


250 Victoria Square/Tarntanyangga
Adelaide SA 5000

Customer Service

Adelaide-based Customer Care Centre


1300 SA WATER
(1300 729 283)


customer@saewater.com.au



www.saewater.com.au

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.

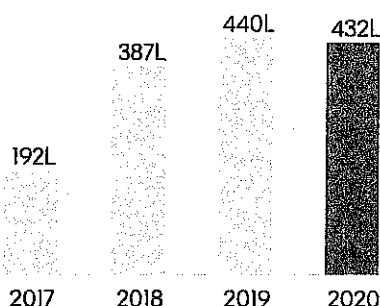


002527 047 - 5052

SWAN PROPERTY HOLDINGS PTY LTD
27 OLD BELAIR RD
BELAIR SA 5052

Your group's water use snapshot

Your group's average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit www.saewater.com.au/mybill.



Your average
daily cost for
this quarter
\$2.35

Total amount due:

\$216.25

Pay by:

11 Sep 20
Your account

Account no. **08 11662 55 0**

Invoice date **19 Aug 20**

Commercial **U1 26 BENNET AVE
MELROSE PARK UNIT 1**
Account summary

Previous balance		\$264.32
Amount paid	⊖	\$264.32
New charges	⊕	\$216.25
Current balance	⊖	\$216.25

Fees may apply for late payment.

“That’s a relief...”

The State Government is delivering cheaper water bills for all businesses in South Australia from 1 July 2020.

For more information visit
saewater.com.au

Property value

You may object to the valuation referred to in this notice by writing served personally or by post to the Valuer-General within 60 days after the date of service of this notice.

But note:

- (a) If you have previously received a notice or notices under the Water Industry Act 2012 referring to the valuation and informing you of a 60 day objection period, the objection period is 60 days after service of the first such notice;
- (b) You may not object to the valuation if the Valuer-General has already considered an objection by you to that valuation.

The Valuer-General may extend the 60 day objection period where it can be shown there is reasonable cause by a person entitled to make an objection to a valuation.

A written objection to valuation must set out the full and detailed grounds for objection. Objections can be submitted via an online form at sa.gov.au/landservices, or email objection to LsgObjections@sa.gov.au with all valuation enquiries to 1300 653 346.

Customer charter

Read our Standard Customer Contract and Customer Charter at www.sawater.com.au

Change of your address

Change your postal address online via mySAWater or at www.sawater.com.au. If ownership of your property changes, please refer all settlement queries to your conveyancer.

Concessions

Eligible concession card holders or people assessed as being on a low income may be able to claim a remission on water and sewerage rates. Visit sa.gov.au/concessions or call 1800 307 758 to find out more.

Payment assistance

If you are unable to pay your bill by the 'pay by' date, you can request an extension or setup a payment arrangement by calling 1300 SA WATER (1300 729 283) or with mySAWater.

Interpreter service

If you require an interpreter, please call 131 450 and request the language you need.

+Υπηρέστια Διαμενηνείας τηλεφωνήστε στο 131 450

Servizio Interpreti: per favore chiama 131 450

दुभाषिया सेवा: कृपया 131 450 पर फोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131 450

传译服务: 请拨打电话 131 450

لخدمة الترجمة الشفهية: يرجى الإتصال على الرقم 131 450

خدمات ترجمه: خواهشمند است تا با شماره تلفن 131 450 تماس حاصل نمایید.

Water

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

Meter(s)	Previous reading	Current reading	Use
E70640931	30 Apr 20	2416 20 Jul 20	245l 35kL
Total reading(s)			35kL

Proposed next read between 02 Oct 20 and 16 Oct 20

The water use charge has been applied to the group account.

Charge Type	Period	Water Use	Price	Charge
Supply charge	01 Jul 20 to 30 Sep 20	Fixed fee		\$67.85

Total Water	⊕	\$67.85
-------------	---	---------

Sewerage

Access charge	01 Jul 20 to 30 Sep 20	Property value: \$560,000 at 26.5 cents per \$1000	\$148.40
---------------	------------------------	--	----------

The quarterly charge for sewerage services (access to mains network, removal and treatment) is based on the property value as determined by the Valuer-General.

