



308454 000 AMP



MR DAVID CHARLES GHIDELLA &  
MRS VERONICA URSULA GHIDELLA  
<EST GHIDELLA FAMILY S/F A/C>  
1294 JACOBS WELL ROAD  
WOONGOOLBA QLD 4207

#### Contact details

**T** Australia 1300 654 442  
New Zealand 0800 448 062  
Other countries +613 9415 4051  
**E** [ampservices@computershare.com.au](mailto:ampservices@computershare.com.au)  
**W** [amp.com.au/shares](http://amp.com.au/shares)  
AMP share registry  
GPO Box 2980  
Melbourne VIC 3001  
Australia

#### Your shareholding

SHARE CLASS

Ordinary shares

HOLDER NUMBER

WITHHELD

RECORD DATE

21 September 2020

PAYMENT DATE

1 October 2020

## AMP Limited shares

### Special dividend payment

AMP has issued a special dividend payment of A\$0.10 a share which is the return of capital following the sale of the AMP Life business this year. This dividend is fully franked and has been issued as a cash payment only. The dividend reinvestment plan (DRP) did not operate for this payment.

Your dividend payment is as follows:

DIVIDEND RATE		SHARES HELD		GROSS DIVIDEND		AUSTRALIAN TAX DEDUCTED		DIVIDEND PAID
10 cents	×	911	=	A\$91.10	-	A\$0.00	=	A\$91.10

We credited your dividend to ANZ BSB: XXX-XXX ACC: XXXXX4045

#### FRANKING

FRANKING RATE (COMPANY TAX RATE)	FRANKED AMOUNT (100%)	UNFRANKED AMOUNT (0%)	FRANKING CREDIT
30%	A\$91.10	A\$0.00	A\$39.04

This dividend has been franked in Australia at a rate of 100% and the company tax rate used to determine the franking credit is 30%. We recommend you contact your taxation adviser if you have any questions on how your dividend is taxed.

Your AMP shares are managed separately to your AMP products. When changing your details, please ensure you update your details for both your products and your shares. To update your details for your AMP products go to [amp.com.au](http://amp.com.au) or [amp.co.nz](http://amp.co.nz) and click on 'Contact us'. To update your shareholding go to [amp.com.au/shares/update](http://amp.com.au/shares/update).

For information about managing your shareholding please see over the page.

Keep this statement for your tax records. AMP does not issue an end of year tax summary.

# Need help with your shareholding?

## 1. How do I update my bank details?

- If you have an online Investor Centre account (see item 3 below), you can log in and edit your details, or
- Visit our 'easy update' webpage – [amp.com.au/shares/easyupdate](http://amp.com.au/shares/easyupdate), or call **1300 654 442** and follow the prompts, or
- Contact the AMP investor relations team via the phone or email details at the bottom of this page. You can provide us with your details or request a Direct Credit form.

## 2. The bank account you have noted on my statement is no longer active. What will happen to my payment?

- If the bank account on the statement has closed, the dividend payment will be returned to AMP. Please provide your correct bank account using the process outlined above and the dividend will be paid to your correct account within 14 days.

## 3. How do I create an online account to manage my shareholding?

- Visit the following website: [amp.com.au/shares](http://amp.com.au/shares)
- Click on the blue 'Login' button on the right hand side of the screen - you will be taken to the Computershare page
- Click on 'Register Now'
- Follow the instructions provided to create your online profile.

Once you have set up your profile you can view and manage your shareholding, access statements, update your details and much more. You will need your holder number (SRN/HIN) to set up your profile. Please keep a record of your user ID, password and security questions for the next time you log in.

## 4. How do I update my contact details?

- If your holder number begins with 'x', your holding is broker sponsored. Please contact your broker as only they can update the postal address
- If you have an online Investor Centre account (see item 3 above), you can log in and edit your details
- Visit our webpage – [amp.com.au/shares/update](http://amp.com.au/shares/update), or
- Contact us via the phone or email details at the bottom of this page.

## 5. How do I buy or sell AMP shares?

- You can sell your shares or purchase more through a broker. If your holder number begins with 'x' or 'L', you will need to contact the broker associated with your AMP shareholding. If your holder number begins with 'i' or 'n', any broker can assist you with your transaction.
- Computershare offers a service to sell your shares online. To see if you are eligible, visit <http://cpu.vg/trade>
- Visit our webpage for information – [amp.com.au/shares/buyandsell](http://amp.com.au/shares/buyandsell), or
- Contact us via the phone or email details at the bottom of this page.

## 6. How do I manage or notify you of a deceased estate holding?

- Visit our online guide for information, forms and checklists – [amp.com.au/shares/estate](http://amp.com.au/shares/estate), or
- Contact the AMP investor relations team via the phone or email details at the bottom of this page.

## 7. How do I provide a Power of Attorney?

- Scan and email of a copy of your POA to: [shares@amp.com.au](mailto:shares@amp.com.au), including the full details of the shareholding, or
- Post a copy of your POA (not the original) to: **AMP share registry, GPO Box 2980, Melbourne VIC 3001, Australia**

### AMP share registry

**T** Australia 1300 654 442  
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Other countries +61 3 9415 4051  
**E** [ampservices@computershare.com.au](mailto:ampservices@computershare.com.au)  
**W** [amp.com.au/shares](http://amp.com.au/shares)

### AMP investor relations

**T** Australia 1800 245 500  
Overseas +612 9257 9009  
**E** [shares@amp.com.au](mailto:shares@amp.com.au)