. *Payments will incur a transaction fee.*
See BPAY® option to avoid a City transaction fee.



Customer Service Centre in person

Pay at any Customer Service Centre with cheque, debit card, MasterCard or Visa.

Payment by credit card will incur a surcharge.
Cash is not accepted.

There have been changes to our centres, for locations and opening hours please visit cityofgoldcoast.com.au/contactus

How to contact us



cityofgoldcoast.com.au/mywaterbill



07 5667 5995 or **1300 366 659**

Monday to Friday 7am – 6pm
(or from outside Australia call **+61 7 5667 5995**)

24 hour line to report water breaks and faults **1800 637 000**



City of Gold Coast
PO Box 5042 GOLD COAST MC QLD 9726

Save with Plumbing Assist

Plumbing Assist is a free service available to eligible customers in financial hardship. Participation in the program for your owner-occupied residential property includes a free water leak audit and (limited) repair or replacement of inefficient or leaking water fittings and fixtures. View terms and conditions and apply online at cityofgoldcoast.com.au/waterassist



Support for customers

The City is offering extra support and flexibility to ratepayers who might be having trouble paying in full by the due date.

Flexible payment plan options may be available on application, giving you extra time to pay. Depending on your situation we can extend your due date for a short time or set up a longer-term payment plan for regular weekly or fortnightly payments.

Sometimes it can help to talk to a financial counsellor if you're experiencing financial hardship for free, independent and confidential advice.

For more information visit cityofgoldcoast.com.au/waterassist