Total Sewerage	⊕	\$148.40
----------------	---	----------

Total	⊕	\$216.25
-------	---	----------

Total GST of this invoice \$0.00

Paying your bill



Bill code: 8888
Ref: 0811662550

Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at bpay.com.au

Paying online

Pay online at www.sawater.com.au/paynow for a range of options. Have your account number and credit card details to hand.

Paying by phone

Call 1300 650 870 to pay by phone using your Visa/Mastercard 24/7.



Direct debit

Call us on 1300 SA WATER (1300 729 283) or sign up to mySAWater and switch to eBills and view, pay and manage your account online. Visit www.sawater.com.au/directdebit to learn more.



Paying by mail

Post your payment slip and cheque/money order to SA Water GPO Box 4682 Melbourne Victoria 3001.



Paying in person

Pay at a Commonwealth Bank branch (excluding Express Branches) or Australia Post - no credit cards accepted. You can also visit us at SA Water House.

Payment slip

Total amount due \$216.25

Pay by date 11 Sep 20

Account no. 08 11662 55 0

Invoice date 19 Aug 20



*591 0811662550

For credit: SA Water

Trancode User code Customer ref no.

831 009915 000081166255018



For more payment options, including extensions, visit www.sawater.com.au or call 1300 SA WATER (1300 729 283). ©Registered to BPAY Pty Ltd ABN 69 079 137 518

<0000021625>

<009915>

<000081166255018>

>

Customer Service

Adelaide-based Customer Care Centre



1300 SA WATER
(1300 729 283)



customer@saewater.com.au



www.saewater.com.au

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.



006269 047 - 5052

SWAN PROPERTY HOLDINGS PTY LTD
27 OLD BELAIR RD
BELAIR SA 5052

FINAL NOTICE

Your bill is now overdue

If you have paid this amount, thank you. To apply for a payment extension or set up a payment plan, residential customers can use our automated phone service, or sign up to mySAWater at www.saewater.com.au to view and manage your account online.

All customers are welcome to talk with us about payment arrangement options and other available support by calling 1300 SA WATER (1300 729 283).

We can help

If you are having difficulties meeting a payment, please see over for more information.

*PAID
21/4/21*

Total amount due:

\$224.40

Pay by:

10 Apr 21

Your account

Account no.	08 11662 55 0
Invoice date	24 Mar 21
Property	U1 26 BENNET AVE MELROSE PARK UNIT 1

Paying your bill



Bill code: 8888
Ref: 0811662550

Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at bpay.com.au



Paying online

Pay online at www.saewater.com.au/paynow for a range of options. Have your account number and credit card details to hand.



Paying by phone

Call 1300 650 870 to pay by phone using your Visa/Mastercard 24/7.



Direct debit

Call us on 1300 SA WATER (1300 729 283) or sign up to mySAWater and switch to eBills and view, pay and manage your account online. Visit www.saewater.com.au/directdebit to learn more.



Paying by mail

Post your payment slip and cheque/money order to SA Water GPO Box 4682 Melbourne Victoria 3001.



Paying in person

Pay at a Commonwealth Bank branch (excluding Express Branches) or Australia Post - no credit cards accepted.

Payment slip

Total amount due	\$224.40
Pay by date	10 Apr 21
Account no.	08 11662 55 0
Invoice date	24 Mar 21



*591 0811662550

For credit: SA Water

Trancode	User code	Customer ref no.
831	009915	000081166255018

We can help

We understand it can be difficult meeting payments by the due date which is why we provide our customers with support. If you need extra time to pay, you may request to extend your 'Pay by' date or learn about our other payment options at sawater.com.au.

Please note, if you have an unresolved complaint or dispute, request a review by our customer advocacy specialists or contact the Energy and Water Ombudsman SA for help to resolve the matter. They provide a free, independent, accessible, fair and informal service.


250 Victoria Square/Tarntanyangga
Adelaide SA 5000

Customer Service

Adelaide-based Customer Care Centre


1300 SA WATER
(1300 729 283)


customer@saewater.com.au



www.saewater.com.au

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.



006899 047-5052

SWAN PROPERTY HOLDINGS PTY LTD
27 OLD BELAIR RD
BELAIR SA 5052

FINAL NOTICE

Your bill is now overdue

If you have paid this amount, thank you. To apply for a payment extension or set up a payment plan, residential customers can use our automated phone service, or sign up to mySAWater at www.saewater.com.au to view and manage your account online.

All customers are welcome to talk with us about payment arrangement options and other available support by calling 1300 SA WATER (1300 729 283).

We can help

If you are having difficulties meeting a payment, please see over for more information.

Total amount due:

\$216.25

Pay by:

09 Jan 21

Your account

Account no.	08 11662 55 0
Invoice date	23 Dec 20
Property	UI 26 BENNET AVE MELROSE PARK UNIT 1

Paying your bill


Biller code: 8888
Ref: 0811662550

Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at bpay.com.au



Paying online

Pay online at www.saewater.com.au/paynow for a range of options. Have your account number and credit card details to hand.



Paying by phone

Call 1300 650 870 to pay by phone using your Visa/Mastercard 24/7.



Direct debit

Call us on 1300 SA WATER (1300 729 283) or sign up to mySAWater and switch to eBills and view, pay and manage your account online. Visit www.saewater.com.au/directdebit to learn more.



Paying by mail

Post your payment slip and cheque/money order to SA Water GPO Box 4682 Melbourne Victoria 3001.



Paying in person

Pay at a Commonwealth Bank branch (excluding Express Branches) or Australia Post - no credit cards accepted.

Payment slip

Total amount due	\$216.25
Pay by date	09 Jan 21
Account no.	08 11662 55 0
Invoice date	23 Dec 20



*591 0811662550

For credit: SA Water

Trancode User code Customer ref no.

831	009915	000081166255018
-----	--------	-----------------


SA Water

We can help

We understand it can be difficult meeting payments by the due date which is why we provide our customers with support. If you need extra time to pay, you may request to extend your 'Pay by' date or learn about our other payment options at sawater.com.au.

Please note, if you have an unresolved complaint or dispute, request a review by our customer advocacy specialists or contact the Energy and Water Ombudsman SA for help to resolve the matter. They provide a free, independent, accessible, fair and informal service.


250 Victoria Square/Tarntanyangga
Adelaide SA 5000

Customer Service

Adelaide-based Customer Care Centre


1300 SA WATER
(1300 729 283)


customer@saewater.com.au



www.saewater.com.au

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.

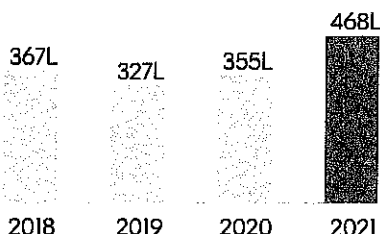


001934 047 - 5052

SWAN PROPERTY HOLDINGS PTY LTD
27 OLD BELAIR RD
BELAIR SA 5052

Your group's water use snapshot

Your group's average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit www.saewater.com.au/mybill.



Your average
daily cost for
this quarter
\$2.38

Total amount due:

\$224.40

Pay by:

11 Jun 21
Your account

Account no. **08 11662 55 0**

Invoice date **19 May 21**

Commercial **U1 26 BENNET AVE
MELROSE PARK UNIT 1**
Account summary

Previous balance		\$224.40
Amount paid	⊖	\$224.40
New charges	⊕	\$224.40
Current balance	⊖	\$224.40

Fees may apply for late payment.

"That's a relief..."

The State Government is delivering
cheaper water bills for all
businesses in South Australia.

For more information visit
saewater.com.au

Property value

You may object to the valuation referred to in this notice by writing served personally or by post to the Valuer-General within 60 days after the date of service of this notice.

But note:

- (a) If you have previously received a notice or notices under the Water Industry Act 2012 referring to the valuation and informing you of a 60 day objection period, the objection period is 60 days after service of the first such notice;
- (b) You may not object to the valuation if the Valuer-General has already considered an objection by you to that valuation.

The Valuer-General may extend the 60 day objection period where it can be shown there is reasonable cause by a person entitled to make an objection to a valuation.

A written objection to valuation must set out the full and detailed grounds for objection. Objections can be submitted via an online form at sa.gov.au/landservices, or email objection to LsgObjections@sa.gov.au with all valuation enquiries to 1300 653 346.

Customer charter

Read our Standard Customer Contract and Customer Charter at www.sawater.com.au

Change of your address

Change your postal address online via mySAWater or at www.sawater.com.au. If ownership of your property changes, please refer all settlement queries to your conveyancer.

Concessions

Eligible concession card holders or people assessed as being on a low income may be able to claim a remission on water and sewerage rates. Visit sa.gov.au/concessions or call 1800 307 758 to find out more.

Payment assistance

If you are unable to pay your bill by the 'pay by' date, you can request an extension or setup a payment arrangement by calling 1300 SA WATER (1300 729 283) or with mySAWater.

Interpreter service

If you require an interpreter, please call 131 450 and request the language you need.

+Υπηρεσία Διερμηνείας τηλεφωνήστε στο 131 450

Servizio interpreti: per favore chiama 131 450

दुभाषिया सेवा: कृपया 131 450 पर फ़ोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131 450

传译服务：请拨打电话 131 450

لخدمة الترجمة الشفهية: يرجى الإتصال على الرقم 131 450

خدمات ترجمه: خواهشمند است تا با شماره تلفن 131 450 تماس حاصل نمایید

Water

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

Meter(s)	Previous reading	Current reading	Use
E70640931	12 Feb 21	2538 30 Apr 21	2574 36kL
Total reading(s)			36kL

Proposed next read between 12 Jul 21 and 23 Jul 21

The water use charge has been applied to the group account.

Charge Type	Period	Water Use	Price	Charge
Supply charge	01 Apr 21 to 30 Jun 21	Fixed fee		\$67.85

Total Water	⊕	\$67.85
-------------	---	---------

Sewerage

Access charge	01 Apr 21 to 30 Jun 21	Property value: \$560,000 at 26.5 cents per \$1000	\$148.40
---------------	------------------------	--	----------

The quarterly charge for sewerage services (access to mains network, removal and treatment) is based on the property value as determined by the Valuer-General.

Total Sewerage	⊕	\$148.40
----------------	---	----------

Other

Overdue Payment Fee	Late payment previous account	\$8.15
---------------------	-------------------------------	--------

Total Other	⊕	\$8.15
-------------	---	--------

Total	⊖	\$224.40
-------	---	----------

Total GST of this invoice		\$0.00
---------------------------	--	--------

Paying your bill



Bill code: 8888
Ref: 0811662550

Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at bpay.com.au

Paying online

Pay online at www.sawater.com.au/paynow for a range of options. Have your account number and credit card details to hand.

Paying by phone

Call 1300 650 870 to pay by phone using your Visa/Mastercard 24/7.



Direct debit

Call us on 1300 SA WATER (1300 729 283) or sign up to mySAWater and switch to eBills and view, pay and manage your account online. Visit www.sawater.com.au/directdebit to learn more.



Paying by mail

Post your payment slip and cheque/money order to SA Water GPO Box 4682 Melbourne Victoria 3001.



Paying in person

Pay at a Commonwealth Bank branch (excluding Express Branches) or Australia Post - no credit cards accepted.

Payment slip

Total amount due	\$224.40
------------------	----------

Pay by date	11 Jun 21
-------------	-----------

Account no.	08 11662 55 0
-------------	---------------

Invoice date	19 May 21
--------------	-----------



*591 0811662550

For credit: SA Water

Trancode	User code	Customer ref no.
----------	-----------	------------------

831	009915	000081166255018
-----	--------	-----------------



For more payment options, including extensions, visit www.sawater.com.au or call 1300 SA WATER (1300 729 283). ©Registered to BPAY Pty Ltd ABN 69 079 137 518

<0000022440>

<009915>

<000081166255018>

>